ANNUAL REPORT
2003

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STATEMENT OF COMPLIANCE

The Hon Jim McGinty BA BJuris (Hons) LLB JP MLA
Minister for Health

In accordance with Section 66 of the Financial Administration and Audit Act 1985, we submit for your information and presentation to Parliament the Annual Report of the Western Australian Alcohol and Drug Authority for the year ending 30 June 2003.

The report has been prepared in accordance with the provisions of the Financial Administration and Audit Act 1985.

Mike Daube
CHAIRPERSON

Dr Margaret Stevens
BOARD MEMBER

25 August 2003
EXECUTIVE DIRECTOR’S REPORT

The Drug and Alcohol Office (DAO) came into existence on 1 July 2002, the result of the amalgamation of government agencies and programs responsible for drug and alcohol matters. During the first year of our operation, priority has been given to:

- establishing DAO as an effective and efficient agency;
- finalising and implementing the WA Drug and Alcohol Strategy across government;
- working collaboratively with the alcohol and other drug (AOD) non-government sector;
- participating fully in the national AOD agenda and activities; and
- finalising the implementation of the recommendations of the Community Drug Summit (CDS).

DAO has reviewed many of its activities including Next Step’s Clinical Service delivery, and the operation of the Youth Service. In addition, a performance development system has been put in place and a quality assurance framework for AOD service delivery is being developed.

The WA Drug and Alcohol Strategy was tabled in Parliament in August 2002, the emphasis being on prevention and early intervention, support and treatment and justice and enforcement. The strategy is to be implemented by means of ‘Area’ Drug and Alcohol Plans and ‘Agency’ Drug and Alcohol Plans that complement each other. For the first time, across government a planned and rational approach to drug and alcohol service delivery and related matters is in place in Western Australia.

Collaboration with the non-government sector has been a priority and secondments of staff from the WA Network of Alcohol and Drug Agencies (WANADA) to DAO have been most productive. In addition the first of several planned Drug and Alcohol Centres (DACs) opened at Warwick. The DAC provides a one-stop shop for clients in that both Next Step and a range of non-government and other providers including GPs are located together, providing a wide range of services, support and referral.

Nationally, Commonwealth funding for a range of Drug Diversion activities has been received for the next 18 months. DAO is responsible for the National Workforce Development Strategy project and is participating in the development of the National Prevention Agenda which is one of the Commonwealth Governments’ priorities.

In effect, the recommendations of the CDS have now been implemented. The new arrangements in place in Western Australia reflect both the priorities determined by the Summit and specific initiatives, for example the training of qualified Indigenous AOD workers and the establishment of the first WA Youth Detoxification and Respite Centre under the auspices of Mission Australia.
In summary, much has been achieved through the collaborative efforts of DAO, our colleagues in the non-government sector and across government in those agencies with an involvement in drug and alcohol matters. I would like to thank these colleagues for their involvement, the Board for its support throughout the year and all DAO staff for their contribution during a period of major change.

Dr Denzil McCotter
A/EXECUTIVE DIRECTOR
CORPORATE INFORMATION

ADDRESS AND LOCATION

The DAO is the business name of the Western Australian Alcohol and Drug Authority (WAADA). The WAADA is an independent statutory authority established in November 1974. Its functions are set out in The Alcohol and Drug Authority Act 1974. The Authority is responsible to the Minister for Health and through the Minister to the Government.

Next Step Drug and Alcohol Services (Next Step) is the trading name DAO has applied to its clinical and treatment services. Next Step operates as a division of DAO.

Corporate Office:

7 Field Street, Mt Lawley WA 6050
Postal: PO Box 126, Mt Lawley 6943
Telephone: (08) 9370 0333
Fax: (08) 9272 6605
Email: dao@health.wa.gov.au

ENABLING LEGISLATION

The administration of DAO is established as set out in the Alcohol and Drug Authority Act 1974.

LEGISLATION

The DAO does not administer legislation. Legislation impacting on DAO’s activities is outlined at Appendix One.

ACTS PASSED DURING 2002/03

No Acts were passed by the Parliament that concerned DAO during 2002/03.

ACTS IN PARLIAMENT AT 30 JUNE 2003

The Cannabis Control Bill 2003 was in the Legislative Council at 30 June 2003.

MINISTERIAL DIRECTIVES

The Board received no ministerial directives during 2002/03.
MISSION STATEMENT AND BROAD OBJECTIVES

MISSION

DAO is the peak agency of Government to coordinate, implement and monitor the Western Australian Drug and Alcohol Strategy. As such, it embraces the vision, aims, values and principles of the WA Drug and Alcohol Strategy.

VISION

For Western Australians to lead healthy lifestyles and to have access to the best services and programs to prevent and reduce alcohol and other drug-related harm.

BROAD OBJECTIVES

The broad objectives of DAO are to:

- coordinate, implement and monitor the Community Drug Summit initiatives in accordance with the Government’s Response ‘Putting People First’;
- coordinate, implement and monitor the Western Australian Drug and Alcohol Strategy 2002 – 2005;
- develop, resource and deliver best practice drug and alcohol services and programs throughout Western Australia;
- coordinate whole of Government planning and activity targeting people affected by drug and alcohol use; and
- provide expert advice to Government regarding drug and alcohol use and related harm.

ORGANISATIONAL STRUCTURE

ACCOUNTABLE AUTHORITY

Board of the Western Australian Drug and Alcohol Authority

DAO has a Board of four members nominated by the Minister for Health and appointed by the Governor in Executive Council. All Board members’ terms are for 12 months expiring on 31 December 2003. The Board consists of Mr Mike Daube, the Director General of the Department of Health who is the chairman, Professor Tim Stockwell, the Director of the National Drug Research Institute, Dr Margaret Stevens, Director Public Health, the Department of Health and Dr Denzil McCotter, A/Executive Director of DAO. The Board has delegated to the Executive Director, with certain exceptions, powers vested in it by the Alcohol and Drug Authority Act 1974. This Board has sat on five occasions and Professor Stockwell received $1,897 in remuneration.
Senior Officers

Senior officers of DAO are listed in the following table.

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<th>TITLE</th>
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<td>DR DENZIL MCCOTTER</td>
<td>ACTING</td>
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<tr>
<td>CLIENT SERVICES, RESOURCING AND DEVELOPMENT</td>
<td>DIRECTOR</td>
<td>EMMANUEL STAMATIOU</td>
<td>PERMANENT</td>
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<td>PRACTICE DEVELOPMENT</td>
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<td>A/PROF. STEVE ALLSOP</td>
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<td>CLINICAL SERVICES</td>
<td>DIRECTOR</td>
<td>DR ALLAN QUIGLEY</td>
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<td>OPERATIONS (NEXT STEP)</td>
<td>DIRECTOR</td>
<td>MICHAEL SALTER</td>
<td>ACTING</td>
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<td>FINANCIAL &amp; CORPORATE SERVICES</td>
<td>DIRECTOR</td>
<td>GARY CASEY</td>
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<td>GARY KIRBY</td>
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<td>PAUL BIRCHALL</td>
<td>ACTING</td>
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Pecuniary Interests

Senior officers declared no pecuniary interests during 2002-03.

Corporate Structure

The following chart outlines the Corporate Structure and reporting lines for DAO.
MINISTER FOR HEALTH

DIRECTOR GENERAL
DEPARTMENT OF HEALTH

BOARD

EXECUTIVE
DIRECTOR

POLICY,
STRATEGY &
INFORMATION
UNIT

CORPORATE
SERVICES

PREVENTION

• ALCOHOL
• OTHER DRUGS
• COMMUNITY-
PROGRAMS

PRACTICE
DEVELOPMENT

• WORKFORCE DEVELOPMENT
• LIBRARY
• GP LIAISON UNIT, INCLUDING CLINICAL ADVISORY SERVICE (CAS)
• ALCOHOL & DRUG
INFORMATION SERVICE (ADIS), INCLUDING PARENT DRUG
INFORMATION SERVICE (PDIS)
• PATIENT ADVISORY SUPPORT
SERVICE (PASS)
• DRUG OVERDOSE
PREVENTION PROGRAM (DROPP)

CLIENT SERVICES,
RESOURCING &
DEVELOPMENT

• EVALUATION &
MONITORING
• PLANNING &
COORDINATION
• SERVICES &
DEVELOPMENT
• NON-GOVERNMENT
ALCOHOL & DRUG
TREATMENT SERVICES

NEXT STEP
GOVERNMENT
ALCOHOL & DRUG
TREATMENT SERVICES

• SOUTH METRO DAC*
• NORTH METRO DAC*
• EAST METRO DAC*

• INPATIENT UNIT
• YOUTH SERVICES
• RESEARCH

• COUNTRY-
PARTNERSHIPS

PARTNERSHIP

* Drug and Alcohol Centre
ABOUT THE DRUG AND ALCOHOL OFFICE

DAO was initiated following the 2001 Community Drug Summit (CDS).

The rationale was to bring together the key government organisations working in the drug and alcohol sector. These included Next Step Specialist Drug and Alcohol Services, the WA Drug Abuse Strategy Office (WADASO), the Alcohol and Drug Policy Branch (Mental Health Division) and the Department of Health, Alcohol and other Drugs Program.

DAO was implemented in July 2002. It is accountable to the people of Western Australia and the Government and is managed by a Board of Directors. Since operations commenced, its driving mandate has been to assist with implementation of CDS initiatives and ongoing engagement of the community, government and non-government agencies in developing initiatives and programs with regard to drug and alcohol issues.

It continues to provide strategic advice to the sector and funding, expertise, services and resources to assist in meeting the broader recommendations of the CDS.

DAO is divided into five directorates and each has a responsibility and budget for provision of services to the community. They include:

- Next Step Drug and Alcohol Services;
- Practice Development;
- Prevention;
- Client Services, Resourcing and Development; and
- Corporate Services.

The Policy, Strategy and Information Unit is a separate branch reporting directly to the Executive Director.

