

SMALL BUSINESS COMMISSIONER — BUILDING MANAGEMENT AND WORKS —
CONSTRUCTION SUBCONTRACTOR INVESTIGATION

712. Mr D.A. TEMPLEMAN to the Minister for Finance:

I have a supplementary question. Who is telling the truth: the Minister for Finance or the Small Business Commissioner?

Dr M.D. NAHAN replied:

All I can say is that BMW told me that it received a request, during the process of the investigation, for complaints. Mr Eaton said that BMW had a very inadequate complaints mechanism. One recommendation was to set up a complaints mechanism to record complaints. To the extent that complaints were made to BMW, they were provided to Mr Eaton.