



**Deputy Premier of Western Australia
Minister for Health; Tourism**

Our Ref: 25-49093

Mr Mark Warner
Committee Clerk
Estimates and Financial Operations Committee
Legislative Council
Parliament House
PERTH WA 6000

Dear Mr Warner

QUESTIONS PRIOR TO HEARING 2014-15 ANNUAL REPORT HEARINGS

Please find attached responses to the questions prior to hearing submitted by Legislative Council Members for the Department of Health.

Yours sincerely

A handwritten signature in black ink, appearing to be 'KH'.

Dr Kim Hames MLA
**DEPUTY PREMIER
MINISTER FOR HEALTH**

10 NOV 2015

ESTIMATES AND FINANCIAL OPERATIONS COMMITTEE

**2014/15 ANNUAL REPORT HEARINGS
ANSWERS TO QUESTIONS PRIOR TO HEARING**

Department of Health

Hon Alanna Clohesy MLC asked:

- 1) I refer to the review into the model of care for patients with quadriplegia in Western Australia and ask
 - a) Has the review been provided to the North Metropolitan Health Service;
Answer: Yes.
 - b) If so when;
Answer: 19 August 2015.
 - c) What was the total cost of completing the review;
Answer: \$40,450 including all travel costs.
 - d) Please provide the committee with a copy of the report; and
Answer: See Attachment 1.
 - e) Has a business case for the redevelopment of the Centre been commenced or completed?
Answer: The business case development process has commenced.
- 2) What is the reason for the reduction in total occupied bed days by the Centre for 2014/15?
Answer: The reduction in bed days was due to the cessation of the Sub Acute Spinal Injury Program when the State Rehabilitation Centre was relocated to the Fiona Stanley Hospital.
- 3) How many days were provided for Respite Care during the following years:
 - a) 2013/14?
Answer: 745.
 - b) 2012/13?
Answer: 706.
 - c) 2011/12?
Answer: 1,575.
- 4) How many people accessed respite care during the following years:
 - a) 2014/15?
Answer: 13.



b) 2013/14?
Answer: 15.

c) 2012/13?
Answer: A change of computer systems has made this information inaccessible. We could extract hard copy information from archive, however this would take quite some time and accuracy may be problematic.

d) 2011/12?
Answer: A change of computer systems has made this information inaccessible. We could extract hard copy information from archive, however this would take quite some time and accuracy may be problematic.

5) What is the expected FTE for Nursing in the year 2015/16?
Answer: 77.25 FTE.

6) How many residents are currently living in the Centre by length of tenure?
Answer:
0-2 years 13
3-5 years 12
6-9 years 10
10+ years 22

7) How many residents currently have transition plans in place to exit to a different style of accommodation?
Answer: 16.

8) What is the current status of the proposed sale of land in the north-west corner of the Centre precinct?
Answer: This advice should be requested of LandCorp as they are responsible for the management of the sale of this land.

ESTIMATES AND FINANCIAL OPERATIONS COMMITTEE

2014/15 ANNUAL REPORT HEARINGS
ANSWERS TO QUESTIONS PRIOR TO HEARING

Department of Health

Hon Sue Ellery MLC asked:

I refer to the Department of Health's Annual Report for 2014-15 and ask:

a) On Page 39 I refer to the Demand Management Steering Committee and ask:

i) Has there been a review of demand outlooks for Fiona Stanley Hospital and the New Children's Hospital since realisation of higher than expected demand following the commission of Fiona Stanley Hospital;

Answer: No, the Demand Management Steering Committee has not undertaken a review as this is not its role. Rather the Demand Management Steering Committee provides a forum for influencing and developing policy related to better managing demand.

ii) If so can you please provide details on the revised demand modelling compared to earlier estimates;

Answer: Not applicable.

iii) If not, why hasn't a review been done given the failure to accurately estimate the demand levels at Fiona Stanley Hospital; and

Answer: The demand and capacity modelling is done on an annual basis, its main purpose is for forward planning. The service agreement which provides estimates of activity at the Health Services and hospitals takes inputs from the modelling as well as current actual activity and advice from the AHS on expected service levels that may be affected by operational impediments.