NEXT STEP DRUG AND ALCOHOL SERVICES

Next Step Drug and Alcohol Services provide a range of clinical services for people experiencing problems associated with their drug and alcohol use, as well as support services for families. Clinical placement and research programs support these activities. In the past year, the directorate underwent a clinical and administrative restructure in response to recommendations and outcomes identified through the CDS and the WA Drug and Alcohol Strategy (2002-2005). The restructure has positioned Next Step to fulfil the priorities identified for the agency which include:

- developing Next Step as a centre for clinical excellence for the AOD sector;
- providing evidence-based practice and undertaking clinical research;
- expanding services; and
- working more closely with the non-government sector.

Services under the Next Step branch include Inpatient and Outpatient services, Pharmacy, Youth Services, Clinical Training and Placements, Drug and Alcohol Centres (DACs), Clinical Pharmacotherapies Research Group and Research.
Highlights for 2002/03:
- implementing a new clinical and management structure;
- improving access to services by closer working relationships with other government and non-government agencies;
- improving access to services in the northern suburbs with the new Warwick DAC;
- improving access to services for Mandurah people through the South Metropolitan Community Drug Service Team (CDST);
- establishing a Clinical Governance Committee; and
- admission of eight medical staff as foundation Fellows of the Australasian Chapter of Addiction Medicine.

Planned Achievements for 2003/04:
- improved access to services in the southern suburbs with the new Fremantle DAC;
- improved measurement and reporting of performance through reporting protocols and indicators;
- increased awareness of Next Step as a centre of excellence through research collaboration and training with the universities, professional societies and colleges; and
- continued development of closer working relationships with government and non-government agencies in the alcohol and drugs sector.

INPATIENT SERVICES

Next Step provides a medical inpatient alcohol and drug withdrawal service for clients requiring medical assistance with detoxification from alcohol, licit and illicit drugs at Moore Street, East Perth. It has 16 beds and includes three observation beds and 13 standard beds for clients requiring medical assistance with detoxification. Special care beds are available for youth, pregnant women, and mothers with babies, HIV positive people and Indigenous people.

Highlights for 2002/03:
- enhancing Next Step’s relationship with Cyrenian House through Next Step’s weekly three hour clinics at Cyrenian;
- developing a concise referral form and pathway for GPs referring to the inpatient unit;
- streamlining referral processes for residential rehabilitation and non-government agencies;
- strengthening links with teaching hospitals and psychiatric clinics such as the Inner City Mental Health & Psychiatric Emergency Team (PET);
- facilitating research within the inpatient unit such as a saliva drug screen study, PET therapy, an amphetamine withdrawal study with a view to implementing a comprehensive evidence-based approach to inpatient treatment;
- establishing multi-disciplinary student placements in the inpatient unit for social work, nursing, medical and Indigenous roles.
- developing specific written resources for inpatients such as womens’/mens’ brochures, a cravings brochure, follow up support package and post acute withdrawal brochure for clients & families; and
- implementing Risk Management initiatives including the establishment of monthly safety audits and an action plan to upgrade the inpatient facility to reduce opportunities for self-harm by clients.

**Planned Achievements for 2003/04:**

- review of the group program and activities schedule for the inpatient unit with a view to enhancing skills development for clients and staff and to offer complementary therapies;
- improved unit structure to reduce hanging points; and
- continuing specialised staff development and training to ensure staff are suitably skilled to respond to clients’ needs.

**OUTPATIENT SERVICES**

A comprehensive range of outpatient services operate from Moore Street including triage, assessment, treatment and referral. The services include:

- telephone assessment for clients wishing to access the service;
- outpatient withdrawal, pharmacotherapies, case management, shared care, counselling and group therapy; and
- pharmacotherapy dispensing for clients not managed at community pharmacies.

**Highlights for 2002/03:**

- providing a diverse range of services to clients in the East Metropolitan area, including holistic assessment, pharmacotherapy interventions, psychological and psychiatric assessments and interventions, case management, counselling, support and onward referral services;
- review of staff structures and compositions to reflect appropriate clinical and administrative resources to meet clients’ needs;
- collaborating with community providers to enhance the integration of treatment services; and
- validation of client lists and re-allocation of clients based on new DAC boundaries.

**Planned Achievements for 2003/04:**

- development of agreed integrated care pathways across the non-government and government sector to ensure a seamless service is available;
- development of satellite services in the North East and South East sectors to improve local access to Next Step services and to ensure that services are responsive to local needs; and
- to increase the number of collaborative research projects undertaken by Next Step.
PHARMACY SERVICES

Next Step’s pharmacy at Moore Street, provides a seven day a week dispensing service.

Pharmacy clients often require more specialised assistance as they present with more complex issues and behavioural problems that need medical and psychological assistance which cannot usually be managed by a community pharmacy. Ongoing partnerships with universities continue to enable participation in clinical trials and the support of undergraduate and PhD research.

At the end of the financial year, 97 clients were attending for supervised methadone treatment, 33 were being dispensed naltrexone, and 32 clients had received buprenorphine, with another six clients receiving other pharmacotherapies. In addition to clients attending the East Perth pharmacy, another 403 clients were receiving their medications through community pharmacies while being managed by Next Step.

Highlights for 2002/03:

- stabilizing a large number of clients on medication and placing them with community pharmacies;
- developing ongoing partnerships with universities to enable participation in clinical trials and providing opportunities for research for undergraduate and PhD students;
- providing support, advice and liaison to community pharmacists, hospitals and the Department of Health;
- renovating the pharmacy environment, thus improving the service and facilities for clients; and
- continuing to offer placements to final year Curtin University Pharmacology students.

Planned Achievements for 2003/04:

- stabilizing the maximum number of clients and placing them with community pharmacies; and
- increasing the number of community pharmacies prepared to dispense for Next Step clients.

METROPOLITAN DRUG AND ALCOHOL CENTRES

Next Step, in conjunction with other government and non-government agencies, is establishing three new DACs. These Centres are located at Warwick (North) and in August 2003 a re-modelled Fremantle Centre (South) will open, while the East Metropolitan DAC will replace the existing Next Step outpatient service at the Moore Street premises.

South Metropolitan Drug and Alcohol Centre – Fremantle
Planning has been finalised for the opening of the South Metropolitan DAC in Queen Street, Fremantle in August 2003. The Centre will provide specialist outpatient assessment, treatment and case management services from referrals through other alcohol and drug agencies, general practitioners and other health care providers and Palmerston, St John of God Health Care and the Joint Services Development Unit will be involved.

**Highlights for 2002/03:**

- establishing a Mandurah office, with co-location of a Next Step nurse, local general practitioners and CDST staff; and
- establishing the new shared worksite at the Queen Street, Fremantle premises.

**Planned Achievements for 2003/04:**

- development of the new South Metropolitan DAC at Fremantle;
- development of clinical and service roles of the new facility to meet the needs of clients;
- improved access to general practice for clients within the southern suburbs via a program of supportive liaison and education of local general practitioners;
- development of internal Risk Management and Clinical Governance procedures and activities; and
- implementation of collaborative arrangements with collocating agencies and other stakeholders.

**North Metropolitan Drug and Alcohol Centre – Warwick**

This Centre opened for clients in Dugdale Street, Warwick in May 2003. The Centre primarily caters for clients from the northern suburbs, who were previously attending the East Metropolitan Clinic for treatment. The Centre provides a full range of services including specialist outpatient assessment, treatment and case management services from referrals through other alcohol and drug agencies, general practitioners and other government and non-government health care providers.

The services include Next Step, St John of God Health Care, Holyoake, Cyrenian House, Wesley Central Mission, Osborne Division of General Practice, Central Coastal Division of General Practice, Mission Australia and the Joint Services Development Unit.

**Highlights for 2002/03:**

- opening the first fully integrated DAC at Warwick;
- the collocation of different services has provided a unique opportunity to explore and improve the agreed co-ordination and integration of drug services; and
- developing the relationship established with the Osborne Division of General Practice and Perth Central Coastal Division of General Practices to facilitate referrals and shared care agreements.
Planned Achievements for 2003/04:

- consolidation of integrated working practices through formal agreements by services operating within the Centre;
- improved access to general practice for clients within the northern suburbs via a program of supportive liaison and education of local general practitioners;
- establishment of a clear and functional working agreement between Next Step and mental health services within the northern suburbs regarding clients with co-morbidities; and
- introduction of family sensitive practice within the North Metropolitan DAC.

YOUTH SERVICES

The Youth Services provide a specialist outpatient service for young people between the ages of 12 to 18 years with substance use problems, and also targets their families. The service provides a comprehensive multi-disciplinary assessment and treatment program both on site and on an outreach basis. The service is involved in research and evaluation relating to young people and their use of the service.

Youth Services was the subject of an independent review. The outcome of the review means a closer relationship with Mission Australia’s new Youth Detoxification and Respite Inpatient facility to provide an integrated youth service.

Highlights for 2002/03:

- external review of Next Step Youth Services completed by DAO;
- representation on external committees focussed on youth specific issues such as the Multisystemic Therapy Implementation Group (Office of Mental Health in the Department of Health);
- providing youth specific alcohol and drug and mental health training for various workers and organisations in the youth field including Australian Medical Association, GPWA, and Child and Adolescent Mental Health Services;
- a Special Commendation Award in the Youth Specific Initiative category in the National Ted Noffs Awards for a video project, Getting Off the Roundabout, developed by young people to represent their views on what works in treatment for alcohol and other drugs;
- an education and training package, Meaningful Conversations, Working with Young People affected by alcohol and drugs;
- a video titled Wizz Kids that provides an understanding of the nature of amphetamine use in young people;
- presenting at local and international conferences including National Women and Children’s Conference (Perth) and Young People and Drugs Conference (New Zealand);
- collaborating with the WA Academy of Performing Arts (WAPA) to assist in developing a youth specific music CD; and
- developing an Art Therapy program.

Planned Achievements for 2003/04
implementation of youth service review recommendations including an integrated/shared care service provision with the newly established youth detoxification/respite service managed by Mission Australia;
- increasing the role of providing specialist alcohol and drug and mental health consultation and support to workers in the youth sector; and
- assisting external agencies in working with families affected by alcohol and other drugs and mental health issues.

