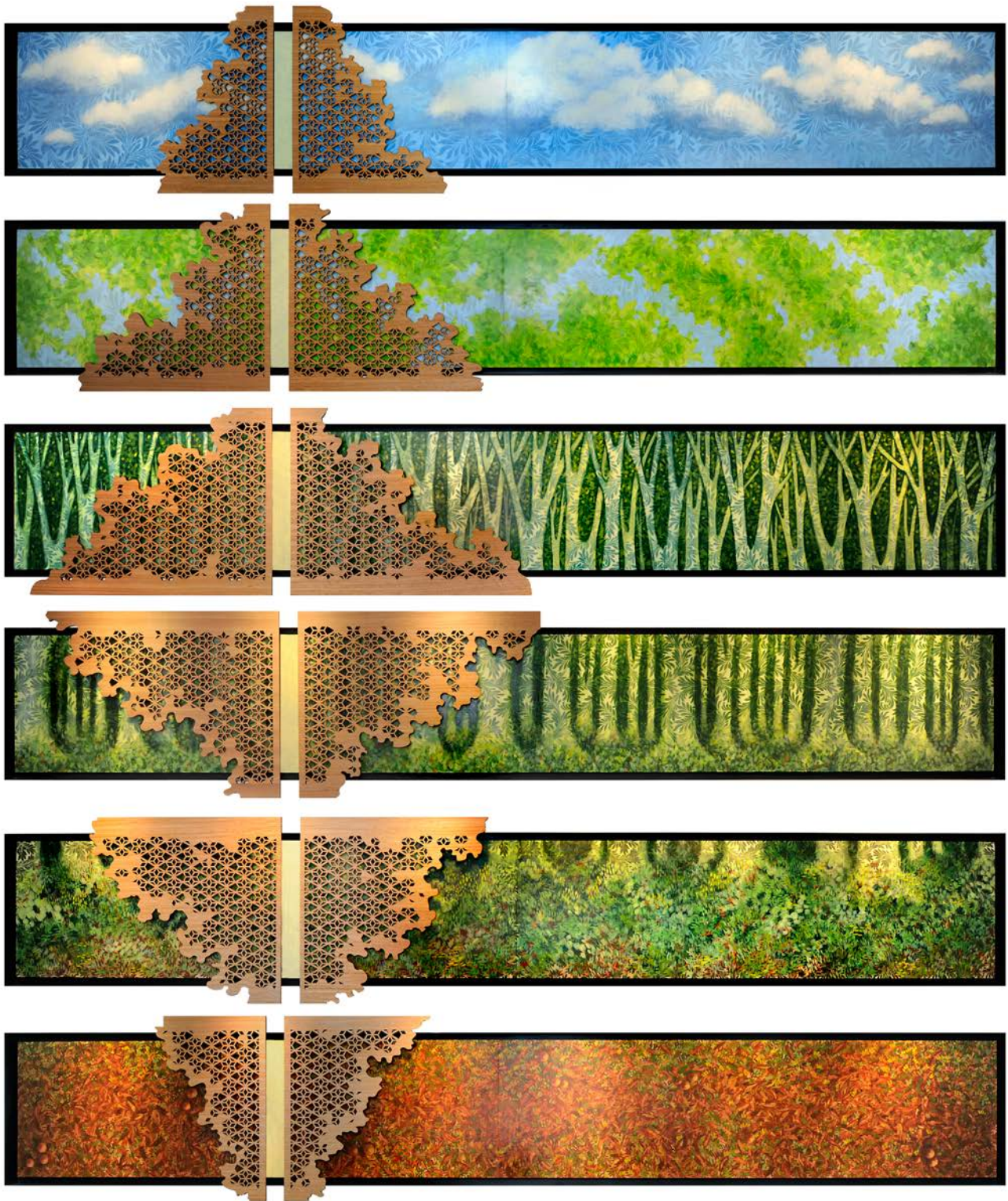




# ANNUAL REPORT 2015-2016





#### Public Artwork on Levels 1 to 6 in the State Administrative Tribunal Building

##### Levels of a Forest, 2015 – Clare McFarlane

Level 1 – Leaf Litter	Level 4 – Branches
Level 2 – Undergrowth	Level 5 – Canopy
Level 3 – Trunks	Level 6 – Clouds and Sky

The public artwork in the State Administrative Tribunal Building, which is entitled, Levels of a Forest by Artist Clare McFarlane, has been created to reflect the forest theme of the internal design and to enhance the welcoming and calm interior of the SAT building. The work is comprised of six individual paintings, each one being displayed in the public lobby on every level.

Each painting represents a layer of the forest mimicking the vertical progression from the forest floor, through the trunks and canopy and beyond. Layers of pattern and colours are woven together to create impressions of natural forms and light, capturing the essential nature of each strata. Floating over this surface are abstracted tree canopies realised in timber panels. These forms serve to relate the work strongly to the interior design as well as provide a frame through which we glimpse the sunlight through a forest. Conceptually, the artwork is intended to be viewed as one painting but each level stands as a work in its own right.



Hon Michael Mischin MLC  
Attorney General  
Level 10, Dumas House  
2 Havelock Street  
WEST PERTH WA 6005

Dear Attorney

**Annual Report - State Administrative Tribunal**

Pursuant to section 150(1) of the *State Administrative Tribunal Act 2004* (WA), I have pleasure in submitting to you the Annual Report of the Tribunal.

The report is for the year ending 30 June 2016.

Yours sincerely



The Hon Justice Jeremy Curthoys  
President

27 September 2016



# CONTENTS



Photos courtesy of Department of the Attorney General and Acorn Photo.



<b>PRESIDENT'S OVERVIEW</b>	<b>2-3</b>
<b>ABOUT THE TRIBUNAL</b>	<b>4-5</b>
Role	4
Vision, Values and Objectives	4
Organisational Structure	5
<b>SERVICE DELIVERY</b>	<b>6-14</b>
At a Glance	6
Lists	7
Commercial and Civil (CC)	7
Development and Resources (DR)	9
Human Rights (HR)	10
Vocational Regulation (VR)	11
How Disputes were Resolved	12
Representation	13
<b>INITIATIVES AND ACHIEVEMENTS</b>	<b>14</b>
<b>RESOURCING</b>	<b>15</b>
<b>LEGISLATION</b>	<b>16</b>
<b>THE YEAR AHEAD</b>	<b>17</b>
<b>APPENDICES</b>	<b>18-30</b>
Appendix 1 – Legislation Defining Our Jurisdiction	18
Appendix 2 – Applications by Legislation	23
Appendix 3 – Judicial and Full Time Members	26
Appendix 4 – Sessional Members	27



# PRESIDENT'S OVERVIEW



## The State Administrative Tribunal Building

On 10 July the Attorney General, the Hon Michael Mischin MLC, and the Minister for Finance, the Hon Bill Marmion MLA, opened the new State Administrative Tribunal Building at 565 Hay Street, Perth. The Tribunal relocated into the new accommodation 10 days later on 20 July. The relocation went smoothly thanks to the planning of the Relocation Committee, the enthusiasm of staff and the cooperation of the many parties involved in such an exercise. Just four hearing days were lost as a result of the relocation.

The building has a long history. It was once occupied by the District Court of Western Australia and the Public Trustee. That building was stripped to its concrete bones and completely refitted for the Tribunal. It has a distinctive appearance and is easily identifiable as the State Administrative Tribunal Building.

The new accommodation has exceeded the Tribunal's expectations. It is well appointed and has achieved the aim of creating a calm, non-threatening environment for visitors. It meets the needs of the Tribunal now and provides for future expansion over 25 years. Its location in the Cathedral Square development brings us closer to the centre of the city and within the justice precinct. The new location also means we are closer to the two public transport terminals that service the central business district, improving accessibility to the Tribunal.

The SAT Building Committee did an excellent job in ensuring that the requirements of the Tribunal have been met in the new building. In particular, I would like to thank Member Rebecca Moore who brought her architectural experience to the Committee to great effect. My predecessor, the Hon Justice John Chaney, and Deputy President, His Hon Judge David Parry, also provided invaluable guidance and input to the committee during the design process, for which I am very grateful.



On behalf of the Tribunal I would like to thank the Government of Western Australia and especially the Department of the Attorney General and the Department of Finance for providing for the future accommodation of the Tribunal to a high standard. I also thank the project architects Parry and Rosenthal, and in particular Michelle Chew and Paul Rosenthal for their roles in the design and delivery of the project.

### Membership of the Tribunal

The year saw considerable changes to the composition of the Tribunal. Judge Parry's term as a Deputy President expired on 19 June, at which time he commenced with the District Court of Western Australia. Judge Parry was one of the original senior members when the Tribunal was founded in 2005. He was appointed as a judge of the District Court and Deputy President of the Tribunal on 20 June 2011. He made a significant contribution to the work of the Tribunal. I am sure he will find the District Court both challenging and rewarding.

Member Lisa Ward ceased as a full time member of the Tribunal in September and commenced employment with the State Ombudsman.

Patric De Villiers, Delaney Quinlan, David Maclean and Patricia Le Miere all commenced appointments as full time members during the year.

On 29 June, the Governor gave his approval for existing members Charlotte Wallace and David Aitken to be appointed as senior members and for Rosetta Petrucci to be appointed as a new member. These appointments will take effect from 1 October 2016.

### Service Demand and Resourcing

The demand for the Tribunal's services continued to grow, albeit modestly, during 2015/16. The Tribunal appreciates that at the same time as demand is growing, economic conditions are tightening and more than ever we need to maximise the use of the resources that we have available to us. In response to these pressures a number of changes were implemented last year with respect to the use of members and how work is distributed across the Tribunal. Those changes have been effective in improving the utilisation of the Tribunal's resources, particularly in the Guardianship and Administration list.

Last year I reported that the Tribunal's past practice of extensive use of sessional members had been reduced. That reduction was extended further during 2015/16 to being just 35% of what it was two years ago in 2013/14. Sessional members continue to fulfil a vital role in the ability of the Tribunal to deal with the broad range of matters

within its jurisdiction and I thank them for their contribution to the Tribunal's work.

