

**C1024**

**LEGISLATIVE COUNCIL**  
**Question Without Notice**

**Thursday 13 October 2022**

**Hon Nick Goiran to the Leader of the House representing the Minister for Child Protection**

I refer to the 'point in time' case load management reporting that is run the first Friday of every month, and I ask:

1. On what dates in August, September and October were the case load reporting data generated?
2. Further to 1, on what dates were those three 'point in time report' results finalised?
3. Will you table those three reports?

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**Answer**

I thank the honourable member for some notice of the question.

The case load management reporting is a point in time report that is run on the first Friday of each month.

1. 5 August 2022, 2 September 2022 and 10 October 2022. The report to be run on 7 October 2022 had a technical issue, therefore was re-run on 10 October 2022.
2. The results were finalised on 19 August 2022, 19 September 2022 and the October report is expected to be finalised on 21 October 2022.
3. Yes. I table the attached reports for August and September.



## Allocated and Monitored Report

### 5-Aug-22

District Summary Report												
Directorate / District / Team Group	FTE Available for casework	Allocated CIC	Allocated Other	Allocated Total	Monitored CIC	Monitored Other	Monitored Total	Average Caseload	Caseload >15	Caseload >18	Total open Cases	
<b>COUNTRY SERVICES</b>	<b>257.26</b>	<b>1,450.5</b>	<b>860.0</b>	<b>2,310.5</b>	<b>220.5</b>	<b>196.0</b>	<b>416.5</b>	<b>8.98</b>	<b>28</b>	<b>3</b>	<b>2727</b>	
<b>EAST KIMBERLEY</b>	<b>24.10</b>	<b>125.0</b>	<b>119.0</b>	<b>244.0</b>	<b>19.5</b>	<b>58.0</b>	<b>77.5</b>	<b>10.12</b>	<b>4</b>	<b>0</b>	<b>321.5</b>	
Child Safety Team	3.60	-	36.0	36.0	-	15.0	15.0	10.00	1	0	51.0	
Intensive Family Support Team	2.00	-	25.0	25.0	1.0	4.0	5.0	12.49	0	0	30.0	
Care Team	8.00	90.0	6.0	96.0	16.0	1.0	17.0	12.00	3	0	113.0	
Other	10.50	35.0	52.0	87.0	2.5	38.0	40.5	8.29	0	0	127.5	
<b>WEST KIMBERLEY</b>	<b>31.57</b>	<b>177.0</b>	<b>158.0</b>	<b>335.0</b>	<b>46.0</b>	<b>44.0</b>	<b>90.0</b>	<b>10.61</b>	<b>9</b>	<b>1</b>	<b>425</b>	
Child Safety Team	2.70	-	42.0	42.0	-	14.0	14.0	15.54	2	0	56.0	
Intensive Family Support Team	5.51	5.0	29.0	34.0	-	-	-	6.17	0	0	34.0	
Care Team	12.75	132.0	13.0	145.0	21.0	1.0	22.0	11.37	5	1	167.0	
Other	10.60	40.0	74.0	114.0	25.0	29.0	54.0	10.75	2	0	168.0	
<b>PILBARA</b>	<b>36.45</b>	<b>177.5</b>	<b>143.0</b>	<b>320.5</b>	<b>13.0</b>	<b>11.0</b>	<b>24.0</b>	<b>8.79</b>	<b>2</b>	<b>1</b>	<b>344.5</b>	
Child Safety Team	9.85	4.0	67.0	71.0	-	3.0	3.0	7.21	1	0	74.0	
Intensive Family Support Team	8.00	10.0	35.0	45.0	-	1.0	1.0	5.63	0	1	46.0	
Care Team	9.80	105.5	10.0	115.5	9.0	-	9.0	11.79	1	0	124.5	
Other	8.80	58.0	31.0	89.0	4.0	7.0	11.0	10.11	0	0	100.0	
<b>MIDWEST GASCOYNE</b>	<b>32.10</b>	<b>212.0</b>	<b>88.0</b>	<b>300.0</b>	<b>26.0</b>	<b>41.0</b>	<b>67.0</b>	<b>9.35</b>	<b>3</b>	<b>0</b>	<b>367</b>	
Child Safety Team	5.50	-	39.0	39.0	-	28.0	28.0	7.09	0	0	67.0	
Intensive Family Support Team	3.00	3.0	18.0	21.0	-	2.0	2.0	7.00	0	0	23.0	
Care Team	17.20	167.0	12.0	179.0	18.0	-	18.0	10.41	2	0	197.0	
Other	6.40	42.0	19.0	61.0	8.0	11.0	19.0	9.53	1	0	80.0	
<b>GOLDFIELDS</b>	<b>38.31</b>	<b>150.5</b>	<b>62.0</b>	<b>212.5</b>	<b>1.0</b>	<b>3.0</b>	<b>4.0</b>	<b>5.55</b>	<b>1</b>	<b>0</b>	<b>216.5</b>	
Child Safety Team	7.50	-	18.0	18.0	-	-	-	2.40	0	0	18.0	
Care Team	14.00	94.0	5.0	99.0	1.0	1.0	2.0	7.07	0	0	101.0	
Other	16.81	56.5	39.0	95.5	-	2.0	2.0	5.68	1	0	97.5	
<b>WHEATBELT</b>	<b>28.04</b>	<b>181.0</b>	<b>87.0</b>	<b>268.0</b>	<b>9.5</b>	<b>8.0</b>	<b>17.5</b>	<b>9.56</b>	<b>1</b>	<b>1</b>	<b>285.5</b>	
Child Safety Team	4.00	-	39.0	39.0	-	4.0	4.0	9.75	1	0	43.0	
Intensive Family Support Team	4.00	1.0	21.0	22.0	-	1.0	1.0	5.50	0	1	23.0	
Care Team	12.44	114.0	6.0	120.0	9.5	-	9.5	9.65	0	0	129.5	
Other	7.60	66.0	21.0	87.0	-	3.0	3.0	11.45	0	0	90.0	
<b>SOUTHWEST</b>	<b>45.15</b>	<b>306.5</b>	<b>138.0</b>	<b>444.5</b>	<b>99.5</b>	<b>25.0</b>	<b>124.5</b>	<b>9.84</b>	<b>6</b>	<b>0</b>	<b>569</b>	
Child Safety Team	12.35	6.0	95.0	101.0	1.0	9.0	10.0	8.18	1	0	111.0	
Intensive Family Support Team	4.00	2.0	21.0	23.0	-	-	-	5.75	0	0	23.0	
Care Team	21.30	251.5	9.0	260.5	82.5	6.0	88.5	12.23	5	0	349.0	
Other	7.50	47.0	13.0	60.0	16.0	10.0	26.0	8.00	0	0	86.0	
<b>GREAT SOUTHERN</b>	<b>21.54</b>	<b>121.0</b>	<b>65.0</b>	<b>186.0</b>	<b>6.0</b>	<b>6.0</b>	<b>12.0</b>	<b>8.64</b>	<b>2</b>	<b>0</b>	<b>198</b>	
Child Safety Team	4.00	-	30.0	30.0	-	3.0	3.0	7.50	0	0	33.0	
Intensive Family Support Team	4.00	-	13.0	13.0	-	-	-	3.25	0	0	13.0	
Care Team	9.54	98.5	4.0	102.5	3.0	-	3.0	10.74	1	0	105.5	
Other	4.00	22.5	18.0	40.5	3.0	3.0	6.0	10.13	1	0	46.5	
<b>METROPOLITAN SERVICES</b>	<b>467.46</b>	<b>2,988.5</b>	<b>1,320.0</b>	<b>4,308.5</b>	<b>354.0</b>	<b>132.0</b>	<b>486.0</b>	<b>9.22</b>	<b>52</b>	<b>3</b>	<b>4794.5</b>	
<b>JOONDALUP</b>	<b>44.40</b>	<b>320.0</b>	<b>117.0</b>	<b>437.0</b>	<b>39.0</b>	<b>13.0</b>	<b>52.0</b>	<b>9.84</b>	<b>11</b>	<b>1</b>	<b>489</b>	
Child Safety Team	9.20	4.0	64.0	68.0	-	8.0	8.0	7.39	0	1	76.0	
Intensive Family Support Team	9.00	6.5	38.0	44.5	1.0	4.0	5.0	4.94	0	0	49.5	
Care Team	26.20	309.5	15.0	324.5	38.0	1.0	39.0	12.39	11	0	363.5	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>MIRRABOOKA</b>	<b>45.80</b>	<b>321.5</b>	<b>121.0</b>	<b>442.5</b>	<b>21.5</b>	<b>5.0</b>	<b>26.5</b>	<b>9.66</b>	<b>8</b>	<b>0</b>	<b>469</b>	
Child Safety Team	9.30	1.0	49.0	50.0	-	3.0	3.0	5.38	0	0	53.0	
Intensive Family Support Team	9.60	7.0	44.0	51.0	-	-	-	5.31	0	0	51.0	
Care Team	23.50	309.0	16.0	325.0	21.5	2.0	23.5	13.83	8	0	348.5	
Other	3.40	4.5	12.0	16.5	-	-	-	4.85	0	0	16.5	
<b>PERTH</b>	<b>34.31</b>	<b>225.5</b>	<b>135.0</b>	<b>360.5</b>	<b>15.5</b>	<b>43.0</b>	<b>58.5</b>	<b>10.51</b>	<b>5</b>	<b>0</b>	<b>419</b>	
Child Safety Team	5.61	-	53.0	53.0	-	30.0	30.0	9.46	0	0	83.0	
Intensive Family Support Team	8.60	-	71.0	71.0	-	9.0	9.0	8.25	0	0	80.0	
Care Team	19.10	225.5	11.0	236.5	15.5	4.0	19.5	12.38	5	0	256.0	
Other	1.00	-	-	-	-	-	-	0.00	0	0	-	
<b>MIDLAND</b>	<b>59.58</b>	<b>474.0</b>	<b>186.0</b>	<b>660.0</b>	<b>121.5</b>	<b>31.0</b>	<b>152.5</b>	<b>11.08</b>	<b>13</b>	<b>1</b>	<b>812.5</b>	
Child Safety Team	8.30	-	70.0	70.0	-	14.0	14.0	8.43	0	1	84.0	
Intensive Family Support Team	11.00	-	88.0	88.0	-	5.0	5.0	8.00	0	0	93.0	
Care Team	40.27	474.0	28.0	502.0	59.5	8.0	67.5	12.47	13	0	569.5	
Other	0.00	-	-	-	62.0	4.0	66.0	0.00	0	0	66.0	
<b>ARMADALE</b>	<b>54.11</b>	<b>430.0</b>	<b>200.0</b>	<b>630.0</b>	<b>92.0</b>	<b>11.0</b>	<b>103.0</b>	<b>11.64</b>	<b>8</b>	<b>0</b>	<b>733</b>	
Child Safety Team	12.60	2.0	99.0	101.0	-	5.0	5.0	8.02	0	0	106.0	
Intensive Family Support Team	7.20	3.0	68.0	71.0	-	-	-	9.86	0	0	71.0	
Care Team	34.31	425.0	33.0	458.0	91.0	6.0	97.0	13.35	8	0	555.0	
Other	0.00	-	-	-	1.0	-	1.0	0.00	0	0	1.0	
<b>CANNINGTON</b>	<b>78.90</b>	<b>403.5</b>	<b>175.0</b>	<b>578.5</b>	<b>21.5</b>	<b>1.0</b>	<b>22.5</b>	<b>7.33</b>	<b>1</b>	<b>0</b>	<b>601</b>	
Child Safety Team	14.10	-	57.0	57.0	-	1.0	1.0	4.04	0	0	58.0	
Intensive Family Support Team	13.80	-	89.0	89.0	-	-	-	6.45	0	0	89.0	
Care Team	47.00	403.5	29.0	432.5	21.5	-	21.5	9.20	1	0	454.0	
Other	4.00	-	-	-	-	-	-	0.00	0	0	-	
<b>CRISIS CARE</b>	<b>34.20</b>	<b>-</b>	<b>34.0</b>	<b>34.0</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.99</b>	<b>0</b>	<b>0</b>	<b>34</b>	
Child Safety Team	34.20	-	34.0	34.0	-	-	-	0.99	0	0	34.0	
<b>FREMANTLE</b>	<b>34.51</b>	<b>262.0</b>	<b>109.0</b>	<b>371.0</b>	<b>3.0</b>	<b>18.0</b>	<b>21.0</b>	<b>10.75</b>	<b>3</b>	<b>1</b>	<b>392</b>	
Child Safety Team	4.50	8.0	47.0	55.0	-	8.0	8.0	12.22	1	0	63.0	
Intensive Family Support Team	3.80	2.0	33.0	35.0	2.0	8.0	10.0	9.21	0	1	45.0	
Care Team	26.20	252.0	29.0	281.0	1.0	2.0	3.0	10.72	2	0	284.0	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>ROCKINGHAM</b>	<b>45.35</b>	<b>244.5</b>	<b>168.0</b>	<b>412.5</b>	<b>33.0</b>	<b>8.0</b>	<b>41.0</b>	<b>9.10</b>	<b>0</b>	<b>0</b>	<b>453.5</b>	
Child Safety Team	12.40	-	115.0	115.0	-	4.0	4.0	9.27	0	0	119.0	
Intensive Family Support Team	8.50	-	32.0	32.0	-	1.0	1.0	3.76	0	0	33.0	
Care Team	24.45	244.5	21.0	265.5	33.0	3.0	36.0	10.86	0	0	301.5	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>PEEL</b>	<b>36.30</b>	<b>307.5</b>	<b>75.0</b>	<b>382.5</b>	<b>7.0</b>	<b>2.0</b>	<b>9.0</b>	<b>10.54</b>	<b>3</b>	<b>0</b>	<b>391.5</b>	
Child Safety Team	4.60	4.0	38.0	42.0	-	1.0	1.0	9.13	1	0	43.0	
Intensive Family Support Team	2.40	1.0	20.0	21.0	-	-	-	8.75	0	0	21.0	
Care Team	29.30	302.5	17.0	319.5	7.0	1.0	8.0	10.90	2	0	327.5	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>Grand Total</b>	<b>724.72</b>	<b>4,439.0</b>	<b>2,180.0</b>	<b>6,619.0</b>	<b>574.5</b>	<b>328.0</b>	<b>902.5</b>	<b>9.13</b>	<b>80</b>	<b>6</b>	<b>7521.5</b>	

