

To whom it may concern,

I had a lot of hassles and headaches dealing with School bus services since I moved out of town a few years ago.

See attached some of the correspondence and I will explain the situation.

5th April 2019 – I got approval for a driveway pick up at [REDACTED] [REDACTED] for my 2 kids, we were all happy with this arrangement. The driver liked it off the main road, safer for all. We have 2 families that reside not far off the Lake Grace Dumbleyung Road who have used to catch it on the corner and now have driveway services due to the busy nature of this road. One family used to catch it at the corner of White dam road and Lake Grace Dumbleyung Road – the driver persisted and had it changed to [REDACTED]. Then I asked the shire to fix a culvert and grade the road to make it better for the bus. The lady at the shire at the time didn't like this and all of a sudden SBS had issues – this was no coincidence. she told them the road was unsafe .. which it clearly isn't. [REDACTED] is gravel but in safe condition as per the other gravel roads buses travel on. .

So on the 21 may 2019 I got a letter stating we were too close to school – this is after a phone call to [REDACTED] telling me the reason for them changing my bus stop was the road isn't safe. Anyway, now it's about the distance. When you travel the way a bus travels in the morning its 4.55 km and the afternoon its 4.5 km (due to school bus place being a one-way street). I measured it myself and googled mapped it. I had a lot of chats with [REDACTED] who was very rude to me at times and I was very upset and disturbed by this situation.

I got Peter Rundles office, a woman named [REDACTED] on board and she, managed to get me a letter 1st November 2019 that changed [REDACTED] and [REDACTED] to compulsory. Which was my number one concern. But couldn't convince them on the driveway pickup.

21 September 2020 My 3rd child got approval to catch the bus and again I tried for a drive way pickup with no success.

Today 3RD November 2021 since [REDACTED] will be starting full time school I have reapplied (refence number [REDACTED]) to SBS to get [REDACTED] listed as compulsory and try again for a drive way pickup at [REDACTED].

I feel that now I have 3 full time kids on the bus (and one due now so in 4 years another student for the bus) and that the bus driver is in encouraging me to get the bus stop at my driveway, off the main road that my request is not unreasonable at all.

I appreciate your time looking at my case and hope that we can get a positive outcome.

Many thanks

Tameka Roukens