The reduction in the use of sessional members has been offset by the appointment of additional full time members however the net effect has been a reduction of two full time equivalent member positions from the Tribunal's non-judicial member allocation. Furthermore, the position of Deputy President made vacant by the departure of Judge Parry will not be filled during 2016/17 and will be reviewed during that time.

### On-line Resolution

The Tribunal, in association with the Department of the Attorney General, commenced development of a pilot on-line resolution tool for Guardianship and Administration and Strata Title matters. The initial stage of the pilot provides information to members of the community with the aim of better informing them as to what services the Tribunal provides and what information is required when making an application. Further development work is planned for 2016/17 to extend the tool to enable on-line lodgment, mediation and adjudication. I would like to thank members Charlotte Wallace and Lisa Eddy for their work to date in preparing the Guardianship and Administration content and Member Bertus De Villiers in relation to Strata Titles.

### Appreciation

The members and staff of the Tribunal continue to provide great service for which I am very appreciative. In particular, I wish to thank the Deputy Presidents, Judge Sharp and Judge Parry, and Mark Street, the Executive Officer.

I would also like to thank Cheryl Gwillam, the former Director General of the Department of the Attorney General, for the great support she provided to the Tribunal. This was evidenced by her role in securing the new building for the Tribunal and her support for the initiatives of the Tribunal in seeking to improve our service delivery to the people of Western Australia.

**The Hon. Justice Jeremy Curthoys**  
President  
State Administrative Tribunal  
Western Australia



## ABOUT THE TRIBUNAL

The State Administrative Tribunal is established under the *State Administrative Tribunal Act 2004* (SAT Act). It is an independent body that makes and reviews a wide range of administrative decisions in the areas of human rights, vocational regulation, town planning, resource development and commercial and civil disputes. The Tribunal receives its power to hear matters from over 150 pieces of enabling legislation.

The Tribunal's approach is less formal than a court, flexible and transparent. The Tribunal:

- aims to make the correct or preferable decision based on the merits of each application;
- is not a court and, therefore, strict rules of evidence do not apply;
- encourages the resolution of disputes through mediation;
- allows parties to be represented by a lawyer, a person with relevant experience or by themselves;
- holds hearings in public in most cases; and
- provides reasons for all decisions and publishes most decisions on its website.

### Vision, objectives and values

The Tribunal's vision is to be one of Australasia's leading tribunals that adopts best practice and innovative technology in making fair and timely decisions for the benefit of the people of the State of Western Australia.

### THE OBJECTIVES OF THE TRIBUNAL SET OUT IN SECTION 9 OF THE SAT ACT ARE:

- To achieve the resolution of questions, complaints or disputes, and make or review decisions, fairly and according to the substantial merits of the case;
- To act as speedily and with as little formality and technicality as is practicable, and minimise the costs to parties; and
- To make appropriate use of the knowledge and experience of Tribunal members.

### SAT'S CORE VALUES ARE:

- Excellent Service;
- Integrity and Accountability;
- Equity and Fairness;
- Collaboration and Learning; and
- Professional Autonomy.

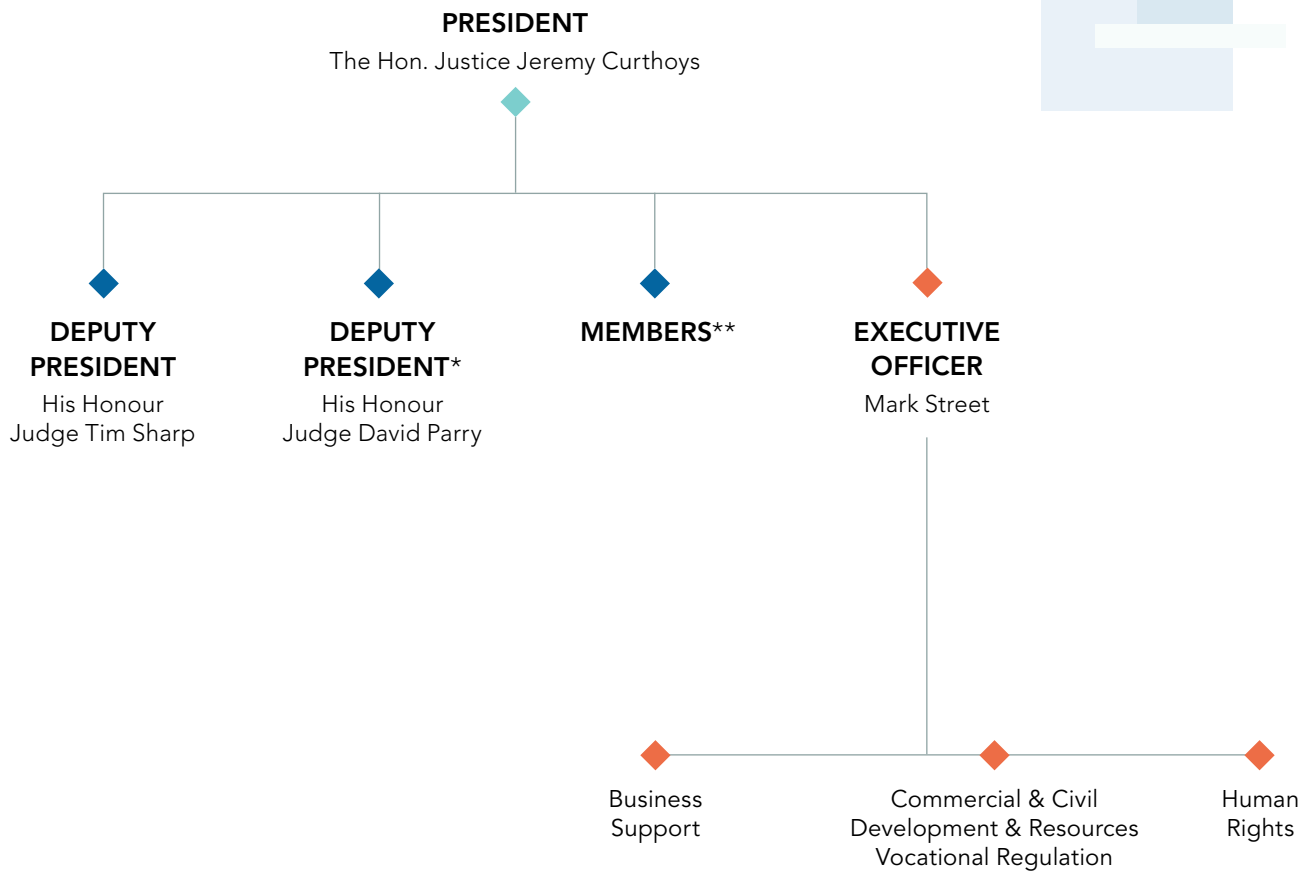
### BEHAVIOURS ARE GUIDED BY:

- Members' and Staff Codes of Conduct;
- Continuing professional development;
- A commitment to diversity;
- Providing all reasonable assistance;
- Offering sustainable services; and
- A commitment to a safe workplace.





## ORGANISATIONAL STRUCTURE



\*Deputy President His Honour Judge David Parry's appointment expired 19 June 2016.

\*\*Members include full time and sessional members. See Appendices 3 and 4 for a full list of members.

# SERVICE DELIVERY

## AT A GLANCE

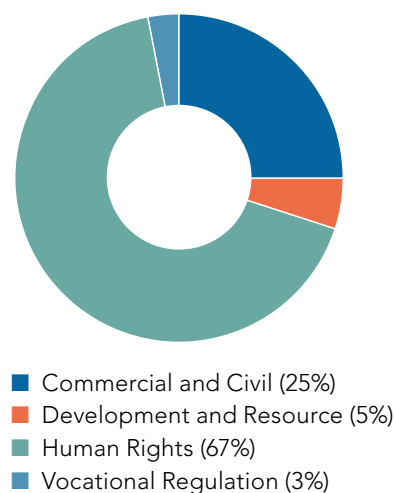
**TABLE 1** Caseload across the Tribunal

	2013/14	2014/15	2015/16
Received	7,748	8,379	8,097
Finalised	7,562	8,187	8,335
Pending	1,371	1,560	1,283
Clearance Index	98%	98%	103%

**TABLE 2** Applications received by type

Applications received	2013/14	2014/15	2015/16
Commercial and Civil	1,875	2,126	2,050
Development and Resources	426	400	433
Human Rights	5,214	5,602	5,402
Vocational Regulation	230	249	206
SAT (Applications under the SAT Act)	3	2	6
	<b>7,748</b>	<b>8,379</b>	<b>8,097</b>

**GRAPH 1** Applications received by type



**TABLE 3** Benchmark performance indicators (in weeks)

	2013/14		2014/15		2015/16	
	50th Percentile	80th Percentile	50th Percentile	80th Percentile	50th Percentile	80th Percentile
<b>Commercial and Civil<sup>1</sup></b>						
Benchmark (weeks to finalise)	16	28	16	28	16	28
Overall Performance	11	29	11	25	14	30
<b>Development and Resources</b>						
Benchmark (weeks to finalise)	20	30	20	30	20	30
Overall Performance	19	39	19	43	20	41
<b>Human Rights<sup>2</sup></b>						
Benchmark (weeks to finalise)	n/a	8	n/a	8	n/a	8
Overall Performance	7	10	7	10	9	10
<b>Vocational Regulation</b>						
Benchmark (weeks to finalise)	n/a	27	n/a	27	n/a	27
Overall Performance	11	25	9	30	7	25

<sup>1</sup> These figures exclude the *Commercial Tenancy (Retail Shops) Agreements Act 1985* section 13(7), section 13(7b) and section 14A(3) applications.

<sup>2</sup> Benchmark applies to Guardianship and Administration List only.