CLINICAL TRAINING AND PLACEMENTS

Clinical training is provided for undergraduate and postgraduate health professionals to identify and manage AOD use for clients. The service also involves evidence-based practice, research and placements and supervision of various professionals which has included general practitioners, registrars, psychiatric trainees, general nurse trainees and psychology registrars.

Planned Achievements for 2003/04:

- undertaking staff training survey to ensure that all staff are appropriately skilled to deliver services; and
- collaboration with external agencies to ensure that current practices and a wide range of service information is available to DAO staff, for example, research findings external to this agency which may impact on service provision and pharmacotherapy updates.

CLINICAL PHARMACOTHERAPIES RESEARCH GROUP

DAO aims to build the capacity of clinical research in the drug field and has included the provision of funds to appoint Dr Kyle Dyer as Senior Research Fellow, based within the School of Medicine & Pharmacology at the University of Western Australia. Responsibilities include the management and coordination of clinical research at Next Step, the development of collaborative relationships between Next Step and the university sector, the provision of education and training within the University of Western Australia, and supporting clinical practice at Next Step.

Highlights for 2002/03:

- commencing a major research program examining saliva-based drug testing involving a collaboration between the School of Medicine and Pharmacology at the University of Western Australia, PathCentre WA, Cozart UK Pty Ltd., Microgenics Australia Pty Ltd., and Next Step Drug and Alcohol Services;
- completing a systematic literature review of naltrexone pharmacochemistry and sustained-release preparations;
- completing two studies examining predictors of outcome from inpatient drug detoxification;
- contributing to two peer-reviewed publications, four technical monographs and 14 conference presentations and seminars;
- teaching provided to undergraduate medical students at UWA and Murdoch University;
supervision of six postgraduate research students from UWA, Murdoch and Curtin Universities; and consultancy services have been provided to Next Step clinicians and the Health Consumers Council, Mission Australia and various working groups on specific drug and alcohol related projects.

RESEARCH

The Clinical Pharmacotherapies Research Group is conducting a number of research projects to guide clinical practice in the general areas of therapeutic drug monitoring, predictors of outcome and best practice within inpatient detoxification settings; opioid pharmacokinetics and pharmacodynamics and concurrent drug and mental health related problems.

Planned Achievements for 2003/04:

- completion of evaluation of saliva as a novel biological matrix for drug testing;
- completion of evaluation of divided methadone dose regimens and the preparation of reports;
- completion of the psychometric evaluation of the BDI-II and the preparation of reports;
- conducting the 2004 census of Next Step consumer satisfaction and treatment outcome;
- strengthening of existing research collaborations, including the establishment of a Neuropsychological Assessment Clinic at Next Step (East Perth) as a collaborative arrangement among the Clinical Pharmacotherapies Research Group (Next Step/UWA), and the Schools of Psychology at Murdoch University and the University of Western Australia;
- supervising postgraduate research students;
- achieving externally funded research projects; and
- publication of research outcomes in peak international peer-reviewed journals.

PUBLICATIONS

All publications are listed in Appendix Four.

CONFERENCE PAPERS & SEMINARS

All details of conference papers and seminars are listed in Appendix Five.

PREVENTION

The Prevention Directorate provides a range of prevention and early intervention programs and services that aim to assist the community in preventing and delaying the onset of drug use. It is comprised of three sub-program areas, Alcohol, Illicit Drugs and Community Programs.
It works across a number of sectors and services and programs aim to:

- support environments that discourage harmful use;
- enhance healthy community attitudes and skills to avoid harmful use;
- support and enhance the community’s and the family’s capacity to address drug and alcohol problems; and
- support initiatives that address inappropriate supply of drugs and alcohol.

The range of prevention and early intervention activities include:

- public education – including public campaigns, production and distribution of printed materials;
- healthy public policy and legislative strategies – including liquor licensing, local government policies, Alcohol Accords and policies to promote responsible service of alcohol;
- sponsorship activities;
- organisational activities – coordinated activity with WA Police Service, the Liquor Industry and night venue owners to identify opportunities to reduce drug and alcohol use;
- research and evaluation; and
- community support activities – including support of the School Drug Education Project (SDEP), Local Drug Action Groups (LDAGs), community support and health promotion professional development.

**Highlights for 2002/03:**

**Alcohol Programs**

- facilitating a Statewide Alcohol Accord stakeholder review through collaboration with the liquor industry, WA Police Service and local government. Alcohol Accords involve co-operative arrangements between the alcohol industry, local government, health and police representatives in local communities; and
- a comprehensive state-wide education program concerning the new National Health and Medical Research Council alcohol drinking guidelines was conducted in November 2003, promoting new drinking levels for avoiding short and long-term harm from alcohol use along with specific guidelines for special needs groups, such as pregnant women and young people.

**Illicit and Other Drugs Programs**

- developing and implementing the Dexamphetamine and Teenagers Project to address the dangers associated with the inappropriate use of dexamphetamines. In September 2002 the project introduced a new series of publications targeting teachers, school students, parents, general practitioners and pharmacists; and
- In January 2003 an education program was initiated targeting people at risk of use and users of amphetamines and related problems.

**Community Programs**
Developing and implementing a Prevention Workshop for Regional Health Professionals and members of each CDST from across the State; initiating the SDEP outcome evaluation; establishing a working group representing Rotary, Lions, LDAG Inc. and DAO to deliver prevention activities within the local community; and conducting the WA component of the 2002 Australian School Students Alcohol and Drug (ASSAD) Survey with 50 secondary and 32 primary schools.

Planned Achievements for 2003/04:

Alcohol Programs

- Coordinate the development of a State Alcohol Strategy for the purpose of providing an evidence-based strategic direction for working with alcohol issues in WA in relation to policies, programs and services;
- Develop a public awareness program to reduce the social acceptability of intoxication and resulting harm;
- Increase the number of drinking environments with responsible service strategies by assisting in Alcohol Accords and the collaborative development of a responsible service of alcohol package for casual bar staff;
- Monitor liquor licence applications and assist the Executive Director, Public Health in interventions where necessary in relation to harm or ill-health that may be caused due to the use of alcohol; and
- Assist local government authorities to develop alcohol policies and management plans.

Illicit and Other Drugs Programs

- Develop and implement a state-wide public education campaign to educate the community about the proposed changes to cannabis legislation;
- Introduction of a state-wide entertainment venue drug policy and support strategies;
- Work with the Peer Support Network Project to educate users about the harms associated with drug use and the available treatment and support services; and
- Development and implementation of a youth drug driving education campaign in partnership with the Office of Road Safety.

Community Programs

- Development of a partnership project with the four major universities and their residential colleges to coordinate a uniform approach to alcohol and drug use on campus;
- Refinement of the DAO funded Leavers Live program targeting school leaver celebrations around the State;
- Assist key stakeholders and communities in the development and implementation of evidence-based prevention activities to address the priorities identified through the area planning process;
- Support the SDEP and LDAG Inc. in the further development, implementation and evaluation of their programs in accordance with their service agreements.
including increasing the number of schools involved in the program and develop
evidence-based prevention activities;
- increase the number of schools involved in the program; and
- develop evidence-based prevention activities and implement programs that
  address priorities.

CLIENT SERVICES, RESOURCING & DEVELOPMENT

The Client Services, Resourcing and Development Directorate provides a leadership
role in strategic and operational planning for drug and alcohol programs and
services. The Directorate works with key stakeholders to plan, resource, develop and
monitor the community’s access to drug and alcohol statewide treatment and support
services.

It comprises three branches, Planning and Coordination, Services and Development
and Evaluation and Monitoring.

The Planning and Coordination branch aims to:
- develop and coordinate Area Drug and Alcohol Plans for the 10 Health Regions
  statewide;
- develop and coordinate strategies to enhance system integration and
  coordination of services and programs targeting people affected by drug and
  alcohol problems; and
- analyse and plan for specific program areas as identified through stakeholder
  consultations and the DAO strategic directions.

The Services and Development branch aims to:
- provide resources to agencies statewide to ensure a diverse range of treatment
  and support services are available in order to improve client access;
- deliver quality and consistency in the range and operation of drug and alcohol
  treatment support services across the State;
- ensure that quality assurance monitoring underpins service delivery;
- ensure that the performance of service providers is reviewed and service
  agreements clearly define the requirements; and
- ensure that continuity of care for clients is coordinated through the integration of
  specialised government and non-government drug and alcohol treatment and
  support services.

In addition, this section also manages the Commonwealth-funded Western Australian
Diversion Program that aims to divert offenders with drug use problems, away from
the criminal justice system and into treatment. The initiative consists of a number of
police and court diversion programs ranging from brief, early intervention through to
more intensive treatment regimes. The continual development of the program is
monitored through a State Reference Group consisting of key stakeholders. Pilot
programs are evaluated through the Branch.

The current WA Diversion Program priorities are to:
- expand diversion services across the State;
- provide more appropriate diversion programs for Indigenous people;
- ensure efficient and effective programs for offenders appearing at the Perth Children's Court; and
- ensure that the program is supported through appropriate training, resource development and management.

The WA Diversion Program is also supported through a number of measures including a school and family program that is due for completion on the 30 June 2003 and the 30 June 2004 respectively. The school program aims to engage high-risk youth into treatment - the family program targets family members of offenders.

The Evaluation and Monitoring branch aims to:

- evaluate the outcomes of funded drug and alcohol programs and other activities;
- establish a unitary government and non-government inter-agency client monitoring system;
- collect, compile, analyse, and disseminate relevant, timely, accurate and reliable information concerned with the drug and alcohol service delivery system and a range of population parameters (including morbidity, mortality and health services utilisation) at State and national levels;
- develop, in collaboration with other key stakeholders, projects to improve, maintain and share relevant data;
- monitor and evaluate the outcomes of existing service delivery systems, innovations in service delivery, and other related activities; and
- maintain and promote essential intelligence for analysis and interpretation of trends and outcome-specific data to inform policy development and strategic decision-making.