Note: 'Other' refers to cases not involving children in the care of the CEO. Casework provision for these cases is for the whole family, irrespective of the number of children in the family. For example, Initial Inquiry, Child Safety Investigation, Family Support, Parent Support Service, Intensive Family Support, Supervision Order or Protection Application (where the child is not already in provisional protection and care).

Workload Management Monthly Comparison Report													
		January	February	March	April	May	June	July	August	September	October	November	December
Total Cases Open	Open Cases Total	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	2806.50	2752.00	2761.50	2778.50	2764.00	2686.00	2725.50	2727.00				
	METROPOLITAN SER	4937.00	4846.00	4837.00	4842.00	4779.50	4746.00	4806.50	4794.50				
	(blank)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00				
	Grand Total	7743.50	7598.00	7598.50	7620.50	7543.50	7432.00	7532.00	7521.50				
Total Monitored Cases	Sum of Total Cases Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	400	455.5	468	457.5	462	525	492.5	416.5				
	METROPOLITAN SER	455.5	469.5	432.5	442	451.5	468.5	542	486				
	(blank)												
	Grand Total	855.5	925	900.5	899.5	913.5	993.5	1034.5	902.5				
Total Allocated Cases	Sum of Total Cases Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	2406.5	2296.5	2293.5	2321	2302	2161	2233	2310.5				
	METROPOLITAN SER	4481.5	4376.5	4404.5	4400	4328	4277.5	4264.5	4308.5				
	(blank)												
	Grand Total	6888	6673	6698	6721	6630	6438.5	6497.5	6619				
Monitored as % of Open Cases	Monitored Cases as % of Open Cases	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	14%	17%	17%	16%	17%	20%	18%	15%				
	METROPOLITAN SER	9%	10%	9%	9%	9%	10%	11%	10%				
	(blank)												
	Grand Total	11%	12%	12%	12%	12%	13%	14%	12%				
CIC Allocated	Sum of CIC Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	1516.5	1455.5	1465.5	1470	1449	1385	1414	1450.5				
	METROPOLITAN SER	3122.5	3080.5	3066.5	3051	3044	2910.5	2930.5	2988.5				
	(blank)												
	Grand Total	4639	4536	4532	4521	4493	4295.5	4344.5	4439				
CIC Monitored	Sum of CIC Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	202	212.5	215	206.5	242	275	251.5	220.5				
	METROPOLITAN SER	287.5	315.5	314.5	327	334.5	349.5	385	354				
	(blank)												
	Grand Total	489.5	528	529.5	533.5	576.5	624.5	636.5	574.5				
Other' Cases Allocated	'Other' Allocated Cases	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	890.00	841.00	828.00	851.00	853.00	776.00	819.00	860.00				
	METROPOLITAN SER	1359.00	1296.00	1338.00	1349.00	1284.00	1367.00	1334.00	1320.00				
	(blank)												
	Grand Total	2249.00	2137.00	2166.00	2200.00	2137.00	2143.00	2153.00	2180.00				
Other' Cases Monitored	'Other' Monitored Cases	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	198.00	243.00	253.00	251.00	220.00	250.00	241.00	196.00				
	METROPOLITAN SER	168.00	154.00	118.00	115.00	117.00	119.00	157.00	132.00				
	(blank)												
	Grand Total	366.00	397.00	371.00	366.00	337.00	369.00	398.00	328.00				
FTE 'Available' for Casework	FTE Available	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	238.57	241.86	245.55	239.64	249.74	240.04	248.09	257.26				
	METROPOLITAN SER	462.84	467.89	475.27	486.01	488.10	474.30	469.01	467.46				
	(blank)												
	Grand Total	701.41	709.75	720.82	725.66	737.84	714.34	717.10	724.72				
Caseload above 15	Caseload above 15	Month											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	Country	40	31	24	27	27	25	20	28				
	Metropolitan	48	44	50	53	44	44	55	52				
	(blank)												
	Grand Total	88	75	74	80	71	69	75	80				
Caseload Up To 18	Pro-Rata Case Load	(Multiple Items)											
	Caseload Up To 18	Month											
	Directorate	January	February	March	April	May	June	July	August				
	Country	32	20	23	25	25	24	20	24				
	Metropolitan	43	43	42	38	35	34	48	49				
	Grand Total	75	63	65	63	60	58	68	73				
Caseload Above 18	Pro-Rata Case Load	(Multiple Items)											
	Caseload Over 18	Month											
	Directorate	January	February	March	April	May	June	July	August				
	Country	8	11	1	2	2	1		3				
	Metropolitan	5	1	8	15	9	9	7	3				
	Grand Total	13	12	9	17	11	10	7	6				
Average Caseload	Caseload Average	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	10.09	9.50	9.34	9.69	9.22	9.00	9.00	8.98				
	METROPOLITAN SER	9.68	9.35	9.27	9.05	8.87	9.02	9.09	9.22				
	(blank)												
	Grand Total	9.82	9.40	9.29	9.26	8.99	9.01	9.06	9.13				
Allocated Family Support	Family Support Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	45	41	42	47	48	49	40	49				
	METROPOLITAN SER	108	102	112	118	125	131	111	112				
	(blank)												
	Grand Total	153	143	154	165	173	180	151	161				
Allocated Initial Inquiry	Initial Inquiry Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	75	67	54	57	50	31	38	44				
	METROPOLITAN SER	34	36	34	35	30	51	47	50				
	(blank)												
	Grand Total	109	103	88	92	80	82	85	94				

Allocated Supervision Order	Supervision Order Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	9	10	10	11	12	11	10	9				
	METROPOLITAN SERVICES	9	10	14	16	16	16	18	16				
	Grand Total	18	20	24	27	28	27	28	25				
Allocated Protection Application	Protection Application	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	3	2	3	2	2	2	4	3				
	METROPOLITAN SERVICES	2	1	1	3	3	2	1	0				
	Grand Total	5	3	4	5	5	4	5	3				
Allocated Parent Support	Parent Support Services	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	5	3	2	1	0	0	0	0				
	METROPOLITAN SERVICES	8	7	7	7	5	5	4	4				
	Grand Total	13	10	9	8	5	5	4	4				
Allocated Intervention	Intervention Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES		1	1					0				
	METROPOLITAN SERVICES		0	0					1				
	Grand Total		1	1					1				
Allocated Child Safety Investigation	CSI Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	570	540	537	547	556	503	545	566				
	METROPOLITAN SERVICES	852	798	826	828	777	845	822	795				
	Grand Total	1422	1338	1363	1375	1333	1348	1367	1361				
Allocated Intensive Family Support	Intensive Family Support	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	183	177	179	186	185	180	182	189				
	METROPOLITAN SERVICES	346	342	343	341	327	318	330	342				
	Grand Total	529	519	522	527	512	498	512	531				
Monitored Family Support	Family Support Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	26	26	25	24	22	25	30	27				
	METROPOLITAN SERVICES	31	30	30	31	30	25	31	29				
	Grand Total	57	56	55	55	52	50	61	56				
Monitored Initial Inquiry	Initial Inquiry Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	17	32	29	20	17	17	14	5				
	METROPOLITAN SERVICES	18	3	5	4	2	3	2	0				
	Grand Total	35	35	34	24	19	20	16	5				
Monitored Supervision Order	Supervision Order Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	1	2	2	2	1	1	2	1				
	METROPOLITAN SERVICES	0	0	0	0	0	1	1	1				
	Grand Total	1	2	2	2	1	2	3	2				
Monitored Protection Application	Protection Application	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	0	1	0	0	0	1						
	METROPOLITAN SERVICES	1	1	1	1	1	0						
	Grand Total	1	2	1	1	1	1						
Monitored Parent Support	Parent Support Services	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	0	0	0	0	0		0					
	METROPOLITAN SERVICES	1	1	1	1	1	1	1					
	Grand Total	1	1	1	1	1		1					
Monitored Child Safety Investigation	CSI Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	145	172	190	194	165	189	177	145				
	METROPOLITAN SERVICES	99	96	72	73	75	80	107	87				
	Grand Total	244	268	262	267	240	269	284	232				
Monitored Intensive Family Support	Sum of Intensive Family Support	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	9	10	7	11	15	17	18	18				
	METROPOLITAN SERVICES	18	23	9	5	8	10	15	15				
	Grand Total	27	33	16	16	23	27	33	33				

