

MINISTER FOR LOCAL GOVERNMENT — PORTFOLIOS — ONLINE MERCHANISE STORES

1225. Mr Z.R.F. Kirkup to the Minister for Local Government; Heritage; Culture and the Arts:

Do any of the Minister's portfolio responsibility Departments, Boards, Agencies or corporations operate an online merchandise store, and if so:

- (a) What is the URL used to access this store;
- (b) What products are sold on the store;
- (c) Since 1 January 2017 have there been any reported online attacks or breaches of these systems;
- (d) For customers who use the system, is any personal data stored:
  - (i) If so, what data is stored and for how long; and
  - (ii) If so, is that data encrypted;
- (e) Are there any maintenance costs associated with the online store:
  - (i) if so, what is the annual maintenance cost;
- (f) Are there any people dedicated to the administration of the online store:
  - (i) If so, what is the job title of those people and their associated salary and entitlements; and
- (g) How many people have used the store since 1 January 2017?

**Mr D.A. Templeman replied:**

Western Australian Museum

- (a) <http://museum.wa.gov.au/store/>
- (b) Museum books, books and DVDs, toys, gifts, jewellery.
- (c) No.
- (d) Yes.
  - (i) Name, email, address, telephone numbers stored indefinitely.
  - (ii) Passwords are encrypted, although the site is not. Credit card transactions occur via an external supplier and are encrypted.
- (e) \$18.18 a month and 0.09c per transaction.
  - (i) Nil.
- (f) No.
  - (i) Not applicable.
- (g) 61 transactions.