All publications, research projects and conference papers are listed in Appendices 3, 4 and 5.

**Highlights for 2002/03:**

**Non-government Funding**

- In 2002/03 $14.79 million was distributed to the drug and alcohol sector for the delivery of treatment and support programs and several initiatives for this period included:
  - $750,000 tender awarded to Mission Australia for the establishment of a youth detoxification and respite centre due to commence operation in June 2003;
  - $576,000 to establish the Wyndham Sobering up Centre, the Anawim Sobering up Centre in Northbridge and the Geraldton Sobering up Centre;
  - $300,000 for a metropolitan-wide home based detoxification service based with St John of God Health Care; and

  - $200,000 for the establishment of Supported Accommodation Assistance Program (SAAP) drug and alcohol workers based at each accommodation
service in the metropolitan area to assist young residents with their substance use problems;

- in accordance with the Western Australian Drug and Alcohol Strategy 2002-2005, a Model for Drug and Alcohol Treatment and Support Services was developed in August 2002. This model highlighted the need to ensure continuity of care for clients accessing treatment and support services. A key initiative to address this has been the establishment of DACs at Warwick and Fremantle; and

- a working party to examine the desirability of introducing an accreditation system for drug and alcohol treatment and support services in WA was established and recommended that a project officer be employed for six months to develop a quality assurance framework with the sector, which would address clinical and corporate governance concerns. The project officer commenced in June 2003.

**COAG Illicit Drug Diversion Initiative**

- introduction of a pilot court diversion program, contribution to national evaluations and the development of future program strategy;
- $2.3 million was distributed to the drug and alcohol sector within Western Australia for the delivery of the WA Diversion Program;
- introduction of a pilot early intervention diversion program, called the Pre-sentence Opportunity Program, was implemented within Court 37 of the Central Law Courts to engage offenders with minimal criminal records and a clear drug use problem away from the justice system and into treatment;
- contribution to a number of COAG Illicit Drug Diversion Initiative reports including the Evaluation of the Council of Australian Governments’ Initiatives on Illicit Drugs, Indigenous Sentinel Study and the Review of the Client Services Funding Model;
- consultation with the WA State Reference Group and examination of evidence through Australian National Council on Drugs workshops, diversion forums and national research, resulted in a proposal outlining priority areas for the development of the WA Diversion Program were identified; and
- additionally, two supporting measures of the COAG Illicit Drug Diversion Initiative called the WA Family Program and the WA School Program Supporting Diversion continue to engage high risk youth and family members of persons diverted.

**Planning and Coordination of Services**

The first phase of Area Drug and Alcohol Planning was undertaken across all the 10 health regions of Western Australia. This included:

- consulting with approximately 900 key stakeholders, mainly alcohol and other drug and human service providers and analysis of data and presentation of reports;
- presentation of draft Area Drug and Alcohol Plans to all stakeholders for comment; and
- presentation of draft Area Plans to the Cabinet Standing Committee on Social Policy.

The outcome to-date resulting from this process has been to inform:

- the DAO Operational Plan; and
the priorities for DAO for the next two years.

**Monitoring, Evaluation and Research**

In 2002 the Evaluation, Monitoring and Research Unit was relocated under the Client Services, Resources and Development directorate of DAO. Highlights include:

- seven papers have been submitted to peer reviewed journals for publication (see Appendix Four) and one has already been published;
- strengthening of links with the Department of Health Epidemiology Branch and the Data Link Unit through collaborative research on the impacts of alcohol and tobacco on the health of Western Australians and record linkage projects;
- strengthening of links with Curtin University of Technology to progress higher degree studies in substance misuse; and
- supervision of nine postgraduate students by staff members.

**Planned Achievements for 2003/04:**

**Non-government Funding**

The development of Area Drug and Alcohol Plans means that all contracts with service providers funded by DAO will be reviewed in order to align them with funding priorities for future services. The review will:

- examine the impact of collocation and its status in relation to future procurement arrangements;
- develop service specifications and accountability requirements,
- develop a procurement strategy to meet government priorities for drug and alcohol treatment and support services;
- establish a working group to examine the capacity of sobering up services in the metropolitan area to respond to the needs of intoxicated people, including youth in order to achieve the optimum level of service; and
- trialling a systems approach to managing public intoxication in the Midwest region.

**COAG Illicit Drug Diversion Initiative**

- expansion of court diversion services to include three regional locations;
- implementation of an Indigenous diversion program within three regional locations;
- development and implementation of an appropriate diversion model within the Perth Children’s Court;
- expansion of police diversion for drugs other than cannabis across the State; and
- implementation of a range of resources and services to support the program.

**Planning and Coordination**

- assist and support regions to develop and implement local responses to the identified strategies, which will result in improving services and programs to people with alcohol and drug problems; and
lead planning for future directions identified in the DAO Operational Plan and in
the DAO Agency Plan e.g. identification of strategies for improving AOD services
for CALD people.

Monitoring, Evaluation and Research

- gain externally funded research projects;
- publish research outcomes in peak international peer-reviewed journals;
- evaluation of the home based withdrawal program by St John of God Healthcare;
- evaluation of the extension of medical services to the non-government sector;
- expansion of the National Minimum Data Set - Alcohol and Other Drug Treatment
  Services (NMDS-AODTS);
- supervise postgraduate research students; and
- complete the Impact of Alcohol on the Health of Western Australians report which
  analyses the burden of disease associated with alcohol on the health of Western
  Australians.

PRACTICE DEVELOPMENT

The Practice Development Directorate provides accessible information, advice,
counselling and referral options to the community, and works to support
organisations, systems and the workforce to respond effectively to people affected by
drug and alcohol use. The core functions are:

- ensuring access to quality information on drug use, drug harm and prevention and
  treatment options through an evidence-based approach;
- identifying and disseminating effective practice guidelines;
- building the capacity to implement effective prevention and treatment practice in
  individual practitioners and organisations;
- supporting workforce development through a comprehensive range of
  organisational development, consultancy and support strategies; and
- contributing to strategies to ensure clear and effective pathways of care for
  people affected by drug and alcohol use.

The program areas of the branch are:

- Aboriginal Health contributes to policy advice and practice development initiatives to
  enhance responses to Aboriginal people and communities affected by drug and
  alcohol use. Currently the program manages Aboriginal traineeships around the
  State;
- Workforce Development provides practice and organisational development
  initiatives to a wide range of individuals (e.g. nurses, medical staff, drug specialist
  staff, justice staff) and organisations (e.g. schools, hospitals, Department of
  Justice, drug specialist services). These include consultancy services,
  mentorships, resource development (e.g. clinical guidelines) accredited courses
  (the organisation is a Registered Training Organisation) and tertiary education
  courses;
- the Drug Overdose Prevention Program (DROPP), established in 2002, works
  with a wide range of agencies (e.g. drug specialist agencies, Department of
Justice, hospitals) implementing strategies to prevent and respond effectively to drug overdose;

- the Library provides information and library services to those who are implementing responses to people affected by drug and alcohol use;
- the GP Support Program, provides practice development, support and consultancy services to GPs and the Community Program for Pharmacotherapies (CPOP). This includes the 24 hour Clinical Advisory Service (CAS) for general practitioners and other professionals. The Patient Advisory Service for pharmacotherapies is managed by the Alcohol and Drug Information Service (ADIS); and
- ADIS is a 24 hour, Statewide, confidential telephone service providing information, advice, counselling and referral. The service includes the Parent Drug Information Service (PDIS) parents who offer support to other parents whose children are affected by drug and alcohol use, Quitline counselling and responses to various State and Federal drug and alcohol prevention campaigns.

Highlights for 2002/03:

- establishing the new Family Sensitive Practice program worked in collaboration with other agencies in the alcohol and other drug sector to enhance responses to families affected by drug use;
- implementing programs involved with developing the clinical skills of staff in mental health and drug services and building links between service providers to ensure more integrated service provision;
- building the capacity of services that work with young people has continued to be a priority of the section. This has included continued involvement with the In-Touch program which aims to ensure effective management of drug related problems in schools;
- funding has enhanced health responses in rural and remote regions and has included funding four regional CDSTs to increase client access to medical care;
- supporting regional and remote health services through continued collaboration with the Sexual Health and Blood-Borne Viruses Branch, Department of Health and the Western Australian Substance Users’ Association (WASUA). Strategies were implemented to build the capacity of health services around the State to reduce the harm from injecting drug use. A nationally recognised training program for needle and syringe provision (NSP) was conducted in March/April 2003 for over 100 NSP workers, including a program specifically for Indigenous staff;
- conducting a range of programs in collaboration with the Department of Justice including prison officer training at Wooroloo Prison, a train-the-trainer program for Community Based Correction Officers from Sri Lanka and skills training for Community Justice staff (five programs per year) and for Drug Court, Family Court and Legal Aid staff;
- delivery of the Volunteer Addiction Counsellor Training Program in conjunction with Curtin University of Technology;

- contributions to the tertiary education sector and teaching and resource development have been provided to Curtin University, University of Western Australia, Murdoch University, Notre Dame and Edith Cowan Universities;
collaborative organisation of the Inaugural Alcohol and Other Drug Symposium, by DAO and the university sector in August 2002 with 210 participants; and developing a national strategy on Workforce Development for completion in the next financial year.

Planned Achievements for 2003/04:

- coordinated practice development initiatives with the Joint Services Development Unit will enhance responses to people affected by co-occurring mental health and drug related problems;
- continued family sensitive strategies to improve the inclusion of families in treatment and support;
- training and support for those who respond to young people affected by drug use;
- clinical support, training, resources and development to enhance mainstream health service responses (metropolitan and rural) to people affected by drug use (e.g. dissemination and utilisation of clinical guidelines, shared care strategies, brief interventions and referral); and
- further collaboration with the tertiary education sector to ensure “drug studies” is included in curricula.

