

Output based management measures

Output 1: Family and individual support

	2001/02 Target	2001/02 Actual
Quantity		
Customer contacts for parenting information	207,500	194,158 ^a
Parent skilling cases	5,730	5,088
Youth lifeskills case equivalents	10,450	10,367
Family and individual support case equivalents	9,285	9,513
Child concern reports	3,745	3,424
Quality		
Customers satisfied with parenting information provided	95%	99%
Customers satisfied with parent skilling services	95%	100%
Customer satisfaction with youth lifeskills services	95%	96%
Customer satisfaction with family and individual support services	95%	100%
See timeliness for child concern report quality		
Timeliness		
Customers satisfied with timeliness of provision of parenting information services	95%	99%
Customers satisfied with timeliness of provision of parent skilling services	95%	96%
Customers satisfied with timeliness of youth lifeskills services provided	95%	92%
Customers satisfied with timeliness of family and individual support services provided	100%	92%
Child concern reports where assessment began within priority timeframes ^b	95%	91%
Cost		
Average cost per parenting information contact	\$29.51	\$33
Average cost per parent skilling case	\$1,478	\$1,372
Average cost per youth lifeskills case equivalent	\$926	\$782
Average cost per family and individual support case equivalent	\$3,647	\$3,062
Average cost per child concern report assessment	\$1,998	\$1,717
Key effectiveness indicators		
Customers who have increased their knowledge and skills	95%	91%
Customers who indicate they are confident they will manage well in the future	95%	96%
Notes		
a	Variation is due to temporary closure of country mobile services while new vans were designed to address occupational health and safety issues.	
b	Is both a measure of the quality and timeliness of child concern reports.	

Output 2: Child and family safety

	2001/02 Target	2001/02 Actual
Quantity		
Child maltreatment allegations	2,830	3,036
Care and protection applications	265	345
Intensive family support and treatment cases	7,500	7,172
Supported accommodation cases	13,235	13,863
Financial assistance and counselling case equivalents	15,685	14,867
Disaster responses	20	11
Quality		
Successful care and protection applications	100%	99%
Customer satisfaction with intensive family support and treatment services	95%	99%
Customer satisfaction with supported accommodation services	95%	97%
Customer satisfaction with financial assistance and counselling services	95%	99%
Participant satisfaction with disaster response training	80%	100%
Timeliness		
Investigations of allegations of child maltreatment which began within priority timeframes	100%	88%
Cases where care and protection applications were lodged with the court within three working days of the apprehension of a child	95%	87%
Customers satisfied with the timeliness of intensive family support and treatment services	80%	90%
Customers satisfied with the timeliness of financial assistance and counselling	80%	98%
Emergencies responded to within set timeframes	100%	100%
Cost		
Average cost per child maltreatment allegation	\$2,791	\$2,434
Average cost per care and protection application	\$12,400	\$8,979
Average cost per intensive family support and treatment case	\$1,807	\$1,744
Average cost per supported accommodation case	\$1,836	\$1,837
Average cost per financial assistance and counselling case equivalent	\$707	\$613
Average cost per disaster response	\$99,485	\$109,484
Key effectiveness indicators		
Customers who have increased their knowledge and skills	95%	92%
Customers who indicate they are confident they will manage well in the future	95%	95%
Children with a substantiated report of maltreatment who do not have a further substantiated incident of abuse within 12 months	90%	91%

Output 3: Care for children

	2001/02 Target	2001/02 Actual
Quantity		
Child placement weeks	85,900	89,273 ^a
Children's services supported	1,720	1,734
Quality		
Children Departmentally placed who have had a total of three or fewer placements	90%	91%
Indigenous children placed with Indigenous carers or services which employ Indigenous carers	85%	86%
Customer satisfaction with support provided to children's services	80%	80%
Timeliness		
Quarterly case reviews for children in care available on time	90%	86%
Customers satisfaction with the timeliness of support provided to children's services	80%	81%
Cost		
Average cost per child placement week	\$548.81	\$620
Average cost per supported service	\$3,134	\$2,651
Key effectiveness indicators		
Children abused in care by carers	0%	0.32%
Substantiated complaints per licensed child care service	0.1%	0.0534
Substantiated complaints against which action was taken	100%	100%
Note		
a Increased quantity reflects increase in the number of children in care.		

Output 4: Family and children's policy development and coordination^a

	2001/02 Target	2001/02 Actual
Quantity		
Projects which promote the interests of families and children ^b	13	14
Quality^c		
Key stakeholders satisfied with projects promoting the interests of families and children	95%	94%
Timeliness^d		
Projects promoting the interests of families and children completed on time	95%	94%
Cost		
Average cost per project promoting the interests of families and children	\$75,738	\$45,221
Key effectiveness indicators		
Customer satisfaction with service policies and practices	68%	69%
Customer satisfaction with workplace policies and practices	55%	56%

Notes

- a Four point rating scale: fully met, substantially met, partly met, did not meet. Project directors assessed the degree to which the 17 project management standards were met using this rating scale and giving reasons for each rating.
- b Five of the 14 projects completed in 2001/02 related to support required by the Department for Community Development in the change management process to establish the new Department (not directly related to this output).
- c Required quality standard: assessed to meet 12 or more of 17 predetermined quality standards at least substantially. For 2001/2002 projects were required to meet 17 quality standards, as for the previous year. This year is the second full year of operation of the project management system. Quality standards with the highest average rating were: Appointment of Project Manager/Director, Task Assignment and On Budget. Quality standard with the lowest average rating was: Risk Management. The mean rating across all quality project management standards and projects was 3.57, indicating that, on average, projects at least substantially met quality standards. Average quality ratings for individual projects ranged from 2.9 to 3.9.
- d Completed on time if project is assessed to have at least substantially met timeliness standard.

Output 5: Positive ageing

	2001/02 Target	2001/02 Actual
Quantity		
Strategic initiatives and activities implemented (excluding Seniors Card program)	60	71 ^a
Seniors Cards managed	210,000	214,220 ^b
Quality		
Satisfaction of stakeholders with strategic initiatives and activities	85%	88% ^c
Satisfaction of Seniors Card holders with the Seniors Card	80%	83% ^d
Timeliness		
Projects completed within agreed timeframes	95%	97%
Seniors Cards issued on time	100%	100%
Cost		
Average cost per strategic initiative and activity implemented (excluding Seniors Card program)	\$59,051	\$43,486 ^e
Average cost of a Seniors Card	\$3.23	\$2.95 ^f
Key effectiveness indicators		
Seniors who report that they feel valued and/or respected by the community	80%	81% ^g
People who consider ageing to be a positive and/or productive stage of life	65%	64% ^h
Community members who report that a Seniors Interests initiative has assisted them to appropriately plan for their senior years	80%	91% ⁱ
Notes		
a A greater than anticipated number of strategic initiatives and activities were implemented due to the establishment of the Volunteering Secretariat (resulting in an additional three full time staff) and an increase in the number of safety, information, policy and communication initiatives undertaken by Seniors Interests.		
b Total number of Seniors Card holders at 30 June 2002 was 217,026. The total number of cards shown is based on the average number of cards managed throughout the year. There was a significant increase in the number of renewals in 2001/2002 due to the continuing introduction of the five year renewal period (being due for renewal for the first time in 1999/2000) for Seniors Cards together with the introduction of new government concessions for seniors which encouraged many lapsed members to renew their cards.		
c Information for this measure was obtained from surveys of 108 organisations involved in seven major initiatives undertaken in 2001/2002 and from the Minister. Eighty eight percent indicated they were satisfied with the strategic initiative(s) undertaken.		
d Information for this measure was obtained by mailing out questionnaires to 1,600 Western Australian Seniors Card holders. Eighty three percent of card holders who responded (41% response rate) reported they were satisfied with the card.		
e Average cost per strategic initiative and activity was less than anticipated as a greater number of initiatives were undertaken than expected.		
f Average cost of a Seniors Card was less than the target as some of the costs were spread over two financial years.		
g Information was obtained from the 2001 community awareness and attitudes survey. Only the seniors (N=294) were asked this question. Eighty one percent said they felt respected and/or valued.		
h Information was obtained from the 2001 community awareness and attitudes survey. All respondents (N=611) were asked the question whether they felt ageing was a productive and/or positive stage of life. Sixty four percent said it was positive and/or productive.		
i Feedback was obtained from 383 people, 234 of whom attended a volunteer speakers presentation in 2001/2002. Ninety one percent indicated the presentation would assist them to plan for their senior years.		

Output 6: Policy advice, strategic initiatives and coordination to make a positive difference to WA women and reduce domestic violence

	2001/02 Target	2001/02 Actual
Quantity		
Number of advice and information services provided	4	5
Number of strategic initiatives undertaken	4	5
Number of capacity building initiatives administered	5	6
Quality		
Extent to which the Minister, other government agencies and key women's groups are satisfied with advice and information services received ^a	75%	68%
Extent to which the Minister and other government agencies and key women's groups are satisfied with the Women's Policy contribution to advancing the status of women and coordination of the government response to domestic violence ^b	75%	60% ^c 37% ^d
Extent to which grant and funding recipients are satisfied with the Women's Policy administration according to criteria ^e	70%	86%
Timeliness		
Proportion of requests for information and advice from the Minister provided on time	100%	95%
Milestones completed within agreed timeframes	70%	93%
Proportion of payments provided to domestic violence service agreements on time	80%	98%
Cost		
Cost per information/advice service	\$319,982	\$214,558
Cost per strategic initiative	\$486,336	\$295,428
Average cost of capacity building initiatives	\$355,759	\$301,742
Key effectiveness indicators		
Extent to which Women's Policy assisted government agencies to respond to the needs of their women customers	65%	70%
Extent to which the domestic violence prevention unit assisted selected government to agencies respond to the needs of women, men and children affected by domestic violence	70%	50% ^f
Extent to which the domestic violence prevention unit assisted selected non government agencies to respond to the needs of women, men and children affected by domestic violence	60%	50% ^g
Notes		
a Sample 96 government agencies and non government organisations plus the Minister, response rate 77% sampling error of five percent at the 95% confidence level. The Minister is very satisfied with the Women's Policy policy advice and information. With its restructure Women's Policy no longer provides direct information and advice to government and non government agencies. The extent to which agencies considered they were consulted regarding the planning for the Women's Convention 2002 is regarded as a reasonable proxy for the original satisfaction measure.		
b Sample 96 government agencies and non government organisations plus the Minister, response rate 77% sampling error of five percent at the 95% confidence level. Separate figures provided for advancing the status of women and domestic violence prevention, reflecting the way in which the restructured the Women's Policy has operated. Coordination of the government's response to domestic violence has replaced the coordination of the domestic violence action plan.		
c Satisfaction with contribution to advancing the status of women.		
d Satisfaction with coordination of response to domestic violence.		
e Sample 15, response rate 93% sampling error of 6% at the 95% confidence level.		
f Satisfaction of chief executive officers of lead government agencies with the contribution of the domestic violence prevention unit's coordination of the government response to domestic violence		
g Satisfaction by selected non government agencies with the contribution of the domestic violence prevention unit to the elimination of family and domestic violence.		

Output 7: Youth policy development, across sector coordination, and youth programs to promote the development and potential of young people

	2001/02 Target	2001/02 Actual
Quantity		
Units of strategic policy advice ^a	900	425
Youth programs implemented and evaluated	14	14
Youth policies developed	5	4
Quality		
Quality of strategic policy advice as assessed by Minister	80%	60%
Satisfaction with youth programs and initiatives as assessed by stakeholders	80%	91%
Quality of youth policies as assessed by stakeholders	80%	71%
Timeliness		
Strategic policy advice provided to Minister within agreed timeframes	85%	86%
Youth programs and initiatives developed within agreed timeframes	100%	80%
Youth policies developed within agreed timeframes	100%	60%
Cost		
Average cost per unit of strategic policy advice	\$1,028	\$2193
Average cost per youth program implemented and evaluated	\$382,226	\$399,386
Average cost per youth policy developed	\$119,856	\$161,290

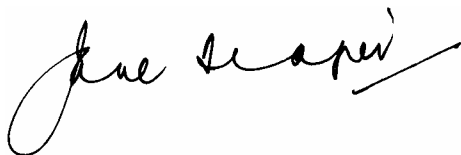
Note

- a The reduction in 'units of strategic policy advice' is attributable to:
- reduced activity level prior to and immediately after the state election in February 2001
 - new administrative arrangements introduced by the incoming government including Ministerial portfolios with broader responsibilities
 - incorporation of Youth Affairs into the Department for Community Development
 - cessation of initiatives and activities (eg Hey Minister, Sign in 2000 and Rally Australia)
 - the definition of policy advice used for this measure is broader than that in the Performance Indicator section of this report.

