

MINISTER FOR LOCAL GOVERNMENT — PORTFOLIOS — COMPLAINTS

3554. Mr Z.R.F. Kirkup to the Minister for Local Government; Heritage; Culture and the Arts:

In respect of the Minister's portfolio responsibilities for departments, agencies, and publicly owned corporations:

- (a) During the 2016–17 financial year:
 - (i) How many complaints were received by the department;
 - (ii) How many complaints were successfully resolved and closed;
 - (iii) How many complaints are pending action; and
 - (iv) How many complaints were unable to be resolved; and
- (b) During the 2017–18 financial year:
 - (i) How many complaints were received by the department;
 - (ii) How many complaints were successfully resolved and closed;
 - (iii) How many complaints are pending action; and
 - (iv) How many complaints were unable to be resolved?

Mr D.A. Templeman replied:

(a)–(b) [See tabled paper no 1698.]