

LOCAL GOVERNMENT — STANDARDS PANEL

2154. Mr A. Krsticevic to the Minister for Local Government:

I refer to the Local Government Standards Panel, for each of the past five years can you please advise:

- (a) how many complaints were received by the Panel, in each year;
- (b) what was the average time taken to resolve a complaint, in each year;
- (c) what was the median time taken to resolve a complaint, in each year;
- (d) how many complaints, in each year, took fewer than six months to resolve;
- (e) how many complaints, in each year, took between six and twelve months to resolve; and
- (f) how many complaints, in each year, took more than twelve months to resolve?

Mr D.A. Templeman replied:

Financial Year

	2016/2017	2015/2016	2014/2015	2013/2014	2012/2013
(a)	68	55	55	17	20
(b)	201 days	165 days	167 days	275 days	439 days
(c)	181 days	194 days	163 days	201 days	415 days
(d)	25	27	20	12	6
(e)	31	32	11	9	11
(f)	4	0	0	7	20