Performance indicators

Certification of performance indicators

I hereby certify that the indicators are based on proper records and fairly represent the performance of the Department for Community Development for the financial year 2001/2002.



Accountable Officer

15 August 2002

Opinion of the Auditor General

To the Parliament of Western Australia

DEPARTMENT FOR COMMUNITY DEVELOPMENT

PERFORMANCE INDICATORS FOR THE YEAR ENDED JUNE 30, 2002

Scope

I have audited the key effectiveness and efficiency performance indicators of the Department for Community Development for the year ended June 30, 2002 under the provisions of the Financial Administration and Audit Act 1985.

The Director General is responsible for developing and maintaining proper records and systems for preparing and presenting performance indicators. I have conducted an audit of the key performance indicators in order to express an opinion on them to the Parliament as required by the Act. No opinion is expressed on the output measures of quantity, quality, timeliness and cost.

My audit was performed in accordance with section 79 of the Act to form an opinion based on a reasonable level of assurance. The audit procedures included examining, on a test basis, evidence supporting the amounts and other disclosures in the performance indicators, and assessing the relevance and appropriateness of the performance indicators in assisting users to assess the Department's performance. These procedures have been undertaken to form an opinion as to whether, in all material respects, the performance indicators are relevant and appropriate having regard to their purpose and fairly represent the indicated performance.

The audit opinion expressed below has been formed on the above basis.

Audit Opinion

In my opinion, the key effectiveness and efficiency performance indicators of the Department for Community Development are relevant and appropriate for assisting users to assess the Department's performance and fairly represent the indicated performance for the year ended June 30, 2002.



K O O'Neil

Acting Auditor General

September 20, 2002

Indicators of effectiveness

Outcome 1

Families and individuals *achieve self reliance* and are *skilled to care for their children*

Indicators of effectiveness

- 1.1 Percentage of customers who indicate they are confident they will manage well in the future
- 1.2 Percentage of customers who have increased knowledge and skills

This indicator encompasses the following services delivered to customers:

- parent skilling services
- parenting information services
- family and individual support services
- services for young people.

1.1 Percentage of customers who indicate they are confident they will manage well in the future

An indicator of how effectively the Department has assisted customers to achieve self reliance is customers' level of confidence in their ability to manage well in the future. Customers are surveyed and report if they feel confident they will manage well in the future.

Table 1.1.1: Percentage of customers who indicate they are confident they will manage well in the future

Survey name	Survey details (2001/2002)		1998/99	Reported confidence (%)		
	Response rate	Number of respondents		1999/00	2000/01	2001/02
Family and individual support services	33.9%	1,435	88%	89%	95%	95%

Notes

- Estimated population size 166,572.
- Sample selection: customers who received a service in November to December 2001 (non government) or February to March 2002 (Department) were invited to complete a confidential survey form which was forwarded to an independent market research company for analysis.
- Total survey sample size 2,617.
- Total survey results have a 95% confidence interval of $\pm 2.58\%$.
- Survey demographics: mean age 34; Aboriginal respondents 15% of sample; non English speaking background respondents 5% of sample; male respondents 26% of sample.

1.2 Percentage of customers who have increased knowledge and skills

These services aim to assist families to gain the knowledge and skills to provide optimal care for their children. Customers of these services are surveyed and report if they have increased their knowledge and skills as a result of receiving the service.

Table 1.2.1: Customers who have increased knowledge and skills

Survey name	Survey details (2001/2002)		1998/99	Increased knowledge and skills (%)		
	Response rate	Number of respondents		1999/00	2000/01	2001/02
Family and individual support services	33.9%	1,435	94%	96%	93%	91%

Notes

- Estimated population size 166,572.
- Sample selection: customers who received a service in November to December 2001 (non government) or February to March 2002 (Department) were invited to complete a confidential survey form which was forwarded to an independent market research company for analysis.
- Total survey sample size 2,617.
- Total survey results have a 95% confidence interval of $\pm 2.58\%$.

Outcome 2

Individuals and children are *protected from abuse in families* and are *supported through crisis* and where possible *children remain with their families*

Indicators of effectiveness

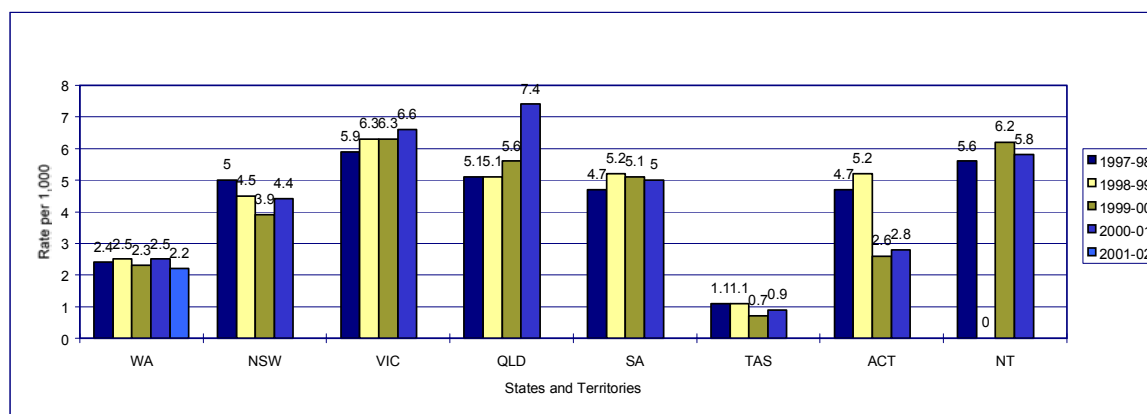
- 2.1 Extent to which children are protected from abuse in families
 - a Rate of maltreatment in the population
 - b Percentage of children who are not the subject of resubstantiated maltreatment in 12 months
- 2.2 Extent to which customers are supported through crisis
- 2.3 Extent to which children remain with their families

2.1 Extent to which children are protected from abuse in families

a Rate of maltreatment in the population

The Department seeks to impact the extent of child maltreatment occurring in the community through a range of preventive and protective services. An indicator of the level of child maltreatment is the rate of substantiated allegations of child maltreatment per 1,000 children.

Figure 2.1.1: Rate of children aged zero to 16 years who were the subject of substantiated allegations of abuse per 1,000 children in the general population



Sources

AIHW Child Protection Australia 2000/2001
ABS WA Community Profile CD Rom 2002

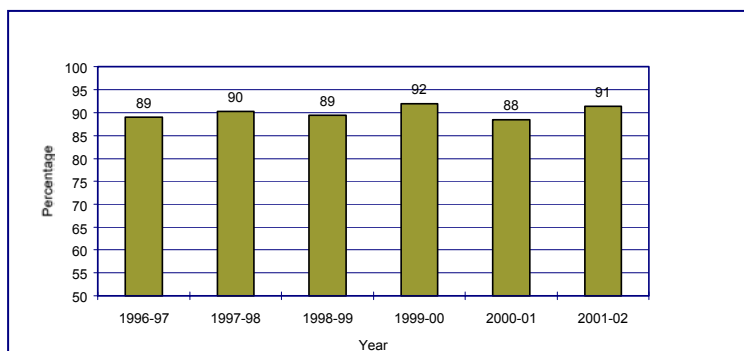
Notes

- Rates are calculated by dividing the number of children aged zero to 16 years by the estimated resident population aged zero to 16 years at 31 December of each year multiplied by 1,000.
- Some of the differences between the states and territories are due to variations in policies and practices.
- Data for other states for 2001/2002 will not be available until February 2003.

b Percentage of children who are not the subject of resubstantiated maltreatment in 12 months

The Department is the government agency responsible for ensuring the safety of children who are the subject of allegations of child maltreatment. An indicator of how successfully the Department is able to protect children from abuse in families is the extent to which substantiated abuse reported to the Department is not followed by further substantiated abuse within the ensuing 12 month period.

Figure 2.1.2: Percentage of children who are not the subject of resubstantiated maltreatment in 12 months



Note

- It is not possible at present to identify the actual date of any maltreatment event, thus the indicator uses the date the maltreatment was reported to the Department.

2.2 Extent to which customers are supported through crisis

This indicator encompasses the following services delivered to customers:

- intensive family support and treatment
- supported accommodation
- financial assistance and counselling.

Table 2.2.1: Percentage of customers receiving a crisis service who report feeling supported

Survey details (2001/2002)			Felt supported (%)			
Survey name	Response rate	Number of respondents	1998/99	1999/00	2000/01	2001/02
Crisis support services	25.2%	932	96%	97%	98%	97%

Notes

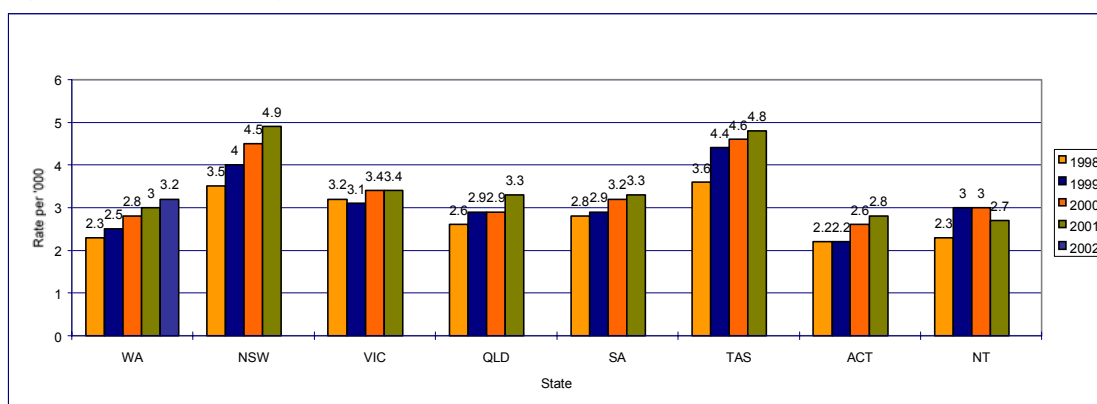
- Estimated population size 166,572.
- Sample selection: customers who received a service in November to December 2001 (non government) or February to March 2002 (Department) were invited to complete a confidential survey which was forwarded to an independent market research company for analysis.
- Total survey sample size 2,617.
- Total survey results have a 95% confidence interval of $\pm 3.20\%$.

2.3 Extent to which children remain with their families

Rate of children in supported placements

Wherever possible the Department and funded non government services work to prevent children being separated from their families. There are some circumstances however where children are placed in supported placements for reasons of safety or family crisis. The Department seeks to reduce the proportion of children in the population who are in supported placements.

Figure 2.3.1 Rate of children aged zero to 17 years in supported placements



Sources

ABS WA Community Profile CD Rom 2002
AIHW Child Protection Australia 2000/2001

Notes

- This data includes children placed with extended family but not with parents or guardians.
- Children in youth refuge accommodation are not included in the data.
- The data is based on a census on 30 June each year.
- Data for other states for 2001/02 will not be available until February 2003.

Outcome 3

Children whose placement has been approved by the Department or who are under the guardianship of the director general, or who are in child care, *receive quality care*.

Indicator of effectiveness

- 3.1 Extent to which quality care is provided
- a Percentage of children in supported placements with extended family members
 - b Stability of placements of children in care
 - c Cultural appropriateness of care: rate of placement of Aboriginal children with family members or Aboriginal carers
 - d General appropriateness of care: rate of substantiated maltreatment of children in care by carers
 - e General appropriateness of care: number of substantiated complaints per licensed child care service

3.1 Extent to which quality care is provided

Quality care is defined as having three key elements:

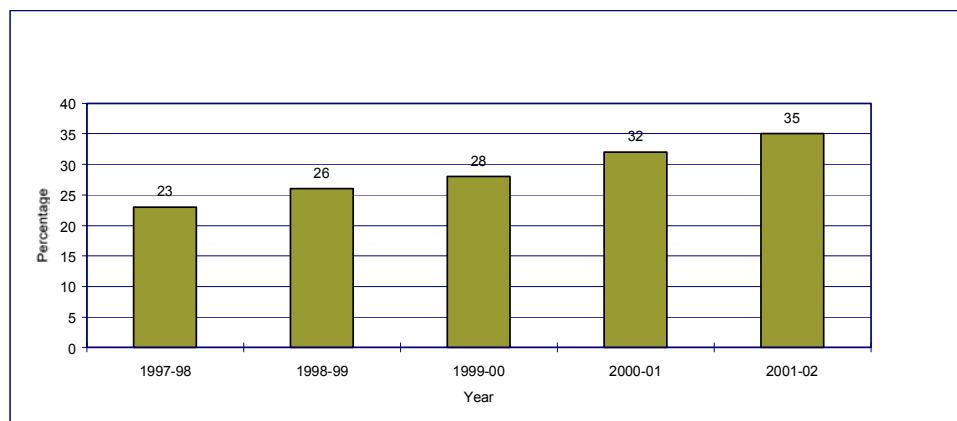
- maintenance of contact with family
- stability of placement
- cultural and general appropriateness of care.