Workload Management Trends  
21/22 Comparison

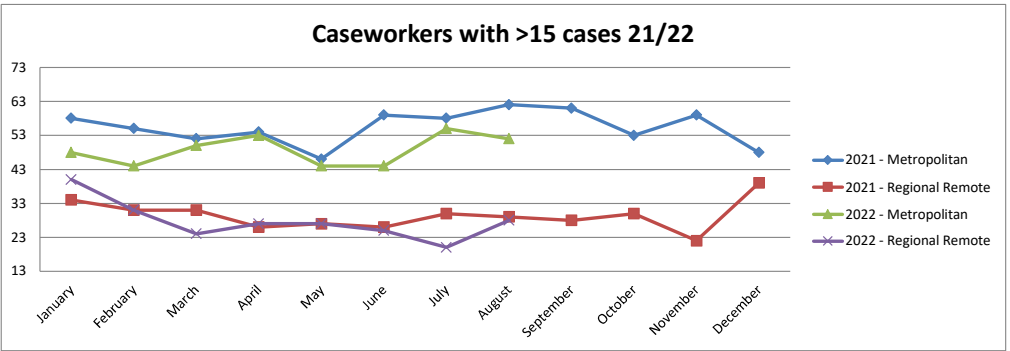
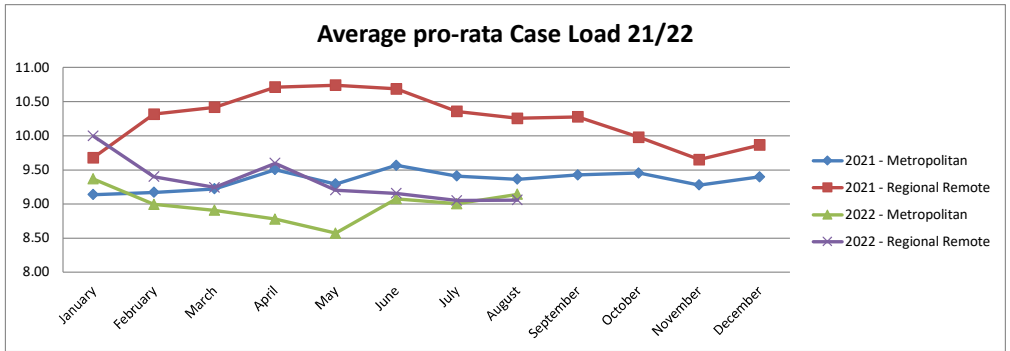
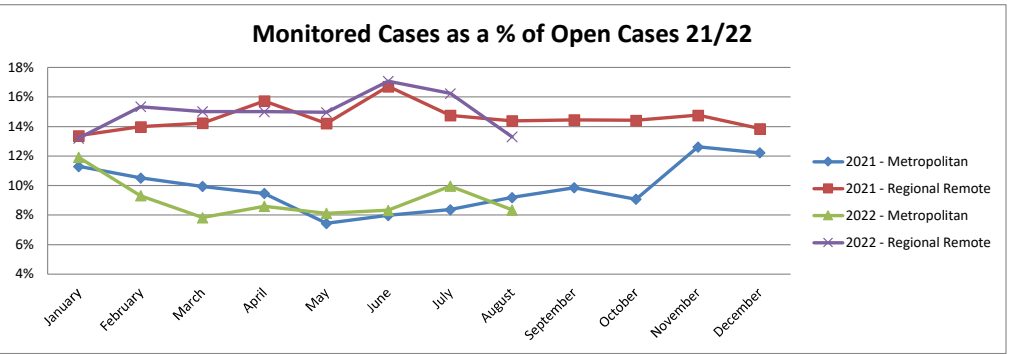
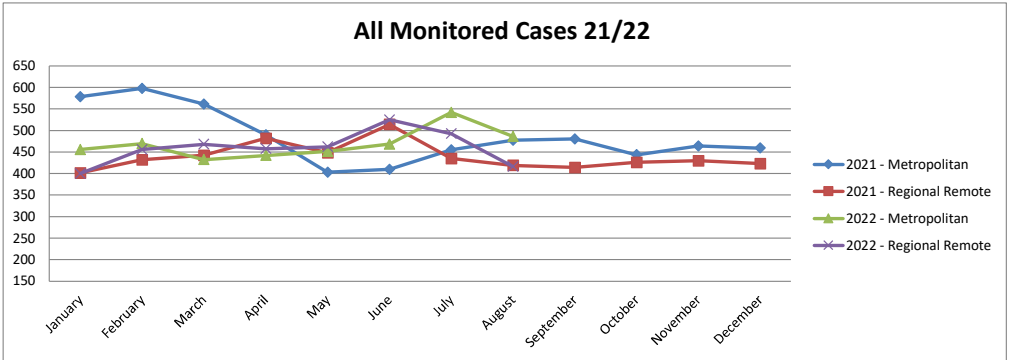
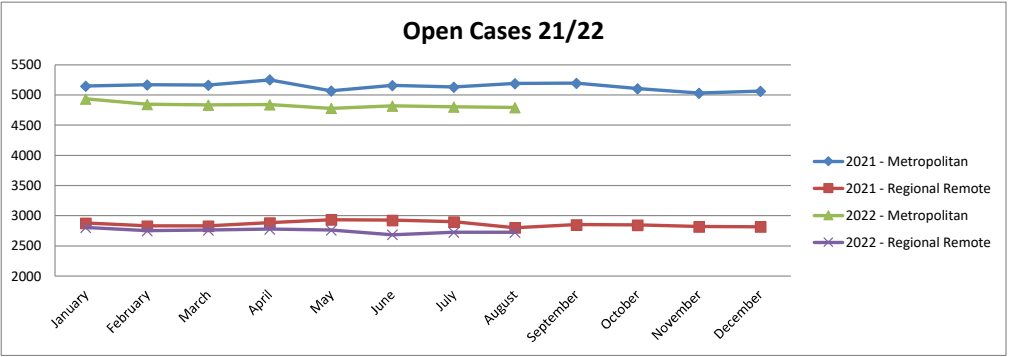
Total Cases						
	2021		2021 Total	2022		2022 Total
	Metropolitan	Regional Remote		Metropolitan	Regional Remote	
January	5146.5	2877	8023.5	4937	2806.5	7743.5
February	5169.5	2831	8000.5	4846	2752	7598
March	5166	2833.5	7999.5	4837	2761.5	7598.5
April	5253.5	2884	8137.5	4842	2778.5	7620.5
May	5070	2935.5	8005.5	4779.5	2764	7543.5
June	5156.5	2925.5	8082	4819	2686	7505
July	5133.5	2901.5	8035	4805.5	2725.5	7531
August	5189.5	2803.5	7993	4793.5	2727	7520.5
September	5195.5	2852.5	8048			
October	5105	2846.5	7951.5			
November	5032	2823	7855			
December	5062.5	2818.5	7881			
Grand Total	61680	34332	96012	38659.5	22001	60660.5

Monitored Total						
	2021		2021 Total	2022		2022 Total
	Metropolitan	Regional Remote		Metropolitan	Regional Remote	
January	578.5	401.5	980	455.5	400	855.5
February	597.5	432	1029.5	469.5	455.5	925
March	561	442.5	1003.5	432.5	468	900.5
April	490	481.5	971.5	442	457.5	899.5
May	403	448.5	851.5	451.5	462	913.5
June	409.5	514	923.5	468.5	525	993.5
July	455	435	890	542	492.5	1034.5
August	477	419	896	486	416.5	902.5
September	480	414	894			
October	443.5	426	869.5			
November	464	429.5	893.5			
December	459	423	882			
Grand Total	5818	5266.5	11084.5	3747.5	3677	7424.5

Monitored Cases as a % of open cases						
	2021		2021 Total	2022		2022 Total
	Metropolitan	Regional Remote		Metropolitan	Regional Remote	
January	11%	13%	12%	12%	13%	12%
February	11%	14%	12%	9%	15%	12%
March	10%	14%	12%	8%	15%	11%
April	9%	16%	12%	9%	15%	11%
May	7%	14%	10%	8%	15%	11%
June	8%	17%	12%	8%	17%	12%
July	8%	15%	11%	10%	16%	13%
August	9%	14%	11%	8%	13%	
September	10%	14%	12%			
October	9%	14%	11%			
November	13%	15%	14%			
December	12%	14%	13%			
Grand Total	10%	15%	12%			

Average pro-rata caseload						
	2021		2021 Total	2022		2022 Total
	Metropolitan	Regional Remote		Metropolitan	Regional Remote	
January	9.14	9.68	9.38	9.37	10.00	9.65
February	9.17	10.32	9.68	8.99	9.40	9.17
March	9.22	10.42	9.75	8.91	9.24	9.06
April	9.50	10.71	10.04	8.78	9.60	9.14
May	9.29	10.74	9.94	8.57	9.20	8.85
June	9.57	10.69	10.06	9.08	9.16	9.11
July	9.41	10.36	9.83	9.00	9.05	9.02
August	9.36	10.26	9.76	9.14	9.06	9.11
September	9.43	10.28	9.80			
October	9.45	9.98	9.69			
November	9.28	9.65	9.44			
December	9.40	9.86	9.60			
Grand Total	9.35	10.24	9.75	8.98	9.34	9.14

Caseworkers with >15 cases						
	2021		2021 Total	2022		2022 Total
	Metropolitan	Regional Remote		Metropolitan	Regional Remote	
January	58	34	92	48	40	88
February	55	31	86	44	31	75
March	52	31	83	50	24	74
April	54	26	80	53	27	80
May	46	27	73	44	27	71
June	59	26	85	44	25	69
July	58	30	88	55	20	75
August	62	29	91	52	28	80
September	61	28	89			
October	53	30	83			
November	59	22	81			
December	48	39	87			
Grand Total	665	353	1018	390	222	612



Monitored Cases  
5/08/2022

- Figures are adjusted for co-working.
- Co-worked cases receive 0.5 case allocation for the primary caseworker and 0.5 case allocation for the co-worker.
- As the co-worker has no decision-making responsibility, often co-worked cases are allocated to the team leader (monitored list) and tasks assigned to workers with capacity (case workers or non-caseworkers).

