



Government of Western Australia
Department of Corrective Services

Office of the Commissioner

All enquiries: (08) 9264 1903

Your reference:

Our reference: AF70316-03

Hon Liz Behjat MLC
Chairman
Standing Committee on Public Administration
Parliament House
PERTH WA 6000

**Inquiry into the transport of persons in custody in Western Australia —
Questions on Notice**

Dear Ms Behjat

I refer to an e-mail dated 12 November 2015 requesting responses to Questions taken on Notice at my appearance before the Standing Committee on Public Administration on 10 November 2015. I also refer to an e-mail dated 25 November 2015 seeking additional information relating to the transport of a person in custody where the person's security classification is upgraded. I apologise for the delay in responding.

Please find attached response to the Questions on Notice. Also attached is a response to the question regarding the transport of a person in custody where the person's security classification is upgraded.

Yours sincerely

James McMahon
Commissioner

23 December 2015

QUESTIONS ON NOTICE AND ADDITIONAL QUESTION REGARDING THE TRANSPORT OF PERSONS IN CUSTODY

RESPONSE BY THE DEPARTMENT OF CORRECTIVE SERVICES

Question A1 For Hansard, that will be question on notice A1. You will provide to us an example of your working diagram as to how you arrive at your matrix or whatever you use.

Answer: Question A1 relates to how the abatement quantum for late to court deliveries is calculated. At its appearance before the Committee on 10 November 2015, the Department of Corrective Services provided a brief answer to this question. A more detailed explanation follows.

A late delivery to court of a person in custody attracts a minimum of 1 abatement point per incident. Such a service failure can attract additional points depending on the impact on court operations. A 'Performance Failure Event Multiplier' may also be applied if performance failures have occurred over a defined period and the contractor has failed to take remedial action.

Once the abatement points have been determined, the value of the abatement is based on the following formula.

$$\text{PFA} = \text{GMSP} \times \text{AF}$$

Where:

PFA is the Performance Failure Abatement

GMSP is the Gross Monthly Service Payment

AF is the Abatement Factor which increases as the total number of abatement points increases during a particular operating month. Below is an extract of the Abatement Factor Table contained in the Court Security and Custodial services contract.

Abatement Point Band	Abatement Factor on this Abatement Point Table
0-10	<ul style="list-style-type: none">• 0.0010% of the GMSP per point
11-200	<ul style="list-style-type: none">• 0.0010% of the GMSP per point for 10 points <p>Plus</p> <ul style="list-style-type: none">• 0.0025% of the GMSP per point for the number of points above 10

To illustrate how the abatement value is calculated, the following hypothetical example is provided, where it is assumed that for the month of December 2015 there were a total of 90 abatement points resulting from late to court deliveries.

The assumed GMSP is \$6,000,000.

$$\begin{aligned} \text{AF} &= (10 \text{ points} \times 0.0010\% + 80 \text{ points} \times 0.0025\%) \\ &= 0.0021 \end{aligned}$$

Therefore

$$\begin{aligned} \text{PFA} &= \$6,000,000 \times 0.0021 \\ &= \$12,600 \end{aligned}$$

In this example, the total value of abatements applied for late to court deliveries for the month of December 2015 is \$12,600 with an average abatement per late to court delivery of \$140.

Customer satisfaction survey

Question A.2 That is, the resubmission of the list of participants receiving the customer satisfaction survey email in relation to question 1.5 without identifiers.

Answer: An amended list of survey participants is attached.

Additional question

Question The Committee would like to know whether records are kept when a person in custody is transported outside the CS&CS Contract (for example, by the SOG) due to a security classification upgrade. If records are kept, please advise who keeps them and how many persons in custody had their security rating upgraded and as a result were transported outside the CS&CS Contract during the previous 12 months.

Answer: The Department of Corrective Services does not have data on the number of movements conducted by the Special Operations Group as a result of a security classification upgrade.

In 2014-15 the Special Operations Group conducted:

- 133 high security escorts; and
- 79 other escorts.

All prisoners identified as high security escort prisoners have a maximum security rating and are located at either Hakea, Casuarina or Bandyup prisons.

Other escorts are conducted by the Special Operations Group where there is a heightened risk associated with transporting the particular prisoner. This might apply where there is a threat to escape or where there are management problems due to behavioural or mental health issues.