## LISTS

During the previous reporting period the Tribunal implemented a new structure and listing practices that did away with the previous four 'streams' to which full time members were assigned, and established 16 lists across which all full time members can sit. All enabling Acts are allocated to one of the lists and each list is overseen by a judge or senior member. Although some members with specialist qualifications and experience continue to work mainly in certain areas of jurisdiction (such as guardianship and administration, and planning and development), members are otherwise available to hear and mediate matters across the Tribunal.

For general reporting purposes the lists are grouped as shown in Table 4. Details of the enabling legislation included in each list and the number of applications received under each piece of legislation are presented at Appendices 1 and 2.

## COMMERCIAL AND CIVIL LISTS

The Commercial and Civil (CC) work is the most diverse area of the Tribunal's jurisdiction. The number of applications in the CC lists decreased by 3% from the previous year and accounted for 25% of all applications lodged. 80% of CC applications were finalised within 30 weeks of being received, which is 2 weeks longer than the Tribunal's target of 28 weeks and an increase of 5 weeks from the previous year. This increase was due to an increase in the time taken to get matters to a first directions hearing and an increase in the proportion of matters taking three or more hearings to finalise, predominantly in the Building and Construction list and the Strata Titles list. Tighter listing and case management controls were introduced late in the year that are expected to improve the Tribunal's performance in this area for 2016/17.

**TABLE 4** Lists

Group	List	Number of Applications		
		2013/14	2014/15	2015/16
Commercial and Civil	Building and Construction	210	305	302
	Commercial	50	53	47
	Commercial Lease Amendments	1,332	1,463	1,410
	Domestic Animals	26	27	29
	Firearms	24	17	5
	Health and Safety	6	8	6
	Licences	37	23	27
	Residential Parks and Retirement Villages	38	28	40
	Strata Titles	130	165	166
	Taxation	22	37	18
Development and Resources	Agriculture and Fisheries	2	7	10
	Planning and Development	405	368	406
	Valuation and Compensation	19	25	17
Human Rights	Guardianship and Administration	5,150	5,542	5,351
	Human Rights	64	60	51
Vocational Regulation	Vocational Regulation	230	249	206

## Building and Construction

The number of Building and Construction related applications remained consistent with the previous year. 87% of those applications were under the *Building Services (Complaint Resolution and Administration) Act 2011* consisting of referrals from the Building Commissioner regarding building disputes and remedy orders, and applications for review from parties aggrieved by a decision of the Building Commissioner. In the latter instance the number of applications for review has more than doubled over the past two years with 58 being received during 2015/16.

## Commercial Lease Amendments

69% (1,410) of CC applications were in the Commercial Lease Amendments list, which was consistent with the previous year. These applications are dealt with on the documents without the need for hearings and require relatively little member time, however by volume they are the second highest type of application received by the Tribunal. The high volume and simple nature of these applications lends them to being dealt with via e-lodgment. This functionality has existed for several years however the uptake of that option has been low. In order to fully realise the efficiencies that e-lodgment can provide, the Tribunal made a decision during the year to mandate its use by law firms for these types of applications as of 4 July 2016.

## Firearms

The number of applications for review of decisions made on behalf of the Commissioner of Police regarding firearms licences continued to decrease for the fourth year in a row down to just five applications from a peak of 75 in 2011/12. This trend is attributed to parties being "informed" by decisions of the Tribunal over time and also because of a more consistent approach being taken by the Western Australian Police Service as a result of the centralisation of firearms licencing decisions within that agency.

## Licences

The Licences list was dominated by applications for review of decisions made by the Department of Transport concerning driver's licences under the *Road Traffic (Administration) Regulations 2014* which replaced the previous *Road Traffic (Authorisation to Drive) Regulations 2008*. The number of these applications was similar to the previous year.

## Residential Parks and Retirement Villages

The Residential Parks and Retirement list reviews decisions and resolves disputes involving caravan parks, camping grounds, retirement villages and long stay residential parks. There was a noticeable increase in the number of applications under the *Retirement Villages Act 1992* seeking to resolve disputes between parties to a residential contract.

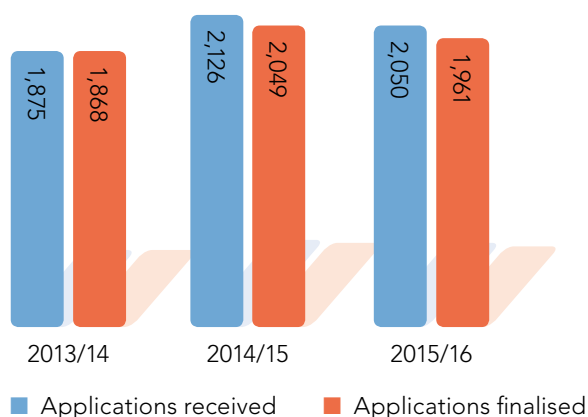


## Strata Titles

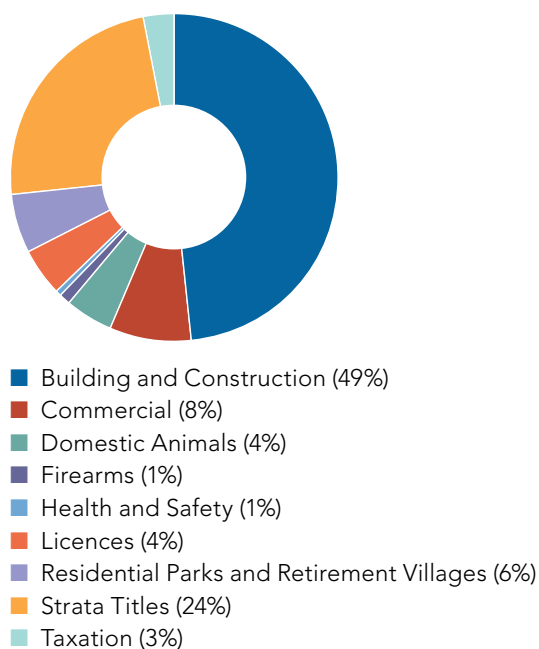
The number of applications under the *Strata Titles Act 1985* remained consistent with the previous year at 166, with 70% of those concerning disputes between strata companies, administrators, proprietors or residents of lots. The nature of strata title disputes may lend themselves to being resolved completely on-line and were therefore chosen for inclusion in the development of an on-line dispute resolution tool to be piloted by the Tribunal during 2016/17.



GRAPH 2 CC workload



GRAPH 3 CC applications finalised by list\*



\*Does not include the Commercial Lease Amendments list which are purely administrative in nature and which if included would distort the representation of areas which impose most workload in the CC lists.



## DEVELOPMENT AND RESOURCES LISTS

The number of applications in the Development and Resource (DR) lists has remained relatively steady at between 400 and 450 in recent years. The Tribunal achieved its target of finalising 50% of DR matters within 20 weeks of lodgment. 80% of DR applications were finalised within 41 weeks, which was 2 weeks shorter than the previous year but still well above the Tribunal's target of 30 weeks. The modest improvement achieved in this respect will increase in 2016/17 as the impacts of procedural reforms initiated by the President in the Planning and Development list are fully realised.

### Planning and Development

The Planning and Development list consists primarily of reviews of decisions of state and local government authorities in relation to town planning applications.

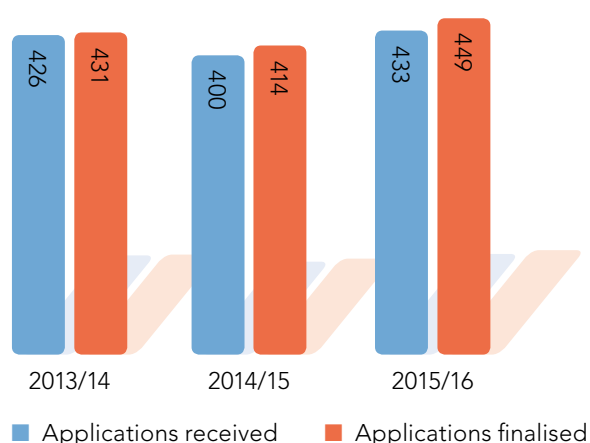
The number of applications for review of decisions made by Development Assessment Panels (DAPs) continued to rise, as has been the trend since the inception of DAPs in 2011 under the *Planning and Development (Development Assessment Panels) Regulations 2011*. DAPs determine development applications that meet set type and value thresholds as if it were the responsible authority under the relevant planning instrument, such as the local planning scheme or region planning scheme. DAP applications cannot be determined by local government or the Western Australian Planning Commission. The increasing number of reviews by the Tribunal of DAP decisions has been accompanied by increased media attention and community interest in the role of both entities in planning decisions.

New jurisdiction was conferred on the Tribunal under the *Planning and Development (Local Planning Schemes) Regulations 2015*. Fifteen applications were received under that legislation.

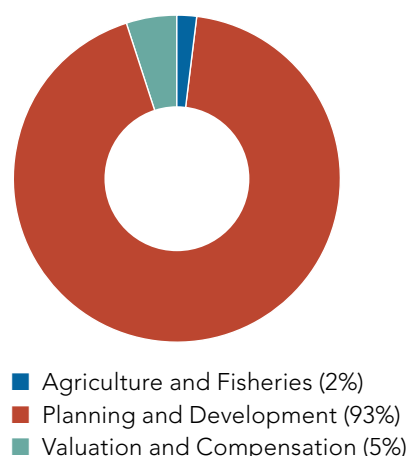
### Valuation and Compensation

The Valuation and Compensation list deals with the valuation of land and compensation for land owners associated with the compulsory acquisition of their land by government. While low in number, these matters are typically complex and can have a significant impact on the work of judicial and senior members of the Tribunal. The list is dominated by applications for review of land valuation decisions by the Valuer General.

**GRAPH 4** DR workload



**GRAPH 5** DR applications finalised by list



## HUMAN RIGHTS LISTS

The number of applications lodged under the Human Rights (HR) lists decreased by 4% (to 5,402) over the previous year. This decrease was due to a decision taken by the Tribunal to treat applications for both guardianship and administration orders as a single application rather than two separate applications. This change was introduced during April. Its full impact on process efficiencies and lodgment and finalisation statistics will be realised during 2016/17.