Evidence of performance in each of the three key elements is provided below.

a Percentage of children in supported placements with extended family members

When children need to be placed away from their parents or guardians the Department seeks to maintain children within their family context by placing them with extended family members where possible and appropriate.

Figure 3.1.1: Percentage of those children aged zero to 17 years in supported placements on 30 June with extended family members



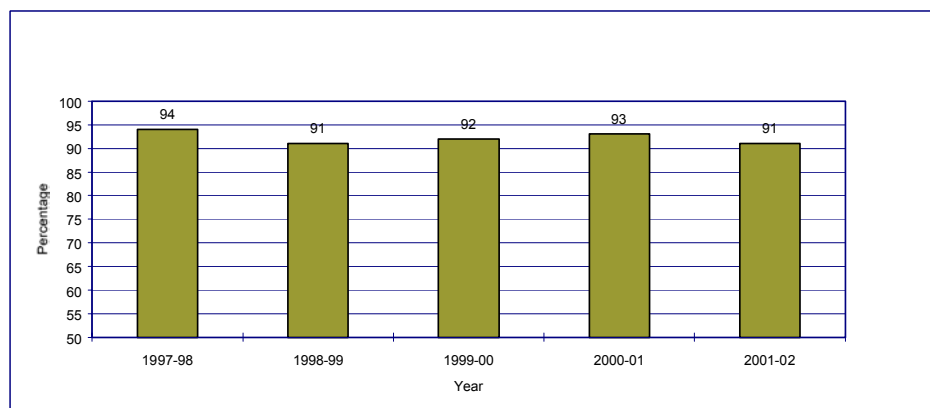
Note

- This data includes children placed with extended family but not with parents or guardians.

b Stability of placements of children in care

Stability of placement for all children in care is important for their emotional wellbeing. Three placements within a year of entering care is the national benchmark as often an emergency placement is made followed by a short term placement while family options are considered. When longer term alternative care is necessary a third placement may be required. For some children additional placements are unavoidable to enable them to access specialised services such as therapeutic, education and medical services.

Figure 3.1.2: Percentage of children entering Department care with three or fewer placements in the following 12 months

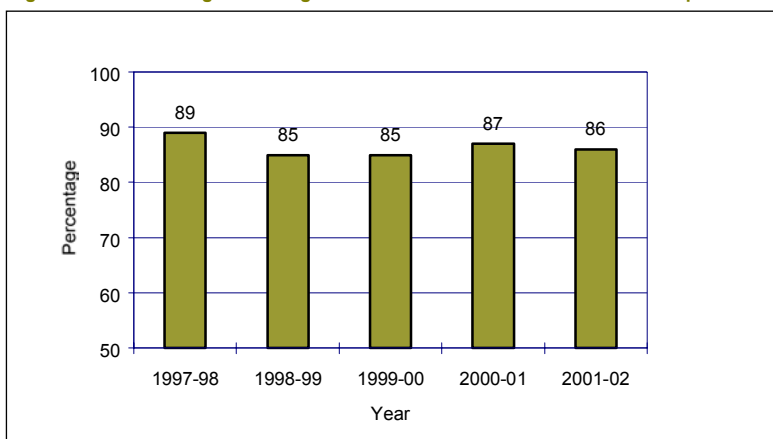


c Cultural appropriateness of care: rate of placement of Aboriginal children with family members or Aboriginal carers

Placing children in an environment which values their cultural background is important for the development of a child's sense of self and family origins. The Department has developed Aboriginal child placement principles to achieve this for Aboriginal children and their families.

If an Aboriginal child is unable to be placed with a family member or an appropriate Aboriginal carer, the director general of the Department must grant approval for the placement.

Figure 3.1.3: Percentage of Aboriginal children in care on 30 June who were placed with family members or Aboriginal carers



Notes

- The Aboriginal child placement principles recommend placement with extended family or, where this is not possible, with Aboriginal carers.
- A large number of Aboriginal placements with non Aboriginal carers or non relatives approved by the director general are emergency/short term placements.

d General appropriateness of care: rate of substantiated maltreatment of children in care by carers

The Department endeavours to ensure quality care for all children in supported placements. One measure of the quality of that care is the rate of substantiated abuse by carers of children while they are in placements.

Table 3.1.1: Percentage of children abused by carers

	1997/98	1998/99	1999/00	2000/01	2001/02
Children abused in care	0.34%	0.34%	0.13%	0.52%	0.32%

e General appropriateness of care: number of substantiated complaints per licensed child care service

The Department endeavours to ensure quality care for all children in licensed child care services. One measure of the quality of that care is the rate of substantiated complaints per child care service.

Table 3.1.2: Number of substantiated complaints per licensed service

	2000/01	2001/02
Substantiated complaints per service	0.0574	0.0534

Outcome 4

To improve the wellbeing and promote the interests of Western Australian families and children

Indicators of effectiveness

- 4.1 Extent to which families and children are satisfied with government customer service policies and practices
- 4.2 Extent to which families and children are satisfied with workplace policies and practices

These indicators are intended to reflect the impact of *family friendly policies and practices* which are in the interests of families and children. Family & Children's Policy has worked towards the implementation of policies which promote services which families describe as better meeting their needs as customers; and workplaces which are more responsive to the family care responsibilities of their employees. These changes in customer services and workplaces will benefit the wellbeing of families and children in Western Australia. Effectiveness is measured by the extent to which families and children are satisfied with workplace policies and practices and government customer service.

4.1 Extent to which families and children are satisfied with customer service in business, government and community sectors

Table 4.1.1: Satisfaction with overall family friendliness of customer services

Sector	Survey details (2001/02) Number of respondents per question	1999/00		2000/01		2001/02	
		Very satisfied (%)	Satisfied (%)	Very satisfied (%)	Satisfied (%)	Very satisfied (%)	Satisfied (%)
Business	987	33%	52%	25%	53%	29%	52%
Government (includes both state and commonwealth services)	856	29%	39%	21%	45%	24%	45%
Local government	944	38%	46%	30%	52%	29%	50%
Community	519	49%	41%	40%	47%	40%	45%

Notes

- These figures are from a phone survey which attempted to contact 4,764 people and received responses from 1,004 giving a response rate of 21%; these results have a 95% confidence interval of $\pm 3.09\%$.
- Sample was selected by computer generated random digit dialling. Proportional quotas were imposed for age, sex and country/metro residence and the data was weighted to match 1996 census figures. All respondents had either lived in Western Australia for at least six months and had at least one family member in Western Australia, or had lived in Western Australia for five years. Population: 1,540,923. 14 years and over.
- Base used above excludes those who responded that the question was not applicable to them, for example because they did not have experience with that type of service. The number rating each service sector consequently varied because some respondents did not consider that type of service relevant to them.
- Unlike the previous two years, the figures reported above include responses not only from those who were carers and dependents but from those who were neither as well.
- Satisfaction level was assessed using a six point scale from very satisfied to very dissatisfied. The third and fourth points (slightly satisfied and slightly dissatisfied) were taken to indicate a neutral response.

4.2 Extent to which families and children are satisfied with workplace policies and practices

Table 4.2.1: Satisfaction with family friendliness of workplace policies and practices

Sector	Survey details (2001/02)	1999/00		2000/01		2001/02	
	Number of respondents per question	Very satisfied (%)	Satisfied (%)	Very satisfied (%)	Satisfied (%)	Very satisfied (%)	Satisfied (%)
Employer flexibility regarding changing work arrangements (employed carer's perception) ¹	232	53%	17%	48%	17%	49%	18%
Employer flexibility regarding carer changing their work arrangements (dependent's perception) ²						Not reported, ² see note	
Family care facilities at the workplace (carer's perception)	145	32%	31%	19%	34%	28%	29%
Employer encourages employee to meet family responsibilities (carer's perception)	212	45%	30%	39%	30%	39%	31%

Notes

- These figures are from a phone survey which attempted to contact 4,764 people and received responses from 1,004 giving a response rate of 21%; these results have a 95% confidence interval of $\pm 3.09\%$.
 - This series of measures was obtained by asking questions of those respondents 20 years and over who were working carers (N=232). The population of Western Australians 20 years and above was estimated to be 1,372,738 at 30 June 2001 (ABS Cat 3201.0).
- 1 The first measure in the table has been converted from a six point rating scale from very easy to very difficult. Other measures used a six point satisfaction scale as described in table above.
 - 2 This question was inadvertently asked of adult dependents with working carers only (N=20) instead of all dependents with working carers. Data is therefore not reported due to small sample size.

Outcome 5

A community where seniors are valued and respected, where ageing is seen as a positive and productive stage of life and where the community appropriately plans for the ageing of its population

Indicators of effectiveness

- 5.1 Proportion of seniors who report that they feel valued and/or respected by the community
- 5.2 Proportion of people who consider ageing to be a positive and/or productive stage of life
- 5.3 Proportion of general community members who report they have already done or are doing something about planning for their own senior years
- 5.4 Proportion of stakeholder organisations which report that a Seniors Interests initiative has assisted them appropriately plan to meet the needs of the ageing population

5.1 Proportion of seniors who report that they feel valued and/or respected by the community

Seniors Interests takes a lead role in advocating improvements in the lives of Western Australian seniors. It promotes the concept of positive ageing and improved community attitudes towards older people in line with priorities outlined in the state government's election commitments.

While responsibility for changing community attitudes towards older people and increasing the status of seniors rests with the whole of government and the community, Seniors Interests considers it is the appropriate authority to collate and report such data.

Table 5.1.1: Proportion of seniors who report that they feel valued and/or respected by the community

	2000/01	2001/02
Proportion of seniors who report that they feel valued or very valued by the community	56%	58%
Proportion of seniors who report that they feel respected or very respected by the community	73%	76%

Sources

2001 Community Attitudes Survey March 2001 Seniors Interests
2001 Community Awareness and Attitudes Survey, December 2001, Patterson Market Research

Notes

- Population for this indicator is all people in Western Australia aged 60 years and over which is 281,319 (ABS, *Population by Age and Sex*, 3201.0. Preliminary statistics 30 June 2001).
- Sample selection: an independent market research company was instructed to randomly draw names from the white pages telephone book until a sample of approximately 600 people that met the preset stratification requirements for the sample were met. Sample size was exceeded as several interviewers were operating at the same time and would not have known target had been reached until after the event. The sample was to be stratified to achieve a sample that had 25% from each of four age groups (16-39, 40-59, 60-69 and 70+); 75% from the metropolitan area and 25% from the country; and 50% male and 50% female.
- This process ensured that approximately 50% of the sample were seniors, that is 60 years old and over.
- The overall survey interviewed 611 adults aged 16 and over. However this result is drawn from the responses of 294 senior respondents who were asked the extent to which they felt (a) valued and (b) respected by the community.
- Sample size for this indicator is 294 people. At a confidence level of 95% there is a margin of sampling error of $\pm 5.71\%$
- Response rate was 100% as the company kept contacting individuals until the required sample of approximately 300 people aged 60 years and over was reached.
- Sample size of 294 was weighted on the 1996 Census results to give a weighted sample size of 186. Indicator calculated on this figure.
- Results indicate the proportion of senior respondents who thought they were valued or very valued by the community and the percentage of senior respondents who thought they were respected or very respected by the community. All respondents 60 years old and over were asked these questions.
- Proportion of respondents who felt valued and/or respected was 81%.

5.2 Proportion of people who consider ageing to be a positive and/or productive stage of life

Seniors Interests' role is to work with government agencies and the community to promote positive ageing and improved community attitudes towards ageing so ageing is seen as a positive and/or productive stage of life.

