



Feedback from Community Members about BHCI Services

Hospice Volunteer Program in the Hospice Unit at the Busselton Health Campus

"How wrong I was to be frightened. My sister died in Hospice with her family beside her. The compassion shown to us by the staff and volunteers in one of the most difficult times in our lives, showed us that this community is in good working order."
J.R., Perth

"What the volunteers do in the Hospice Unit is amazing. They will never know how much comfort they gave me and my family during my mother-in-law's illness and final days. When too many visitors turned up at one time, the volunteers gently guided them for short visits, so the family didn't have to deal with it. That was such a relief."

D.M., Busselton

Bereavement Support Service

"I wasn't prepared for the utter emotional, physical, and mental chaos that came with grief– the guilt, the anger, the fear. This centre is my "safe" place. It has been invaluable for me to express myself to others who understand and show no judgment."

C.S., Busselton

This is the best phone call I made after my wife died. This has been a sanctuary and safe haven for me, where I can walk in and cry and talk and walk out with the weight off my shoulders. What I say, stays here and I feel safe. It's been invaluable to me.

P.S., Busselton

Complementary Therapy Service

"My wife loved coming for therapy at the Geographe Bay Centre. It was one place she found peace. Thank you for your care."

R.C., Busselton

I cannot thank the therapists enough for giving their time to allow me to relax in this sanctuary at such a difficult time. I feel so cared for and when I am here, it takes my mind off the pain.

Jane, Busselton

Carer Education Webinar Series – "Caring for a very sick person at home"

Both my mum & I wanted to say a huge thank you on your wonderful presentation of Caring for a very sick person. Mum found it very empowering & I know that my dad will worry less if he feels she is managing & is not anxious. They have been married 66years and dad is so concerned that he will become 'too much for ' mum (for us). After lots of conversations & many laughs & a few tears he now understands how much we would like to do what we can for him & when he tells us, so we move to the next level. We have a family plan and your part has been a very important part of the journey & we thank you wholeheartedly.

S.A., Dunsborough

Once again, many thanks for running this very useful series of webinars. I normally work full-time (though this has become more flexible with COVID 19) so setting aside 1 hour per day was so much easier for me than attending a face to face course. So, my thumbs up to running this in a webinar format. This information is so timely for me as I want to care for my Dad in his final stages of life. Thank you once again.

J.J., Busselton

Such useful info and a continuing source of inspiration for this journey into compassion.

T. L., Dunsborough