

**AEG OGDEN PERTH ARENA SUBMISSION TO
COMMUNITY DEVELOPMENT AND JUSTICE STANDING COMMITTEE**

1.0 MITIGATION PROCEDURES

1.01 Handheld wand metal detector process

Random patrons and staff are subject to full security wandings prior to entering the venue on event days. When appropriate or necessary Perth Arena staff are capable of providing full wanding to all patrons.

The state is investigating walk through metal detectors for entries.

1.02 Restricting bag size

AEG Ogden restricted bag sizes since Perth Arena opened in 2012. In response to the Manchester Arena bombing AEG venues worldwide (including those in Australia) are moving toward no bags by further downsizing.

It is increasingly a requirement from tours in Australia that restricting bag sizes or no bags altogether is a condition of attending the show.

Many US and European venues already prohibit bags, while Perth Arena is currently restricting the size to that of an A4 piece of paper.

1.03 External cloaking

While the public become familiar with bag restrictions for visiting Perth Arena, free cloaking is available once a bag is checked. Following the Manchester Arena incident, AEG Ogden has moved cloaking facilities outside the main facility.

1.04 Communication of enhanced security

Currently ticket holders receive at least three notices of (non-classified) enhanced security measures in place for events at Perth Arena. Typically, these incorporate information emails, social media, website and/or text message.

This process assists in making event patrons more engaged around security and eases operational issues associated with increased mitigation measures.

1.05 Increased patrols and visibility

Security personnel are identifiable by high visibility vests in positions along exterior plaza and road edge. Additional external and internal patrols on event and non-event days improve visibility of security.

- 1.06 Extensive staff, contractor and visitor checks
- Strict accreditation programme in place on event and non-event days limiting access to areas of the venue via a series of hardened checkpoints.
- Staff and suppliers are subject to bag and security checks on event days similar to ticket holders.
- 1.07 24/7 365 monitoring
- Video surveillance monitored at all times with around the clock patrols.
- 1.08 Security Tender
- Event security provider is appointed by full tender process that includes demonstrated capability, strict key performance measures, licensing checks and registration requirements.
- 1.09 Ongoing training
- Engaging staff with training providers and security experts for regular training.
- 1.10 Knowledge sharing
- Two-way sharing of knowledge in order to respond to trends and adopt world best practice.
- 1.11 Risk Assessments
- Comprehensive risk assessments conducted for all events in conjunction with event producers and relevant suppliers. AEG Ogden engages relevant risk experts where appropriate and interfaces event specific assessments into the venue's overall policies and emergency management plans.
- 1.12 Auditing and certification
- Full audits of processes and the venue's overall operation by Lloyd's Register at regular intervals to maintain ISO 9001:2015 certification.

2.0 FLOW OF INFORMATION

2.01 Industry knowledge

AEG Ogden participates in national industry forums on security, safety and risk with relevant experts, other venues and various government authorities.

Perth Arena has consulted various security and risk experts in areas of training, recommendations and audit.

2.02 Agency cooperation

AEG Ogden cooperates closely with various key statutory authorities and governments.

Provision for information to various stakeholders is free flowing in relation to public safety and security for each event at Perth Arena where necessary.

The venue is frequently made available to the Australian Defence Force, WA Police and DFES to conduct training exercises and drills.

AEG Ogden has encouraged user-pays policing at major events in line with other jurisdictions and supports its recent implementation in Western Australia.

3.0 INFRASTRUCTURE

3.01 Aggressive vehicle mitigation (bollards)

Permanent bollard installation was completed at Perth Arena's main entry.

3.02 CCTV Upgrades

Closed circuit television software was upgraded alongside hardware and camera upgrades.

3.03 Digital Security

AEG Ogden has strong protocols and policies around digital intrusions and security gateways.

4.0 RECOMMENDATIONS

4.01 Other venues

It is recommended that other venues in Western Australia lift security measures in order to provide a level of consistency to fans visiting events at different locations.

4.02 Public spaces and associated event infrastructure

Additional security measures required beyond the jurisdiction of AEG Ogden is recommended to complement current practice is part of an on-going dialogue between key Government Organisations.