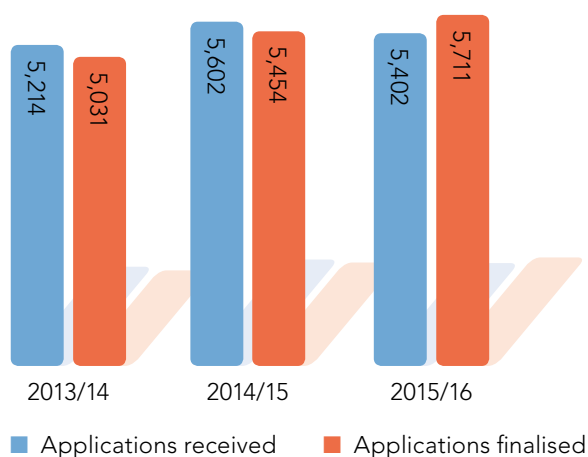
### Guardianship and Administration

Proceedings in the Guardianship and Administration list usually involve making orders appointing substitute decision makers to make decisions about health, lifestyle and financial estate matters on behalf of people who no longer have the capacity to make their own decisions or manage their own affairs. The *Guardianship and Administration Act 1990* (GA Act) also provides a means by which protective measures may be put in place to ensure that the financial and general welfare of vulnerable persons is not jeopardised by imprudent personal decisions, or by ill-advised or unscrupulous decisions of other people.

Guardianship and administration orders must be reviewed by the Tribunal at least every five years. Reviews of this type accounted for 24% of proceedings under the GA Act. Reviews sought by parties accounted for 11% of proceedings under the GA Act.

80% of guardianship and administration proceedings were completed within 10 weeks of the applications having been made. This is consistent with the previous two years and two weeks longer than the Tribunal's benchmark target of 8 weeks. In reviewing other Australian jurisdictional targets and performance in this area, the Tribunal revised its benchmark to 10 weeks, commencing from 2016/17. This is a more realistic target and remains competitive in comparison with other comprehensive tribunals cross Australia.



**GRAPH 6** HR workload

### Human Rights

The Human Rights list includes applications concerning alleged discrimination under the *Equal Opportunity Act 1984* (EO Act), reviews of decisions made by the Mental Health Review Tribunal, the Gender Reassignment Board and the Chief Executive Officer of the Department for Child Protection and Family Support.

Applications in the Human Rights list fell from 60 in 2014/15 to 51 in 2015/16.

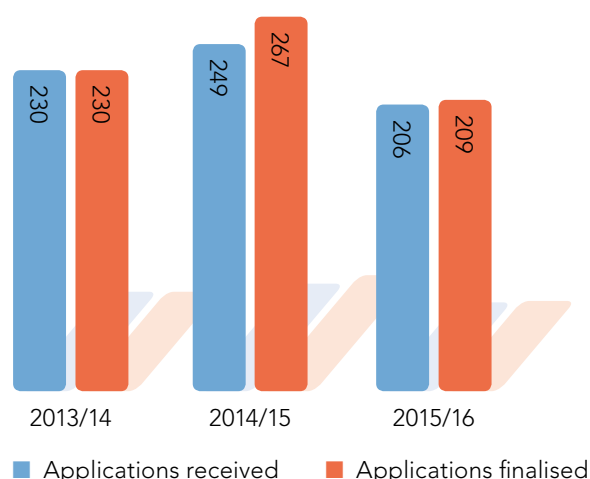
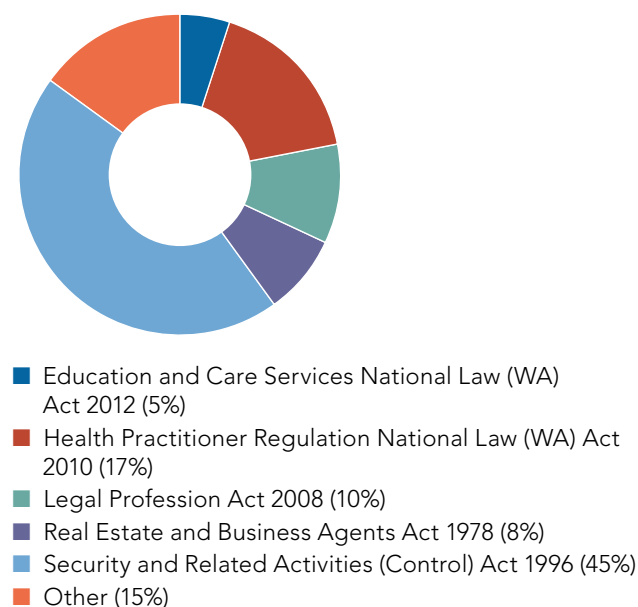
### VOCATIONAL REGULATION

The work of the Tribunal in the Vocational Regulation (VR) list mostly involves disciplinary action against members of regulated vocations. The Tribunal also exercises a review jurisdiction in relation to registration and licensing decisions made by vocational registration boards and other public officials responsible for licensing of particular vocations.

The Tribunal received 206 applications under the VR list, down from 249 in the previous year due to fewer applications under the *Health Practitioner Regulation National Law (WA) Act 2010* and the *Legal Profession Act 2008*. Appendix 2 sets out the number of applications received under each of the 24 pieces of enabling legislation in the VR list. Security agents continued to dominate the list, accounting for 46% of VR applications during the year.

Much of the work in the VR list is performed by judicial members of the Tribunal who are required to preside over applications involving legal professionals, and generally preside over hearings concerning health practitioners, real estate agents, settlement agents and working with children applications.

80% of VR applications were finalised within 25 weeks from the date of lodgment, which is a decrease of 5 weeks compared to the previous year and 2 weeks shorter than the Tribunal's target of 27 weeks.

**GRAPH 7** VR workload**GRAPH 8** VR applications finalised by legislation

## HOW DISPUTES WERE RESOLVED

The Tribunal aims to resolve most of the applications in its review jurisdictions by applying Facilitative Dispute Resolution (FDR) techniques to assist parties to create their own solutions to resolving a dispute, rather than have a win/loss decision imposed upon them. The parties also avoid the time and expense of having to participate in a final hearing.

The Tribunal has adopted the phrase of 'Facilitative Dispute Resolution' in preference to the more commonly used 'Alternative Dispute Resolution'. This reflects the Tribunal's view that the resolution of disputes by agreement between parties should be the primary means of resolving disputes as opposed to being an alternative. FDR is undertaken by all full time members of the Tribunal and some sessional members. The majority of these members are accredited mediators.

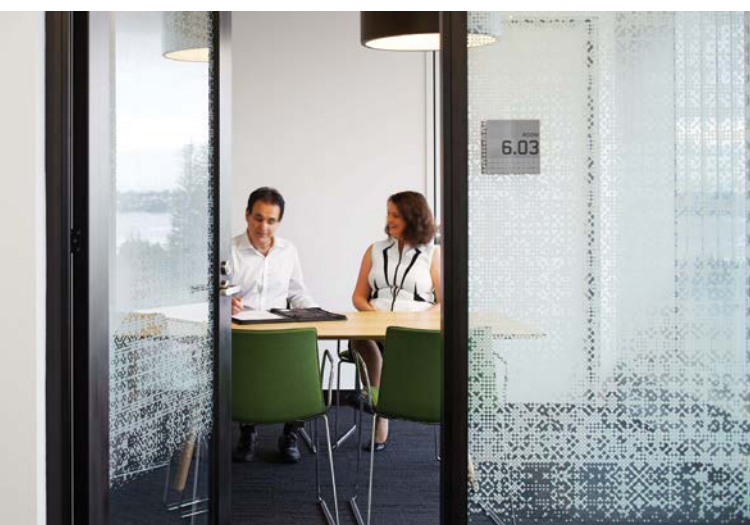
FDR processes in the Tribunal involve the use of directions hearings, mediations, compulsory conferences and invitations under section 31 of the SAT Act to an original decision-maker to reconsider its decision. The latter is particularly relevant to the Planning and Development list.



The results achieved within particular areas of the Tribunal's review jurisdiction can vary significantly, however the over-all percentage of disputes resolved through FDR techniques during the year was 82% including matters that were withdrawn or dismissed prior to a final hearing. This is an increase on the figure of 70% reported for the previous year, which was determined using a less definitive methodology than that adopted here.

**TABLE 5** How disputes were resolved

List	Method of Resolution	
	Adjudication at Final Hearing	FDR
	%	%
Agriculture and Fisheries	0%	100%
Building and Construction	27%	73%
Commercial	35%	65%
Commercial Lease Amendments	n/a	n/a
Domestic Animals	15%	85%
Firearms	50%	50%
Guardianship and Administration	n/a	n/a
Health and Safety	25%	75%
Human Rights	33%	67%
Licences	16%	84%
Planning and Development	9%	91%
Residential Parks and Retirement Villages	45%	55%
Strata Titles	17%	83%
Taxation	28%	72%
Valuation and Compensation	35%	65%
Vocational Regulation	11%	89%
<b>OVERALL</b>	<b>18%</b>	<b>82%</b>



## REPRESENTATION

The Tribunal is generally a 'no costs' jurisdiction, meaning parties usually bear their own costs in proceedings before the Tribunal. The ability for parties to represent themselves in proceedings rather than engaging professional representation is an important element in minimising their costs. The information provided to parties by the Tribunal and the manner in which proceedings are conducted by its members support these objectives.

Table 6 details the rates of legal representation for the different lists where this is recorded by the Tribunal. Representation in guardianship and administration matters is not recorded however the number of such applications where parties are legally represented is negligible.

The percentages of parties reported as being represented here are considerably less than those reported for 2014/15 due to changes in data capture which limits reporting to legal representation only. The figures for the 2014/15 included other types of professionals such as consultant planners.