Total Monitored Cases	
CIC	(All)

Sum of Case Count	
District	Total
ARMADALE DISTRICT	103
CANNINGTON DISTRICT	22.5
EAST KIMBERLEY DISTRICT	77.5
FREMANTLE DISTRICT	21
GOLDFIELDS DISTRICT	4
GREAT SOUTHERN DISTRICT	12
JOONDALUP DISTRICT	52
MIDLAND DISTRICT	152.5
MIDWEST GASCOYNE DISTRICT	68
MIRRABOOKA DISTRICT	26.5
PEEL DISTRICT	9
PERTH DISTRICT	58.5
PILBARA DISTRICT	25
ROCKINGHAM DISTRICT	41
SOUTHWEST DISTRICT	124.5
WEST KIMBERLEY	90
WHEATBELT DISTRICT	17.5
(blank)	
<b>Grand Total</b>	<b>904.5</b>

Total Children NOT in Care	
CIC	No

Sum of Case Count	
District	Total
ARMADALE DISTRICT	11
CANNINGTON DISTRICT	1
EAST KIMBERLEY DISTRICT	58
FREMANTLE DISTRICT	18
GOLDFIELDS DISTRICT	3
GREAT SOUTHERN DISTRICT	6
JOONDALUP DISTRICT	13
MIDLAND DISTRICT	31
MIDWEST GASCOYNE DISTRICT	42
MIRRABOOKA DISTRICT	5
PEEL DISTRICT	2
PERTH DISTRICT	43
PILBARA DISTRICT	12
ROCKINGHAM DISTRICT	8
SOUTHWEST DISTRICT	25
WEST KIMBERLEY	44
WHEATBELT DISTRICT	8
<b>Grand Total</b>	<b>330</b>

Total Children in Care	
CIC	Yes

Sum of Case Count	
District	Total
ARMADALE DISTRICT	92
CANNINGTON DISTRICT	21.5
EAST KIMBERLEY DISTRICT	19.5
FREMANTLE DISTRICT	3
GOLDFIELDS DISTRICT	1
GREAT SOUTHERN DISTRICT	6
JOONDALUP DISTRICT	39
MIDLAND DISTRICT	121.5
MIDWEST GASCOYNE DISTRICT	26
MIRRABOOKA DISTRICT	21.5
PEEL DISTRICT	7
PERTH DISTRICT	15.5
PILBARA DISTRICT	13
ROCKINGHAM DISTRICT	33
SOUTHWEST DISTRICT	99.5
WEST KIMBERLEY	46
WHEATBELT DISTRICT	9.5
<b>Grand Total</b>	<b>574.5</b>

CIC aged 5 and under

CIC	Yes
Age of Child	(Multiple Items)

Sum of Case Count	
District	Total
ARMADALE DISTRICT	9
CANNINGTON DISTRICT	2
EAST KIMBERLEY DISTRICT	1
GREAT SOUTHERN DISTRICT	1
MIDLAND DISTRICT	7
SOUTHWEST DISTRICT	8.5
WEST KIMBERLEY	9
<b>Grand Total</b>	<b>37.5</b>

CIC aged 2 and under

CIC	Yes
Age of Child	1

Sum of Case Count	
District	Total
ARMADALE DISTRICT	1
<b>Grand Total</b>	<b>1</b>

Monitored Cases as % of Open Cases		Date								
Directorate	District	January	February	March	April	May	June	July	August	Grand Total
<b>COUNTRY SERVICES</b>	EAST KIMBERLEY	23%	27%	27%	31%	39%	38%	33%	24%	31%
	GOLDFIELDS	9%	10%	7%	4%	2%	2%	3%	2%	5%
	GREAT SOUTHERN	5%	10%	9%	12%	8%	8%	11%	6%	9%
	MIDWEST GASCOYNE	14%	17%	13%	20%	21%	24%	22%	18%	19%
	PILBARA	6%	1%	2%	4%	3%	5%	7%	7%	4%
	SOUTHWEST	19%	20%	26%	21%	22%	26%	24%	22%	22%
	WEST KIMBERLEY	23%	30%	27%	23%	19%	24%	17%	21%	23%
	WHEATBELT	7%	7%	10%	6%	8%	11%	13%	6%	8%
<b>COUNTRY SERVICES Total</b>		<b>14%</b>	<b>17%</b>	<b>17%</b>	<b>16%</b>	<b>17%</b>	<b>20%</b>	<b>18%</b>	<b>15%</b>	<b>17%</b>
<b>METROPOLITAN SERVICES</b>	ARMADALE	7%	8%	11%	12%	12%	13%	13%	14%	11%
	CANNINGTON	2%	4%	3%	4%	7%	3%	0%	4%	3%
	CRISIS CARE	40%	8%	4%	10%	7%	4%	3%	0%	10%
	FREMANTLE	12%	12%	9%	13%	8%	8%	10%	5%	10%
	JOONDALUP	13%	13%	11%	8%	3%	9%	13%	11%	10%
	MIDLAND	14%	14%	16%	17%	20%	22%	22%	19%	18%
	MIRRABOOKA	6%	4%	3%	3%	2%	1%	3%	6%	3%
	PEEL	6%	8%	5%	4%	4%	6%	9%	2%	6%
	PERTH	16%	18%	12%	12%	14%	16%	16%	14%	15%
	ROCKINGHAM	4%	4%	3%	3%	3%	4%	10%	9%	5%
<b>METROPOLITAN SERVICES Total</b>		<b>9%</b>	<b>10%</b>	<b>9%</b>	<b>9%</b>	<b>9%</b>	<b>10%</b>	<b>11%</b>	<b>10%</b>	<b>10%</b>
<b>Grand Total</b>		<b>11%</b>	<b>12%</b>	<b>12%</b>	<b>12%</b>	<b>12%</b>	<b>13%</b>	<b>14%</b>	<b>12%</b>	<b>12%</b>

# Staff Carrying > 15 cases

5/8/2022

•In order to calculate caseworker caseloads and for the system to determine if a case is allocated to a 'caseworker' or is 'monitored' by a team leader, workforce information needs to be manually entered into the client application system by the team leader. As a consequence, human error can and does occur.

•Caseloads are calculated pro rata based on the FTE a caseworker has available to manage child protection cases. This could be their full employment FTE (i.e. 1 FTE) or reflect a reduction to their availability based on them undertaking non-casework related activities (e.g., Duty Officer, resulting in a case work allocation of 0.8 FTE).

•The expanded report provided to districts as part of the centralised monthly quality assurance function serves to highlight errors and is a prompt to rectify them in the client information system so the data is as accurate as possible.

•The data is not changed or adjusted as part of this process, and may not be comparable with data reported elsewhere.

## Caseload Above 15

Pro-Rata Case Load (All)

Count of Worker	
District	Total
EAST KIMBERLEY DISTRICT	4
WEST KIMBERLEY	9
PILBARA DISTRICT	2
MIDWEST GASCOYNE DISTRICT	3
GOLDFIELDS DISTRICT	1
WHEATBELT DISTRICT	1
SOUTHWEST DISTRICT	6
GREAT SOUTHERN DISTRICT	2
JOONDALUP DISTRICT	11
MIRRABOOKA DISTRICT	8
PERTH DISTRICT	5
MIDLAND DISTRICT	13
ARMADALE DISTRICT	8
CANNINGTON DISTRICT	1
FREMANTLE DISTRICT	3
PEEL DISTRICT	3
<b>Grand Total</b>	<b>80</b>

## Caseload Above 18

Pro-Rata Case Load (Multiple Items)

Count of Worker	
District	Total
WEST KIMBERLEY	1
PILBARA DISTRICT	1
WHEATBELT DISTRICT	1
JOONDALUP DISTRICT	1
MIDLAND DISTRICT	1
FREMANTLE DISTRICT	1
<b>Grand Total</b>	<b>6</b>

## Caseload Up to 18

Pro-Rata Case Load (Multiple Items)

Count of Worker	
District	Total
EAST KIMBERLEY DISTRICT	4
WEST KIMBERLEY	8
PILBARA DISTRICT	1
MIDWEST GASCOYNE DISTRICT	3
GOLDFIELDS DISTRICT	1
SOUTHWEST DISTRICT	6
GREAT SOUTHERN DISTRICT	2
JOONDALUP DISTRICT	10
MIRRABOOKA DISTRICT	8
PERTH DISTRICT	5
MIDLAND DISTRICT	12
ARMADALE DISTRICT	8
CANNINGTON DISTRICT	1
FREMANTLE DISTRICT	2
PEEL DISTRICT	3
<b>Grand Total</b>	<b>74</b>

## Caseload Above 15 Country

Pro-Rata Case Load (Multiple Items)

Count of Worker	
District	Total
EAST KIMBERLEY DISTRICT	4
WEST KIMBERLEY	9
PILBARA DISTRICT	2
MIDWEST GASCOYNE DISTRICT	3
GOLDFIELDS DISTRICT	1
WHEATBELT DISTRICT	1
SOUTHWEST DISTRICT	6
GREAT SOUTHERN DISTRICT	2
<b>Grand Total</b>	<b>28</b>

## Caseload Above 15 Metro

Pro-Rata Case Load (All)

Count of Worker	
District	Total
JOONDALUP DISTRICT	11
MIRRABOOKA DISTRICT	8
PERTH DISTRICT	5
MIDLAND DISTRICT	13
ARMADALE DISTRICT	8
CANNINGTON DISTRICT	1
FREMANTLE DISTRICT	3
PEEL DISTRICT	3
<b>Grand Total</b>	<b>52</b>



Exception Report  
5/08/2022

- In order to calculate caseworker caseloads and for the system to determine if a case is allocated to a 'caseworker' or is 'monitored' by a team leader, workforce information needs to be manually entered into the client application system by the team leader. As a consequence, human error can and does occur.
- The Exception report contains a list of cases that the client information system is unable to determine qualify for WLM reporting. For instance, these cases might be open for activities that do not require a statutory worker to undertake, and therefore the district has allocated the activity to a non-caseworker (ie payment of invoices related to case support cost, bereavement assistance or financial assistance). Alternatively, they may be appearing due to a recording error associated with the manual entry of workforce information.
- The expanded report provided to districts as part of the centralised monthly quality assurance function serves to highlight errors and is a prompt to rectify them in the client information system so the data is as accurate as possible.
- The data is not changed or adjusted as part of this process, and may not be comparable with data reported elsewhere.

