

MINISTER FOR LOCAL GOVERNMENT — PORTFOLIOS — ONLINE PAYMENT SYSTEMS

1208. Mr Z.R.F. Kirkup to the Minister for Local Government; Heritage; Culture and the Arts:

Do any of the Minister's portfolio responsibility Departments, Boards, Agencies or corporations operate an online payment system, and if so:

- (a) What is the URL used to access this payment system;
- (b) What is the system used for;
- (c) Since 1 January 2017 have there been any reported online attacks or breaches of these systems;
- (d) Does the online payment system store any personal data of those who use it:
 - (i) If so, what data is stored and for how long; and
 - (ii) If so, is that data encrypted;
- (e) Are there any maintenance costs associated with the online payment system:
 - (i) if so, what is the annual maintenance cost;
- (f) Are there any people dedicated to the administration of the online payment system:
 - (i) If so, what is the job title of those people and their associated salary and entitlements; and
- (g) How many people have used the system since 1 January 2017?

Mr D.A. Templeman replied:

Yes, the State Heritage Office and the Department of Culture and the Arts operate an online payment system.

State Heritage Office

- (a) <https://www.bpoint.com.au/payments/dotsho>
- (b) Payment of invoices.
- (c) No.
- (d) No personal data is stored.
 - (i)–(ii) Not applicable.
- (e) Yes.
 - (i) \$474
- (f) No.
 - (i) Not applicable.
- (g) 17

Department of Culture and the Arts

- (a) <https://www.eway.com.au/> is the application; the public access to this online payment system is through an online booking system URL on the Department's website <https://dca.rezdy.com/index>.
- (b) Processing of all credit card payments for bookings for meeting rooms and studios at King Street Arts Centre.
- (c) No.
- (d) Yes. Eway advise that all data processed through this payment system is encrypted.
 - (i) E-way advise that all transactional data is stored indefinitely.
 - (ii) Yes. E-way has confirmed all data is encrypted.
- (e) The Eway payment gateway applies a 1.9 per cent fee, plus 20 cents, on each transaction. No Amex or Diners cards are processed. There is a monthly subscription charge for the online booking system, which includes online maintenance/application support when required.
 - (i) There is no annual maintenance cost for Eway (payment gateway). However, the Rezdy booking system has a monthly subscription of \$139.00.
- (f) Yes.
 - (i) Property and Contracts Coordinator, Culture and Arts (WA) level 3 PSGOGA position, five per cent of duties is equivalent to \$4,901 (including on-cost allowance) per annum.

- (g) The majority of users are repeat hirers. In total, 50 individuals/organisations have used the system since 1 January 2017.