2014/15 Q1 to Q4						
List of Participants receiving the Customer Satisfaction Survey						
Client	Metro/Regional	Location	Q1 2014-15	Q2 2014-15	Q3 2014-15	Q4 2014-15
YJS	Metropolitan	Director Youth Custodial Services	x	x		
YJS	Metropolitan	Senior Officer Shifts Centre Manager	x	x	x	x
DotAG	Metropolitan	Armadale Court	x	x	x	x
DotAG	Metropolitan	Family Court of WA	x	x	x	x
DotAG	Metropolitan	Fremantle Court	x	x	x	x
DotAG	Metropolitan	Fremantle Court	x	x	x	x
DotAG	Metropolitan	Joondalup Court	x	x	x	x
DotAG	Metropolitan	Joondalup Court	x	x	x	x
DotAG	Metropolitan	Mandurah Court	x	x	x	x
DotAG	Metropolitan	Mandurah Court	x	x	x	x
DotAG	Metropolitan	Midland Court	x	x	x	x
DotAG	Metropolitan	Midland Court	x	x	x	x
DotAG	Metropolitan	Perth Children's Court	x	x	x	x
DotAG	Metropolitan	Perth Children's Court	x	x	x	x
DotAG	Metropolitan	Rockingham Court	x	x	x	x
DotAG	Metropolitan	Supreme Court	x	x	x	x
DotAG	Metropolitan	Executive Officer	x	x	x	x
DotAG	Metropolitan	Manager Security Operations	x	x	x	x
DotAG	Metropolitan	Senior Security Operations Officer	x	x	x	x
DotAG	Regional	Albany Court	x	x	x	x
DotAG	Regional	Broome Court	x	x	x	x
DotAG	Regional	Broome Court	x	x	x	x
DotAG	Regional	Bunbury Court	x	x	x	x
DotAG	Regional	Busselton Court	x	x	x	x
DotAG	Regional	Busselton Court	x	x	x	x
DotAG	Regional	Carnarvon Court	x	x	x	x
DotAG	Regional	Geraldton Court	x	x	x	x
DotAG	Regional	Kalgoorlie Court	x	x	x	x
DotAG	Regional	Kununurra Court	x	x	x	x
DotAG	Regional	Kununurra Court	x	x	x	x
DotAG	Regional	South Hedland	x	x	x	x
DotAG	Regional	Southern Regional Manager	x	x	x	x
DotAG	Regional	Mid West Regional Manager	x	x	x	x
DotAG	Regional	Associate to Chief Justice	x	x	x	x
DotAG	Regional	Associate to Judge Stone	x	x	x	x
DotAG	Regional	Associate to Judge Martino	x	x	x	x
DotAG	Regional	Associate to Judge Staude	x	x	x	x
Police	Metropolitan	OIC Armadale Police	x	x	x	x
Police	Metropolitan	East Perth Watch House	x	x	x	x
Police	Metropolitan	OIC Joondalup Police	x	x	x	x
Police	Metropolitan	OIC Mandurah Police	x	x	x	x
Police	Metropolitan	OIC Midland Police	x	x	x	x
Police	Metropolitan	Northbridge Police Complex				
Police	Metropolitan	OIC Rockingham Police	x	x	x	x
Police	Metropolitan	Inspector, Custodial Services Division	x	x	x	x
Police	Metropolitan	Officer in Charge, Perth Watch House	x	x	x	x
Police	Metropolitan	Operations Supervisor, Perth Watch House	x	x	x	x
Police	Metropolitan	Louise Cooper				
Police	Metropolitan	Vicki Fourie				
Police	Regional	OIC Albany Police	x	x	x	x
Police	Regional	OIC Broome Police	x	x	x	x
Police	Regional	OIC Bunbury Police	x	x	x	x
Police	Regional	OIC Busselton Police	x	x	x	x
Police	Regional	OIC Carnarvon Police	x	x	x	x
Police	Regional	OIC Collie Police	x	x	x	x
Police	Regional	OIC Derby Police	x	x	x	x
Police	Regional	OIC Esperance Police	x	x	x	x
Police	Regional	OIC Geraldton Police	x	x	x	x
Police	Regional	OIC Halls Creek Police	x	x	x	x
Police	Regional	OIC Halls Creek Police	x	x	x	x
Police	Regional	OIC Halls Creek Police	x	x	x	x
Police	Regional	OIC Kalgoorlie Police	x	x	x	x

