



## Supplementary Information

### STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS – MISCELLANEOUS PROCEEDINGS

Date of Hearing: 24 May 2010

Supplementary Information No: A1

*Question: Could you provide the committee with the number of complaints that have been referred to you through the Department of the Premier and Cabinet?*

*Answer: Between 1 July 2009 and 24 May 2010 we have received no complaints about the Department of the Premier and Cabinet either directly from complainants or referred to my office through the Department of the Premier and Cabinet.*

Supplementary Information No: A2

*Question: How many appeals have you received from overseas students about the termination of their enrolments? Also, how many cases have you dealt with in the role of energy ombudsman?*

*Answer: (a) Between 1 July 2009 and 24 May 2010 we have received 25 appeals from overseas students about the termination of their enrolments.*

*(b) Between 1 July 2009 and 24 May 2010 in the role of energy ombudsman we have dealt with 2,413 cases.*

Supplementary Information No: A3

*Question: Would you be able to provide us with the number [of complaints about Redress WA]?*

*Answer: Between 1 July 2009 and 24 May 2010 we have received 6 complaints about Redress WA.*

Supplementary Information No: A4

*Question: The total estimated appropriations for 2009-10 jumped by \$540,000 odd, according to the budget papers, so this is interesting. Could you take that up with Treasury, and take it on notice even?*

*Answer: The increase is \$542,000. The \$542,000 is comprised of:*

- \$300,000 Supplementary Funding*
- \$144,000 Adjustments to depreciation*
- \$98,000 Increased leave liability due to additional staff associated with the child death review function*