The more positive the attitudes the community holds towards ageing the more likely it is that today's seniors and future seniors will have an improved quality of life.

Table 5.2.1: Proportion of people who consider ageing to be a positive and productive stage of life

	2000/01	2001/02
Proportion of respondents who consider ageing to be a very or fairly positive stage of life	47%	45%
Proportion of respondents who consider ageing to be a very or fairly productive stage of life	51%	52%

Sources

2001 Community Attitudes Survey, March 2001, Seniors Interests

2001 Community Awareness and Attitudes Survey, December 2001, Patterson Market Research

Notes

- Population is all people in Western Australia aged 16 years and over which is 1,484,945 (ABS, *Population by Age and Sex*, 3201.0. Preliminary statistics 30 June 2001). The indicator asks for the proportion of the community but market research ethical practice precludes surveying people less than 16 years old.
- Sample selection: an independent market research company was instructed to randomly draw names from the white pages telephone book until a sample of approximately 600 people who met the preset stratification requirements for the sample was obtained.
- Sample size is 611.
- Response rate was 100% as the company kept contacting individuals until the required sample of 600 people aged over 16 was reached.
- For the whole survey at a confidence level of 95% there is a margin of sampling error of $\pm 3.96\%$.
- Results indicate the proportion of respondents who thought ageing was a very or fairly positive stage of life and the percentage of respondents who thought ageing was a very or fairly productive stage of life. All respondents were asked these questions.
- The results showed no significant differences in the responses from seniors and others.
- Proportion of respondents who consider ageing to be a positive and/or productive stage of life was 64%.

5.3 Proportion of general community members who report they have already done or are doing something about planning for their own senior years

Seniors Interests promotes the importance of planning for later life among the community. Planning will assist today's seniors and future seniors to improve their quality of life in their later years.

Seniors Interests does not claim the results presented below are a direct result of its activities but that its strategies have an impact on the extent to which community members plan for their senior years.

Table 5.3.1: Proportion of general community members who report they have already done or are doing something about planning for their own senior years

	1998/99	2000/01	2001/02
Proportion of a respondents who report they have already done or are doing something about planning for their senior years	35%	35%	36%

Sources

1998 Community Attitudes Survey, Seniors Interests

2001 Community Attitudes Survey, March 2001, Seniors Interests

2001 Community Awareness and Attitudes Survey, December 2001, Patterson Market Research

Notes

- Information was obtained for this measure in 1998/99, 2000/01 and 2001/02.
- Population is all people in WA aged 16 to 69 years which is 1,339,551 (ABS, *Population by Age and Sex*, 3201.0. Preliminary statistics 30 June 2001). The indicator refers to planning for retirement. As most people aged 70 or more have already retired and any planning has already been undertaken, they have been excluded from the population.
- Sample selection: an independent market research company was instructed to randomly draw names from the white pages telephone book until a sample of 600 people who met the preset stratification requirements for the sample was obtained. The stratification ensured that approximately 75% of the sample of 600 were aged 16 to 69 years.
- Sample size for this indicator is 465. At a confidence level of 95% there is a margin of sampling error of $\pm 4.54\%$.
- Response rate was 100% as the company kept contacting individuals until the required sample of approximately 450 people aged 16 to 69 years was reached.
- Sample size of 465 was weighted on the 1996 Census results to give a weighted sample size of 519. Indicator calculated on this figure.
- These results represent the number of respondents who stated they have already done or are already doing something about planning, not just financial but in all areas of life, for their senior years (70 years and over).
- This measure looks for long term attitudinal change throughout the state.

5.4 Proportion of stakeholder organisations which report that a Seniors Interests initiative has assisted them plan appropriately to meet the needs of the ageing population

Seniors Interests promotes the importance of planning for Western Australia's ageing population and instigates and coordinates initiatives to encourage stakeholders to plan for the ageing population. In 2001/02 initiatives were funded to establish the Geraldton Resource Centre, research into the prevalence of elder abuse and the Carers' Health Awareness and Retreats program.

Table 5.4.1: Proportion of stakeholder organisations who report that a Seniors Interests initiative assisted them to plan appropriately to meet the needs of the ageing population

	2000/01	2001/02
Proportion of a respondents who report a Seniors Interests initiative was helping them to a large or reasonable extent to plan to meet the needs of the ageing population	82%	80%

Sources

Grants for Local Government: Follow Up Survey Evaluation Report 2000/2001, Seniors Interests
Stakeholder Evaluation 2002, Seniors Interests

Notes

- Population for this indicator is all stakeholders involved in Seniors Interests initiatives to assist organisations to plan to meet the needs of the ageing population.
- In 2001/02 Seniors Interests undertook three initiatives to assist organisations to plan to meet the needs of the ageing population. These were funding to establish the Geraldton Resource Centre (one stakeholder); research into the prevalence of elder abuse (three stakeholders); and the Carers Health Awareness and Retreats program (one stakeholder).
- The sample size for this indicator is all five stakeholders.
- Response rate was 100%.
- Results indicate the proportion of respondents who thought the initiative would assist their organisation in planning for an ageing population at least to some extent.

Outcome 6

Improvement in the status of Western Australian women and a reduction in domestic violence.

Indicators of effectiveness

- 6.1 Extent to which Women's Policy has assisted government agencies respond to the needs of their women customers ¹
- 6.2 Extent to which the Domestic Violence Prevention Unit (DVPU) has assisted selected government and non government agencies respond to the needs of women, men and children affected by domestic violence

The Women's Policy Office seeks to contribute to an *improvement in the status of women* and a *reduction in domestic violence*. The office seeks to have an *impact* on these outcomes through the provision of strategic initiatives, advice, information and coordination services to government departments and the community.

To promote *improvement in the status of women*, services must be appropriately targeted. This requires the identification of key areas of concern and stakeholders with responsibility for progressing strategies to achieve improvements in these key areas. This is measured by the extent to which the office has assisted identified agencies in responding to the needs of women in key areas.

In order to contribute to a *reduction in domestic violence*, the Domestic Violence Prevention Unit (DVPU) coordinates the across government response to family and domestic violence. The effectiveness of the DVPU's contribution is measured by the extent to which the DVPU has contributed to strategies responding to the needs of those affected by domestic violence.

The DVPU uses an independently conducted survey to measure effectiveness. The groups surveyed were chief executive officers of relevant government agencies, government agencies, domestic violence grant recipients, non government women's organisations, domestic violence groups and other groups or organisations identified as having responsibility for strategies identified priority areas.

6.1 Extent to which Women's Policy has assisted government agencies respond to the needs of their women customers

Table 6.1.1: Extent to which Women's Policy has assisted government agencies respond to the needs of their women customers

	1996/97	1998/99	1999/00	2000/01	2001/02
Percentage of respondents satisfied with the extent to which Women's Policy has assisted them to respond to the needs of their women customers	47%	43%	53%	63%	70%

Notes

- Survey population 31 government agencies or offices with which Women's Policy has had contact in 2001/02; reduced from previous year due to a reduction in the number of government departments.
- 27 respondents provides a response rate 87%.
- Survey results have a 95% confidence interval of $\pm 6.77\%$.
- 1997/98 data has not been provided as it is not compatible with the series.

¹ Previous measurement of this indicator included the 'extent to which agencies respond to women customers as a separate group and target services appropriately' this was an initiative of the Government Two Year Plan for Women 1999-2001 and is no longer relevant to the work of the office.

6.2 Extent to which the Domestic Violence Prevention Unit (DVPU) has assisted selected government and non government agencies respond to the needs of women, men and children affected by domestic violence

Table 6.2.1: Extent to which the unit has assisted government and non government agencies respond to the needs of those affected by domestic violence

	1997/98	1998/99	1999/00	2000/01	2001/02
Percentage of chief executive officers satisfied ¹	80%	100%	89%	50%	50%
Percentage of non government organisations satisfied ²	-	-	-	63%	50%

Notes

- 1 Satisfaction of chief executive officers of lead government agencies with the domestic violence prevention unit's coordination of a government response to family and domestic violence.
 - Survey population seven lead agency chief executive officers and the Minister.
 - Sample selection: all seven chief executive officers were surveyed.
 - Response rate 100%.
 - 50 percent were satisfied, 37.5% were dissatisfied and 12.5% did not know.
- 2 Satisfaction of selected non government agencies with the domestic violence prevention unit's coordination of a government response to family and domestic violence.
 - Survey population: 19 selected non government organisations with an interest in domestic violence.
 - 16 respondents provide a response rate 84%.
 - Survey results have a 95% confidence interval of $\pm 9.74\%$.
 - 50 percent were satisfied, 25% were dissatisfied and 25% did not know.

Outcome 7

Enable young people to make more considered decisions about matters that affect and influence their lives and development.

Indicator of effectiveness

7.1 Level of client satisfaction with the relevance and appropriateness of activities developed or delivered by Youth Affairs

To enable young people to make considered decisions they need access to information, advice and support that is relevant and appropriate. Youth Affairs seeks to provide information, advice and support to young people through direct and indirect program funding, and through collaboration with government and non government organisations which have contact with youth.

7.1 Level of client satisfaction with the relevance and appropriateness of activities developed or delivered by Youth Affairs

The client satisfaction survey seeks to determine from client agencies and organisations (which represent or work with young people) their satisfaction with the relevance and appropriateness of the programs and initiatives that aim to assist young people in making informed decisions about their lives.

Table 7.1.1: Level of client satisfaction with the relevance and appropriateness of activities developed or delivered by Youth Affairs

	2000/01	2001/02
Number of survey responses	292	124
Number of responses rating Youth Affairs activities as "relevant to young people" as satisfactory to excellent (equating to 4–5 on a 5 point scale)	227	96
Percentage of respondents satisfied with relevance	77.7%	77.4%
Number of responses rating Youth Affairs activities as "appropriate to the needs of young people" as satisfactory to excellent (equating to 4–5 on a 5 point scale)	223	94
Percentage of respondents satisfied with "appropriateness"	76.4%	75.8%

Notes

- The scale used 1 very dissatisfied to 5 very satisfied.
- Survey population 470 organisations that represent or have an interest in all young people in the state.
- Sample size: survey forms were sent to 235 organisations (50 percent of population).
- Response rate: 53%, 124 surveys were returned.
- Survey results have a 95% confidence interval of $\pm 7.55\%$.

Indicators of efficiency

Output 1: Family and individual support

Indicators of efficiency

- 1.1 Average total cost per funded non government parenting service
- 1.2 Average total cost per parent skilling case
- 1.3 Average total cost per parenting information contact
- 1.4 Average total cost per funded non government family, youth and individual support service
- 1.5 Cost per family, youth and individual support casework service
- 1.6 Cost per child concern report assessment

1.1 Average total cost per funded non government parenting service

The Department funds a range of non government services to assist parents in their parenting role.

Table 1.1.1: Average total cost per funded non government parenting service

	1999/00	2000/01	2001/02
Total cost ¹	\$2,343,670	\$2,543,434	\$2,916,699
Total funded services	10	13	12
Average total cost per funded service	\$234,367	\$195,648 ²	\$243,058

Notes

- 1 Total cost includes cost of administering and supporting funded services as well as monies provided for the purchase of services.
- 2 Two new services were funded for only six months of 2000/01.

1.2 Average total cost per parent skilling case

The Department provides a range of services aimed at developing parenting skills including in home parenting advice and parenting courses.

Table 1.2.1: Average total cost per parent skilling case

	1999/00	2000/01	2001/02
Total cost	\$5,853,302 ¹	\$5,439,438	\$4,297,770
Number of cases	2,825	2,282	1,815
Average total cost per case	\$2,072	\$2,384	\$2,368

Notes

- 1 One service did not report on data for January to June 2000. The costs of this service for the period were deducted from the total cost.
- 2 The number of cases figures for 1999/00 and 2000/01 have been corrected following an error and therefore differ from previously published figures.

1.3 Average total cost per parenting information contact

Services include the Department's parenting information centres, telephone helplines and parenting information on the Department's website.

Table 1.3.1: Average total cost per parenting information contact

	1999/00	2000/01	2001/02
Total cost	\$4,374,079	\$5,362,727	\$6,091,133
Number of parenting information contacts	159,650	155,328	160,620
Average total cost per contact	\$27	\$35	\$38

1.4 Average total cost per funded non government family, youth and individual support service

The Department funds a range of non government family, youth and individual support services. These include youth drop in centres, streetwork services, family support agencies, neighbourhood houses, counselling services, youth counselling services and day centres.