**Total cases not counted for WLM**

District	Total
ARMADALE DISTRICT	9.0
CANNINGTON DISTRICT	1.0
COUNTRY SERVICES SUPPORT	38.5
CRISIS CARE DISTRICT	25.0
EAST KIMBERLEY DISTRICT	15.0
GOLDFIELDS DISTRICT	6.0
JOONDALUP DISTRICT	1.0
METROPOLITAN SERVICES SUPPORT	8.0
MIDLAND DISTRICT	4.0
ROCKINGHAM DISTRICT	1.0
THERAPEUTIC CARE SERVICES	1.0
WEST KIMBERLEY	6.0
FREMANTLE DISTRICT	13.0
<b>Grand Total</b>	<b>128.5</b>



## Caseload Management Reporting Summary September 2022

Date report run: 2 September 2022

Date report circulated: 19 September 2022

Category	Finalised September data	Amendments made
Staff carrying 15+ cases	1 staff with 18+ cases 85 staff with 15+ cases	4 staff with 18+cases removed due to data entry and allocation errors.
Monitored List (cases allocated to NLO)	883 cases 533.5 are children in care 38 are children aged 5 years or under 0 are children aged 2 years or under	3 children aged 2 years or under allocated.
Exception report	9 cases	96.5 cases on the exception report were determined to be cases which are not counted as part of the WLM process.

### Notes:

- The WLM project team is focussed on compliance and data integrity in relation to WLM reporting. Specifically, the team is targeting staff carrying 18+ cases, children aged 2 or under on the monitored list and cases on the exception report that should be part of WLM reporting.
- The number of cases on the monitored list is trending downwards, with the average over the last 12 months being 916 and this month's total being 883.

## Allocated and Monitored Report 2-Sep-22

District Summary Report												
Directorate / District / Team Group	FTE Available for casework	Allocated CIC	Allocated Other	Allocated Total	Monitored CIC	Monitored Other	Monitored Total	Average Caseload	Caseload >15	Caseload >18	Total open Cases	
<b>COUNTRY SERVICES</b>	<b>254.26</b>	<b>1,470.0</b>	<b>843.0</b>	<b>2,313.0</b>	<b>215.5</b>	<b>240.0</b>	<b>455.5</b>	<b>9.10</b>	<b>26</b>	<b>0</b>	<b>2768.5</b>	
<b>EAST KIMBERLEY</b>	<b>24.30</b>	<b>125.0</b>	<b>122.0</b>	<b>247.0</b>	<b>28.5</b>	<b>67.0</b>	<b>95.5</b>	<b>10.16</b>	<b>5</b>	<b>0</b>	<b>342.5</b>	
Child Safety Team	4.30	-	37.0	37.0	-	13.0	13.0	8.60	4	0	50.0	
Intensive Family Support Team	2.00	4.0	28.0	32.0	1.0	8.0	9.0	15.98	0	0	41.0	
Care Team	7.00	87.0	7.0	94.0	25.0	2.0	27.0	13.43	0	0	121.0	
Other	11.00	34.0	50.0	84.0	2.5	44.0	46.5	7.64	1	0	130.5	
<b>WEST KIMBERLEY</b>	<b>30.66</b>	<b>184.0</b>	<b>128.0</b>	<b>312.0</b>	<b>37.0</b>	<b>68.0</b>	<b>105.0</b>	<b>10.17</b>	<b>10</b>	<b>0</b>	<b>417</b>	
Child Safety Team	2.70	-	35.0	35.0	-	18.0	18.0	12.95	7	0	53.0	
Intensive Family Support Team	5.51	5.0	30.0	35.0	-	-	-	6.35	0	0	35.0	
Care Team	12.75	139.0	14.0	153.0	15.0	-	15.0	12.00	3	0	168.0	
Other	9.70	40.0	49.0	89.0	22.0	50.0	72.0	9.18	0	0	161.0	
<b>PILBARA</b>	<b>36.05</b>	<b>189.5</b>	<b>145.0</b>	<b>334.5</b>	<b>4.0</b>	<b>4.0</b>	<b>8.0</b>	<b>9.28</b>	<b>2</b>	<b>0</b>	<b>342.5</b>	
Child Safety Team	9.75	9.0	63.0	72.0	-	1.0	1.0	7.38	0	0	73.0	
Intensive Family Support Team	8.00	12.0	37.0	49.0	-	-	-	6.13	1	0	49.0	
Care Team	9.80	109.0	7.0	116.0	2.0	-	2.0	11.84	1	0	118.0	
Other	8.50	59.5	38.0	97.5	2.0	3.0	5.0	11.47	0	0	102.5	
<b>MIDWEST GASCOYNE</b>	<b>31.60</b>	<b>210.0</b>	<b>95.0</b>	<b>305.0</b>	<b>29.0</b>	<b>40.0</b>	<b>69.0</b>	<b>9.65</b>	<b>3</b>	<b>0</b>	<b>374</b>	
Child Safety Team	3.50	1.0	41.0	42.0	-	25.0	25.0	12.00	2	0	67.0	
Intensive Family Support Team	3.00	3.0	18.0	21.0	-	-	-	7.00	0	0	21.0	
Care Team	17.20	156.0	14.0	170.0	19.0	-	19.0	9.88	1	0	189.0	
Other	7.90	50.0	22.0	72.0	10.0	15.0	25.0	9.11	0	0	97.0	
<b>GOLDFIELDS</b>	<b>35.71</b>	<b>146.0</b>	<b>58.0</b>	<b>204.0</b>	<b>6.5</b>	<b>15.0</b>	<b>21.5</b>	<b>5.71</b>	<b>0</b>	<b>0</b>	<b>225.5</b>	
Child Safety Team	7.50	-	21.0	21.0	-	-	-	2.80	0	0	21.0	
Care Team	14.00	91.5	6.0	97.5	-	-	-	6.96	0	0	97.5	
Other	14.21	54.5	31.0	85.5	6.5	15.0	21.5	6.02	0	0	107.0	
<b>WHEATBELT</b>	<b>30.14</b>	<b>183.5</b>	<b>96.0</b>	<b>279.5</b>	<b>8.5</b>	<b>9.0</b>	<b>17.5</b>	<b>9.27</b>	<b>1</b>	<b>0</b>	<b>297</b>	
Child Safety Team	5.50	-	46.0	46.0	-	3.0	3.0	8.36	1	0	49.0	
Intensive Family Support Team	4.00	-	25.0	25.0	-	1.0	1.0	6.25	0	0	26.0	
Care Team	13.04	113.5	6.0	119.5	8.5	-	8.5	9.16	0	0	128.0	
Other	7.60	70.0	19.0	89.0	-	5.0	5.0	11.71	0	0	94.0	
<b>SOUTHWEST</b>	<b>46.05</b>	<b>314.5</b>	<b>128.0</b>	<b>442.5</b>	<b>100.0</b>	<b>31.0</b>	<b>131.0</b>	<b>9.61</b>	<b>4</b>	<b>0</b>	<b>573.5</b>	
Child Safety Team	7.85	2.0	65.0	67.0	1.0	20.0	21.0	8.54	4	0	88.0	
Intensive Family Support Team	7.00	7.0	32.0	39.0	-	3.0	3.0	5.57	0	0	42.0	
Care Team	24.40	250.0	11.0	261.0	93.0	6.0	99.0	10.70	0	0	360.0	
Other	6.80	55.5	20.0	75.5	6.0	2.0	8.0	11.10	0	0	83.5	
<b>GREAT SOUTHERN</b>	<b>19.74</b>	<b>117.5</b>	<b>71.0</b>	<b>188.5</b>	<b>2.0</b>	<b>6.0</b>	<b>8.0</b>	<b>9.55</b>	<b>1</b>	<b>0</b>	<b>196.5</b>	
Child Safety Team	3.50	-	28.0	28.0	-	4.0	4.0	8.00	1	0	32.0	
Intensive Family Support Team	4.00	-	19.0	19.0	-	-	-	4.75	0	0	19.0	
Care Team	9.24	95.0	6.0	101.0	-	-	-	10.93	0	0	101.0	
Other	3.00	22.5	18.0	40.5	2.0	2.0	4.0	13.50	0	0	44.5	
<b>METROPOLITAN SERVICES</b>	<b>468.63</b>	<b>3,039.0</b>	<b>1,450.0</b>	<b>4,489.0</b>	<b>315.5</b>	<b>112.0</b>	<b>427.5</b>	<b>9.58</b>	<b>60</b>	<b>0</b>	<b>4916.5</b>	
<b>JOONDALUP</b>	<b>44.00</b>	<b>332.0</b>	<b>137.0</b>	<b>469.0</b>	<b>24.0</b>	<b>1.0</b>	<b>25.0</b>	<b>10.66</b>	<b>13</b>	<b>0</b>	<b>494</b>	
Child Safety Team	7.20	6.5	77.0	83.5	-	-	-	11.60	12	0	83.5	
Intensive Family Support Team	9.00	1.0	44.0	45.0	-	-	-	5.00	1	0	45.0	
Care Team	27.80	324.5	16.0	340.5	24.0	1.0	25.0	12.25	0	0	365.5	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>MIRRABOOKA</b>	<b>44.80</b>	<b>330.5</b>	<b>137.0</b>	<b>467.5</b>	<b>14.0</b>	<b>4.0</b>	<b>18.0</b>	<b>10.44</b>	<b>14</b>	<b>0</b>	<b>485.5</b>	
Child Safety Team	9.30	-	60.0	60.0	-	4.0	4.0	6.45	14	0	64.0	
Intensive Family Support Team	9.60	5.0	42.0	47.0	-	-	-	4.90	0	0	47.0	
Care Team	22.50	321.0	22.0	343.0	14.0	-	14.0	15.24	0	0	357.0	
Other	3.40	4.5	13.0	17.5	-	-	-	5.15	0	0	17.5	
<b>PERTH</b>	<b>35.11</b>	<b>230.0</b>	<b>145.0</b>	<b>375.0</b>	<b>16.0</b>	<b>41.0</b>	<b>57.0</b>	<b>10.68</b>	<b>6</b>	<b>0</b>	<b>432</b>	
Child Safety Team	7.41	-	62.0	62.0	1.0	27.0	28.0	8.37	5	0	90.0	
Intensive Family Support Team	8.60	-	73.0	73.0	-	8.0	8.0	8.48	1	0	81.0	
Care Team	18.10	230.0	10.0	240.0	15.0	6.0	21.0	13.26	0	1	261.0	
Other	1.00	-	-	-	-	-	-	0.00	0	0	-	
<b>MIDLAND</b>	<b>66.55</b>	<b>454.5</b>	<b>207.0</b>	<b>661.5</b>	<b>133.5</b>	<b>28.0</b>	<b>161.5</b>	<b>9.94</b>	<b>11</b>	<b>0</b>	<b>823</b>	
Child Safety Team	8.90	-	70.0	70.0	-	16.0	16.0	7.86	10	0	86.0	
Intensive Family Support Team	14.00	4.0	104.0	108.0	-	-	-	7.71	1	0	108.0	
Care Team	43.65	450.5	33.0	483.5	74.5	8.0	82.5	11.08	0	0	566.0	
Other	0.00	-	-	-	59.0	4.0	63.0	0.00	0	0	63.0	
<b>ARMADALE</b>	<b>56.11</b>	<b>467.0</b>	<b>209.0</b>	<b>676.0</b>	<b>53.0</b>	<b>12.0</b>	<b>65.0</b>	<b>12.05</b>	<b>10</b>	<b>0</b>	<b>741</b>	
Child Safety Team	12.60	3.0	108.0	111.0	-	6.0	6.0	8.81	10	0	117.0	
Intensive Family Support Team	7.20	3.0	68.0	71.0	-	1.0	1.0	9.86	0	0	72.0	
Care Team	36.31	461.0	33.0	494.0	52.0	4.0	56.0	13.61	0	0	550.0	
Other	0.00	-	-	-	1.0	1.0	2.0	0.00	0	0	2.0	
<b>CANNINGTON</b>	<b>77.90</b>	<b>409.5</b>	<b>189.0</b>	<b>598.5</b>	<b>22.0</b>	<b>1.0</b>	<b>23.0</b>	<b>7.68</b>	<b>2</b>	<b>0</b>	<b>621.5</b>	
Child Safety Team	14.10	-	73.0	73.0	-	-	-	5.18	2	0	73.0	
Intensive Family Support Team	13.80	1.0	91.0	92.0	-	-	-	6.67	0	0	92.0	
Care Team	46.00	408.5	25.0	433.5	14.0	-	14.0	9.42	0	0	447.5	
Other	4.00	-	-	-	8.0	1.0	9.0	0.00	0	0	9.0	
<b>CRISIS CARE</b>	<b>34.20</b>	<b>-</b>	<b>23.0</b>	<b>23.0</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.67</b>	<b>0</b>	<b>0</b>	<b>23</b>	
Child Safety Team	34.20	-	23.0	23.0	-	-	-	0.67	0	0	23.0	
<b>FREMANTLE</b>	<b>33.71</b>	<b>265.0</b>	<b>120.0</b>	<b>385.0</b>	<b>9.0</b>	<b>17.0</b>	<b>26.0</b>	<b>11.42</b>	<b>2</b>	<b>0</b>	<b>411</b>	
Child Safety Team	4.50	8.0	52.0	60.0	-	12.0	12.0	13.33	2	0	72.0	
Intensive Family Support Team	3.80	1.0	39.0	40.0	2.0	3.0	5.0	10.53	0	0	45.0	
Care Team	25.41	256.0	29.0	285.0	7.0	2.0	9.0	11.22	0	0	294.0	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>ROCKINGHAM</b>	<b>42.75</b>	<b>250.5</b>	<b>191.0</b>	<b>441.5</b>	<b>31.0</b>	<b>5.0</b>	<b>36.0</b>	<b>10.33</b>	<b>0</b>	<b>0</b>	<b>477.5</b>	
Child Safety Team	12.40	1.0	135.0	136.0	-	1.0	1.0	10.97	0	0	137.0	
Intensive Family Support Team	8.50	5.0	35.0	40.0	-	2.0	2.0	4.71	0	0	42.0	
Care Team	21.85	244.5	21.0	265.5	31.0	2.0	33.0	12.15	0	0	298.5	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>PEEL</b>	<b>33.50</b>	<b>300.0</b>	<b>92.0</b>	<b>392.0</b>	<b>13.0</b>	<b>3.0</b>	<b>16.0</b>	<b>11.70</b>	<b>2</b>	<b>0</b>	<b>408</b>	
Child Safety Team	4.60	-	52.0	52.0	-	2.0	2.0	11.30	2	0	54.0	
Intensive Family Support Team	2.40	-	25.0	25.0	-	-	-	10.42	0	0	25.0	
Care Team	26.50	300.0	15.0	315.0	13.0	1.0	14.0	11.89	0	0	329.0	
Other	0.00	-	-	-	-	-	-	0.00	0	0	-	
<b>Grand Total</b>	<b>722.90</b>	<b>4,509.0</b>	<b>2,293.0</b>	<b>6,802.0</b>	<b>531.0</b>	<b>352.0</b>	<b>883.0</b>	<b>9.41</b>	<b>86</b>	<b>1</b>	<b>7685</b>	