DRUG OVERDOSE PREVENTION PROGRAM (DROPP)

Highlights for 2002/03:

- the Emergency Department Project operated in collaboration with Royal Perth and Fremantle Hospitals to allow an opportunity for non-threatening, supportive interventions for clients who have experienced an accidental overdose who have little or no other contact with support and treatment services;
- continuing the Brief Intervention Expired Air Resuscitation Project (BREATHE) to provide training to agency staff and clients in overdose prevention and expired air resuscitation (EAR) involving weekly sessions on Drug Overdose Prevention and EAR at Rangeview Remand Centre. Over the past year 276 clients have participated in BREATHE workshops at Rangeview Remand Centre and Banksia Hill Detention Centre;
- providing education and support for a range of agency staff who work with people at risk with drug use, including agency staff in the Rockingham- Kwinana area who work with young people not in mainstream educational systems but who attend specialised life skills classes; and
- fifteen current DROPP volunteers have played an active role in the Emergency Department Program, BREATHE workshops and a large number of community education events including: Big Day Out, WA Pharmacy Guild Expo, GENERATE Dance party, SAMSARA Event, Inner City Youth festival, Rockingham Senior High School Health Happening Expo, Mount Lawley Health Expo and Cyril Jackson Senior High School Health Odyssey.

Planned Achievements for 2003/04:

- development of a training module in opportunistic interventions to prevent and respond to overdose for health and welfare staff; and
provision of overdose prevention and management information to prisoners in preparation for re-entry to the community.

ABORIGINAL HEALTH PRACTICE DEVELOPMENT

Highlights for 2002/03:

- development and implementation of the Indigenous Alcohol and Other Drug Officer Traineeship Program has been a core activity. This involves block training, on-the-job learning and mentoring. Currently there are 16 trainees involved in the 12-month training and support program and four metropolitan trainees (funded by the Sexual Health and Blood-Borne Viruses Branch) commenced in September 2002. There are seven rural and remote DAO employed/funded trainees who are placed with CDSTs around the State, five externally funded trainees participate in the program and are already employed within the non-government, government and community controlled sector. As well as expanding their own skills, trainees contribute to the cultural security of services in which they are placed;
- the Aboriginal Health Unit has a representative on the National Aboriginal and Torres Strait Islander Reference Group, a sub committee of the Intergovernmental Committee on Drugs;
- provision of support and cultural advice to different branches is a high priority within DAO in policy, practice development, area planning and strategic directions; and
- advocacy, consultation and training to the broader AOD and Indigenous community on a range of issues relevant to this area and DAO.

Planned Achievements for 2003/04:

- establishment of a working party to progress the development of a West Australian Indigenous Alcohol and Other Drug Strategy in partnership with:
  - the Office of Aboriginal Health (OAH);
  - the Office of Aboriginal and Torres Strait Islander Health (OATSIH);
  - WA Community Controlled Health Organisations (WACCHO); and
  - the Aboriginal & Torres Strait Islander Commission (ATSIC);
- continuing to build on developing the Indigenous Alcohol and Other Drug Officer Traineeship program as a priority area within the Aboriginal Health Unit with view to extending the program to encompass Diversion and to enhance capacity building within the metropolitan and rural and remote regions of Western Australia;
- development of regional partnerships with the Community Controlled Sector, CDSTs and health services to enhance capacity building in remote area indigenous communities to address AOD issues;
- development of a network of Indigenous professionals to support non-Indigenous workers or professionals with clinically sound cultural supervision;
- development of Indigenous resources including health promotion/prevention, education and training, brief and early interventions; and
- workforce development to include the existing Indigenous AOD sector, Aboriginal Health Workers, Aboriginal and Islander Education Officers and Coordinators as a
part of continual professional development in responding to Indigenous AOD related harm.

GENERAL PRACTITIONER SUPPORT PROGRAM

The GP Support Program has been created from the amalgamation of two programs, the GP Alcohol and Drug Support Program and the Clinical Advisory Service. There are three components of the program:

- **Professional Development**, which provides education to GPs along the continuum of training (from medical school to Continuing Professional Development) and disseminates alcohol and drug information to GPs (e.g. *Drink, Drugs and Doctors* newsletter);
- **System Development** which involves developing the systems of care for patients (e.g. referral to and from GPs to drug specialist services); and
- **Clinical Support** which provides a 24-hour Clinical Advisory Service (CAS) to GPs and other health professionals.

Highlights for 2002/03:

- the Clinical Advisory Service (CAS) provides clinical consultancy and support to over 60 GPs and 190 pharmacies managing over 1500 patients engaged in pharmacotherapies for opioid dependence;
- over the past three years the GP program has achieved 2000 attendances at education events out of a total of 2200 GPs in WA;
- the program has achieved recognition for the sole drug and alcohol training program to achieve national accreditation for Level 2 under the Commonwealth ‘Better Outcomes in Mental Health Care’ initiative. This has been achieved through the development and successful pilot of a 20 hour focussed educational program for GPs and registrars on cognitive behavioural strategies for GPs (in collaboration with General Practice Division of WA (GPDWA), Curtin University, University of WA and other agencies involved in GP training);
- collaborative partnerships developed and maintained with other education providers to enhance and extend the reach of education to GPs and other health professionals, such as the East Metropolitan Health Unit and Western Australian Centre for Rural Remote Medicine;
- an annual training weekend was conducted in November 2002 with 35 GPs who engage in pharmacotherapy treatment for drug dependence;
- two grants have been provided to Divisions of General Practice to improve services for people with co-occurring mental health and alcohol and drug problems through better access, coordination, support and education of GPs and drug specialist agencies; and
- a number of shared care arrangements have been established to secure access to opiate pharmacotherapies in rural areas.

Planned Achievements for 2003/04:

- delivery of advanced skill training under the *Better Outcomes in Mental Health Care (BOMHC)* initiative across metropolitan and rural Western Australia;
- undertake system development activities, in collaboration with Next Step, other alcohol and drug agencies and Divisions of General Practice to improve
consistency in referral pathways, information and communication processes between agencies and GPs and encourage the development of shared care models of practice;

- increase the clinical support provided to GPs and pharmacists through practice visits and telehealth;
- use Commonwealth Government initiatives to engage the non-government sector in identifying the needs and systems to support better communication within general practice and to improve integration between services and access for clients;
- engage GPs and pharmacists, as well as key stakeholders within the alcohol and drug sector, in a strategy to recruit, support and retain opiate pharmacotherapy service delivery in the community; and
- place volunteer counsellors within general practices, supervised by CDSTs and GPs to provide psycho-social support to patients affected by drug use and enhance collaboration between CDSTs and GPs.

**ALCOHOL AND DRUG INFORMATION SERVICE**

ADIS incorporates PDIS. ADIS provides Statewide telephone information, advice and counselling 24-hours a day, seven days a week. PDIS provides the option for parents to talk to a parent volunteer who has been trained and supervised by DAO. PDIS also provides parent support in community services, the adult Drug Court and in Family Sensitive Practice.

**Highlights for 2002/03:**

- ADIS/PDIS have provided information/advice/counselling in response to 24,000 calls to the service;
- protocols for telephone assessment of ADIS/Point of entry into treatment systems were developed to facilitate standardised referral for withdrawal management services;
- collaborative and integrated service provisions have been enhanced through the development of agency referral protocols, regular information bulletins and the creation of a partnership placement scheme;
- ADIS, as a primary reference point for victims, has taken a role in the development of police and hospital based campaigns to prevent drink spiking and provide services to victims;
- the service has been actively promoted in a variety of rural publications to enhance its awareness in country areas, and has commenced a telephone-based mentor program to staff and volunteers in remote areas who respond to people affected by drug use. Similarly, ADIS has been promoted as a partner in the development of Care Plans with GPs, especially in remote areas. Uptake of these services is beginning to grow;
- ADIS has been actively promoted within CALD and Aboriginal communities. Contact was made with all migrant resource centres and DAO staff have attended a range of community events centred on multiculturalism or specific CALD groups, promoting ADIS. The service provides input to the TAFE course for translators, enhancing penetration into CALD communities. ADIS was used as a placement for four Aboriginal Traineeships. The establishment of the Aboriginal Health Practice Development Section will enhance cultural security of the service;
- the Patient Advisory Service for patients engaged in pharmacotherapies has been integrated into ADIS;
- an ADIS staff member has been seconded (for a six month trial period) to provide an ADIS type service in the Central Law Courts under the Supervised Treatment Intervention Regime;
- PDIS has recruited, trained and supervised 11 new parent volunteers providing support to parents in the WA Adult Drug Court;
- PDIS has supported a range of teaching and community activities where input from parents affected by drug use is important (e.g. community events; Family Sensitive Practice project; Mandurah Family Symposium, LDAG Inc) and has worked collaboratively with 10 Parent and Family Support groups and assisted in the establishment of the Parent and Family Support Group network; and
- PDIS has commenced work with metropolitan migrant resource centres and has provided a presence at a variety of community based activities targeted at families and specifically at people from CALD backgrounds.

Planned Achievements for 2003/04:

- emphasis will be placed on increasing penetration into rural and remote regions and increasing the number of people from these regions who use ADIS/PDIS;
- ADIS will be promoted to rural and remote GPs and support provided in referral and to patients to identify treatment pathways; and
- PDIS will continue to be promoted in CALD communities and will contribute to the development of resources and services for parents.

CLINICAL TRAINING AND ADVISORY SERVICE - (COMMUNITY PROGRAM FOR OPIOID PHARMACOTHERAPIES)

This service provides specialist clinical advice and support to clients and providers of community based drug and alcohol services, including CAS, Community Program for Opioid Pharmacotherapies (CPOP) and Patient Advice and Support Service (PASS).

CAS is a 24-hour, seven day a week telephone advisory service for general practitioners, pharmacists and other health service providers, which is staffed by Next Step’s medical officers. This service also processes on average 50 applications to prescribe an opioid pharmacotherapy per week and maintains links with the Department of Health’s Drugs and Poisons Branch.