Table 1.4.1: Average total cost per funded non government family, youth and individual support service

	1999/00	2000/01	2001/02
Total cost ¹	\$14,205,231	\$14,186,346	\$13,955,442
Total funded services	192	190	199
Average total cost per funded service	\$73,986	\$74,665	\$70,128

Note

1 Total cost includes the cost of administering and supporting funded services as well as monies provided for the purchase of services.

1.5 Cost per family, youth and individual support casework service

Officers of the Department provide a casework service to disadvantaged, socially isolated families and individuals to assist them develop knowledge, skills and links to community resources which will enhance their personal development and maintain supportive relationships.

Table 1.5.1: Cost per family, youth and individual support casework service

	1999/00	2000/01	2001/02
Total cost	\$23,048,713	\$24,778,251	\$23,134,246
Number of casework services	6,230	5,634	4,403
Cost per casework service	\$3,699	\$4,398	\$5,254

1.6 Cost per child concern report assessment

The Department receives reports from the public where concern is registered about the wellbeing of children. When these reports are received, staff assess what services are required to assist these families.

Table 1.6.1: Cost per child concern report assessment

	1999/00	2000/01	2001/02
Total cost	\$6,293,457	\$6,932,163	\$5,834,738
Number of child concern reports	4,209	3,747	3,424
Cost per child concern report	\$1,495	\$1,850	\$1,704

Output 2: Child and family safety

Indicators of efficiency

- 2.1 Average total cost per funded non government family safety service
- 2.2 Average total cost per Department family safety casework service
- 2.3 Average total cost per funded non government crisis support service
- 2.4 Average total cost per application for financial assistance
- 2.5 Average total cost per crisis response contact
- 2.6 Cost per child maltreatment allegation
- 2.7 Percentage of investigations that meet required timeframes

This output provides services which aim to help families develop the knowledge and skills to enable them to care for their children safely and deal with the effects of abuse within the family, including family violence. Services include intensive family support for parents plus counselling and treatment to alleviate the effects of abuse within the family. Crisis services assist families and individuals overcome the immediate circumstances of a crisis and gain knowledge and skills to prevent or better manage future crises.

2.1 Average total cost per funded non government family safety service

The Department funds a range of non government services which provide support to people experiencing family violence, including children who have witnessed violence, and families requiring counselling and treatment as a result of child sexual abuse.

Table 2.1.1: Average total cost per funded non government family safety service

	1999/00	2000/01	2001/02
Total cost ¹	\$5,307,891	\$5,272,526	\$5,671,818
	44	47	50
Total funded services			
Average total cost per funded service	\$120,633	\$112,181	\$113,436

Note

- 1 Total cost includes the cost of administering and supporting funded services as well as monies provided for the purchase of services.

2.2 Average total cost per Department family safety casework service

Department family safety services include intensive family support and treatment services to deal with the effects of abuse, delivered through local offices or specialist teams and services such as the men's domestic violence helpline.

Table 2.2.1: Average cost per Department family safety casework service

	2000/01	2001/02
Total cost	\$6,093,420	\$6,780,970
Total family casework services	802	831
Average cost per casework service	\$7,598	\$8,160

2.3 Average total cost per funded non government crisis support service

Funded non government crisis support services include supported accommodation services for women and children escaping family violence, homeless adults and young people, and financial counselling services.

Table 2.3.1: Average total cost per funded non government crisis support service

	1999/00	2000/01	2001/02
Total cost ¹	\$25,997,534	\$25,151,110	\$25,899,679
Total funded services	152	150	152
Average total cost per funded service	\$171,036	\$167,674	\$170,393

Note

- 1 Total cost includes the cost of administering and supporting funded services as well as monies provided for the purchase of services.

2.4 Average total cost per application for financial assistance

The Department provides financial assistance to customers experiencing a crisis. Services include budgeting advice, debt negotiation, development of customer personal plans, referral to a non government financial counsellor and financial assistance. Each application for assistance is assessed to determine customer eligibility and need for assistance.

Table 2.4.1: Average total cost per application for financial assistance

	1999/00	2000/01	2001/02
Total cost ¹	\$8,659,009	\$7,529,063	\$6,378,566
Total application	25,200	21,991	17,887
Average total cost per application	\$344	\$342	\$357

Note

1 Total cost includes the cost of administering and supporting funded services as well as the funds used to support customers in crisis.

2.5 Average total cost per crisis response contact

The Department provides a crisis care service to respond 24 hours a day, seven days a week to people experiencing crises.

Table 2.5.1: Average total cost per crisis response contact

	1997/98	1998/99	1999/00	2000/01	2001/02
Total cost	\$2,513,928	\$2,501,139	\$2,652,425	\$2,759,789	\$2,764,283
Total crisis response contacts	45,778	48,882	55,107	54,480	55,072
Average total cost per crisis response contact	\$55	\$51	\$48	\$51	\$50

2.6 Cost per child maltreatment allegation

The Department has a statutory responsibility to investigate allegations of child maltreatment. This may involve contact with a number of people who have information about the care and safety of the children involved, interviewing children and meeting with other professionals (for example, medical staff). In some instances the result of the investigation will lead to the Department making care and protection applications. The indicator of efficiency used is the total cost to the Department of responding to a child maltreatment allegation.

Table 2.6.1: Cost per child maltreatment allegation

	1999/00	2000/01	2001/02
Total cost	\$7,175,506	\$9,879,312	\$10,413,150
Number of child maltreatment allegations	2,609	2,828	3,036
Cost per child maltreatment allegation	\$2,750	\$3,493	\$3,430

2.7 Percentage of investigations that meet required timeframes

Timeliness of response to referrals about possible maltreatment of children is an important component of efficient service delivery. Referrals are assessed and, where an investigation is warranted, priorities and timeframes of up to five working days are allocated.

Table 2.7.1: Percentage of investigations that meet required timeframes

Priority	1997/98	1998/99	1999/00	2000/01	2001/02
1 Within 24 hours	67%	89%	97%	99%	100%
2 Two to five working days	74%	87%	90%	86%	82%
Overall	71%	88%	93%	91%	88%

Output 3: Care for children

Indicators of efficiency

3.1 Cost of providing one week of supported care per child

3.2 Average total cost of regulating and supporting the children's services industry per licensed/supported service

3.1 Cost of providing one week of supported care per child

To ensure quality placements and support to children in supported placements the Department assesses, registers and reviews carers and organisations funded to provide care for children. The indicator of efficiency of ensuring quality placements and support is the cost of one week of supported care for a child.

Table 3.1.1: Cost of providing one week of supported care per child

	1999/00	2000/01	2001/02
Total cost of care for children	\$38,674,794	\$42,743,230	\$55,101,460
Total number of placement weeks	74,474	79,540	89,273
Total cost of one week of supported care per child	\$519	\$537	\$617

3.2 Average total cost of regulating and supporting the children's services industry per licensed/supported service

The Department has an important role in licensing and supporting a wide variety of children's services. The measure of efficiency calculated is the total cost of this support per supported/licensed service.

Table 3.2.1: Average total cost of regulating and supporting the children's services industry per licensed/ supported service

	1999/00	2000/01	2001/02
Total cost	\$4,606,275	\$4,562,346	\$4,576,729
Number of licensed/supported services ¹	1,700	1,719	1,734
Average cost per licensed/supported service	\$2,710	\$2,654	\$2,639

Note

1 The licensed/supported services include all children's services for which Department, through its staff, provides licensing, funding, support, advisory or other services.

Output 4: Family and child policy development and coordination

Indicators of efficiency

4.1 Average total cost per project promoting the interests of families and children

4.1 Average total cost per project promoting the interests of families and children

Table 4.1.1: Average total cost per policy project

Type of policy project completed	1999/00	2000/01	2001/02
Policy advice projects	2	4	2
Policy research projects	7	6	5
Policy coordination projects	2	5	6
Policy information projects	3	4	1
Total	14	19	14
Total cost	\$1,134,263	\$1,041,958	\$706,991
Average cost per policy project	\$81,019	\$54,840	\$50,499

Notes

- Includes all costs including salary, depreciation, contingency expenditure, and accrued amounts.
- A slightly higher smaller number of policy projects were completed in this year (14) than had been estimated (13).
- Five of the policy coordination projects were related to the change management process involved in the establishment of the new Department, work that was not directly related to output 4.

Output 5: Positive ageing

Indicators of efficiency

- 5.1 Number and average cost of strategic initiatives and activities implemented (excluding Seniors Card program)
- 5.2 Number and average cost of Seniors Cards managed

5.1 Number and average cost of strategic initiatives and activities implemented (excluding Seniors Card program)

Seniors Interests undertakes and administers strategic initiatives and activities to promote positive ageing, improve community attitudes towards older people and encourage planning for the ageing population in line with the state government's election commitments.

These strategic initiatives and activities include ensuring the Minister, government agencies and the community are kept fully informed of issues relating to the ageing population; statewide or across government initiatives intended to contribute to long lasting change; and initiatives to assist non government and community organisations provide services, enhance community participation and increase community recognition of the contribution made by seniors.

Table 5.1.1: Number and average cost of strategic initiatives and activities implemented (excluding Seniors Card program)

	1999/00	2000/01	2001/02
Total cost	\$6,966,490	\$3,051,463	\$3,087,489
Number of strategic initiatives and activities implemented (excluding the Seniors Card program)	76	63	71
Average cost per item	\$91,664	\$48,436	\$43,486

Notes

- Strategic initiatives and activities include Seniors Week 2001, Seniors Awards and Seniors Media Awards 2001, Greatlife Expo 2001, carers policy and initiatives, elder protection strategy, multigenerational strategy, ministerials, Volunteer Speakers program, Seniors Information Service, planning for the 6th Global Conference on Ageing (October 2002), volunteering strategies, supporting healthy ageing concepts and planning for later life.
- The increase in the number of strategic initiatives and activities in 2001/02 was due to the establishment of the Volunteering Secretariat (resulting in Seniors Interests having an additional three full time staff) and an increase in the number of safety, information, policy and communication initiatives undertaken by Seniors Interests.
- The decrease in the average cost in 2001/02 was a result of an increase in the number of strategic initiatives and activities undertaken.

5.2 Number and average cost of Seniors Cards managed

The Seniors Card is used as a major tool by Seniors Interests to enhance positive ageing. The financial benefits associated with the Seniors Card encourage seniors to actively participate in the community.

At 30 June 2002 there were 217,026 Seniors Card holders throughout the state representing 77% of all Western Australians aged 60 years and older, and approximately 83% of eligible seniors.

Table 5.2.1: Number and average cost of Seniors Cards managed

	1997/98	1998/99	1999/00	2000/01	2001/02
Number of new Seniors Cards issued	25,397	20,703	20,686	19,032	18,445
Number of renewals	8,015	2,713	6,805	36,161	40,722
Total number of Seniors Cards issued	33,412	23,416	27,491	55,193	59,167
Average number of Seniors Cards managed	154,997	171,855	182,289	197,409	214,220
Total cost of Seniors Cards managed	\$313,000	\$309,000	\$661,892	\$584,153	\$631,153
Average cost per Seniors Card	\$2.02	\$1.80	\$3.63	\$2.96	\$2.95

Notes

- A significant increase in the number of renewals in 2001/02 was due to the continuing introduction of the five year renewal period (being due for renewal for the first time in 1999/00) for Seniors Cards together with the introduction of new government concessions for seniors which encouraged many lapsed members to renew their cards.
- The total number of Seniors Card holders as at 30 June 2002 was 217,026. The total number of seniors cards shown in the table is based on the average number of Seniors Cards managed throughout the year
- The cost of managing the Seniors Card includes new cards, renewals, deletions to the database and maintaining existing seniors card members.
- According to the Australian Bureau of Statistics 1997 survey Usage and Uptake of the Seniors Card, approximately 83% of all seniors in Western Australia are eligible for the card. These are the most recent statistics available.
- The increase in the cost of managing the Seniors Card for 1999/00 was a result of including overheads and salaries in the total cost. These costs were not included in previous years.
- Decrease in expenditure in 2000/01 was due to the delay in the launch of the Seniors Card discount directory.
- Decrease in expenditure in 2001/02 (in comparison to 1999/00) was a result of some of the costs being spread over two financial years.