**TABLE 6** Applicant and Respondent Representation

List	Applicant		Respondent	
	Legally Represented*	Self Represented	Legally Represented*	Self Represented
Agriculture and Fisheries	11%	89%	33%	67%
Building and Construction	18%	82%	32%	68%
Commercial	50%	50%	50%	50%
Commercial Lease Amendments	n/a	n/a	n/a	n/a
Domestic Animals	10%	90%	39%	61%
Firearms	29%	71%	0%	100%
Guardianship and Administration	n/a	n/a	n/a	n/a
Health and Safety	50%	50%	50%	50%
Human Rights	28%	72%	32%	68%
Licences	6%	94%	0%	100%
Planning and Development	27%	73%	41%	59%
Residential Parks and Retirement Villages	21%	79%	21%	79%
SAT Act Matters	0%	100%	0%	100%
Strata Titles	14%	86%	19%	81%
Taxation	58%	42%	74%	26%
Valuation and Compensation	39%	61%	57%	43%
Vocational Regulation	14%	86%	23%	77%
<b>TOTAL**</b>	<b>22%</b>	<b>78%</b>	<b>32%</b>	<b>68%</b>

\*Legally Represented only includes those matters where a party was represented by a legal practitioner at the completion of the matter.

\*\*Excludes Commercial Lease Amendments and Guardianship and Administration.





## INITIATIVES AND ACHIEVEMENTS

In line with the Tribunal's vision of adopting best practice and innovative technology, a number of initiatives aimed at improving service delivery and increasing efficiency were implemented. These initiatives included:

- Automated email distribution of orders, notices and correspondence to parties directly from the Tribunal's case management system. This initiative was particularly timely given the increased fees and longer delivery times that were introduced for the Australian postal service. Parties can now receive Tribunal documents more quickly and at less cost to the Tribunal.
- Real-time production and issuing of orders at the completion of hearings (in-court resulting) meaning that parties leave the hearing with the written order either in hard copy or via email. This was limited to directions hearings for a number of the commercial and civil lists and will be expanded in the coming year.
- Mandating eLodgment of applications under s13.7 of the *Commercial Tenancy (Retail Shops) Agreements Act 1985* by law firms effective as of 1 July 2016. The Tribunal receives around 1,400 of these applications each year, which is the second highest number of application types behind guardianship and administration. Tribunal staff no longer need to manually enter these applications into the case management system or process the associated application fee payments.
- The ability to create digital hearing books within the case management system and for them to be accessed remotely by members via an on-line portal.
- Expanding the use of the resource planner tool within the case management system to include the allocation of case management support staff to bench hearings. The resource planner is now the sole application used for the listing of hearings and allocation of associated resources, namely hearing rooms, members and case management staff.
- Development of a pilot on-line resolution tool for Guardianship and Administration and Strata Titles matters. The initial stage of the pilot provides information to members of the community with the aim of better informing them as to what services the Tribunal provides and what information is required when making an application. The pilot was released on 4 July 2016. Further development work is planned for 2016/17 to extend the tool to enable on-line lodgment, mediation and adjudication.



All of these initiatives were made possible by the development work undertaken by the Department of the Attorney General as part of the Court and Tribunal Services eCourts Strategic Plan.

# RESOURCING

## BUDGET PERFORMANCE

The Tribunal's operating expenditure of \$22,822,504 was approximately \$2M (8%) less than its budget primarily due to underspends in member and staff salaries outlined in the following section. The Tribunal's budget settings for 2016/17 have been revised to reflect these savings into the future. Whilst under budget for the year, the operating expenditure grew by \$1.43M (7%) over the previous year due to the increased costs of the Tribunal's new accommodation.

**TABLE 7** Operating Expenditure

	2013/14 \$	2014/15 \$	2015/16 \$
<b>Budget</b>	19,668,428	22,083,968	24,840,055
<b>Actual</b>	18,521,234	21,388,870	22,822,504
<b>Variance</b>	1,147,294	695,098	2,017,550

## HUMAN RESOURCES

The Tribunal's allocation of judges, members and staff as shown in Table 8 has remained consistent for several years, however the actual full time equivalent (FTE) utilisation during the year was substantially less at 85%. The under-utilisation was the result of:

- sustained reduction in the number of building complaint referrals from the Building Commissioner to the Tribunal,
- further reduction in the use of sessional members,
- the public sector recruitment freeze imposed by the State Government for the second half of the year, and
- the State Government's Workforce Renewal Policy.

In response to these factors the Tribunal reviewed its human resource needs for the immediate future, resulting in a reduction since 2013/14 of 2 member FTE and 7.6 staff FTE for its 2016/17 resourcing allocation. Furthermore, the position of Deputy President made vacant by the departure of Judge Parry in June 2016 will not be filled during 2016/17 and will be reviewed during that time.

**TABLE 8** Human Resources\*

	2013/14	2014/15	2015/16
Judicial members	3	3	3 (3)
Full time members	17	17	19 (17.4)
Sessional members	6	6	4 (1.6)
Staff	75.6	75.6	75.6 (65)
<b>Total*</b>	<b>101.6</b>	<b>101.6</b>	<b>101.6 (87)</b>

\* funded full time equivalent  
( ) actual utilisation

## ACCOMMODATION

As outlined in the President's overview, the Tribunal relocated into leased accommodation at 565 Hay Street, Perth, during July. Apart from some small commercial tenancies on the ground floor, the Tribunal is the sole tenant of the building, resulting in it being officially named by the State Government as the State Administrative Tribunal Building.

The State has leased the building for 25 years for the purpose of housing the Tribunal and in fitting it out has provided for the Tribunal's growth well into the future. The fitout totals 7,000m<sup>2</sup> and includes 17 hearing rooms, 5 dual purpose hearing/mediation rooms and 4 dedicated mediation rooms. All of the hearing rooms have integrated audio-visual, audio-conferencing and recording functionality and have been equipped to facilitate in-court resulting. Six of the hearings rooms are equipped with integrated video-conferencing functionality.

In addition to providing much improved facilities and surroundings for parties attending the Tribunal, staff and members have benefitted from generous, well-appointed end of trip facilities, sit/stand workstations throughout and, improved security. The location of the building is also a considerable improvement, being part of the recently redeveloped Cathedral Square precinct, more central in the CBD and closer to the major public transport terminals that service it.

# LEGISLATION

## CHANGES TO SAT LEGISLATION

The *State Administrative Rules 2004* were amended to make provision for the use of expert evidence by the Tribunal. The amendment sets out the duties of the expert and the manner in which experts are to give evidence. These amendments were the result of the findings of the Conferral of Experts and Concurrent Evidence Project that was undertaken about expert evidence and the conduct of experts before the Tribunal.

## NEW CONFERRALS OF JURISDICTION

During the year the Tribunal was conferred with additional jurisdiction under the following pieces of legislation:

- *Children and Community Services Act 2004*
- *Mental Health Act 2015*
- *Rail Safety National Law (WA) Act 2015*
- *Electricity (Network Safety) Regulations 2015*
- *Planning and Development (Local Planning Schemes) Regulations 2015*
- *Plumbers Licensing and Plumbing Standards Regulations 2000*



## LEVEL OF COMPLIANCE BY DECISION MAKERS

Section 150(2)(d) of the SAT Act requires this annual report to include details of the level of compliance by decision makers with the requirements under section 20 and section 21 to:

- (i) Notify persons of reviewable decisions and the right to seek review; and
- (ii) Provide written reasons for reviewable decisions when requested to do so.

These two requirements are designed to ensure persons affected by adverse decisions know why the decision was made and that they have the right to seek review in relevant cases.

The Tribunal is satisfied, on the basis of review proceedings coming before it, that decision makers are meeting their obligations in this respect.





## THE YEAR AHEAD

The Tribunal is conscious that while it continues to finalise more matters year after year with decreasing human resources, the time taken to finalise 80% of Development and Resources matters has remained well above its target of 30 weeks for several years. The Tribunal achieved some improvement in this respect during 2015/16. Further reforms to be introduced by the President during 2016/17 are expected to result in further improvement during the year.

The time taken to finalise 80% of Commercial and Civil matters increased by 5 weeks during 2015/16 to be 2 weeks longer than the target of 28 weeks. This arose from an increased time to get matters to a first hearing. The contributing factors to this have been identified and measures have been taken to address those delays in 2016/17.

While the Tribunal is aware of a number of proposed new conferrals of jurisdiction that may be enacted during 2016/17, it is not anticipated that they would result in significant numbers of new applications. As in previous years, continued growth at a rate of around 3% in guardianship and administration proceedings is likely and to a lesser extent in commercial and civil proceedings. The Tribunal has demonstrated in recent years that it is able to respond to increasing numbers of applications without the need for additional resourcing by reviewing its structure and practices and increasing its use of technology.

2016/17 will be a year of extending and consolidating the e-Court initiatives implemented during 2015/16 in order to realise the full benefits they offer in terms of service standards and efficiency.



