

STATE LIBRARY — ANTISOCIAL BEHAVIOUR

4349. Mr A. Krsticevic to the Minister for Culture and the Arts:

I refer to the State Library of WA and ask how many acts of anti-social behaviour inside and outside of the building were reported for each of the years 2016–17 and 2017–18, and:

- (a) on how many occasions in each year were police called to help with anti-social incidents:
 - (i) please list the occasions;
- (b) what measures have been taken to protect staff and visitors from anti-social behaviour at the library; and
- (c) has any more funding been provided to the library for increased security measures:
 - (i) if yes, please provide details of the extra funding?

Mr D.A. Templeman replied:

Anti-social behaviour incidents

2016–17, 213

2017–18, 299

(a) 2016–17, 43

2017–18, 48

(i) [See tabled paper no 2197.]

(b) The State Library has zero tolerance to anti-social behaviour towards staff.

Measures taken to protect staff and visitors include:

Employment of security guards; including an additional daytime guard from 2016–17.

CCTV cameras installed and operational across the Library.

Regular Training for Library staff provided, including topics such as how to handle angry customers.

Support through policy and procedures, such as an exclusion policy for repeat serious offenders.

Since 2018, two security guards provided by the Department of Local Government, Sport and Cultural Industries patrol the Cultural Centre which includes the State Library's perimeters.

(c) No.

(i) Not Applicable.