Output 6: Policy advice, strategic initiatives and coordination to make a positive difference for WA women and reduce domestic violence

Indicators of efficiency

6.1 Average cost per information and advice service

6.2 Average cost per strategic initiative

6.3 Average cost of administering capacity building initiatives

6.1 Average cost per information and advice service

Table 6.1.1: Average cost per information and advice service

	1999/00	2000/01	2001/02
Total cost of information and advice services	\$1,271,816	\$1,238,584	\$1,072,790
Number of advice and information services provided	4	4	5
Average cost per advice and information service	\$317,954	\$309,646	\$214,558

6.2 Average cost per strategic initiative

Table 6.2.1: Average cost per strategic initiative

	1999/00	2000/01	2001/02
Total cost of strategic initiatives	\$1,701,960	\$1,882,508	\$1,477,142
Number of strategic initiatives	4	4	5
Average cost per strategic initiative	\$425,490	\$470,627	\$295,428

6.3 Average cost of administering capacity building initiatives

Table 6.3.1: Average cost of administering capacity building services

	1999/00	2000/01	2001/02
Total cost of administering capacity building services	\$1,833,655	\$1,721,340	\$1,810,452
Number of capacity building initiatives administered	5	5	6
Average cost of administering capacity building initiatives	\$366,731	\$344,268	\$301,742

Output 7: Youth policy development, across sector coordination, and youth programs to promote the development and potential of young people

Indicators of efficiency

- 7.1 Average cost per unit of strategic policy advice
- 7.2 Average cost per youth program implemented and evaluated
- 7.3 Average cost per youth policy developed

7.1 Average cost per unit of strategic policy advice

Table 7.1.1: Average cost per unit of strategic policy advice

	2000/01	2001/02
Total cost of strategic policy advice	N/a	\$186,712
Number of strategic policy advice services provided	N/a	57
Average cost per unit of strategic policy advice	N/a	\$3,276

7.2 Average cost per youth program implemented and evaluated

Table 7.2.1: Average cost per youth program implemented and evaluated

	2000/01	2001/02
Total cost of youth programs implemented and evaluated	N/a	\$6,860,798
Number of youth programs implemented and evaluated	N/a	14
Average cost per youth program implemented and evaluated	N/a	\$490,057

7.3 Average cost per youth policy developed

Table 7.3.1: Average cost per youth policy developed

	2000/01	2001/02
Total cost of youth policy development	N/a	\$120,953
Number of youth policies developed	N/a	4
Average cost of youth policy developed	N/a	\$30,238

Note

- This is a new output measure therefore comparative results based on previous years information cannot be provided.

Financial Statements for the year ended 30 June 2002

Statement of Certification

The accompanying financial statements of the Department for Community Development have been prepared in compliance with the provisions of the Financial Administration and Audit Act 1985 from proper accounts and records to present fairly the financial transactions for the financial year ending 30 June 2002 and the financial position as at 30 June 2002.

At the date of signing we are not aware of any circumstances which would render the particulars included in the financial statements misleading or inaccurate.



Accountable Officer
15 August 2002



Principal Accounting Officer
15 August 2002

Opinion of the Auditor General To the Parliament of Western Australia

DEPARTMENT FOR COMMUNITY DEVELOPMENT

FINANCIAL STATEMENTS FOR THE YEAR ENDED JUNE 30, 2002

Scope

I have audited the accounts and financial statements of the Department for Community Development for the year ended June 30, 2002 under the provisions of the Financial Administration and Audit Act 1985.

The Director General is responsible for keeping proper accounts and maintaining adequate systems of internal control, preparing and presenting the financial statements, and complying with the Act and other relevant written law. The primary responsibility for the detection, investigation and prevention of irregularities rests with the Director General.

My audit was performed in accordance with section 79 of the Act to form an opinion based on a reasonable level of assurance. The audit procedures included examining, on a test basis, the controls exercised by the Department to ensure financial regularity in accordance with legislative provisions, evidence to provide reasonable assurance that the amounts and other disclosures in the financial statements are free of material misstatement and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial statements are presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements in Australia and the Treasurer's Instructions so as to present a view which is consistent with my understanding of the Department's financial position, its financial performance and its cash flows.

The audit opinion expressed below has been formed on the above basis.

Audit Opinion

In my opinion,

(i) the controls exercised by the Department for Community Development provide reasonable assurance that the receipt and expenditure of moneys and the acquisition and disposal of property and the incurring of liabilities have been in accordance with legislative provisions; and

(ii) the Statement of Financial Performance, Statement of Financial Position, Statement of Cash Flows, Output Schedule of Expenses and Revenues and Summary of Consolidated Fund Appropriations and Revenue Estimates and the Notes to and forming part of the financial statements are based on proper accounts and present fairly in accordance with applicable Accounting Standards and other mandatory professional reporting requirements in Australia and the Treasurer's Instructions, the financial position of the Department at June 30, 2002 and its financial performance and its cash flows for the year then ended.



K O O'NEIL
ACTING AUDITOR GENERAL
September 20, 2002

Department for Community Development Statement of Financial Performance for the year ended 30 June 2002

	Note	2001/02 (\$'000)	2000/01 (\$'000)
COST OF SERVICES			
Expenses from ordinary activities			
Employee expenses	4	71,846	69,419
Contracts and services	5	14,407	14,193
Depreciation and amortisation	6	3,749	4,096
Doubtful debt expenses		371	312
Operating expenses	7	9,586	10,472
Accommodation expenses	8	9,345	8,777
Grants and subsidies		22,748	17,056
Funding for services		53,829	50,554
Net loss on disposal of non current assets	9	283	80
Capital user charge	10	4,278	0
Total cost of services		<u>190,442</u>	<u>174,959</u>
Revenues from ordinary activities			
User charges and fees	11	215	288
Revenues from Commonwealth Government	12, 2m	17,633	17,507
Other revenues	13	3,795	3,235
Total revenues from ordinary activities		<u>21,643</u>	<u>21,030</u>
NET COST OF SERVICES		168,799	153,929
REVENUES FROM GOVERNMENT			
Appropriations	14	169,924	149,906
Liabilities assumed by the Treasurer	15	314	5,688
Resources received free of charge	16	313	192
Total revenues from government		<u>170,551</u>	<u>155,786</u>
CHANGE IN NET ASSETS BEFORE RESTRUCTURING		1,752	1,857
Net revenues/(expenses) from restructuring	17	<u>0</u>	<u>(3,531)</u>
CHANGE IN NET ASSETS AFTER RESTRUCTURING		1,752	(1,674)
Net increase/(decrease) in asset revaluation reserve	32	<u>1,021</u>	<u>5,558</u>
TOTAL CHANGES IN EQUITY OTHER THAN THOSE RESULTING FROM TRANSACTIONS WITH WA STATE GOVERNMENT AS OWNERS		<u>2,773</u>	<u>3,884</u>

The Statement of Financial Performance should be read in conjunction with accompanying notes.

Department for Community Development Statement of Financial Position as at 30 June 2002

	Note	2001/02 (\$'000)	2000/01 (\$'000)
CURRENT ASSETS			
Cash assets	18	8,210	6,445
Restricted cash assets	19	3,091	3,156
Receivables	20	1,393	1,932
Amount receivable for outputs	21	2,686	0
Prepaid expenses	22	5,568	6,458
Total current assets		20,948	17,991
NON CURRENT ASSETS			
Restricted cash assets	19	1,842	1,581
Amount receivable for outputs	21	2,163	0
Property, office machines, furniture and equipment	23, 27	30,089	29,089
Leasehold improvements	24, 27	7,078	4,550
Restricted assets	25, 27	21,132	20,374
Work in progress	26, 27	981	3,550
Total non current assets		63,285	59,144
Total assets		84,233	77,135
CURRENT LIABILITIES			
Payables	28	1,442	2,083
Accrued salaries	29	1,421	1,755
Provisions	30	11,464	10,603
Lease incentive liability	31	20	6
Total current liabilities		14,347	14,447
NON CURRENT LIABILITIES			
Provisions	30	3,326	3,693
Lease incentive liability	31	308	333
Total non current liabilities		3,634	4,026
Total liabilities		17,981	18,473
EQUITY			
	32		
Contributed equity		4,817	0
Accumulated surplus		22,892	21,140
Asset revaluation reserve		38,543	37,522
Total equity		66,252	58,662
Total liabilities and equity		84,233	77,135

The Statement of Financial Position should be read in conjunction with accompanying notes.

Department for Community Development Statement of Cash Flows for the year ended 30 June 2002

	Note	2001/02 (\$'000) Inflows (Outflows)	2000/01 (\$'000) Inflows (Outflows)
CASH FLOWS FROM GOVERNMENT			
Recurrent appropriations	14	165,075	142,125
Contributed equity/appropriations	32	4,817	7,781
Net cash provided by government		<u>169,892</u>	<u>149,906</u>
Utilised as follows:			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee expenses		(71,324)	(61,815)
Contracts and services		(14,374)	(14,220)
Operating expenses		(9,485)	(9,818)
Accommodation		(9,252)	(8,736)
Grants and subsidies		(22,662)	(16,984)
Funding for services		(54,161)	(50,950)
Capital user charge		(4,278)	0
GST payments on purchases		(9,718)	(9,360)
Receipts			
User charges and fees		215	288
Revenues from Commonwealth Government		17,633	17,507
Other revenues		1,757	1,947
GST receipt on sales		126	85
GST received from taxation authority		10,059	8,628
Net cash (used in)/from operating activities	33b	<u>(165,464)</u>	<u>(143,428)</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for purchase of non current assets		(2,515)	(3,785)
Proceeds from the sale of non current assets		48	0
Net cash (used in)/from investing activities		<u>(2,467)</u>	<u>(3,785)</u>
Net increase/ (decrease) in cash held		<u>1,961</u>	<u>2,693</u>
Cash assets at the beginning of the reporting period		11,182	10,337
Cash assets transferred from/(to) other sources		0	(1,848)
Cash at the end of the reporting period	33(a)	<u>13,143</u>	<u>11,182</u>

The Statement of Cash Flows should be read in conjunction with accompanying notes.

Department for Community Development

Output Schedule of Expenses and Revenues for the year ended 30 June 2002

	Family and individual support services		Child and family safety		Care for children		Family and children's policy development and coordination	
	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)
COST OF SERVICES								
Expenses from ordinary activities								
Employee expenses	23,826	26,935	16,395	17,148	25,942	20,333	489	550
Contracts and services	5,075	5,950	3,139	3,065	4,484	3,250	67	270
Depreciation and amortisation	1,441	1,851	928	1,086	1,267	1,044	40	38
Doubtful debts expense	-	-	350	295	21	17	-	-
Operating expenses	3,027	4,276	2,086	2,312	2,816	2,384	45	110
Accommodation expenses	3,618	3,888	2,085	2,122	2,882	2,101	59	57
Grants and subsidies	2,386	2,102	1,953	2,026	13,666	11,488	-	4
Funding for services	15,202	14,206	30,368	28,545	7,025	6,669	-	12
Net loss on disposal of non current assets	90	35	69	24	86	20	4	1
Capital user charges	1,566	-	1,205	-	1,489	-	2	-
Total cost of services	56,231	59,243	58,578	56,623	59,678	47,306	706	1,042
Revenues from ordinary activities								
User charges and fees	58	182	42	80	52	11	-	-
Revenues from Commonwealth Government	2,516	2,056	12,622	14,131	2,474	872	-	-
Other revenues	1,149	1,404	930	1,027	1,149	217	-	-
Total revenues from ordinary activities	3,723	3,642	13,594	15,238	3,675	1,100	-	-
NET COST OF SERVICES	52,508	55,601	44,984	41,385	56,003	46,206	706	1,042
REVENUES FROM GOVERNMENT								
Appropriations	56,456	52,324	43,408	42,226	53,631	44,531	934	987
Liabilities assumed by the Treasurer	112	2,309	86	1,739	106	1,305	-	-
Resources received free of charge	115	86	88	71	110	35	-	-
Total revenues from Government	56,683	54,719	43,582	44,036	53,847	45,871	934	987
CHANGE IN NET ASSETS BEFORE RESTRUCTURING	4,175	(882)	(1,402)	2,651	(2,156)	(335)	228	(55)
Net revenues/(expenses) from restructuring	-	-	-	-	-	-	-	-
CHANGE IN NET ASSETS AFTER RESTRUCTURING	4,175	(882)	(1,402)	2,651	(2,156)	(335)	228	(55)