Highlights for 2002/03:

- recruiting and training GP prescribers. A total of 48 GPs attended four ‘Planet of the Opiates’ training events;

- approximately 150 GPs have completed pharmacotherapy training. A total of 67 GPs are currently prescribers. Thirty-two GPs have been authorised to prescribe methadone and 35 GPs methadone and buprenorphine;
- Ten GPs are managing more than fifty clients; and
Thirty-five GPs responded to a recent GP survey with 86% of the GPs rating CAS as very supportive or supportive.

Planned Achievements for 2003/04:

- improve GP support by offering training, mentoring and regular surgery visits to GPs and practice staff;
- review the role of clinical audits and consider alternative processes that accommodate the privacy amendments and ensure best practice; and
- develop shared care models of management to support the needs of the rural communities.

LIBRARY

The library has WA’s largest range of written and electronic data on responding to people affected by drug use and supports research, prevention and clinical staff and students around the State. As well as providing physical resources, the library provides training in accessing and using electronic databases.

Highlights for 2002/03:

- a MOU was developed with WANADA, enabling subscription to and use of the library services for WANADA members;
- training programs in searching and using electronic data bases have been conducted for government and non-government staff;
- the library has collaborated with Health Libraries in WA in consortia to purchase electronic titles; and
- membership of the Australasian Professional Society on Alcohol and other Drugs was provided to all CDSTs around the State and will increase access to the Drug and Alcohol Review, a key journal on drugs.

Planned Achievements for 2003/04:

- a number of key texts have been purchased and will be distributed to 50 Statewide libraries and all CDSTs. This will provide enhanced physical access across the State to key texts in the drug field; and
- access to library resources via the internet will be enhanced.

POLICY, STRATEGY AND INFORMATION

The Policy, Strategy and Information Unit provides ‘central point’ coordination for drug and alcohol activity.

Core functions of the unit are:

- policy development (provides systemic, coordinated and evidence-based approach to service and program delivery);
policy coordination (enabling clear communication and the integration of policy across DAO, Government and the community); and
information, research and support (providing evidence, research and support to stakeholders in the development and implementation of policy and programs).

To deliver these functions, the Policy, Strategy and Information Unit staff work collaboratively with other sections of DAO, other State departments, the Commonwealth Government, community groups and stakeholders. The overall aim of unit activity is to ensure a coordinated series of activities, broadly consistent with the WA Drug and Alcohol Strategy.

Highlights for 2002/03:

- developing the WA Drug and Alcohol Strategy and treatment and prevention models to support the strategy;
- coordinating the Agency Drug and Alcohol Action Plans outlining responses to drug and alcohol issues in nine key human service agencies. These form a “joined-up” government response to the Western Australian Drug and Alcohol Summit which was submitted to the Cabinet Standing Committee on Social Policy;
- developing the DAO Action Plan;
- reviewing Next Step Youth Services;
- publishing “Indicators of Drug Use: Regional and State Profiles Western Australia” which is a major compilation of drug use indicators;
- reviewing management of the CPOP; and
- supporting the newly created Community Advisory Council which provides advice to the Board of DAO.

Planned Achievements for 2003/04:

- review of the research, evaluation and performance reporting functions of DAO;
- review of the funding processes for non-government service providers;
- implement the findings of the Youth Services Review;
- monitor the implementation of Agency Drug and Alcohol Action Plans;
- develop performance indicators for WA Drug and Alcohol Strategy including the development of performance reporting;
- develop a coordinated response to Indigenous people and communities affected by drug and alcohol use in conjunction with the OAH and the OATSIH;
- monitor the capacity of existing treatment services to meet the needs of people from culturally and linguistically diverse backgrounds; and
- develop strategies to reduce drug and alcohol-related harm in the workplace.

CORPORATE SERVICES

The principal objective of the Corporate Services Directorate is to support the core activities of DAO by providing efficient and effective corporate services that aim to be at best practice standard. The main functions provided are finance, human
resources, information technology, records and information management, asset and building management, contracting and purchasing services and administrative support.

During 2002/03 the Corporate Services Directorate consolidated services and systems after the extensive restructure that took place in mid 2002. The major focus was on reviewing policies and procedures to ensure greater accountability in the use and deployment of DAO’s resources.

In particular, systems associated with the purchasing of goods and services were reviewed with the aim of promoting greater accountability and transparency and existing policies and procedures were revised and a series of in-house training courses were run to communicate the new systems.

During 2003/04, the current process of reviewing existing corporate processes and systems will continue with the aim of achieving greater efficiency and effectiveness in the delivery of services. A continuing priority will be the review and reform of existing corporate contracts for building and support services and the further development of record management systems.

HUMAN RESOURCES AND CORPORATE SUPPORT

This Branch is responsible for human resources, payroll and personnel, industrial relations, records, risk management and other administrative functions for DAO.

Highlights for 2002/03:

**Human Resources**

- selection and recruitment for a large number of positions was completed in order to implement the new DAO Office structure;
- recruitment and appointment of the Directors of Prevention, and Client Services, Resourcing and Development was completed; and
- development and implementation of a web-based recruitment portal to streamline and create efficiencies in the recruitment process.

**Risk Management**

- a new Committee structure to oversee Occupational Safety & Health (OS&H) and risk issues across the organisation was developed and implemented;
- a Risk Management Coordinating Committee was introduced to provide a peak forum for operational planning, review and development of processes and documents to support risk management;
- two local Risk Management Teams at the local workplace level have begun operating; and
- a Risk Management & Contracts Co-ordinator position is being created with the responsibility to commence risk identification, assessment and control processes, risk awareness education and provide administrative support to the three new committees.

**Records**
a new Records Manager has been recruited with prime responsibility to improve the corporate records management system for DAO;

- a new corporate records system, TRIM was introduced during 2003 involving training of staff in TRIM; and
- a new retention and disposals schedule has been completed for all current corporate records.

**Administration**

- an assessment of physical security measures was completed, resulting in an upgrade of building security measures and procedures; and
- a stock-take and review of corporate and administrative contracts was completed with the aim of rationalising the number of contracts and achieving administrative efficiencies through greater central coordination.

**Planned Achievements for 2003/04:**

- completion of a new Human Resource’s Manual with current policies and procedures;
- development of the new DAO website portal to allow applicants for advertised positions to apply on-line;
- implementation of OSH@Work software to assist in the management of worker’s compensation claims and accidents and incidents reporting;
- commencement of a new Performance Development System with training for managers and employees;
- introduction of a Management Development Program for middle managers at DAO;
- introduction of a recruitment and selection process training for managers at DAO;
- completion of the DAO Records Plan; and
- provision of required training for all Risk Management and Occupational Health and Safety Officers.

**INFORMATION TECHNOLOGY SERVICES**

The Information Technology Branch provides support and maintenance of DAO’s information technology infrastructure. This includes software, desktop computers and servers within DAO's Local Area Network (LAN) environment. The branch also provides advice to management and staff on the application of information technology to assist with the core activities of DAO.

**Highlights for 2002/03:**

- consolidation of all DAO staff onto one server and domain;
- combining the various Exchange servers on to one new Exchange server;
- combining the Next Step and WA Drug Abuse Strategy Office web sites into a DAO web site;
- adding the facility to the DAO web site to advertise employment opportunities and to receive job applications on-line;
- setting up the information technology infrastructure for the new Northern DAC at Warwick including the provision of services to non-government workers;
- development and implementation of a Help Desk call logging system in order to provide information on the service provided and with the aim of providing a better service;
- implementation of an IT equipment booking system for staff who need temporary use of specialist equipment;
- consolidation of the information technology equipment asset registers; and
- enhancements to the ADIS system to provide statistical information in line with the DAO strategy.

Planned Achievements for 2003/04:

- development and implementation of a new DAO web site;
- setting up the information technology infrastructure for the new Southern DAC in Fremantle including the provision of services to non-government workers;
- provision of a facility for IT users to download data from the Client Management Information System (CMIS) for statistical use within other applications;
- enhancing the backup procedures through the use of a backup server. This will provide a quick restore function for files that have been incorrectly deleted and will provide a backup in the event of failure of the main server; and
- streamlining of the IT user support functions.

FINANCIAL SERVICES

The Finance Branch is responsible for all financial and management accounting functions for DAO. During 2002/03 the branch consolidated the financial systems and financial reporting structure after the organisational restructure in mid 2002.

Highlights for 2002/03:

- establishment of a new monthly management reporting system;
- review and reform of purchasing and contracting policies and procedures culminating in a revision of the Purchasing Manual;
- the conducting of in-house training of purchasing officers with regard to revised purchasing policies and procedures;
- revision of asset management policies and procedures in the DAO Accounting Manual; and
- revaluation of land and building assets and completion of the transfer of assets from the Department of Health to DAO that were associated with the 2002 restructure.

Planned Achievements for 2003/04:

- provision of training and mentoring to program staff to promote greater financial accountability and transparency in the management of the agency’s funds;
- further review and updating of DAO’s accounting manuals to ensure compliance with accounting standards and best practice; and
- establishment of a DAO capital replacement program.
ASSET AND BUILDING MANAGEMENT

DAO owns and occupies two premises, an administrative and programs office at 7 Field Street, Mount Lawley and a specialist outpatient and inpatient facility at 32 Moore Street, East Perth. Leased premises at 33 Quarry Street, Fremantle and 26 Dugdale Street, Warwick are used to house outpatient services.

During 2002/03, office refurbishments continued at the Mount Lawley office to accommodate the increased number of staff associated with the integration of drug and alcohol services within DAO. The planned upgrade of the dispensing pharmacy at East Perth was also completed.

The new DAC at Warwick was completed and opened in June 2003. During the proceeding eight months the new premises were located, a lease negotiated, the building fit-out designed and planned, and the fit-out completed. A new DAC at Fremantle was due to be opened in August 2003 to replace the existing Quarry Street premises that are now too small for the revised service.

HUMAN RESOURCE MANAGEMENT

Employee Profile

The following table shows the number of full time equivalent (FTE) staff by category employed by the Authority.

