



Estimates and Financial Operations Committee
2017-18 Annual Reports questions prior to hearings

Gold Corporation

The Committee asked:

1. How frequently do you review your
 - (a) key performance indicators
Answer: The Board reviews the Key Performance Indicators every year as part of the Annual Report process.
 - (b) key performance indicator targets?
Answer: The Board reviews the Key Performance Indicators every year as part of the Annual Report process.
2. When were your key performance indicators last reviewed?
Answer: During the FY18 Annual Report process.
3. Can you provide any documentation from your last review of your key performance indicators?
Answer: If required an excerpt of the minutes of the relevant Board meeting can be provided.
4. Can you list any new key performance indicators for this year?
Answer: There were no new indicators this year.
5. In relation to credit and debit card payments
 - (a) Do you allow a person to pay for goods and services with credit or debit card
Answer: Yes.
 - (b) If so, when a person pays a fee or fine by credit or debit card
 - (i) What surcharge do you apply to process that card payment
Answer: 0.00%
 - (ii) Do you impose the same surcharge irrespective of which type card is used
Answer: N/A
 - (iii) Is that surcharge authorised by a legislative Instrument, for example, by regulations
Answer: N/A
 - (iv) What steps have you taken to ensure compliance with Reserve Bank of Australia Standard No. 3 2016 titled 'Scheme rules relating to merchant pricing for credit, debit and prepaid card transactions'
Answer: N/A
 - (v) As per the Standard, is your surcharge no greater than the average cost of acceptance of the lowest cost system, not an average of all cost systems?
Answer: N/A

A handwritten signature in black ink, appearing to be 'Mark ...'.