

MINISTER FOR LOCAL GOVERNMENT — PORTFOLIOS — COMPLAINTS

428. Mr Z.R.F. Kirkup to the Minister for Local Government; Heritage; Culture and the Arts:

In respect of the Minister's portfolio responsibilities for departments, agencies, and publicly owned corporations:

- (a) For the 2014–15 financial year:
- (i) how many complaints were received by the department;
 - (ii) how many complaints were successfully resolved and closed;
 - (iii) how many complaints are pending action; and
 - (iv) how many complaints were unable to be resolved; and
- (b) For the 2015–16 financial year:
- (i) how many complaints were received by the department;
 - (ii) how many complaints were successfully resolved and closed;
 - (iii) how many complaints are pending action; and
 - (iv) how many complaints were unable to be resolved?

Mr D.A. Templeman replied:

	(a) 2014–15 financial year				(b) 2015–16 financial year			
	(i)	(ii)	(iii)	(iv)	(i)	(ii)	(iii)	(iv)
Department of Local Government and Communities	1	1	Nil	Nil	Nil	N/A	N/A	N/A
Metropolitan Cemeteries Board	135	135	Nil	Nil	118	118	Nil	Nil
State Heritage Office	Nil	N/A	N/A	N/A	1	1	Nil	Nil
National Trust	Nil	N/A	N/A	N/A	Nil	N/A	N/A	N/A
Department of Culture and the Arts	1	1	Nil	Nil	Nil	N/A	N/A	N/A
Perth Theatre Trust	16	16	Nil	Nil	21	21	Nil	Nil
Art Gallery of Western Australia	18	18	Nil	Nil	41	30	11	Nil
Screenwest	1	1	Nil	Nil	1	1	Nil	Nil
State Library of Western Australia	127	89	Nil	38	136	78	Nil	58
State Records Office	1	1	Nil	Nil	2	2	Nil	Nil
Western Australian Museum	42	33	9	Nil	18	20	7	Nil