

LOCAL GOVERNMENT — ADVISORY HOTLINE

3408. Mr A. Krsticevic to the Minister for Local Government:

I refer to the Local Government Advisory Hotline and ask, for each of the past five years:

- (a) how much funding has been allocated to operate the hotline;
- (b) how many phone calls have been made into the hotline; and
- (c) how many email inquiries have been sent to the hotline email address?

Mr D.A. Templeman replied:

- (a) The cost of operating the hotline over the five years was absorbed into the general operating costs of the Department of Local Government, Sport and Cultural Industries' (DLGSC) Advice and Support branch.
- (b) Phone calls to hotline:
 - 2013 – 358
 - 2014 – 781
 - 2015 – 1291
 - 2016 – 901
 - 2017 – 683
- (c) Enquiries to Department of Local Government and Communities' and DLGSC's hotline email address:
 - 2013 – 120
 - 2014 – 42
 - 2015 – 127
 - 2016 – 1216
 - 2017 – 940