Initial analysis of 2015/16 indicates that the service agreement figures for Fiona Stanley Hospital are comparable with actual activity levels, marginally higher for admitted patients and lower for Emergency Department patients.

iv) Can you please provide details of the new model for ambulance distribution and the outcomes in terms of service delivery?

Answer: The new model for ambulance distribution commenced in February 2015 and consists of three components:

- Updated weekly distribution percentage targets – Sir Charles Gairdner Hospital 32%, Fiona Stanley Hospital 31%, Royal Perth Hospital 21% and Joondalup Health Campus 16%.
- Clinical matrix providing guidance on where to take patients who have various clinical indications.



- Ambulance thresholds (number of ambulances) that are monitored in real time to assist St John Ambulance to allocate ambulances appropriately.

Since March 2015, the distribution percentage has not varied more than 5.4 percentage points for any site, with the variation reducing over time.

b) On Page 40 can you please provide details on the distribution of the \$14m expenditure on medical research in 2014-15?

Answer: The \$14 million in the Annual Report represents the core research budget allocation for health and medical research in 2014-15, details of which are provided in the following table:

Category	Program	Amount (\$ m)
Institute & Infrastructure Support	Harry Perkins Institute of Medical Research	1.2
	Medical and Health Research Infrastructure Fund	6.0
	Research Institute Support	1.2
	Subtotal	8.4
People Support	DoH-Raine Clinician Research Fellowships	1.0
	New Independent Researcher Infrastructure Support	0.1
	Australian Society for Medical Research and Combined Biological Sciences Meeting prizes/sponsorships, State Health Research Advisory Council	0.1
	Subtotal	1.2
Project Support	Australian Telehealth Research and Development Group (CSIRO)	0.3
	Busselton Health Study / Busselton Healthy Ageing Study	0.1
	Developmental Pathways Project (Telethon Kids Institute)	0.1
	National Centre for Asbestos Related Diseases	0.2
	Research Translation Projects	2.2
	Targeted Research Fund	0.7
	Telethon Kids Institute contract - projects	0.5
	Wound Management Cooperative Research Centre	0.1
	Intellectual property initiatives	0.1
	Australian Clinical Trials Alliance	0.1
	Subtotal	4.4
TOTAL		14.0

c) Also on Page 40 can you please provide a copy of the following documents:

i) Procurement Delegations Schedule;

Answer: Please refer to Attachment 2.

ii) Business Rules for Department of Health Procurement; and

Answer: Please refer to Attachment 3.

iii) Annual Forward Procurement Plan for the Department?

Answer: WA Health does not currently have a unified Forward Procurement Plan; however, Attachment 4 is used by individual Health Services to capture future procurement requirements. Central visibility of future procurement requirements will continue to improve with the implementation and uptake of the WA Health Procurement Development and Management System.

d) On Page 73 I refer to the Contract for Services and ask if you can provide details for the expenditure in each area detailed of which organisations have been contracted, the value of each contract and the scope of services in the contracts:

i) Public patient services;

Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Public patient services	Peel Health Campus	611,553	Public patient services through Peel Health Campus
	St John of God Murdoch	107,638	Public patient services through St John of God Murdoch campus.
	Total expenditure	719,191	

ii) Home and community care;

Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Home and community care	110 providers in 2014/15	268,716,264	Range of basic support services allowing eligible clients to remain living independently at home.

- iii) Patient Transport Services;
Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Patient transport services	St John Ambulance WA	119,512,078	Statewide emergency patient transfer services and inter-hospital patient transfer services.
	St John Ambulance WA	35,800	Provision of services related to Dunsborough Leavers Medical Zone, including: <ul style="list-style-type: none"> • paramedic and volunteer first aid services • additional volunteer ambulance crew for the Dunsborough town 12 hours per day throughout the four day Leavers period • Ambulance Forward Command • consumables and deployment of the Emergency Support Vehicle • paramedic crews and vehicles to provide transport to hospitals when required
	Total expenditure	119,547,878	

