

Name of residential park closed	Location	Status	Number of long-stay sites vacated	Department action / complaints dealt with	Proactive visit
Aqua Caravan Park	Furnissdale (Mandurah)	This park has been vacated by all long-stay tenants. In December 2010, residents were given the required notice to leave the park on or before 13 June 2011. Matters have been resolved by the residents moving to other locations or alternative housing.	102 long-stay sites	The Department dealt with five complaints in 2011 generally from tenants who purchased park homes not long before termination notices were given. All complaints were resolved and no breaches of legislation were found. The caretakers were not aware that park was closing until owners made a decision on terms of proposed sale.	23-Sep-10
Springvale Caravan Park	Forrestfield	On 21 July 2009 several members of the Springvale Caravan Park Liaison Committee met with the park owner and were advised that he had submitted development plans to the Western Australian Planning Commission. Residents were given the required notice to quit the park by 7 February 2011. Tenants were also made aware of the potential closure of the park before the 180 day notice required by the Act. This park has been vacated by all long-stay tenants, with residents moving to other locations or alternative housing.	102 long-stay sites	The Department has dealt with three complaints. One was regarding alleged breaches of sections 11 and 18 of Act (Section 11 information for prospective long-stay tenants, Section 18 cooling off period), which was not sustained. One complaint relating to a tenancy was a request the owner pay uplift costs for moving a park home, but this was withdrawn. The third complaint was from 2007, regarding incorrect bond lodgement, and a formal warning was issued.	25-Mar-08
Kingsway Tourist and Caravan Park	Madeley	This park has been vacated by all long-stay tenants. In October 2008 the park operator began serving termination notices. The tenants were required to vacate their sites by 19 October 2009 (a period of 377 days, twice the required minimum of 180 days). Matters have been resolved by the residents moving to other locations or alternative housing.	88 long-stay sites	The Department has dealt with 13 complaints about the closure of Kingsway, with residents reporting the difficulty in relocating and relocation costs. The majority of complaints alleged incorrect bond lodgement or delays in return of the bond. There was another individual complaint conciliated about access/security to a gate. Whilst there were potential breaches of the Act in relation to bond lodgement, these problems were rectified and the bonds lodged appropriately.	30-Jan-08

PARKS CLOSED SINCE 2006...pg2

Name of residential park closed	Location	Status	Number of long-stay sites vacated	Department action / complaints dealt with	Proactive visit
Miami Holiday Park	Falcon (Mandurah)	On 16 March 2008 the operator issued notices of termination to 10 long-stay tenants requiring them to vacate their sites by 30 September 2008 (a period of 198 days) due to redevelopment of the park being part of the Falcon Village Plan. The redevelopment plan included a mix of short-stay and long-stay sites, however the permanent long-stay sites are allowed to be used a maximum of 120 days per year (i.e., unlikely to be long term tenants).	10 long-stay sites vacated in 2008	The Department received three formal complaints regarding issues such as the termination notice issued, requests for compensation and concerns about security of tenure. The notices were found to be legal, no compensation was required and all tenants moved on. As the park no longer has long-term tenants it does not fall under the Parks Act and there have been no proactive compliance visits to the site.	N/A - no longer long-term site