Note: 'Other' refers to cases not involving children in the care of the CEO. Casework provision for these cases is for the whole family, irrespective of the number of children in the family. For example, Initial Inquiry, Child Safety Investigation, Family Support, Parent Support Service, Intensive Family Support, Supervision Order or Protection Application (where the child is not already in provisional protection and care).

Workload Management Monthly Comparison Report													
		January	February	March	April	May	June	July	August	September	October	November	December
Total Cases Open	Open Cases Total	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	2808.50	2752.00	2761.50	2778.50	2764.00	2686.00	2725.50	2727.00	2768.50			
	METROPOLITAN SERVICES	4937.00	4846.00	4837.00	4842.00	4779.50	4746.00	4806.50	4794.50	4916.50			
	(blank)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
	Grand Total	7745.50	7598.00	7598.50	7620.50	7543.50	7432.00	7532.00	7521.50	7685.00			
Total Monitored Cases	Sum of Total Cases Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	399	455.5	468	457.5	462	525	492.5	416.5	455.5			
	METROPOLITAN SERVICES	455.5	469.5	432.5	442	451.5	468.5	542	486	427.5			
	(blank)												
	Grand Total	854.5	925	900.5	899.5	913.5	993.5	1034.5	902.5	883			
Total Allocated Cases	Sum of Total Cases Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	2409.5	2296.5	2293.5	2321	2302	2161	2233	2310.5	2313			
	METROPOLITAN SERVICES	4481.5	4376.5	4404.5	4400	4328	4277.5	4264.5	4308.5	4489			
	(blank)												
	Grand Total	6891	6673	6698	6721	6630	6438.5	6497.5	6619	6802			
Monitored as % of Open Cases	Monitored Cases as % of Open Cases	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	14%	17%	17%	16%	17%	20%	18%	15%	16%			
	METROPOLITAN SERVICES	9%	10%	9%	9%	9%	10%	11%	10%	9%			
	(blank)												
	Grand Total	11%	12%	12%	12%	12%	13%	14%	12%	11%			
CIC Allocated	Sum of CIC Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	1519.5	1455.5	1465.5	1470	1449	1385	1414	1450.5	1470			
	METROPOLITAN SERVICES	3122.5	3080.5	3066.5	3051	3044	2910.5	2930.5	2988.5	3039			
	(blank)												
	Grand Total	4642	4536	4532	4521	4493	4295.5	4344.5	4439	4509			
CIC Monitored	Sum of CIC Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	201	212.5	215	206.5	242	275	251.5	220.5	215.5			
	METROPOLITAN SERVICES	287.5	315.5	314.5	327	334.5	349.5	385	354	315.5			
	(blank)												
	Grand Total	488.5	528	529.5	533.5	576.5	624.5	636.5	574.5	531			
Other' Cases Allocated	'Other' Allocated Cases	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	890.00	841.00	828.00	851.00	853.00	776.00	819.00	860.00	843.00			
	METROPOLITAN SERVICES	1359.00	1296.00	1338.00	1349.00	1284.00	1367.00	1334.00	1320.00	1450.00			
	(blank)												
	Grand Total	2249.00	2137.00	2166.00	2200.00	2137.00	2143.00	2153.00	2180.00	2293.00			
Other' Cases Monitored	'Other' Monitored Cases	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	198.00	243.00	253.00	251.00	220.00	250.00	241.00	196.00	240.00			
	METROPOLITAN SERVICES	168.00	154.00	118.00	115.00	117.00	119.00	157.00	132.00	112.00			
	(blank)												
	Grand Total	366.00	397.00	371.00	366.00	337.00	369.00	398.00	328.00	352.00			
FTE 'Available' for Casework	FTE Available	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	238.57	241.86	245.55	239.64	249.74	240.04	248.09	257.26	254.26			
	METROPOLITAN SERVICES	462.84	467.89	475.27	486.01	488.10	474.30	469.01	467.46	468.63			
	(blank)												
	Grand Total	701.41	709.75	720.82	725.66	737.84	714.34	717.10	724.72	722.90			
Caseload above 15	Caseload above 15	Month											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	Country	40	31	24	27	27	25	20	28	26			
	Metropolitan	48	44	50	53	44	44	55	52	59			
	(blank)												
	Grand Total	88	75	74	80	71	69	75	80	85			
Caseload Up To 18	Pro-Rata Case Load	(Multiple Items)											
	Caseload Up To 18	Month											
	Directorate	January	February	March	April	May	June	July	August	September			
	Country	32	20	23	25	25	24	20	24	24			
	Metropolitan	43	43	42	38	35	34	48	49	57			
	Grand Total	75	63	65	63	60	58	68	73	81			
Caseload Above 18	Pro-Rata Case Load	(Multiple Items)											
	Caseload Over 18	Month											
	Directorate	January	February	March	April	May	June	July	August	September			
	Country	8	11	1	2	2	1		3				
	Metropolitan	5	1	8	15	9	9	7	3	1			
	September	13	12	9	17	11	10	7	6	1			
Average Caseload	Caseload Average	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	10.10	9.50	9.34	9.69	9.22	9.00	9.00	8.98	9.10			
	METROPOLITAN SERVICES	9.68	9.35	9.27	9.05	8.87	9.02	9.09	9.22	9.58			
	(blank)												
	Grand Total	9.82	9.40	9.29	9.26	8.99	9.01	9.06	9.13	9.41			
Allocated Family Support	Family Support Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	45	41	42	47	48	49	40	49	41			
	METROPOLITAN SERVICES	108	102	112	118	125	131	111	112	129			
	(blank)												
	Grand Total	153	143	154	165	173	180	151	161	170			
Allocated Initial Inquiry	Initial Inquiry Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	75	67	54	57	50	31	38	44	38			
	METROPOLITAN SERVICES	34	36	34	35	30	51	47	50	44			
	(blank)												
	Grand Total	109	103	88	92	80	82	85	94	82			