<table>
<thead>
<tr>
<th>Category</th>
<th>2002/03</th>
<th>2001/02</th>
<th>2000/01</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nursing</td>
<td>27.00</td>
<td>27.12</td>
<td>na</td>
</tr>
<tr>
<td>Administration/Clerical</td>
<td>87.81</td>
<td>62.76</td>
<td>na</td>
</tr>
<tr>
<td>Medical Support</td>
<td>25.95</td>
<td>22.71</td>
<td>na</td>
</tr>
<tr>
<td>Hotel Services</td>
<td>11.47</td>
<td>11.42</td>
<td>na</td>
</tr>
<tr>
<td>Maintenance</td>
<td>0</td>
<td>0</td>
<td>na</td>
</tr>
<tr>
<td>Medical (Salaried)</td>
<td>11.75</td>
<td>12.19</td>
<td>na</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>163.97</strong></td>
<td><strong>138.74</strong></td>
<td><strong>na</strong></td>
</tr>
</tbody>
</table>

During 2002/03 FTE increased as a result of the transfer of alcohol and drug functions from the Department of Health to the Western Australian Alcohol and Drug Authority.

Recruitment

During 2002/03, 41 permanent and fixed term positions were advertised externally. Seventy-one new employees were recruited, whilst 35 employees ceased employment.
Staff Development

A total of $30,540.49 (salaries and fees) were expended on staff development activities during 2002/03. This amount does not include staff attending internal training events.

Industrial Relations

During 2002/03, DAO continued to pursue workplace reform with the aim of achieving best practice. Most reform activity focussed on the completion of the DAO restructure that commenced the previous financial year.

Meetings were held with unions throughout the year to keep them informed of staff movements and issues as they arose. The new Medical Practitioners (Alcohol and Drug Authority) AMA Industrial Agreement was implemented and is currently awaiting registration in the Industrial Relations Commission.

Workers Compensation & Rehabilitation

The following table shows the claims profile by category for the Authority.

<table>
<thead>
<tr>
<th>Category</th>
<th>2002/03</th>
<th>2001/02</th>
<th>2000/01</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nursing Services</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Administration and Clerical</td>
<td>3</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Medical Support</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Hotel Services</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Maintenance</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Medical (salaried)</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Other</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>4</td>
<td>2</td>
<td>7</td>
</tr>
</tbody>
</table>

For 2002/03 the following indicators applied to workers compensation:

- frequency rate of compensation claims – 7.95;
- estimated cost of claim per $100 Wageroll - $3.53;
- contributions (premium rate) - $176,752; and
- rehabilitation success rate – no employees have required rehabilitation.

Equity and Diversity Outcomes

The following table reports equity and diversity indicators for the Authority.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Level of Achievement</th>
</tr>
</thead>
<tbody>
<tr>
<td>EEO Management Plan</td>
<td>Under review</td>
</tr>
<tr>
<td>Organisational Plans reflect EEO</td>
<td>Will require review</td>
</tr>
<tr>
<td>Policies and procedures encompass EEO</td>
<td>Under review</td>
</tr>
<tr>
<td>requirements</td>
<td>Two Grievance Officers will require review</td>
</tr>
<tr>
<td>Established EEO contact officers</td>
<td></td>
</tr>
<tr>
<td>Training and staff awareness programs</td>
<td>Will require review</td>
</tr>
</tbody>
</table>
Diversity | Will require review

**Equal Employment Opportunity**

There were no reported cases of harassment or concerns raised regarding equal employment opportunity during the year.

**Grievance Officers**

During the year five grievances were dealt with by an internal formal process.

**Public Sector Standards and Ethical Codes**

DAO has complied with the DAO Code of Conduct, the WA Public Sector Code of Ethics and all Public Sector Standards in Human Resources Management except the Performance Management Standard.


Directors and Managers are responsible for compliance with public sector standards and ethical codes. A monitoring and advisory role is played by the Human Resources Branch to ensure that all processes and transactions comply with the standards.

A revised Code of Conduct was implemented in December 2002.

**Breach of Standard Applications**

<table>
<thead>
<tr>
<th>Number lodged</th>
<th>Nil</th>
</tr>
</thead>
<tbody>
<tr>
<td>Breaches found</td>
<td>Nil</td>
</tr>
<tr>
<td>Multiple breaches</td>
<td>Nil</td>
</tr>
<tr>
<td>Applications under review</td>
<td>Nil</td>
</tr>
<tr>
<td>Material breaches</td>
<td>Nil</td>
</tr>
<tr>
<td>Non-material breaches</td>
<td>Nil</td>
</tr>
</tbody>
</table>

____________________________

Dr Denzil McCotter
A/Executive Director

**WESTERN AUSTRALIAN ALCOHOL AND DRUG AUTHORITY**
CUSTOMER GROUP OUTCOMES

Disability Services Plan Outcomes

During 2003, DAO re-established its Disability Services Committee under the umbrella of its Risk Management Co-ordinating Committee structure. There are now two local Risk Management Committees and a peak Risk Management Co-ordinating Committee that have disability service outcomes as an integral part of their terms of reference.

Cultural Diversity and Language Services Outcomes

The principal source of initial contact with DAO clients is through ADIS. ADIS provides a telephone translation service to clients speaking languages other than English who are seeking confidential counselling, information or referral to an alcohol and drug treatment service. Translation services are available in other clinical services.

Youth Outcomes

DAO provides a specialist outpatient services for young people aged 12-18 years with drug and alcohol related problems. A detailed report of the programs provided by the youth service is included in an earlier section of this Report.

PUBLIC RELATIONS AND MARKETING

As DAO has evolved so too has the area of corporate communication.

This covers information management, via various communication channels to a range of stakeholders.

In the area of communication which includes public relations, marketing, media liaison, stakeholder relations, website management and strategic planning a number of initiatives were implemented during the year.

These included establishing an internal staff newsletter, development and implementation of a strategic communication plan and upgrading of DAO’s website.

In addition DAO services were actively promoted through a range of events and activities and collaboration was undertaken with government and non-government agencies to establish cohesiveness for greater communication within the community on drug and alcohol matters.

RESEARCH AND DEVELOPMENT

A full listing of research and development projects undertaken is included at Appendix Three.
PRICING POLICY

DAO does not charge for drugs dispensed. Partial cost recovery is used for most education and training events.

MAJOR CAPITAL PROJECTS

During 2002/03 the Northern DAC at Warwick was opened. Capital works to the value of $275,000 were completed.

INTERNAL AUDIT CONTROLS

The Department of Health’s Internal Audit Branch is responsible for the internal audit program for DAO. During 2002/03 a Risk Assessment Internal Audit was conducted. There were no significant findings from the audit.

A further audit was commenced on ADIS, however, this was not finalised during this financial year. The findings of this audit will be presented to senior management in August 2003.

RISK MANAGEMENT

DAO implemented a new Risk Management structure during 2003. This structure consists of two localised Risk Management Committees reporting to a Risk Management Co-ordinating Committee. Furthermore, a new position dedicated to risk management and contract co-ordination was established. The committees with the assistance of the Co-ordinator Risk Management and Contracts are currently in the process of establishing a formal Risk Management Plan.

ADVERTISING & SPONSORSHIP

This information is published in accordance with section 175ZE of the *Electoral Act* 1907 (see the following Table).
### Class of Expenditure

<table>
<thead>
<tr>
<th>Class of Expenditure</th>
<th>2002/03</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advertising Agencies:</td>
<td></td>
</tr>
<tr>
<td>Marketforce Productions</td>
<td>$34,383</td>
</tr>
<tr>
<td>Market Research Organisations:</td>
<td></td>
</tr>
<tr>
<td>Patterson Market Research</td>
<td>$7,290</td>
</tr>
<tr>
<td>Curtin University of Technology</td>
<td>$27,692</td>
</tr>
<tr>
<td>Department of Health</td>
<td>$390</td>
</tr>
<tr>
<td>Hall Chadwick</td>
<td>$1,100</td>
</tr>
<tr>
<td>Hides Group</td>
<td>$25,369</td>
</tr>
<tr>
<td>MYDATA</td>
<td>$3,866</td>
</tr>
<tr>
<td>Donovan Research</td>
<td>$103,070</td>
</tr>
<tr>
<td>Brand Agency</td>
<td>$15,000</td>
</tr>
<tr>
<td>Polling Organisations</td>
<td>Nil</td>
</tr>
<tr>
<td>Direct Mail Organisations</td>
<td>Nil</td>
</tr>
<tr>
<td>Media Advertising Organisations:</td>
<td></td>
</tr>
<tr>
<td>Allmark &amp; Associates Pty Ltd</td>
<td>$128</td>
</tr>
<tr>
<td>Assoc of Volunteer Bushfire Brigades</td>
<td>$420</td>
</tr>
<tr>
<td>Brand Agency</td>
<td>$419,255</td>
</tr>
<tr>
<td>Bull Dog Graphics</td>
<td>$117</td>
</tr>
<tr>
<td>Campbell Management Services</td>
<td>$620</td>
</tr>
<tr>
<td>Community Newspaper Group</td>
<td>$620</td>
</tr>
<tr>
<td>Direct Image</td>
<td>$289</td>
</tr>
<tr>
<td>Gigantic Entertainment</td>
<td>$682</td>
</tr>
<tr>
<td>Lasso Kip Pty Ltd</td>
<td>$238</td>
</tr>
<tr>
<td>Marketforce Productions</td>
<td>$34,382</td>
</tr>
<tr>
<td>Media Decisions WA</td>
<td>$232,906</td>
</tr>
<tr>
<td>Public Information Services</td>
<td>$700</td>
</tr>
<tr>
<td>Vinten Browning</td>
<td>$19,144</td>
</tr>
<tr>
<td>Vivid Interactive and Design</td>
<td>$675</td>
</tr>
<tr>
<td>WA Local Business &amp; Community Services</td>
<td>$905</td>
</tr>
<tr>
<td>West Regional Sales</td>
<td>$2,529</td>
</tr>
<tr>
<td>Westside Publishing</td>
<td>$208</td>
</tr>
<tr>
<td><strong>TOTAL EXPENDITURE</strong></td>
<td><strong>$931,978</strong></td>
</tr>
</tbody>
</table>

### WASTE PAPER RECYCLING

DAO implements policies concerning the recycling of waste paper. Waste paper is collected for recycling in accordance with Government policy and where appropriate recycled paper products are purchased.