Client	Metro/Regional	Location	Q1 2014-15	Q2 2014-15	Q3 2014-15	Q4 2014-15
Police	Regional	OIC Karratha Police	x	x	x	x
Police	Regional	OIC Katanning Police	x	x	x	x
Police	Regional	OIC Kununurra Police	x	x	x	x
Police	Regional	OIC Laverton Police	x	x	x	x
Police	Regional	OIC Leonora Police	x	x	x	x
Police	Regional	OIC Meekatharra Police	x	x	x	x
Police	Regional	OIC Merredin Police	x	x	x	x
Police	Regional	OIC Moora Police	x	x	x	x
Police	Regional	OIC Narrogin Police	x	x	x	x
Police	Regional	OIC Newman Police	x	x	x	x
Police	Regional	OIC Norseman Police	x	x	x	x
Police	Regional	OIC Northam Police	x	x	x	x
Police	Regional	OIC South Hedland Police	x	x	x	x
Police	Regional	OIC Warburton Police	x	x	x	x
Police	Regional	OIC Wiluna Police	x	x	x	x
Police	Regional	Inspector, Regional Operations Manager	x	x	x	x
Prison	Metropolitan	Acacia Prison	x	x	x	x
Prison	Metropolitan	Acacia Prison - Reception	x	x	x	x
Prison	Metropolitan	Acacia Prison - Movement	x	x	x	x
Prison	Metropolitan	Bandyup Prison	x	x	x	x
Prison	Metropolitan	Bandyup Prison	x	x	x	x
Prison	Metropolitan	Bandyup Prison			x	x
Prison	Metropolitan	Boronia Prison	x	x	x	x
Prison	Metropolitan	Boronia Prison	x	x	x	x
Prison	Metropolitan	Casuarina Prison	x	x	x	x
Prison	Metropolitan	Casuarina Prison	x	x	x	x
Prison	Metropolitan	Casuarina Prison - Movement	x	x	x	x
Prison	Metropolitan	Hakea Prison	x	x	x	x
Prison	Metropolitan	Hakea Prison	x	x	x	
Prison	Metropolitan	Hakea Prison - Reception	x	x	x	x
Prison	Metropolitan	Hakea Prison - Standards & Audits	x	x	x	x
Prison	Metropolitan	Karnet Prison	x	x	x	x
Prison	Metropolitan	Karnet Prison	x	x	x	x
Prison	Metropolitan	Wandoo	x	x	x	x
Prison	Metropolitan	Wandoo - Reception	x	x	x	x
Prison	Metropolitan	Wooroloo Prison	x	x	x	x
Prison	Metropolitan	Wooroloo Prison - Movement	x	x	x	x
Prison	Metropolitan	Wooroloo Prison - Reception	x	x	x	x
Prison	Metropolitan	Superintendent Operations	x	x	x	
Prison	Metropolitan	Asst. Superintendent	x	x	x	
Prison	Metropolitan	Asst. Superintendent Movements	x	x	x	x
Prison	Metropolitan	Coordinator Movements	x	x	x	x
Prison	Regional	Albany Prison	x	x	x	x
Prison	Regional	Albany Prison - Reception	x	x	x	x
Prison	Regional	Albany Prison - Reception				x
Prison	Regional	Broome Prison	x	x	x	
Prison	Regional	Broome Prison - Reception	x	x		
Prison	Regional	Broome Prison - Movement	x	x	x	x
Prison	Regional	Bunbury Prison	x	x	x	x
Prison	Regional	Bunbury Prison - Movement/Reception	x	x	x	x
Prison	Regional	EGRP Prison	x	x	x	x
Prison	Regional	EGRP Prison - Movement	x	x	x	x
Prison	Regional	Greenough Prison	x	x	x	x
Prison	Regional	Greenough Prison - Reception	x	x	x	x
Prison	Regional	Greenough Prison - Movement	x	x	x	x
Prison	Regional	Pardelup Prison	x	x	x	x
Prison	Regional	Pardelup Prison	x	x	x	x
Prison	Regional	Roebourne Prison	x	x	x	x
Prison	Regional	Roebourne Prison - Reception	x	x	x	x
Prison	Regional	WKRP Prison	x	x	x	x
Prison	Regional	WKRP Prison - Movement	x	x	x	x
Prison	Regional	WKRP Prison - Reception	x	x	x	x