

MINISTERIAL OFFICES, GOVERNMENT DEPARTMENTS AND AGENCIES - MOBILE PHONES -
LOST OR STOLEN

2517. Mr T.R. Buswell to the Minister representing the Minister for Child Protection; Communities; Women's Interests; Seniors and Volunteering

For each Department and Agency under the Minister's control, including the Ministerial office:

- (a) how many mobile phones have been reported lost or stolen for the six months to 30 June 2007;
- (b) what was the total value of the mobile phones that were lost or stolen;
- (c) was the loss or theft of any of these mobile phones reported to the police;
- (d) if yes to (c), when were these reports made;
- (e) of those reported, what has been the outcome;
- (f) if any mobile phones that were lost or stolen were not reported to the police, why not;
- (g) what steps, if any, have been put into place with a view to eliminating, or at least reducing, these losses; and
- (h) when were these steps put into place?

Mr D.A. TEMPLEMAN replied:

Ministerial Office

The Ministerial Office comes under the jurisdiction of Department of the Premier and Cabinet, therefore please refer to Premier's response to question on notice 2503.

Department for Child Protection and the Department for Communities

Note: information excludes the Office for Children and Youth

- (a) 11
- (b) \$1989
- (c) Yes
- (d) As soon as practical following the discovery of the theft or loss.
- (e) None recovered.
- (f) Not Applicable
- (g) Steps taken were as follows:
 - Phone users are required to sign off that they will take all necessary precautions to safeguard the phone.
 - Policy statements that emphasise staff responsibility for security are published on the intranet.
 - The Department has implemented a new "Portable & Attractive Items Register System (PAIRS)".
 - Monthly reports to business units enable phones to be tracked and unauthorised use to be identified.
 - Lost or stolen mobile phones are immobilised to prevent unauthorised use.
- (h) Steps were introduced as follows:
 - *Mobile phone procedures were introduced in 2004.
 - *PAIRS implemented 1 July 2007.
 - * Intranet security messages introduced January 2006.