# APPENDICES

## APPENDIX 1 – LEGISLATION DEFINING OUR JURISDICTION

Act	Original	Review	List
<i>Aboriginal Heritage Act 1972</i>	x	x	Planning and Development
<i>Adoption Act 1994</i>		x	Human Rights
<i>Adoption Regulations 1995</i> (given effect by s 10, s 107, s 143 <i>Adoption Act 1994</i> )		x	Human Rights
<i>Aerial Spraying Control Act 1966</i>		x	Agriculture and Fisheries
<i>Agricultural Produce Commission Act 1988</i>		x	Agriculture and Fisheries
<i>Animal Welfare Act 2002</i>		x	Agriculture and Fisheries
<i>Architects Act 2004</i>	x	x	Vocational Regulation
<i>Associations Incorporation Act 1987</i>		x	Commercial
<i>Biological Control Act 1986</i>		x	Agriculture and Fisheries
<i>Biosecurity and Agriculture Management Act 2007</i>		x	Agriculture and Fisheries
<i>Biosecurity and Agriculture Management Regulations 2013</i> (given effect by s 188 <i>Biosecurity and Agriculture Management Act 2007</i> )		x	Agriculture and Fisheries
<i>Biosecurity and Agriculture Management (Agriculture Standards) Regulations 2013</i> (given effect by s 188 <i>Biosecurity and Agriculture Management Act 2007</i> )		x	Agriculture and Fisheries
<i>Biosecurity and Agriculture Management (Identification and Movement of Stock and Apiaries) Regulations 2013</i> (given effect by s 188 <i>Biosecurity and Agriculture Management Act 2007</i> )		x	Agriculture and Fisheries
<i>Biosecurity and Agriculture Management (Quality Assurance and Accreditation) Regulations 2013</i> (given effect by s 188 <i>Biosecurity and Agriculture Management Act 2007</i> )		x	Agriculture and Fisheries
<i>Births, Deaths and Marriages Registration Act 1998</i>		x	Human Rights
<i>Building Act 2011</i>		x	Building and Construction
<i>Building Regulations 2012</i> (given effect by s 149 <i>Building Act 2011</i> )		x	Building and Construction
<i>Building Services (Complaint Resolution and Administration) Act 2011</i>	x	x	Building and Construction
<i>Building Services (Registration) Act 2011</i>	x	x	Vocational Regulation
<i>Business Names Act 1962</i>		x	Commercial
<i>Caravan Parks and Camping Grounds Act 1995</i>		x	Residential Parks and Retirement Villages
<i>Caravan Parks and Camping Grounds Regulations 1997</i> (given effect by s 28 <i>Caravan Parks and Camping Grounds Act 1995</i> )		x	Residential Parks and Retirement Villages
<i>Cat Act 2011</i>		x	Domestic Animals
<i>Cat (Uniform Local Provisions) Regulations 2013</i> (given effect by s 77 <i>Cat Act 2011</i> )		x	Domestic Animals
<i>Cemeteries Act 1986</i>		x	Vocational Regulation
<i>Chattel Securities Act 1987</i>		x	Commercial
<i>Chicken Meat Industry Act 1977</i>		x	Agriculture and Fisheries

Act	Original	Review	List
<i>Child Care Services Act 2007</i>	x	x	Vocational Regulation
<i>Child Care Services Regulations 2007</i> (given effect by s 52 and Sch 1 cl. 23 <i>Child Care Services Act 2007</i> )		x	Vocational Regulation
<i>Children and Community Services Act 2004</i>	x	x	Human Rights
<i>Combat Sports Act 1987</i>		x	Vocational Regulation
<i>Commercial Tenancy (Retail Shops) Agreements Act 1985</i>	x		Commercial
<i>Competition Policy Reform (Western Australia) Act 1996</i>	x		Commercial
<i>Construction Contracts Act 2004</i>	x	x	Commercial
<i>Control of Vehicles (Off-road Areas) Act 1978</i>		x	Licences
<i>Country Areas Water Supply Act 1947</i>		x	Planning and Development
<i>Credit (Administration) Act 1984</i>	x	x	Commercial
<i>Credit Act 1984</i>	x		Commercial
<i>Cremation Act 1929</i>		x	Human Rights
<i>Dangerous Goods Safety Act 2004</i>		x	Health and Safety
<i>Debt Collectors Licensing Act 1964</i>	x	x	Vocational Regulation
<i>Dog Act 1976</i>	x	x	Domestic Animals
<i>Dog Regulations 2013</i> (given effect by s 54 <i>Dog Act 1976</i> )		x	Domestic Animals
<i>Education and Care Services National Law (WA) Act 2012</i>	x	x	Vocational Regulation
<i>Electricity (Licensing) Regulations 1991</i> (given effect by s 32(3)(faa) <i>Electricity Act 1945</i> )		x	Vocational Regulation
<i>Electricity (Network Safety) Regulations 2015</i> (given effect by s 32 <i>Electricity Act 1945</i> )		x	Health and Safety
<i>Emergency Management Act 2005</i>		x	Health and Safety
<i>Employment Agents Act 1976</i>	x	x	Vocational Regulation
<i>Energy Coordination Act 1994</i>		x	Planning and Development
<i>Equal Opportunity Act 1984</i>	x		Human Rights
<i>Fair Trading Act 2010</i>	x	x	Residential Parks and Retirement Villages
<i>Fair Trading (Retirement Villages Code) Regulations 2015</i> (given effect by s 46 <i>Fair Trading Act 2010</i> )		x	Residential Parks and Retirement Villages
<i>Finance Brokers Control Act 1975</i>	x	x	Vocational Regulation
<i>Fire and Emergency Services Act 1998</i>		x	Planning and Development
<i>Fire Brigades Act 1942</i>		x	Health and Safety
<i>Firearms Act 1973</i>		x	Firearms
<i>First Home Owner Grant Act 2000</i>		x	Commercial
<i>Fish Resources Management Act 1994</i>		x	Agriculture and Fisheries
<i>Fisheries Adjustment Schemes Act 1987</i>	x	x	Agriculture and Fisheries
<i>Fishing and Related Industries Compensation (Marine Reserves) Act 1997</i>	x	x	Agriculture and Fisheries
<i>Food Act 2008</i>		x	Health and Safety



Act	Original	Review	List
Gas Standards Act 1972	x	x	Planning and Development
Gender Reassignment Act 2000		x	Human Rights
Guardianship and Administration Act 1990	x	x	Guardianship and Administration
Health Act 1911	x	x	Health and Safety
Health (Aquatic Facilities) Regulations 2007 (given effect by s 341 Health Act 1911)		x	Agriculture and Fisheries
Health (Pesticides) Regulations 2011 (given effect by s 341 Health Act 1911)		x	Agriculture and Fisheries
Health Practitioner Regulation National Law (WA) Act 2010	x	x	Vocational Regulation
Heritage of Western Australia Act 1990	x	x	Planning and Development
Hire Purchase Act 1959		x	Commercial
Home Building Contracts Act 1991	x		Building and Construction
Hope Valley-Wattleup Redevelopment Act 2000		x	Planning and Development
Hospitals and Health Services Act 1927		x	Commercial
Human Reproductive Technology Act 1991	x	x	Vocational Regulation
Industrial Relations Act 1979		x	Commercial
Jetties Act 1926		x	Planning and Development
Land Administration Act 1997	x	x	Valuation and Compensation
Land Valuers Licensing Act 1978	x	x	Vocational Regulation
Legal Profession Act 2008	x	x	Vocational Regulation
Licensed Surveyors Act 1909	x	x	Vocational Regulation
Litter Act 1979		x	Planning and Development
Local Government Act 1995	x	x	Planning and Development
Major Events (Aerial Advertising) Act 2009		x	Planning and Development
Maritime Archaeology Act 1973		x	Planning and Development
Marketing of Potatoes Act 1946	x	x	Agriculture and Fisheries
Mental Health Act 1996	x	x	Human Rights
Metropolitan Redevelopment Authority Act 2011		x	Planning and Development
Metropolitan Redevelopment Authority Regulations 2011 (given effect by s 131 Metropolitan Redevelopment Authority Act 2011)		x	Planning and Development
Metropolitan Water Supply, Sewerage and Drainage Act 1909		x	Planning and Development
Minerals Research Institute of Western Australia Act 2013		x	Planning and Development
Mines Safety and Inspection Levy Regulations 2010 (given effect by s 104 Mines Safety and Inspection Act 1994)		x	Health and Safety
Mining Rehabilitation Fund Act 2012		x	Planning and Development
Motor Vehicle Dealers Act 1973	x	x	Vocational Regulation
Motor Vehicle Drivers Instructors Act 1963		x	Vocational Regulation
Motor Vehicle Repairers Act 2003	x	x	Vocational Regulation
Navigable Waters Regulations 1958 (given effect by s 12 Shipping and Pilotage Act 1967, s 4 Jetties Act 1926, and s 99 Western Australian Marine Act 1982)		x	Vocational Regulation
Pawnbrokers and Second-hand Dealers Act 1994	x	x	Vocational Regulation

Act	Original	Review	List
<i>Pearling Act 1990</i>		x	Agriculture and Fisheries
<i>Perry Lakes Redevelopment Act 2005</i>		x	Planning and Development
<i>Perth Parking Management Act 1999</i>		x	Planning and Development
<i>Petroleum and Geothermal Energy Resources Act 1967</i>	x	x	Commercial
<i>Petroleum and Geothermal Energy Safety Levies Act 2011</i>		x	Commercial
<i>Petroleum Pipelines Act 1969</i>	x		Commercial
<i>Petroleum Retailers Rights and Liabilities Act 1982</i>		x	Commercial
<i>Petroleum (Submerged Lands) Act 1982</i>	x	x	Commercial
<i>Pharmacy Act 2010</i>		x	Vocational Regulation
<i>Planning and Development Act 2005</i>	x	x	Planning and Development
<i>Planning and Development Regulations 2009</i> (given effect by s 263 <i>Planning and Development Act 2005</i> )		x	Planning and Development
<i>Planning and Development (Development Assessment Panels) Regulations 2011</i> (given effect by s 171A <i>Planning and Development Act 2005</i> )		x	Planning and Development
<i>Planning and Development (Local Planning Schemes) Regulations 2015</i> (given effect by s 256 <i>Planning and Development Act 2005</i> )		x	Planning and Development
<i>Plumbers Licensing and Plumbing Standard Regulations 2000</i> (given effect by s 61 <i>Plumbers Licensing Act 1995</i> )	x	x	Vocational Regulation
<i>Poisons Act 1964</i>		x	Health and Safety
<i>Public Order in Streets Act 1984</i>		x	Planning and Development
<i>Radiation Safety Act 1975</i>		x	Health and Safety
<i>Rail Safety Act 2010</i> repealed 2 November 2015		x	Health and Safety
<i>Rail Safety National Law (WA) Act 2015</i>	x	x	Health and Safety
<i>Real Estate and Business Agents Act 1978</i>	x	x	Vocational Regulation
<i>Residential Parks (Long Stay Tenants) Act 2006</i>	x	x	Residential Parks and Retirement Villages
<i>Retirement Villages Act 1992</i>	x		Residential Parks and Retirement Villages
<i>Retirement Villages Regulations 1992</i> (given effect by s 82 <i>Retirement Villages Act 1992</i> )	x		Residential Parks and Retirement Villages
<i>Rights in Water and Irrigation Act 1914</i>		x	Agriculture and Fisheries
<i>Road Traffic Act 1974</i>		x	Licenses
<i>Road Traffic (Administration) Regulations 2014</i> (given effect by s 143 <i>Road Traffic (Administration) Act 2008</i> )		x	Licenses
<i>Road Traffic (Authorisation to Drive) Regulations 2008</i> (given effect by s 42 <i>Road Traffic Act 1974</i> ) repealed 27 April 2015		x	Licenses
<i>Royal Agricultural Society Act 1926</i>		x	Agriculture and Fisheries
<i>Security and Related Activities (Control) Act 1996</i>	x	x	Vocational Regulation
<i>Settlement Agents Act 1981</i>	x	x	Vocational Regulation
<i>Shipping and Pilotage (Ports and Harbours) Regulations 1966</i> (given effect by s 9(2)(ae)(ii) and s 12 <i>Shipping and Pilotage Act 1967</i> )		x	Vocational Regulation