Department for Community Development

Output Schedule of Expenses and Revenues for the year ended 30 June 2002

	Strategic initiatives and activities to promote and plan for positive ageing		Policy advice, strategic initiatives and coordination to make a positive difference for WA women and reduce domestic violence		Youth policy development, across sector coordination, and youth programs to promote the development and potential of young people		Drug abuse strategy coordination and drug abuse treatment and prevention		TOTAL	
	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)
COST OF SERVICES										
Expenses from ordinary activities										
Employee expenses	1,693	1,785	2,115	2,137	1,386	531	-	-	71,846	69,419
Contracts and services	563	683	432	769	647	206	-	-	14,407	14,193
Depreciation and amortisation	26	32	36	43	11	2	-	-	3,749	4,096
Doubtful debts expense	-	-	-	-	-	-	-	-	371	312
Operating expenses	650	530	518	725	444	135	-	-	9,586	10,472
Accommodation expenses	246	300	273	251	182	58	-	-	9,345	8,777
Grants and subsidies	155	89	103	169	4,485	1,178	-	-	22,748	17,056
Funding for services	374	215	860	748	-	159	-	-	53,829	50,554
Net loss on disposal of non current assets	7	-	18	-	9	-	-	-	283	80
Capital user charge	5	-	6	-	5	-	-	-	4,278	-
Total cost of services	3,719	3,634	4,361	4,842	7,169	2,269	-	-	190,442	174,959
Revenues from ordinary activities										
User charges and fees	51	7	-	-	12	8	-	-	215	288
Revenues from Commonwealth Government	-	5	-	193	21	250	-	-	17,633	17,507
Other revenues	172	241	14	16	381	330	-	-	3,795	3,235
Total revenues from ordinary activities	223	253	14	209	414	588	-	-	21,643	21,030
NET COST OF SERVICES	3,496	3,381	4,347	4,633	6,755	1,681	-	-	168,799	153,929
REVENUES FROM GOVERNMENT										
Appropriations	4,012	3,146	4,873	4,282	6,610	2,410	-	-	169,924	149,906
Liabilities assumed by the Treasurer	-	131	2	164	8	40	-	-	314	5,688
Resources received free of charge	-	-	-	-	-	-	-	-	313	192
Total revenues from government	4,012	3,277	4,875	4,446	6,618	2,450	-	-	170,551	155,786
CHANGE IN NET ASSETS BEFORE RESTRUCTURING	516	(104)	528	(187)	(137)	769	-	-	1,752	1,857
Net revenues/(expenses) from restructuring	-	-	-	-	-	185	-	(3,716)	-	(3,531)
CHANGE IN NET ASSETS AFTER RESTRUCTURING	516	(104)	528	(187)	(137)	954	-	(3,716)	1,752	(1,674)

Department for Community Development Summary of Consolidated Fund Appropriations and Revenue Estimates for the year ended 30 June 2002

	2001/02 Estimate \$'000	2001/02 Actual \$'000	Variance \$'000	2001/02 Actual \$'000	2000/01 Actual \$'000	Variance \$'000
PURCHASE OF OUTPUTS						
Item 103 Net amount appropriated to purchase outputs	171,925	169,175	(2,750)	169,175	164,429	4,746
Item 104 contribution to Western Australian Family Foundation Trust Account	560	560	-	560	560	-
Amount authorised by other statutes - Salaries and Allowances Act 1975	189	189	-	189	189	-
Total appropriations provided to purchase outputs	172,674	169,924	(2,750)	169,924	165,178	4,746
Details of expenditure by outputs						
Family and individual support services	65,618	56,231	(9,387)	56,231	59,243	(3,012)
Child and family safety	62,118	58,578	(3,540)	58,578	56,623	1,955
Care for children	52,534	59,678	7,144	59,678	47,306	12,372
Family and children's policy development and coordination	985	706	(279)	706	1,042	(336)
Strategic initiatives and activities to promote and plan for positive ageing	4,221	3,719	(502)	3,719	3,634	85
Policy advice, strategic initiatives and coordination to make a positive difference for WA women and reduce domestic violence	5,004	4,361	(643)	4,361	4,842	(481)
Youth policy development, across sector coordination, and youth programs to promote the development and potential of young people	6,875	7,169	294	7,169	2,269	4,900
Total cost of outputs	197,355	190,442	(6,913)	190,442	174,959	15,483
Less retained revenue	(19,009)	(21,643)	(2,634)	(21,643)	(21,030)	(613)
Net cost of outputs	178,346	168,799	(9,547)	168,799	153,929	14,870
Adjustment for movement in cash balances and other accrual items	(5,672)	1,125	6,797	1,125	5,092	(3,967)
Total appropriation provided to purchase outputs	172,674	169,924	(2,750)	169,924	159,021	10,903
CAPITAL						
Item 181 Capital contribution	4,817	4,817	-	4,817	4,566	251
Capital expenditure						
Capital appropriations	4,817	4,817	-	4,817	3,784	1,033
Adjustment for movement in cash balances and other funding sources	1,439	(792)	(2,231)	(792)	782	(1,574)
Total capital expenditure	6,256	4,025	(2,231)	4,025	4,566	(541)
GRAND TOTAL OF APPROPRIATIONS	177,491	174,741	(2,750)	174,741	163,587	11,154

The Summary of Consolidated Fund Appropriations and Revenue Estimates should be read in conjunction with accompanying notes.

The comparative figures for 2000/01 have been revised to report accrual information rather than the cash information reported in this Summary for 2000/01, to provide more meaningful comparative information with the figures presented for the current financial year, for the purposes of the Explanatory Statement required by Treasurer's Instruction 945. The financial effect in the current year of this change in reporting is that the total cost of outputs for 2000/01 reported in this Summary is \$159,021, whereas in the Summary for 2000/01 the total cost of outputs was \$142,125.

Notes to the Financial Statements for the year ended 30 June 2002

1 Department's objectives and funding

Objectives and funding

The Department's purpose is to improve the social wellbeing of all individuals, families and communities in Western Australia.

The Department for Community Development is predominantly funded by Parliamentary appropriations while also having a net appropriation arrangement. A determination by the Treasurer, pursuant to Section 23A of the Financial Administration and Audit Act, provides for the retention of moneys received by the Department.

The financial statements encompass all funds through which the Department for Community Development controls resources to carry on its functions.

2 Significant accounting policies

a General statement

The financial statements constitute a general purpose financial report which has been prepared in accordance with Australian Accounting Standards and UIG (Urgent Issues Group) Consensus Views as applied by the Treasurer's Instructions. Several of these are modified by the Treasurer's Instructions to vary the application, disclosure, format and wording. The Financial Administration and Audit Act and the Treasurer's Instructions are legislative provisions governing the preparation of financial statements and take precedence over Australian Accounting Standards and UIG Consensus Views. The modifications are intended to fulfil the requirements of general application to the public sector together with the need for greater disclosure and also to satisfy accountability requirements.

If any such modification has a material or significant financial effect on the reported results, details of that modification and, where practicable, the resulting financial effect is disclosed in individual notes to these financial statements.

b Basis of accounting

The financial statements have been prepared in accordance with Australian Accounting Standard AAS 29 as modified by Treasurer's Instruction 1101A.

The statements have been prepared on the accrual basis of accounting using historical cost convention with the exception that certain non current physical assets which, subsequent to initial recognition, have been measured on the fair value basis in accordance with the option under AAS 38(5.1). Land and buildings controlled by the agency and revalued by an independent valuation by the Valuer General's Office as at 30 June 2002 are included in the financial statements at their revalued amount. Increments and decrements to the value of these assets have been brought to account in accordance with AAS38 "Accounting for the Revaluation of Non Current Assets".

c Output appropriations

Output appropriations are recognised as revenues in the period in which the Department gains control of the appropriated funds. The Department gains control of appropriated funds at the time those funds are deposited into the Department's bank account or credited to the holding account held at the Department of Treasury and Finance.

d Contributed equity

Under UIG 38 "Contributions by Owners Made to Wholly Owned Public Sector Entities" transfers in the nature of equity contributions must be designated by the Government (owners) as contributions by owners (at the time of, or prior to transfer) before such transfers can be recognised as equity contributions in the financial statements. Capital contributions (appropriations) have been designated as contributions by owners and have been credited directly to contributed equity in the Statement of Financial Position. All other transfers have been recognised in the Statement of Financial Performance. Prior to the current reporting period, capital appropriations were recognised as revenue in the Statement of Financial Performance. Capital appropriations which are repayable to the Treasurer are recognised as liabilities.

e Net appropriation determination

Pursuant to section 23A of the Financial Administration and Audit Act, the net appropriation determination by the Treasurer provides for retention of the following moneys received by the Department:

- Proceeds from fees and charges and;
- Proceeds from training courses provided.

Retained revenues may only be applied to the outputs specified in the 2001/02 budget statements.

Details of the retained revenues are disclosed in the Summary of Consolidated Fund Appropriation and Revenue Estimates.

f Operating accounts

Amounts appropriated are deposited into the operating account and any revenues which are the subject of net appropriation determinations are also deposited into the operating account. All payments of the Department are made from the operating account.

Notes to the Financial Statements for the year ended 30 June 2002

g Valuation of non current assets

Non current assets controlled by the Department have been included either at cost or at valuation. The revaluation of land and buildings was performed in June 2002 with an independent valuation by the Valuer General's Office.

The transitional provisions in AAS38 (10.9) (b) have been applied to leasehold improvements and restricted assets.

h Depreciation of non current assets

All non current assets having a limited useful life are systematically depreciated over their useful lives in a manner which reflects the consumption of their future economic benefits.

Depreciation is provided for on the straight line basis, using rates which are reviewed annually. Major depreciation periods are:

Buildings	25 years
Furniture	
Fabric furniture	5 years
Wood furniture	10 years
Metal furniture	15 years
Office equipment	5 years
Electrical equipment	5 years
Computer equipment	4 years
Computer software	3 years

Leasehold improvements are depreciated on a straight line basis over the life of the lease or the life of the asset, whichever is less.

i Employee entitlements

Annual leave

This entitlement is recognised at current remuneration rates and is measured at the amount unpaid at the reporting date in respect to employees service up to that date.

Long service leave

A liability for long service leave is recognised and is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date. Consideration is given when assessing expected future payments, to expected future wage and salary levels including relevant on costs, experience of employee departures and periods of service. Expected future payments are discounted using interest rates to obtain the estimated future cash outflows.

This method of measurement of the liability is consistent with the requirements of the AAS 30 "Accounting for Employee Entitlements" and includes superannuation on costs.

Superannuation

Staff may contribute to the Pension Scheme, a defined benefits Pension Scheme now closed to new members, or to the Gold State Superannuation Scheme, a defined benefit lump sum scheme now also closed to new members. All staff who do not contribute to either of these schemes become non contributory members of the West State Superannuation Scheme, an accumulation fund complying with the Commonwealth Government's Superannuation Guarantee (Administration) Act 1992. All of these schemes are administered by the Government Employees Superannuation Board (GESB).

The superannuation expense comprises the following elements:

- (i) Change in the unfunded employer's liability in respect of current employees who are members of the Pension Scheme and current employees who accrued a benefit on transfer from that scheme to the Gold State Superannuation Scheme.
- (ii) Employer contributions paid to the Gold State Superannuation Scheme and West State Superannuation Scheme.

The superannuation expense does not include payment of pensions to retirees as this does not constitute part of the cost of services provided by the Department in the current year.

A revenue "Liabilities assumed by Treasurer" equivalent to (i), is recognised under Revenues from Government in the Statement of Financial Performance, as the unfunded liability is assumed by the Treasurer. GESB makes the benefit payments and is recouped by the Treasurer.

From 1 July 2001 the Department was funded for employer contributions in respect of the Gold State Superannuation Scheme and the West State Superannuation Scheme. These contributions were paid to the GESB during the year. The GESB subsequently paid the employer contributions in respect of the Gold State Superannuation Scheme to the Consolidated Fund. Prior to 1 July 2001, an amount equivalent to the employer contributions which would have been paid to the Gold State Superannuation Scheme and the West State Superannuation Scheme if the Department had made concurrent employer contributions to these Schemes, was included in superannuation expense. The amount was also included in the revenue item "Liabilities assumed by the Treasurer".

Notes to the Financial Statements for the year ended 30 June 2002

j Leases

The Department has entered into a number of operating lease arrangements for buildings, motor vehicles, and computer hardware, where the lessor effectively retains all of the risks and benefits incident to ownership of the items held under the operating leases. Equal instalments of the lease payments are charged to the operating statement over the lease term as this is representative of the pattern of benefits to be derived from the leased property.