Allocated Supervision Order	Supervision Order Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	9	10	10	11	12	11	10	9	9			
	METROPOLITAN SERVICES	9	10	14	16	16	16	18	16	15			
	Grand Total	18	20	24	27	28	27	28	25	24			
Allocated Protection Application	Protection Application Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	3	2	3	2	2	2	4	3	2			
	METROPOLITAN SERVICES	2	1	1	3	3	2	1	0	2			
	Grand Total	5	3	4	5	5	4	5	3	4			
Allocated Parent Support	Parent Support Service Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	5	3	2	1	0	0	0	0	0			
	METROPOLITAN SERVICES	8	7	7	7	5	5	4	4	4			
	Grand Total	13	10	9	8	5	5	4	4	4			
Allocated Intervention	Intervention Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES		1	1					0				
	METROPOLITAN SERVICES		0	0					1				
	Grand Total		1	1					1				
Allocated Child Safety Investigation	CSI Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	570	540	537	547	556	503	545	566	573			
	METROPOLITAN SERVICES	852	798	826	828	777	845	822	795	900			
	Grand Total	1422	1338	1363	1375	1333	1348	1367	1361	1473			
Allocated Intensive Family Support	Intensive Family Support Allocated	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	183	177	179	186	185	180	182	189	178			
	METROPOLITAN SERVICES	346	342	343	341	327	318	330	342	355			
	Grand Total	529	519	522	527	512	498	512	531	533			
Monitored Family Support	Family Support Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	26	26	25	24	22	25	30	27	28			
	METROPOLITAN SERVICES	31	30	30	31	30	25	31	29	26			
	Grand Total	57	56	55	55	52	50	61	56	54			
Monitored Initial Inquiry	Initial Inquiry Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	17	32	29	20	17	17	14	5				
	METROPOLITAN SERVICES	18	3	5	4	2	3	2	0				
	Grand Total	35	35	34	24	19	20	16	5				
Monitored Supervision Order	Supervision Order Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	1	2	2	2	1	1	2	1				
	METROPOLITAN SERVICES	0	0	0	0	0	0	1	1				
	Grand Total	1	2	2	2	1	2	3	2				
Monitored Protection Application	Protection Application Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	0	1	0	0	0	1						
	METROPOLITAN SERVICES	1	1	1	1	1	0						
	Grand Total	1	2	1	1	1	1						
Monitored Parent Support	Parent Support Service Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	0	0	0	0	0		0		6			
	METROPOLITAN SERVICES	1	1	1	1	1		1		0			
	Grand Total	1	1	1	1	1	1	1		6			
Monitored Child Safety Investigation	CSI Monitored	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	145	172	190	194	165	189	177	145	186			
	METROPOLITAN SERVICES	99	96	72	73	75	80	107	87	77			
	Grand Total	244	268	262	267	240	269	284	232	263			
Monitored Intensive Family Support	Sum of Intensive Family Support	Date											
	Directorate	January	February	March	April	May	June	July	August	September	October	November	December
	COUNTRY SERVICES	9	10	7	11	15	17	18	18	20			
	METROPOLITAN SERVICES	18	23	9	5	8	10	15	15	9			
	Grand Total	27	33	16	16	23	27	33	33	29			

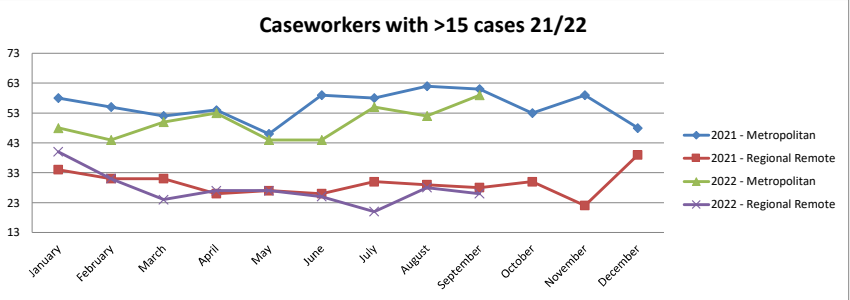
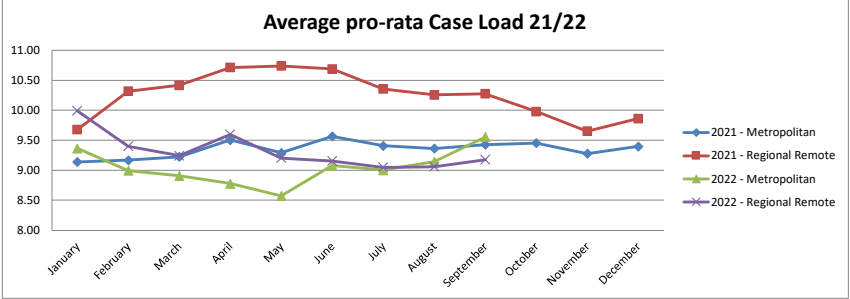
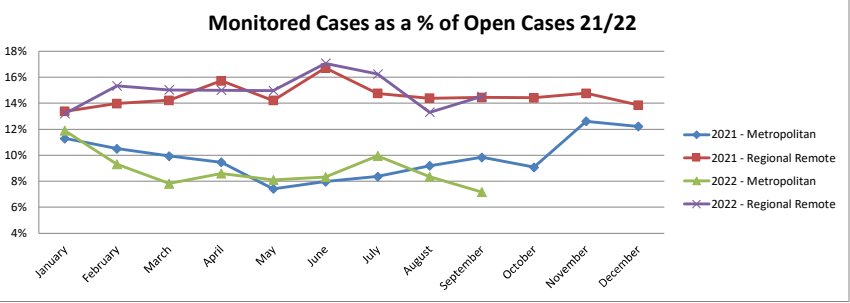
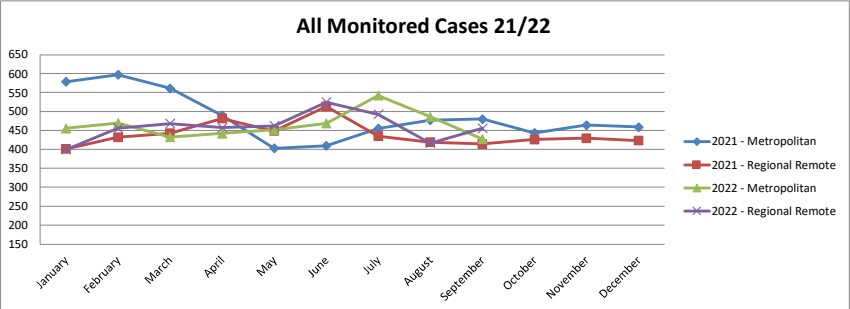
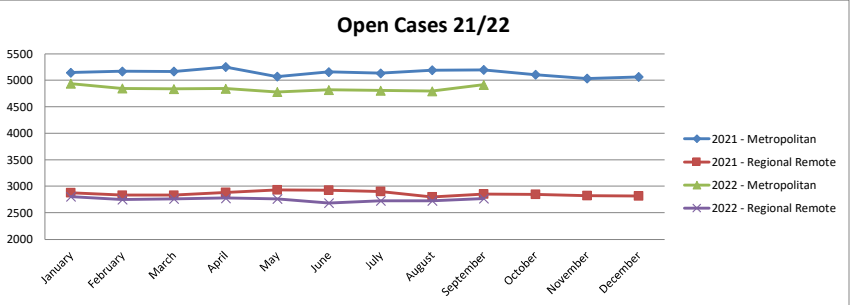
Workload Management Trends 21/22 Comparison							
Total Cases							
	2021		2021 Total	2022		2022 Total	
	Metropolitan	Regional Remote		Metropolitan	Regional Remote		
January	5146.5	2877	8023.5	4937	2806.5	7743.5	
February	5169.5	2831	8000.5	4846	2752	7598	
March	5166	2833.5	7999.5	4837	2761.5	7598.5	
April	5253.5	2884	8137.5	4842	2778.5	7620.5	
May	5070	2935.5	8005.5	4779.5	2764	7543.5	
June	5156.5	2925.5	8082	4819	2686	7505	
July	5133.5	2901.5	8035	4805.5	2725.5	7531	
August	5189.5	2803.5	7993	4793.5	2727	7520.5	
September	5195.5	2852.5	8048	4915.5	2768.5	7684	
October	5105	2846.5	7951.5				
November	5032	2823	7855				
December	5062.5	2818.5	7881				
Grand Total	61680	34332	96012	43575	24769.5	68344.5	

Monitored Total							
	2021		2021 Total	2022		2022 Total	
	Metropolitan	Regional Remote		Metropolitan	Regional Remote		
January	578.5	401.5	980	455.5	400	855.5	
February	597.5	432	1029.5	469.5	455.5	925	
March	561	442.5	1003.5	432.5	468	900.5	
April	490	481.5	971.5	442	457.5	899.5	
May	403	448.5	851.5	451.5	462	913.5	
June	409.5	514	923.5	468.5	525	993.5	
July	455	435	890	542	492.5	1034.5	
August	477	419	896	486	416.5	902.5	
September	480	414	894	427.5	455.5	883	
October	443.5	426	869.5				
November	464	429.5	893.5				
December	459	423	882				
Grand Total	5818	5266.5	11084.5	4175	4132.5	8307.5	

Monitored Cases as a % of open cases							
	2021		2021 Total	2022		2022 Total	
	Metropolitan	Regional Remote		Metropolitan	Regional Remote		
January	11%	13%	12%	12%	13%	12%	
February	11%	14%	12%	9%	15%	12%	
March	10%	14%	12%	8%	15%	11%	
April	9%	16%	12%	9%	15%	11%	
May	7%	14%	10%	8%	15%	11%	
June	8%	17%	12%	8%	17%	12%	
July	8%	15%	11%	10%	16%	13%	
August	9%	14%	11%	8%	13%	11%	
September	10%	14%	12%				
October	9%	14%	11%				
November	13%	15%	14%				
December	12%	14%	13%				
Grand Total	10%	15%	12%				

Average pro-rata caseload							
	2021		2021 Total	2022		2022 Total	
	Metropolitan	Regional Remote		Metropolitan	Regional Remote		
January	9.14	9.68	9.38	9.37	10.00	9.65	
February	9.17	10.32	9.68	8.99	9.40	9.17	
March	9.22	10.42	9.75	8.91	9.24	9.06	
April	9.50	10.71	10.04	8.78	9.60	9.14	
May	9.29	10.74	9.94	8.57	9.20	8.85	
June	9.57	10.69	10.06	9.08	9.16	9.11	
July	9.41	10.36	9.83	9.00	9.05	9.02	
August	9.36	10.26	9.76	9.14	9.06	9.11	
September	9.43	10.28	9.80	9.56	9.18	9.39	
October	9.45	9.98	9.69				
November	9.28	9.65	9.44				
December	9.40	9.86	9.60				
Grand Total	9.35	10.24	9.75	9.04	9.32	9.17	

Caseworkers with >15 cases							
	2021		2021 Total	2022		2022 Total	
	Metropolitan	Regional Remote		Metropolitan	Regional Remote		
January	58	34	92	48	40	88	
February	55	31	86	44	31	75	
March	52	31	83	50	24	74	
April	54	26	80	53	27	80	
May	46	27	73	44	27	71	
June	59	26	85	44	25	69	
July	58	30	88	55	20	75	
August	62	29	91	52	28	80	
September	61	28	89	59	26	85	
October	53	30	83				
November	59	22	81				
December	48	39	87				
Grand Total	665	353	1018	449	248	697	



Monitored Cases  
2/09/2022

• Figures are adjusted for co-working.

