

Hughes, Timothy

From: Michael Taylor [REDACTED]
Sent: Monday, 12 December 2011 1:42 PM
To: Ian Wallace; Murray, Mick; Hughes, Timothy; Rob
Subject: RE:

Follow Up Flag: Follow up
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Categories: Red Category

Another example of how you treat you customers once you have the money, is it a nice game for you to ask for Bank account details then do nothing!. This year my children will be indoors again thanks to YOU.

I hope you can sleep at night.

Subject: RE:
Date: Wed, 30 Nov 2011 13:49:22 +0800
[REDACTED]
[REDACTED]

Michael
We will be making the payment as soon as the funds are available to us. Unfortunately this is taking longer than we anticipated.
Regards
Ian Wallace

From: Michael Taylor [REDACTED]
Sent: Wednesday, 30 November 2011 1:25 PM
To: Ian Wallace
Cc: mick Murray; thughes@parliament.wa.gov.au
Subject: RE:

Dear Mr Wallace,

Now the end of the month and no refund!

Why do you play these games?

Regards

Subject: FW:
Date: Thu, 17 Nov 2011 14:21:39 +0800
From: [REDACTED]
[REDACTED]

Dear Mr Taylor
Could you send us you bank account details so that we can make the landscaping refund before the end of the month.
Regards
Ian wallace

[REDACTED]
[REDACTED]