Act	Original	Review	List
<i>Soil and Land Conservation Act 1945</i>		x	Agriculture and Fisheries
<i>State Administrative Tribunal Act 2004</i>	x	x	State Administrative Tribunal Act 2004 Matters
<i>State Superannuation Act 2000</i>		x	Commercial
<i>Strata Titles Act 1985</i>	x	x	Strata Titles
<i>Swan and Canning Rivers Management Act 2006</i>		x	Planning and Development
<i>Taxation Administration Act 2003</i>	x	x	Taxation
<i>Taxi Act 1994</i>		x	Licenses
<i>Teacher Registration Act 2012</i>	x	x	Vocational Regulation
<i>Tobacco Products Control Act 2006</i>	x	x	Health and Safety
<i>Transport Co-ordination Act 1966</i>		x	Licenses
<i>Transport (Country Taxi-car) Regulations 1983</i> (given effect by s 47ZF <i>Transport Co-ordination Act 1966</i> )		x	Licenses
<i>Travel Agents Act 1985</i>	x	x	Vocational Regulation
<i>Valuation of Land Act 1978</i>		x	Valuation and Compensation
<i>Veterinary Chemical Control and Animal Feeding Stuffs Act 1976</i>		x	Agriculture and Fisheries
<i>Veterinary Surgeons Act 1960</i>	x	x	Vocational Regulation
<i>WA Marine (Certificates of Competency and Safety Manning) Regulations 1983</i> (given effect by s 10(f) and s 10(g) <i>Western Australia Marine Act 1982</i> )		x	Vocational Regulation
<i>Waste Avoidance and Resources Recovery Act 2007</i>		x	Planning and Development
<i>Waste Avoidance and Resources Recovery Regulations 2008</i> (given effect by s 96 <i>Waste Avoidance and Recovery Act 2007</i> )		x	Planning and Development
<i>Waste Avoidance and Resource Recovery Levy Regulations 2007</i> (given effect by s 4 <i>Waste Avoidance and Resource Recovery Levy Act 2007</i> and s 7 <i>Waste Avoidance and Resource Recovery Act 2007</i> )		x	Planning and Development
<i>Water Agencies (Powers) Act 1984</i>	x		Planning and Development
<i>Water Services Act 2012</i>	x	x	Planning and Development
<i>Water Services Regulations 2013</i> (given effect by s 222 <i>Water Services Act 2012</i> )		x	Planning and Development
<i>Waterways Conservation Act 1976</i>		x	Planning and Development
<i>Western Australian Meat Industry Authority Act 1976</i>		x	Agriculture and Fisheries
<i>Workers' Compensation and Injury Management Regulations 1982</i> (given effect by s 277 <i>Workers Compensation and Injury Management Act 1981</i> )		x	Vocational Regulation
<i>Working with Children (Criminal Record Checking) Act 2004</i>		x	Vocational Regulation



## APPENDIX 2 – APPLICATIONS BY LEGISLATION

Matter Type	List	Act	No. of Applications		
			2013/14	2014/15	2015/16
COMMERCIAL AND CIVIL	Building and Construction	<i>Building Act 2011</i>	20	52	36
		<i>Building Regulations 2012</i>	0	1	2
		<i>Building Services (Complaint Resolution and Administration) Act 2011</i>	190	252	264
	Commercial	<i>Associations Incorporation Act 1987</i>	0	0	1
		<i>Commercial Tenancy (Retail Shops) Agreements Act 1985 - excluding s13(7), s13(7b) and s14A(3)</i>	26	40	33
		<i>Construction Contracts Act 2004</i>	10	9	7
		<i>Credit Act 1984</i>	0	0	1
		<i>Fair Trading Act 1987 (WA)</i> (repealed 1 January 2011 - original application type still applicable where investigations were on foot prior to Act being repealed)	1	0	0
		<i>Fair Trading Act 2010</i>	10	3	2
		<i>First Home Owner Grant Act 2000</i>	2	1	2
		<i>Petroleum and Geothermal Energy Resources Act 1967</i>	1	0	0
		<i>State Superannuation Act 2000</i>	0	0	1
	Commercial Lease Amendments	<i>Commercial Tenancy (Retail Shops) Agreements Act 1985 - s13(7), s13(7b) and s14A(3)</i>	1,332	1,463	1,410
	Domestic Animals	<i>Cat Act 2011</i>	2	0	1
		<i>Dog Act 1976</i>	24	27	27
		<i>Dog Regulations 2013</i>	0	0	1
	Firearms	<i>Firearms Act 1973</i>	24	17	5
	Health and Safety	<i>Food Act 2008</i>	0	1	0
		<i>Health Act 1911</i>	6	7	6
	Licences	<i>Road Traffic (Administration) Regulations 2014</i>	-	1	20
		<i>Road Traffic (Authorisation to Drive) Regulations 2008</i>	30	17	0
		<i>Road Traffic Act 1974</i>	5	3	6
		<i>Taxi Act 1994</i>	2	1	1
		<i>Transport Co-ordination Act 1966</i>	0	1	0
	Residential Parks and Retirement Villages	<i>Caravan Parks and Camping Grounds Act 1995</i>	1	0	1
		<i>Residential Parks (Long Stay Tenants) Act 2006</i>	33	26	29
		<i>Retirement Villages Act 1992</i>	4	2	10
	Strata Titles	<i>Strata Titles Act 1985</i>	130	165	166
	Taxation	<i>Local Government Act 1995</i>	10	12	7
		<i>Taxation Administration Act 2003</i>	12	25	11
	<b>Commercial and Civil Total Applications</b>		<b>1,875</b>	<b>2,126</b>	<b>2,050</b>

Matter Type	List	Act	No. of Applications		
			2013/14	2014/15	2015/16
DEVELOPMENT AND RESOURCES	Agriculture and Fisheries	Animal Welfare Act 2002	0	0	1
		Biosecurity and Agriculture Management Regulations 2013	0	1	0
		Fish Resources Management Act 1994	0	1	2
		Health (Pesticides) Regulations 2011	0	0	1
		Marketing of Potatoes Act 1946	0	1	1
		Pearling Act 1990	0	0	1
		Rights in Water and Irrigation Act 1914	1	4	4
		Soil and Land Conservation Act 1945	1	0	0
	Planning and Development	Aboriginal Heritage Act 1972	1	0	0
		Country Areas Water Supply Act 1947	1	0	0
		Hope Valley-Wattleup Redevelopment Act 2000	3	0	1
		Local Government Act 1995	18	6	16
		Metropolitan Redevelopment Authority Act 2011	1	3	2
		Planning and Development Act 2005	366	339	339
		Planning and Development (Development Assessment Panels) Regulations 2011	14	17	28
		Planning and Development (Local Planning Schemes) Regulations 2015	0	0	15
		Swan and Canning Rivers Management Act 2006	0	0	1
		Waste Avoidance and Resource Recovery Act 2007	0	0	1
		Strata Titles Act 1985	1	1	0
		Water Services Act 2012	0	2	3
	Valuation and Compensation	Land Administration Act 1997	4	5	3
		Valuation of Land Act 1978	15	20	14
		<b>Development and Resources Total Applications</b>	<b>426</b>	<b>400</b>	<b>433</b>

Matter Type	List	Act	No. of Applications		
			2013/14	2014/15	2015/16
HUMAN RIGHTS	Guardianship and Administration	Guardianship and Administration Act 1990	5,150	5,542	5,351
	Human Rights	Children and Community Services Act 2004	7	6	3
		Equal Opportunity Act 1984	50	42	35
		Industrial Relations Act 1979	1	0	0
		Mental Health Act 1996	6	12	13
		<b>Human Rights Total Applications</b>	<b>5,214</b>	<b>5,602</b>	<b>5,402</b>