### FREEDOM OF INFORMATION

One formal request under the *Freedom of Information Act 1992* was lodged during 2002/03. The applicant was given access to the information they sought.
Persons seeking formal access to information under the provisions of the *Freedom of Information Act* 1992 should write to the Freedom of Information Officer, Drug and Alcohol Office, 7 Field Street, Mount Lawley 6050.

**PUBLICATIONS**

Refer to Appendix Four for Publications.
APPENDICES

APPENDIX ONE - LEGISLATION IMPACTING ON OFFICE ACTIVITIES

Key Legislation

- *Alcohol and Drug Authority Act* 1974
- *Mental Health Act* 1996
- *Poisons Act* 1964
- *Health Act* 1911

Financial Legislation

- *Financial Administration and Audit Act* 1985
- *Corporation (Western Australia) Act* 1990 (Corporations Law)
- *State Supply Commission Act* 1991
- *A New Tax System Act* 1999

Administration/Human Resources Legislation

- *Public Sector Management Act* 1994
- *Workplace Agreements Act* 1993
- *Salaries and Wages Act* 1975
- *Public and Bank Holidays Act* 1972
- *Equal Opportunity Act* 1984
- *Government Superannuation Act* 1987
- *Occupational Health and Safety Act* 1984
- *Workers’ Compensation and (Rehabilitation) Assistance Act* 1981
- *Industrial Relations Act 1979 (Employment Acts)*
- *Workplace Relations Act 1996 (Commonwealth)*

Other Legislation

- *Library Board of Western Australia Act* 1951
- *Official Corruption Commission Act* 1988
- *Disability services Act* 1993
- *Freedom of Information Act* 1992
- *Health Services (Quality Improvement) Act* 1994
- *Health Services (Quality Improvement) Regulations* 1995
- *State Records Act* 2000

The following written laws also impact on DAO’s activities:

- Treasurer’s Advance Authorisation
- Supply, Loans and Appropriation Acts
- *Financial Agreement Act* 1928
- *Interpretation Act* 1984
APPENDIX TWO – CONTACT INFORMATION

Drug and Alcohol Office
7 Field Street, Mount Lawley WA 6050
Telephone: (08) 9370 0333
Fax: (08) 9272 6605
Email: dao@health.wa.gov.au

Alcohol and Drug Information Service
Telephone: (08) 9442 5000
Freecall: 1800 198 024
TIS: 131 450

Parent Drug Information Service
Telephone: (08) 9442 5050
Freecall: 1800 653 203
TIS: 131 450

Quit Line
Telephone: 131 848

Opiate Overdose Prevention Strategy
Telephone: (08) 9370 0363
Fax: (08) 9272 6605

Methadone Treatment
32 Moore Street, East Perth WA 6004
Telephone: (08) 9219 1919
Fax: (08) 9221 3089

Specialist Outpatient Services
32 Moore Street, East Perth WA 6004
Telephone: (08) 9219 1919
Fax: (08) 9221 3089

Detoxification Services
32 Moore Street, East Perth WA 6004
Telephone: (08) 9219 1919
Fax: (08) 9221 3089

Fremantle Drug and Alcohol Centre
Level 3, 22 Queen Street, Fremantle WA 6160
Telephone: (08) 9430 5966
Fax: (08) 9335 3071

Warwick Drug and Alcohol Centre
26 Dugdale Street, Warwick WA 6024
Telephone: (08) 9246 6767
Fax: (08) 9246 6788
APPENDIX THREE – RESEARCH PROJECTS

The effect of a divided methadone dose upon opioid withdrawal and mood disturbance among methadone maintenance patients.
Kyle Dyer¹,², Ken Ilett¹, Belinda Wright¹, Chris Cruickshank²
1. Department of Pharmacology, University of WA
2. Next Step Drug and Alcohol Services

Naltrexone pharmacochemistry and sustained-release preparations: A systematic literature review.
Kyle Dyer¹,², Chris Cruikshank², Mike Tressler³
1. Dept. of Pharmacology, University of WA
2. Next Step
3. Kalamazoo College, Michigan, USA

Predictors of outcome from inpatient detoxification: Opioid and alcohol withdrawal.
Kyle Dyer¹,², Peter Nelson², Kim Newcombe²
1. Dept. of Pharmacology, University of WA
2. Next Step

Psychometric evaluation of the Beck Depression Inventory-II among drug dependent patients.
Kyle Dyer¹,², Alison Marsh³, Sophie LaVincente⁴
1. Dept. of Pharmacology, University of WA
2. Next Step
3. School of Psychology, Curtin University
4. Dept. of Clinical & Experimental Pharmacology, University of Adelaide

Naltrexone maintenance following heroin withdrawal using Buprenorphine.
Kyle Dyer¹,², Chris Cruikshank², Allan Quigley²
1. Dept. of Pharmacology, University of WA
2. Next Step

Next Step Treatment Census: Consumer Treatment Satisfaction and Outcome.
Kyle Dyer¹,², Kim Newcombe⁴, Chris Cruikshank², Mel Robson²
1. Dept. of Pharmacology, University of WA
2. Next Step

Inpatient amphetamine detoxification: an overview of treatment practice and outcome.
Kyle R Dyer¹,², Chris Cruickshank¹
1. Next Step Specialist Drug & Alcohol Services
2. Department of Pharmacology, University of WA

The use of saliva for therapeutic drug monitoring in methadone maintenance.
Kyle R. Dyer¹,², Catherine Wilkinson¹, Kenneth F. Ilett¹,², Hayley Taylor¹, Sean O’Halloran³, Leon J. Dusci², Michelle Lewer², Michelle Duncan²
1. School of Medicine & Pharmacology, University of WA
2. Next Step Drug & Alcohol Services WA
3. Division of Clinical Pathology, PathCentre WA

Saliva, a novel matrix for identifying methamphetamine and cannabis use among dependent patients.
Kyle R. Dyer¹,², Hayley Taylor¹, Kenneth F. Ilett¹,², Catherine Wilkinson¹, Sean O’Halloran³, Leon J. Dusci², Michelle Lewer²
1. School of Medicine & Pharmacology, The University of WA
2. Next Step Drug & Alcohol Services, WA
3. Division of Clinical Pathology, PathCentre, WA
APPENDIX THREE – RESEARCH PROJECTS  cont

An Epidemiological Study of the Prevalence of Heroin Use in Western Australia Using Capture-recapture Methods
A/Prof (Adj.) Anne Bartu\(^1\), Dr. Jim Codde\(^2\), Nerelie Freeman\(^1\), Geoff Gawthorne\(^1\), & A/Prof. Steve Allsop\(^1\).
1 Drug and Alcohol Office, WA
2 Epidemiology & Analytical Services, Department of Health

Characteristics and Retention of Alcohol Dependent Clients Treated with Naltrexone
A/Prof (Adj.) Anne Bartu\(^1\), Nerelie Freeman\(^1\)
1. Drug and Alcohol Office, WA

Access to Data on Mortality Associated with Pharmacotherapy Treatment of Opioid Dependent Clients
A/Prof. (Adj.) Anne Bartu & Geoff Gawthorne
Drug and Alcohol Office, WA

Evaluating the Health Outcomes and Service Utilisation of Illicit Drug Users using Linked Data
A/Prof (Adj.) Anne Bartu\(^1\), Professor D’Arcy Holman\(^2\), Dr. Jim. Codde\(^3\), & Elizabeth Unwin\(^3\)
(NHMRC funded)
1 Drug and Alcohol Office, WA
2 Dept of Public Health, University of WA
3 Epidemiology & Analytical Services, Department of Health

A Preventative Intervention for Illicit Drug using Mothers and their Infants
A/Prof (Adj.) Anne Bartu\(^1,2\), Jennie Sharp\(^2\), Prof. Sue McDonald\(^3\) & A/Prof (Adj.) Sharon Evans\(^3\)
(Healthway funded)
1 Drug and Alcohol Office, WA
2 School of Nursing & Midwifery, Curtin University of Technology
3 Women & Infants Research Foundation

Recreational Use of Amphetamines and Breastfeeding
A/Prof Ken Ilett\(^1\), A/Prof (Adj.) Anne Bartu\(^2\), Judith Kristenson\(^1\), Leon Dusci\(^4\), & Malcolm Roberts\(^3\)
1 Dept of Pharmacology, University of WA
2 Drug and Alcohol Office, WA
3 Pharmacy, King Edward Memorial Hospital and Princess Margaret Hospital
4 WA Centre for Pathology & Medical Research

Extended Follow-up of Infants Exposed to Illicit Drugs: A Feasibility Study
A/Prof (Adj.) Anne Bartu\(^1\), Jennie Sharp\(^2\), A/Prof(Adj.) Sharon Evans\(^3\) & Dr. Noel French\(^4\)
(WIRF funded)
1 Drug and Alcohol Office, WA
2 School of Nursing & Midwifery, Curtin University of Technology
3 Women & Infants Research Foundation
4 Dept of Newborn Service, King Edward Memorial Hospital
APPENDIX FOUR – PUBLICATIONS


Newcombe, K., Dyer, K. (2003) **Predictators of successful completion from an inpatient detoxification unit.** Perth: Next Step Specialist Drug and Alcohol Services


APPENDIX FIVE – CONFERENCE PAPERS AND SEMINARS


OTHER PRESENTATIONS / TUTORIALS


Dyer, K. (2003) Behaviourist approaches to AOD dependence: The role of classical conditioning in opioid dependence. *Tutorial presented as part of the Next Step Staff Development Programs, March 5, 2003*


Cruickshank, C. (2003) Methamphetamines: Treatment options. *Tutorial presented as part of the Next Step Staff Development Programs, April 9, 2003*