- iv) Other aged care services;
Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Other aged care services	Brightwater Care Group	15,518,864	Range of rehabilitation and transitional accommodation services for clients with acquired brain injuries and neurological disabilities.
	University of WA	563,286	Development, leadership and promotion of geriatric medicine in WA.
	Healthdirect Australia	158,463	Provide Triage and Advice call line, Nurse Outreach call line and Education services.
	St John of God Hospital Mt Lawley	9,030,342	Restorative care inpatient services and non-admitted restorative day therapy services.
	Silver Chain Group	51,735,601	Range of services including Domiciliary Oxygen, Continence Management, Rural Nursing Posts and the Hospital-in-the-Home service.
	Transition Care Service (Aegis)	5,712,250	Transition Care Program - provides short-term care that seeks to optimise the functioning and independence people after a hospital stay.
	Amana Living	6,009,340	Transition Care Program - provides short-term care that seeks to optimise the

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
			functioning and independence people after a hospital stay.
	Brightwater Care Group	10,750,178	Transition Care Program - provides short-term care that seeks to optimise the functioning and independence people after a hospital stay.
	Carinya of Bicton	5,184,500	Transition Care Program - provides short-term care that seeks to optimise the functioning and independence people after a hospital stay.
	Transition Care Service (Aegis)	259,734	Transition Care Program - provides short-term care that seeks to optimise the functioning and independence people after a hospital stay.
	Silver Chain Group	536,160	Transition Care Program - provides short-term care that seeks to optimise the functioning and independence people after a hospital stay.
	St Ives Care Pty Ltd	1,545,902	Transition Care Program - provides short-term care that seeks to optimise the functioning and independence people after a hospital stay.
	Total expenditure	107,004,620	

- v) Mental Health;
Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Mental Health	Australian Medical Procedures Research Foundation	339,581	Fresh Start recovery program to support drug and alcohol addiction.

- vi) Blood and Organs;
Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Blood and Organs	Joondalup Health Campus	65,897	Funding provided to Joondalup Health Campus (JHC) for 0.5 FTE of the Patient Blood Management (PBM) Clinical Nurse Consultant (CNC) role for the 2014-15 financial year. The role of the PBM CNC includes the implementation and promotion of PBM at JHC and regular reporting to the Department of Health WA.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
	Australian Government Department of Health	495,040	Funding provided to Australian Bone Marrow Donor Registry (ABMDR) for operation and management of the National Cord Blood Collection Network (NCBCN). The Australian Government Department of Health administers the funding on behalf of all jurisdictions – enables banking of donated umbilical cord blood units and haemopoietic stem cells derived from donated cord blood units to be available for treatment of patients.
	National Blood Authority	30,239,586	Procurement of blood and blood products for use across WA. Budget is approved annually by Health Ministers. National Blood Authority is a statutory agency within the Australian Government that manages and coordinates arrangements for the supply of blood products and services on behalf of the Australian Government, and State and Territory Governments.
	Australian Red Cross Blood Service	284,560	Recruit WA donors to ABMDR to assist with making haemopoietic stem cells available for treatment of patients. Includes support for recruitment of voluntary unremunerated donors to the ABMDR, support for bone marrow donors called on to make a donation, and community education regarding the importance and need for voluntary haemopoietic stem cell donation.
	Total expenditure	31,085,083	

- vii) Aboriginal Health;
Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Aboriginal Health	Aboriginal Movement for Outback Survival	57,795	Provision of Environmental Health Services in the Mt Margaret community
	Bega Garnbirringu Health Service	455,711	Provision of Environmental Health Services in the Goldfields Region in conjunction with City of Kalgoorlie Boulder
	Bundiyarra Aboriginal Community Aboriginal	326,551	Provision of Environmental Health Services in the Midwest Region