• Co-worked cases receive 0.5 case allocation for the primary caseworker and 0.5 case allocation for the co-worker.

• As the co-worker has no decision-making responsibility, often co-worked cases are allocated to the team leader (monitored list) and tasks assigned to workers with capacity (case workers or non-caseworkers).

Total Monitored Cases	
CIC	(All)
Sum of Case Count	
District	Total
ARMADALE DISTRICT	65
CANNINGTON DISTRICT	23
EAST KIMBERLEY DISTRICT	95.5
FREMANTLE DISTRICT	26
GOLDFIELDS DISTRICT	21.5
GREAT SOUTHERN DISTRICT	8
JOONDALUP DISTRICT	25
MIDLAND DISTRICT	161.5
MIDWEST GASCOYNE DISTRICT	70
MIRRABOOKA DISTRICT	18
PEEL DISTRICT	16
PERTH DISTRICT	57
PILBARA DISTRICT	8
ROCKINGHAM DISTRICT	36
SOUTHWEST DISTRICT	131
WEST KIMBERLEY	105
WHEATBELT DISTRICT	17.5
(blank)	
<b>Grand Total</b>	<b>884</b>

Total Children NOT in Care	
CIC	No
Sum of Case Count	
District	Total
ARMADALE DISTRICT	12
CANNINGTON DISTRICT	1
EAST KIMBERLEY DISTRICT	67
FREMANTLE DISTRICT	17
GOLDFIELDS DISTRICT	15
GREAT SOUTHERN DISTRICT	6
JOONDALUP DISTRICT	1
MIDLAND DISTRICT	28
MIDWEST GASCOYNE DISTRICT	41
MIRRABOOKA DISTRICT	4
PEEL DISTRICT	3
PERTH DISTRICT	41
PILBARA DISTRICT	4
ROCKINGHAM DISTRICT	5
SOUTHWEST DISTRICT	31
WEST KIMBERLEY	68
WHEATBELT DISTRICT	9
<b>Grand Total</b>	<b>353</b>

Total Children in Care	
CIC	Yes
Sum of Case Count	
District	Total
ARMADALE DISTRICT	53
CANNINGTON DISTRICT	22
EAST KIMBERLEY DISTRICT	28.5
FREMANTLE DISTRICT	9
GOLDFIELDS DISTRICT	6.5
GREAT SOUTHERN DISTRICT	2
JOONDALUP DISTRICT	24
MIDLAND DISTRICT	133.5
MIDWEST GASCOYNE DISTRICT	29
MIRRABOOKA DISTRICT	14
PEEL DISTRICT	13
PERTH DISTRICT	16
PILBARA DISTRICT	4
ROCKINGHAM DISTRICT	31
SOUTHWEST DISTRICT	100
WEST KIMBERLEY	37
WHEATBELT DISTRICT	8.5
<b>Grand Total</b>	<b>531</b>

CIC aged 5 and under	
CIC	Yes
Age of Child	(Multiple Items)
Sum of Case Count	
District	Total
ARMADALE DISTRICT	4
CANNINGTON DISTRICT	1
FREMANTLE DISTRICT	1
GOLDFIELDS DISTRICT	3
JOONDALUP DISTRICT	1
MIDLAND DISTRICT	6
MIRRABOOKA DISTRICT	1.5
PERTH DISTRICT	1.5
SOUTHWEST DISTRICT	11
WEST KIMBERLEY	8
<b>Grand Total</b>	<b>38</b>

CIC aged 2 and under	
CIC	Yes
Age of Child	(Multiple Items)
Sum of Case Count	
District	Total
<b>Grand Total</b>	



Monitored Cases as % of Open Cases		Date								
Directorate	District	January	February	March	April	May	June	July	August	September
<b>COUNTRY SERVICES</b>	EAST KIMBERLEY	23%	27%	27%	31%	39%	38%	33%	24%	28%
	GOLDFIELDS	9%	10%	7%	4%	2%	2%	3%	2%	10%
	GREAT SOUTHERN	5%	10%	9%	12%	8%	8%	11%	6%	4%
	MIDWEST GASCOYNE	14%	17%	13%	20%	21%	24%	22%	18%	18%
	PILBARA	6%	1%	2%	4%	3%	5%	7%	7%	2%
	SOUTHWEST	18%	20%	26%	21%	22%	26%	24%	22%	23%
	WEST KIMBERLEY	23%	30%	27%	23%	19%	24%	17%	21%	25%
	WHEATBELT	7%	7%	10%	6%	8%	11%	13%	6%	6%
<b>COUNTRY SERVICES Total</b>		<b>14%</b>	<b>17%</b>	<b>17%</b>	<b>16%</b>	<b>17%</b>	<b>20%</b>	<b>18%</b>	<b>15%</b>	<b>17%</b>
<b>METROPOLITAN SERVICES</b>	ARMADALE	7%	8%	11%	12%	12%	13%	13%	14%	9%
	CANNINGTON	2%	4%	3%	4%	7%	3%	0%	4%	4%
	CRISIS CARE	40%	8%	4%	10%	7%	4%	3%	0%	0%
	FREMANTLE	12%	12%	9%	13%	8%	8%	10%	5%	6%
	JOONDALUP	13%	13%	11%	8%	3%	9%	13%	11%	5%
	MIDLAND	14%	14%	16%	17%	20%	22%	22%	19%	20%
	MIRRABOOKA	6%	4%	3%	3%	2%	1%	3%	6%	4%
	PEEL	6%	8%	5%	4%	4%	6%	9%	2%	4%
	PERTH	16%	18%	12%	12%	14%	16%	16%	14%	13%
	ROCKINGHAM	4%	4%	3%	3%	3%	4%	10%	9%	8%
<b>METROPOLITAN SERVICES Total</b>		<b>9%</b>	<b>10%</b>	<b>9%</b>	<b>9%</b>	<b>9%</b>	<b>10%</b>	<b>11%</b>	<b>10%</b>	<b>9%</b>
<b>Grand Total</b>		<b>11%</b>	<b>12%</b>	<b>12%</b>	<b>12%</b>	<b>12%</b>	<b>13%</b>	<b>14%</b>	<b>12%</b>	<b>12%</b>



**Staff Carrying > 15 cases**  
**2/9/2022**

- In order to calculate caseworker caseloads and for the system to determine if a case is allocated to a 'caseworker' or is 'monitored' by a team leader, workforce information needs to be manually entered into the client application system by the team leader. As a consequence, human error can and does occur.
- Caseloads are calculated pro rata based on the FTE a caseworker has available to manage child protection cases. This could be their full employment FTE (i.e. 1 FTE) or reflect a reduction to their availability based on them undertaking non-casework related activities (e.g., Duty Officer, resulting in a case work allocation of 0.8 FTE).
- The expanded report provided to districts as part of the centralised monthly quality assurance function serves to highlight errors and is a prompt to rectify them in the client information system so the data is as accurate as possible.
- The data may not be comparable with data reported elsewhere.

### Caseload Above 15

Pro-Rata Case Load (All)

Count of Worker District	Total
EAST KIMBERLEY DISTRICT	5
WEST KIMBERLEY	10
PILBARA DISTRICT	2
MIDWEST GASCOYNE DISTRICT	3
WHEATBELT DISTRICT	1
SOUTHWEST DISTRICT	4
GREAT SOUTHERN DISTRICT	1
JOONDALUP DISTRICT	13
MIRRABOOKA DISTRICT	14
PERTH DISTRICT	5
MIDLAND DISTRICT	11
ARMADALE DISTRICT	10
CANNINGTON DISTRICT	2
FREMANTLE DISTRICT	2
PEEL DISTRICT	2
<b>Grand Total</b>	<b>85</b>

### Caseload Above 18

Pro-Rata Case Load 20.00

Count of Worker District	Total
PERTH DISTRICT	1
<b>Grand Total</b>	<b>1</b>

### Caseload Above 15 Country

Pro-Rata Case Load (Multiple Items)

Count of Worker District	Total
EAST KIMBERLEY DISTRICT	5
WEST KIMBERLEY	10
PILBARA DISTRICT	2
MIDWEST GASCOYNE DISTRICT	3
WHEATBELT DISTRICT	1
SOUTHWEST DISTRICT	4
GREAT SOUTHERN DISTRICT	1
<b>Grand Total</b>	<b>26</b>

### Caseload Above 15 Metro

Pro-Rata Case Load (All)

Count of Worker District	Total
JOONDALUP DISTRICT	13
MIRRABOOKA DISTRICT	14
PERTH DISTRICT	5
MIDLAND DISTRICT	11
ARMADALE DISTRICT	10
CANNINGTON DISTRICT	2
FREMANTLE DISTRICT	2
PEEL DISTRICT	2
<b>Grand Total</b>	<b>59</b>

Exception Report  
2/09/2022

- In order to calculate caseworker caseloads and for the system to determine if a case is allocated to a 'caseworker' or is 'monitored' by a team leader, workforce information needs to be manually entered into the client application system by the team leader. As a consequence, human error can and does occur.
- The Exception report contains a list of cases that the client information system is unable to determine qualify for WLM reporting. For instance, these cases might be open for activities that do not require a statutory worker to undertake, and therefore the district has allocated the activity to a non-caseworker (ie payment of invoices related to case support cost, bereavement assistance or financial assistance). Alternatively, they may be appearing due to a recording error associated with the manual entry of workforce information.
- The expanded report provided to districts as part of the centralised monthly quality assurance function serves to highlight errors and is a prompt to rectify them in the client information system so the data is as accurate as possible.
- The data is not changed or adjusted as part of this process, and may not be comparable with data reported elsewhere.

**Total cases not counted for WLM**

District	Total
ARMADALE DISTRICT	2.0
GOLDFIELDS DISTRICT	1.0
JOONDALUP DISTRICT	3.0
SOUTHWEST DISTRICT	1.0
FREMANTLE DISTRICT	2.0
<b>Grand Total</b>	<b>9.0</b>