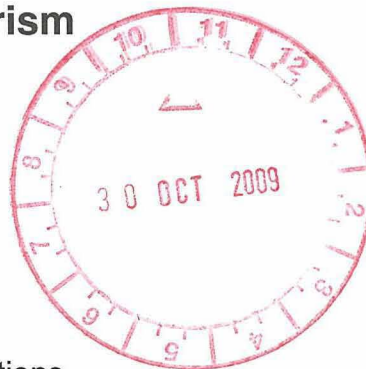




**PUBLIC**

## Minister for Education; Tourism

Our Ref 28-14150



Hon Giz Watson MLC  
Chair  
Standing Committee on Estimates and Financial Operations  
Parliament House  
PERTH WA 6000

Dear Ms Watson

### **Additional Questions – Legislative Council 2009-10 Budget Estimates**

I refer to correspondence from the Standing Committee dated 7 October 2009 requesting further information from the Rottnest Island Authority (RIA) as part of the 2009-10 Ongoing Budget Estimates hearing on 7 September 2009.

The following responses to the questions raised by the Standing Committee are submitted for consideration. The RIA has advised that responses to questions a) and b) could not be submitted within the nominated timeframe due to the considerable volume of data to be analysed and available resources. The RIA has requested an extension of approximately two weeks to complete this work.

- a) In reference to the answer provided to supplementary question B1, how many applications were received from each of the suburbs listed in the table provided for the 2009-10 summer ballot.

**Answer:** To be advised.

- b) Please provide the number of applications received and the number of successful applicants by suburb, for the summer ballots for 2004-05, 2005-06, 2006-07, 2007-08 and 2008-09.

**Answer:** To be advised.

- c) What is the name of the external party that developed the ballot selection process?

**Answer:** Micros-Fidelio Australia Pty Limited.

- d) Who operates the automated computer program to allocate accommodation.

**Answer:** The ballot is initiated by the RIA. Two staff members from the Accommodation Services area are assisted by an employee from the Information Technology department. The ballot application itself is fully automated and the servers are housed off site at the Amcom Building in St Georges Terrace, Perth.

- e) How does the Rottnest Island Authority ensure the integrity of the automated computer program and the data entry process, to ensure the random selection of ballots?

**Answer:** Since the installation of Opera Property Management System and the development of the new ballot process in 2006-07, the RIA's internal auditor has undertaken three separate audits to assess and ensure the integrity of the computer system. The vast majority of applications are submitted on line by applicants and data entry by RIA staff is not required. In very rare situations, where applicants do not have access to the internet and telephone the RIA Central Reservations, a staff member will submit the application on behalf of the applicant. The RIA has recently undertaken to commission an independent review of the ballot booking system and processes by financial advisory firm and auditors, Stanton's International.

I trust this information has satisfied three of the additional questions raised by the Standing Committee. The Committee's consideration and understanding of the delays associated with the submission of the remaining two questions is requested.

Yours sincerely



Dr Elizabeth Constable MLA  
**MINISTER FOR TOURISM**

28 OCT 2009