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
	Corporation		
	City of Kalgoorlie Boulder	223,407	Provision of Environmental Health Services in the Goldfields Region in conjunction with Bega Garnbirringu Health Service
	Derbarl Yerrigan Health Service	114,101	Provision of Environmental Health Services in Perth Metro area
	Kurrawang Aboriginal Christian Community	57,756	Provision of Environmental Health Services in the Kurrawang community
	Looma Community Inc	96,406	Provision of Environmental Health Services in the Looma community
	Mawarnkarra Health Service	203,074	Provision of Environmental Health Services in the communities located within City of Karratha
	Menzies Aboriginal Corporation	135,858	Provision of Environmental Health in the Town of Menzies community
	Mowanjum Aboriginal Corporation	146,831	Provision of Environmental Health Services in the Mowanjum community
	Ngaanyatjarra Health Service	653,465	Provision of Environmental Health Services in the 8 eastern communities located within the Shire of Ngaanyatjarraku and Kiwikurra community (and in conjunction with the Shire of Ngaanyatjarraku)
	Ngangganawili Aboriginal Health Service	184,050	Provision of Environmental Health Services in the Aboriginal communities located in the Shire of Wiluna
	Nindilingarri Cultural Health Service	806,454	Provision of Environmental Health Services in the communities situated within the Fitzroy Valley region and in conjunction with the Shire of Derby West Kimberley
	Nirrumbuk Aboriginal Corporation (West)	953,307	Provision of Environmental Health Services in the east Kimberley region (Kununurra and surrounds and Balgo, Mulan and Bililuna communities)
	Nirrumbuk Aboriginal Corporation (East)	546,472	Provision of Environmental Health Services in the west Kimberley Kullari Region (Bidyadanga to One Arm Point communities on Dampier Peninsula)
	Paupiyala Tjarutja Aboriginal Corporation	183,754	Provision of Environmental Health Services in the community of Tjuntjuntjarra
	Pilbara Meta Maya Regional Aboriginal	675,093	Provision of Environmental Health Services in the communities situated within the Town of Port Hedland and Shire of East Pilbara

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
	Corporation		
	Shire of Ashburton	126,944	Provision of Environmental Health Services in the communities situated within the Shire of Ashburton
	Shire of Derby West Kimberley	468,638	Provision of Environmental Health Services to communities situated within the Shire of Derby West Kimberley (and in the Fitzroy valley region in conjunction with Nindilingarri Cultural Health Service)
	Shire of Halls Creek	180,565	Provision of Environmental Health Services in the communities located within the Shire of Halls Creek (and in conjunction with Nirrumbuk Aboriginal Corporation in the three communities of Balgo, Mulan and Bililuna)
	Shire of Ngaanyatjarraku	104,352	Provision of Environmental Health Services in the (mainly) four western most communities located near and including Warburton and within the Shire of Ngaanyatjarraku (and in conjunction with the Ngaanyatjarra Health Service for the remaining eight Shire of Ngaanyatjarraku communities)
	Warmun Aboriginal Corporation	57,579	Provision of Environmental Health Services in the Warmun Community
	Yulella Aboriginal Corporation	233,882	Provision of Environmental Health Services in the communities within the Shire of Meekatharra
	Nirrumbuk AC - Vet Student Animal Desexing Project - Kimberley	56,690	Animal Desexing Pilot project for east and west Kimberley regions - partnership with Murdoch Uni Vet School
	Puntuturnu AMS AEH Pilot Project	277,675	Provision of Pilot supplementary Environmental Health Services in Aboriginal communities located in Western Desert area of east Pilbara
	Nirrumbuk Aboriginal Corporation - EH Promotion Training Workshops	168,449	Financial support for Nirrumbuk Aboriginal Corporation to develop and deliver, in partnership with an Environmental Health Promotion Consultant, a series of twelve environmental health education and environmental health promotion workshops.
	AMOS - Share in vehicle	20,000	Contribution to provision of vehicle for EH program specific activity
	City of Kalgoorlie-Boulder - Vehicle replacement	59,612	Cost of vehicle turnover relating to EH program specific activity

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
	Paupiyala Tjarutja Ab'l Corp - Sewage Pumpout equipment	60,620	Cost of Sewage pump-out equipment
	Carnarvon Medical Service Aboriginal Corporation - AEH Pilot Project	249,250	Provision of Pilot supplementary Environmental Health Services in Aboriginal communities located in the Gascoyne region
	Looma AC -	57,273	Cost of Environmental H Program Vehicle replacement; and purchase of Car Trailer; Multi-purpose Heavy Duty Dual Axle EH trailer with lockable area (tool storage) and removable dog/animal cages
	Shire of Halls Creek - Trachoma Prevention	408,735	Provision of comprehensive Environmental Health-led trachoma prevention services as part of national trachoma prevention program.
	Total Expenditure	8,350,349	

- viii) Palliative care;
Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Palliative Care	Bethesda Hospital	1,175,041	Metropolitan wide ambulatory palliative care consultancy service including workforce capacity building in facility based institutions.
	St John of God – Murdoch	169,900	Services provided through St John of God campuses.
	St John of God - Murdoch/Bunbury	2,768,638	Services provided through St John of God campuses.
	Total Expenditure	4,113,579	

- ix) Oral Health; and
Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Oral Health	University of WA	10,230,888	Provide general dental services to eligible public patients.

x) Other contracts?