Matter Type	List	Act	No. of Applications		
			2013/14	2014/15	2015/16
VOCATIONAL REGULATION	Vocational Regulation	<i>Architects Act 2004</i>	1	0	0
		<i>Building Services (Registration) Act 2011</i>	10	5	6
		<i>Education and Care Services National Law (WA) Act 2012</i>	7	7	14
		<i>Employment Agents Act 1976</i>	1	1	0
		<i>Health Practitioner Regulation National Law (WA) Act 2010</i>	50	60	26
		<i>Land Valuers Licensing Act 1978</i>	0	0	
		<i>Legal Profession Act 2008</i>	23	29	17
		<i>Local Government Act 1995</i>	12	3	4
		<i>Medical Practitioners Act 2008</i> (repealed 18 October 2010 - original application type still applicable where investigations were on foot prior to Act being repealed)	5	1	0
		<i>Motor Vehicle Dealers Act 1973</i>	2	0	2
		<i>Motor Vehicle Drivers Instructors Act 1963</i>	1	0	0
		<i>Motor Vehicle Repairers Act 2003</i>	1	1	1
		<i>Nurses and Midwives Act 2006</i> (repealed 18 October 2010 - original application type still applicable where investigations were on foot prior to Act being repealed)	1	0	1
		<i>Pawnbrokers and Second-hand Dealers Act 1994</i>	0	1	0
		<i>Plumbers Licensing and Plumbing Standards Regulations 2000</i>	2	5	3
		<i>Real Estate and Business Agents Act 1978</i>	16	18	18
		<i>Security and Related Activities (Control) Act 1996</i>	87	94	95
		<i>Settlement Agents Act 1981</i>	1	2	0
		<i>Teacher Registration Act 2012</i>	-	7	1
		<i>Veterinary Surgeons Act 1960</i>	5	9	6
		<i>Workers Compensation and Injury Management Regulations 1982</i>	1	1	3
		<i>Working With Children (Criminal Record Checking) Act 2004</i>	4	5	9
		<b>Vocational Regulation Total Applications</b>	<b>230</b>	<b>249</b>	<b>206</b>

Matter Type	List	Act	No. of Applications		
			2013/14	2014/15	2015/16
SAT	SAT Act Matters	<i>State Administrative Tribunal Act 2004</i>	3	2	6
<b>TOTAL APPLICATIONS</b>			<b>7,748</b>	<b>8,379</b>	<b>8,097</b>



## APPENDIX 3 – JUDICIAL AND FULL TIME MEMBERS

Member	Position
Justice Jeremy Curthoys	President
Judge Tim Sharp	Deputy President
Judge David Parry <sup>1</sup>	Deputy President
Jack Mansveld	Senior Member
Peter McNab	Senior Member
Maurice Spillane	Senior Member
David Aitken	Ordinary Member
Tim Carey	Ordinary Member
Felicity Child	Ordinary Member
Marie Connor	Ordinary Member
Dr Bertus de Villiers	Ordinary Member
Patric de Villiers <sup>2</sup>	Ordinary Member
Lisa Eddy	Ordinary Member
Patricia Le Miere <sup>3</sup>	Ordinary Member
Hannah Leslie	Ordinary Member
David MacLean <sup>4</sup>	Ordinary Member
Rebecca Moore	Ordinary Member
Natasha Owen-Conway	Ordinary Member
Delaney Quinlan <sup>5</sup>	Ordinary Member
Charlotte Wallace	Ordinary Member
Lisa Ward <sup>6</sup>	Ordinary Member
Karen Whitney	Ordinary Member

<sup>1</sup> Appointment expired 19 June 2016.

<sup>2</sup> Appointed from 1 July 2015.

<sup>3</sup> Appointed from 1 September 2015.

<sup>4</sup> Appointed from 1 September 2015.

<sup>5</sup> Appointed from 1 September 2015.

<sup>6</sup> Appointment expired 1 September 2015.

Brief profiles of full time members can be found at:

[www.sat.justice.wa.gov.au](http://www.sat.justice.wa.gov.au) → About SAT → Structure of SAT → Key Personnel

## APPENDIX 4 – SESSIONAL MEMBERS

### SESSIONAL MEMBERS – SENIOR

Member	Areas of work/expertise
Dr Peter Adamson	Veterinary Surgeon
John Adderley	Town Planner (Retired)
Murray Allen	Lawyer
Richard Affleck	Executive Director Construction Company
Michael Anderson	Chartered Accountant, Arbitrator and Mediator
Kevin Burgoyne	Lawyer and Quantity Surveyor
Dr Simon Carlin	Chiropractor
Prof Robyn Carroll	Lawyer and University Academic (Law)
Dr Roger Clarnette	Medical Practitioner
Dr Philip Cockerill	Dentist
Peter Curry	Environmental Consultant
Abigail Davies	Lawyer
Donna Dean	Social Worker
Hilton Dembo	Lawyer
Stephen Doyle	Lawyer
Ross Easton	Architect
Chris Edmonds SC	Lawyer Senior Counsel (Retired)
Antony Ednie-Brown	Architect Consultant
Scott Ellis	Barrister, Arbitrator, Mediator and Adjudicator
Philip Faigen	Builder, Architect and Arbitrator
Dr Louise Farrell	Medical Practitioner
John Fisher	Civil Engineer, Arbitrator and Mediator
Laurence Foley	Podiatrist
Dr Stuart Gairns	Periodontist
Assoc Prof Alexander Gardner	Lawyer and University Academic (Law)
Dr Alison Garton	Psychologist
Sue Gillett	Social Worker
Lloyd Graham	Town Planner (Retired)
Dr Helen Hankey	Medical Practitioner
Malcolm Harford	Lawyer
Brian Hunt	Land Surveyor and Planning Consultant
Dr Eric Isaachsen	Medical Practitioner
John James	Psychologist
Katherine Jefferies	Medical Practitioner
Steven Jongenelis	Clinical Psychologist
Jim Jordan	Planner

## SESSIONAL MEMBERS – SENIOR

Karen Lang	Lawyer
Ross Ledger	Real Estate Managing Director and Chartered Accountant
Prof George Lipton	Psychiatrist
Dr David Marshall	Veterinary Surgeon
Jeffrey Mazzini	Finance Broker
Andrea McCallum	Lawyer
Dr Alan McCutcheon	Medical Practitioner
Kevan McGill	Electrical Engineer
Judy McGowan	Lawyer and University Academic (Business Law)
Dr Barry Mendelawitz	Medical Practitioner (Retired)
David Moore	Valuer
Jacqueline Musk	Magistrate (Retired)
Dr Frederick Ng	Psychiatrist
Val O'Toole	Social Worker
Dr Christine Pears	Dentist
Mr Christopher Phillips	Lawyer and Mediator
Patrick Pinder	Architect (Retired) and Planner
Geoffrey Potter	Real Estate Agent and Accountant
Clive Raymond	Lawyer
Josephine Stanton	Health and Welfare Consultant
Assoc Prof Daniel Stepniak	Lawyer and University Academic (Law)
Debbie Taylor	Lawyer
Dr Anthony Vigano	Veterinary Surgeon
Hon Robert Viol	Lawyer and District Court Judge (Retired)
Brigadier A Gerry Warner <sup>1</sup>	Australian Defence Force (Retired)
Mark Wiklund	Physiotherapist
Dr Peter Winterton	Medical Practitioner
Angela Workman	Medical Radiation Technologist and Former Member of the Medical Radiation Technologists Registration Board of Western Australia
Darianne Zambotti	Occupational Therapist
Armand Zurhaar	Chemist and Scientific Consultant

<sup>1</sup> Resigned as of 11 July 2015.



## SESSIONAL MEMBERS – ORDINARY

Member	Areas of work/expertise
Richard Adams	Debt Collector and Real Estate Agent
David Anderson	Painting and Decorating Inspector
Keith Bales	Lawyer (Retired)
Judith Bell	Planner
Renate Brown	Real Estate Agent
Wayne Burg	Lawyer and Pharmacist
Bruce Callow	Architect and Builder
Ross Campbell	Electrical Fitter and Security Agent
Geoffrey Church	Accountant
Mary Ciccarelli	Teacher
Greg Clune	Teacher
Prof. Catherine Cole	Paediatric Haematologist and Oncologist
Kim Doherty	Civil Engineer and Arbitrator
Robert Goodchild	Technical Education Officer, Plumber, Gas Fitter and Engineer
Neville Harrison	Builder
Assoc Prof Andrea Hinwood	Environmental Scientist and University Academic (Natural Sciences)
Barbara Holland	Educational and Vocational Consultant
Mark Houlahan <sup>1</sup>	Arbitrator and Valuer
Hon Assoc Prof Bronwyn Jones	University Academic (Nursing)
Kerry Kemp	Social Worker
Dr Linley Lord	University Academic (Business)
Richard Machell	Contract, Management and Construction Consulting Specialist
Alexander MacNaghten	Land Valuer and Real Estate Agent
James Malcolm	Environmental Consultant
Christopher Marsh	Builder and Mediator
Paul Marshall	Builder
John Martin <sup>2</sup>	Valuer and Real Estate Agent
Hannah McGlade	Lawyer
Roger Meakes	Engineer Consultant
David Miller	Architect and Building Consultant
Peter Mittonette	Builder and Consultant
Darren Mouchemore	Building Surveyor (Retired)
Colin Parker	Builder
Elain Pavlos	Chief Executive Officer and Director of Nursing at a private hospital
Barry Pound	Conveyancer and Real Estate Agent
Leanne Potter	Specialist Teacher (Sign Language)

## SESSIONAL MEMBERS – ORDINARY

Steven Resnick	Senior Lecturer Clinical Medicine
Julie Roberts	Social Worker
Anne Seghezzi	Lawyer
Nigel Shaw	Architect and Planner
Anthony Townsend	Motor Vehicle Dealer (Retired)
Robert Travers	Architectural and Engineer Draftsman, and Builder
Jennifer Wall	Lawyer
Shane Wallace	Plumber
Barbara Webster	Human Resource Consultant in Health
Paul Wellington	Architect, Lawyer and Arbitrator
Christina Winsor	Settlement Agent
Carmela Yom-Tov	Lawyer
Xiadong (Eric) Yu	Chinese Medicine Specialist

<sup>1</sup> Resigned as of 25 April 2016.

<sup>2</sup> Appointed from 1 September 2015.



STATE  
ADMINISTRATIVE  
TRIBUNAL





**State Administrative Tribunal**

565 Hay Street Perth

GPO Box U1991, Perth 6845

Phone (08) 9219 3111

1300 306 017

Fax (08) 9325 5099

Email [sat@justice.wa.gov.au](mailto:sat@justice.wa.gov.au)

Web [sat.justice.wa.gov.au](http://sat.justice.wa.gov.au)