Answer: Please refer to table provided below.

Contract for Services	Organisations Contracted	Expenditure 2014/15 (\$)	Scope of Services
Other Contracts	Total Expenditure	70,959,771	Note – please refer to Attachment 5 for listing of expenditure associated with ‘Other Contracts’

e) On Page 73 under grants and subsidies, can you please provide details (including organisations, amounts and purpose) of the expenditure for the following:

i) Research and Development Grants;

Answer: The Department of Health spent \$20,017,029 on Research and Development Grants during the 2014-15 financial year. Attachment 6 provides a summary of the breakdown of Research and Development Grants.

ii) Spectacle Subsidy Scheme; and

Answer: The Department of Health spent \$2,533,181 on the Spectacle Subsidy Scheme during the 2014-15 financial year. Attachment 6 provides a summary of the breakdown of Spectacle Subsidy Scheme.

iii) Other?

Answer: The Department of Health spent \$7,132,531 on ‘Other’ during the 2014-15 financial year. Attachment 6 provides a summary of the breakdown of ‘Other’.

ESTIMATES AND FINANCIAL OPERATIONS COMMITTEE

2014/15 ANNUAL REPORT HEARINGS ANSWERS TO QUESTIONS PRIOR TO HEARING

Department of Health

Hon Ken Travers MLC asked:

- 1) Does the Department of health have a Strategic Asset Plan?
 - a) If yes, what is the timeframe for the plan?
 - b) Will the Minister table the Plans for the 2014/15 and 2015/16 Financial Years?
 - c) If no to (b), why not?

Answer: The Strategic Asset Plan is considered as part of the annual budget deliberation process and is therefore Cabinet-in-Confidence.

- 2) What was the reason for the increase in Other revenue Parking shown in Note 22 of the Metropolitan Health Service Annual Report?

Answer: The increase is due to the commencement of Collection of Parking revenue from Fiona Stanley Hospital (FSH) (first year they charged). Revenue for FSH is \$2,443,719 of the total. The remainder of the difference is CPI increases across four sites; RPH, King Edward Memorial Hospital, Princess Margaret Hospital and Fremantle Hospital.

- 3) What is the current daily rate for staff parking at QEII?

Answer: \$5.90.

- 4) What is the current daily staff rate that the private operators of the multi-story car park are eligible to charge under their contract?

Answer: \$7.80.

- 5) Is the Department of Health required to subsidise any difference between the current rate and the rate allowed under the contract?

Answer: Yes.

- 6) What is the cost of this difference in:

- a) 2014/15;

Answer: \$1,376,696.

- b) 2015/16;

Answer: YTD \$316,340.

- c) 2016/17; and

Answer: Cannot answer as this financial year has not yet occurred.

d) 2017/18?

Answer: Cannot answer as this financial year has not yet occurred.

7) How was this difference funded in 2014/15?

Answer: WA Health Budget.

8) How will this difference be funded in future years?

Answer: It is intended that this will be funded by the WA Health Budget.

9) Was any inappropriate use of credit cards identified in 2014/15?

Answer: The Department of Health's Corporate Governance Directorate has examined its database and confirmed there were no instances of alleged inappropriate use of credit cards for the 2014/2015 year.

a) If yes;

i) What was the inappropriate use?

Answer: Not applicable.

ii) What was the value of the purchase?

Answer: Not applicable.

iii) What action was taken?

Answer: Not applicable.

10) Was any invoice splitting identified in 2014/15?

Answer: The issue of invoice splitting was not identified in the Office of the Auditor General's audit of the Department of Health's financial statements for the financial year ended 30 June 2015. The Department of Health has not undertaken a comprehensive review on this issue.

a) If yes;

i) What was the circumstances of the invoice splitting?

Answer: Not applicable.

ii) What was the total value of the invoice?

Answer: Not applicable.

iii) What action was taken?

Answer: Not applicable.