Where lease incentive benefits have been received, they have been recognised as a liability which will be reduced by the amount by which the lease rental payment made during any reporting period is greater than the rental expense for that period (note 31).

The Department's commitment in respect of operating leases is disclosed in note 34. The Department has no finance lease commitments at this time.

k Accounts receivable, accounts payable, accrued expenses and accrued salaries

Accounts receivable are recognised at the amounts receivable as they are due for settlement no more than 30 days from the date of recognition, unless otherwise negotiated. Collectability of accounts receivable is reviewed on an ongoing basis. Debts which are known to be uncollectable are written off. A provision for doubtful debts is raised for debts which are unlikely to be collectable.

Accrued salaries suspense account consists of amounts paid annually into a suspense account to largely meet the additional cash outflow in the year when 27 pay days occur instead of the normal 26 (note 19). No interest is received on this account.

Accounts payable and accrued expenses are recognised when the Department becomes obliged to make future payments as a result of the purchase of goods and services. These amounts are generally settled within 30 days.

Accrued salaries represents the amount due to staff but unpaid at the end of the financial year, as the end of the last pay period for that financial year does not coincide with the end of the financial year. Accrued salaries are settled within a few days of the financial year end. The Department considers the carrying amount of accrued salaries to be equivalent to the net fair value.

l Net fair values of financial assets and liabilities

Net fair values of financial instruments are determined on the following basis:

Monetary financial assets and liabilities not traded in an organised financial market - cost basis
Carrying amounts of debtors, accounts payable and accruals (note 37).

m Revenue

As from 1999/00 the Department's accounting treatment for commonwealth revenue has been amended such that grant instalments are recognised as revenue in the period of receipt as required by AAS 15 rather than being allocated to a future period for which they may have been granted.

Under current revenue retention arrangements, proceeds from the sale of assets must initially be paid into the Consolidated Fund before the funds can be made available to the Department by way of supplementary appropriation.

n Comparative figures

Comparative figures are, where appropriate, reclassified so as to be comparable with the figures presented in the current financial year. Accrual appropriation was introduced from 1 July 2001 and is the basis for reporting for 2001/02.

Notes to the Financial Statements for the year ended 30 June 2002

3 Outputs of the Department for Community Development

The budget for 2001/02 was framed in terms of activities/outputs, consequently financial reporting for the year is also analysed in terms of activities/outputs.

Information about the Department's outputs and the expenses and revenues which are reliably attributable to those outputs, is set out in the Output Schedule.

The key outputs of the Department and its objectives are:

Output 1: Family and individual support services

The objective of this output is to assist community members achieve self reliance and develop knowledge and skills about parenting; and to help young people effectively manage their lives.

Output 2: Child and family safety

The objective of this output is to support families and individuals in crisis, reduce the occurrence and effects of abuse within families, and ensure the safety of children.

Output 3: Care for children

The objective of this output is to provide quality care for children placed in care; and to ensure safe and good quality child care.

Output 4: Family and children's policy development and coordination

The objective of this output is to strengthen families and their links with communities and improve access to family friendly government, business and community services.

Output 5: Strategic initiatives and activities to promote and plan for positive ageing

The objective of this output is to identify trends and encourage planning for an ageing population; provide policy, advice, strategic analysis and information to the Minister and organisations in all sectors of the community; undertake promotional, educational and community initiatives to improve attitudes towards older people; and initiate strategies and facilitate the provision of goods and services, including management of the Seniors Card and Telephone Information Service, to enhance positive ageing.

Output 6: Policy advice, strategic initiatives and coordination to make a positive difference for Western Australia women and reduce domestic violence

The objective of this output is to work with government and the community for a measurable improvement in opportunities and outcomes for Western Australian women and a reduction in domestic violence.

Output 7: Youth policy development, across sector coordination and youth programs to promote the development and potential of young people

The objective of this output is to develop, coordinate and implement youth policy initiatives and programs across government and non government which addresses the needs of young people

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
4 Employee expenses		
Wages and salaries	51,906	50,925
Superannuation	6,040	5,688
Leave accruals and other salary costs	9,610	9,948
Workers compensation premiums	3,487	2,127
Fringe benefits tax	803	731
	<u>71,846</u>	<u>69,419</u>
5 Contracts and services		
Contractors and consultants	10,013	9,717
Leased equipment	342	435
Repairs and maintenance - equipment	188	477
Motor vehicle costs	3,715	3,399
Facilities	149	165
	<u>14,407</u>	<u>14,193</u>
6 Depreciation and amortisation		
Depreciation		
Buildings	600	623
Furniture and equipment	450	474
Computer equipment	768	1,007
Restricted assets - buildings	222	214
	<u>2,040</u>	<u>2,318</u>
Amortisation		
Leasehold improvements		
Controlled assets	814	759
Restricted assets	895	1,019
	<u>1,709</u>	<u>1,778</u>
	<u>3,749</u>	<u>4,096</u>
7 Operating expenses		
Communications	2,817	2,747
Consumables	2,849	3,812
Staffing costs	1,772	1,666
Training	690	784
Travel	1,102	1,215
Other	356	248
	<u>9,586</u>	<u>10,472</u>
8 Accommodation expenses		
Lease rentals	5,528	4,980
Repairs and maintenance - buildings	890	847
Insurance - general	405	323
Construction materials	178	65
Minor works	835	1,028
Cleaning, gardening, security, rates and taxes	704	726
Power, water and gas	805	808
	<u>9,345</u>	<u>8,777</u>
9 Net loss on disposal of non current assets		
Land and buildings	127	0
Furniture and equipment	0	1
Computer equipment	156	19
Leasehold improvements - restricted	0	65
Other	0	(5)
	<u>283</u>	<u>80</u>
Proceeds on sale of non current assets	<u>48</u>	<u>0</u>

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
10 Capital user charge		
	4,278	0

A capital user charge rate of 8% has been set by the government for 2001/02 and represents the opportunity cost of capital invested in the net assets of the Department used in provisions of outputs. The charge is calculated on the net assets adjusted to take account of exempt assets. Payments are made to the Department of Treasury and Finance on a quarterly basis.

11 User charges and fees

Hostels - board and allowances	9	5
Adoption fees	33	78
Family centre revenue	7	69
Rent/hire of facilities	52	43
Criminal records screening	8	11
Training	106	81
Freedom of information	0	1
	<u>215</u>	<u>288</u>

12 Revenues from Commonwealth Government

Recurrent		
Children's Services Program	404	251
Family Law Court	1,213	1,190
Supported Accommodation Assistance Program	15,861	15,394
Unattached Refugee Minors Program	51	35
Aboriginal Childcare Training Programs	0	40
Aboriginal and Torres Strait Islander Employment Strategy	0	36
Christmas/Cocos Island Service Delivery Programs	83	112
Domestic Violence Partnerships	0	194
National Youth Week	21	0
Centenary of Federation	0	250
Promotional Initiatives	0	5
	<u>17,633</u>	<u>17,507</u>

In accordance with AAS 15, Commonwealth revenue is recognised in the period of receipt.

The Commonwealth Government has a service delivery agreement with the State Government of Western Australia for the provision of services to Christmas Island and Cocos-Keeling Island.

Opening balance	117	117
Funding from the Commonwealth	83	112
	<u>200</u>	<u>229</u>
Payments by program		
Administration costs	155	112
Balance carried forward	<u>45</u>	<u>117</u>

13 Other revenues

Contributions by officers to the Executive Motor Vehicle Scheme	55	54
Rebates and reimbursements	229	409
Bad debt recovery	9	16
Miscellaneous	3,502	2,756
	<u>3,795</u>	<u>3,235</u>

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02	2000/01
	(\$'000)	(\$'000)
14 Appropriations from Consolidated Fund		
Output appropriations (i)	169,924	142,125
Capital appropriations (ii)		
Community centres	0	2,253
Computing hardware and software	0	2,450
Long day care facilities	0	578
Adolescent and child support service	0	1,318
Furniture and office equipment	0	150
Office accommodation and relocation	0	167
Hostels/group homes	0	865
	<u>169,924</u>	<u>149,906</u>

- (i) Output appropriations are accrual amounts as from 1 July 2001 reflecting the full price paid for outputs purchased by the government. The appropriation revenue comprises a cash component and a receivable. The receivable "Amounts receivable for Outputs" (holding account) comprises depreciation expense for the year and any agreed increase in leave liability during the year.

Cash received from government	165,075	149,906
Amount receivable for outputs	<u>4,849</u>	<u>0</u>
	<u>169,924</u>	<u>149,906</u>

- (ii) Capital appropriations were revenue in 2001 (year ended 30 June 2001). From 1 July 2001 capital appropriations, termed capital contributions, have been designated as contributions by owners and are credited straight to equity in the Statement of Financial Position.

15 Liabilities assumed by the Treasurer

Superannuation	<u>314</u>	<u>5,688</u>
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This represents the unfunded liability of current members of the Pension Scheme and the current members who accrued a benefit on transfer from the Pension Scheme to the Gold State Superannuation Scheme.

From 1 July 2001 employer contributions were paid to the GESB in respect of the Gold State Superannuation Scheme and the West State Superannuation Scheme. Prior to that, the unfunded liability in respect of these schemes was assumed by the Treasurer.

16 Resources received free of charge

Operating expenses	<u>313</u>	<u>192</u>
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Resources received free of charge has been determined on the basis of the following estimates provided by agencies:

Office of the Auditor General		
- external audit services	83	75
Crown Solicitor's Office		
- legal services	187	71
Department of Land Administration		
- land information and valuation services	3	1
Department of Housing and Works		
- leasing services	39	34
Valuer General's Office		
- property valuation	0	8
Department of Health		
- health services	0	3
Department of Education		
- education services	1	0
	<u>313</u>	<u>192</u>

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
17 Net revenues from restructuring		
The Department assumed the responsibility of Office of Youth Affairs on 9 March 2001. On 1 July 2000 the functions of Western Australian Drug Abuse Strategy Office were transferred to the Office of Premier and Cabinet.		
Western Australian Drug Abuse Strategy Office		
Assets		
- Current	0	(1,848)
- Non current	0	(2,123)
Liabilities		
- Current	0	161
- Non current	0	94
Net assets transferred out	0	(3,716)
Office of Youth Affairs		
Assets		
- Current	0	357
- Non current	0	20
Liabilities		
- Current	0	(128)
- Non current	0	(64)
Net assets taken up	0	185
Total net assets taken up/(total net assets transferred out)	0	(3,531)
18 Cash assets		
Operating bank account at Commonwealth Bank	8,178	6,412
Cash advances	32	33
	8,210	6,445
19 Restricted cash assets		
Current		
Child Welfare Benevolent Fund	0	4
Community Services Trust Account	50	27
WA Family Foundation	666	877
Supported Accommodation Assistance Program	2,352	2,196
Children's Services Program	13	43
Unattached Refugee Minors Program	10	9
Non current		
Accrued Salaries Suspense Account	1,842	1,581
	4,933	4,737

The above cash held in the controlled trust accounts can only be used for specific designated purposes. The Child Welfare Benevolent Fund Trust has been closed.

20 Receivables

	Gross		Provision for doubtful debts		Net	
	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)
Foster subsidy	83	93	53	60	30	33
Salary overpayments	9	14	2	2	7	12
Burials	167	147	102	78	65	69
Workers compensation	53	47	0	0	53	47
Other	351	543	0	0	351	543
GST recoverable	887	1,228	0	0	887	1,228
	1,550	2,072	157	140	1,393	1,932

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
21 Amounts receivable for outputs		
Current	2,686	0
Non current	2,163	0
	4,849	0

This asset represents the non cash component of output appropriations. It is restricted in that it can only be used for asset replacement or payment of leave liability.

22 Prepaid expenses

Operating costs	502	725
Funding for services	5,066	5,733
	5,568	6,458

23 Property, office machines, furniture and equipment

	Cost or valuation		Accumulated depreciation		Written down value	
	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)
At cost:						
Office machines, furniture and equipment	3,102	3,064	2,300	1,956	802	1,108
Computer equipment and software	2,255	6,080	1,798	4,758	457	1,322
	5,357	9,144	4,098	6,714	1,259	2,430
At valuation:						
Land	13,944	12,571	0	0	13,944	12,571
Buildings	15,351	14,083	467	0	14,884	14,083
Office machines, furniture and equipment	348	415	346	410	2	5
Computer equipment and software	1,619	1,780	1,619	1,780	0	0
	31,262	28,849	2,432	2,190	28,830	26,659
<i>Property, offices machines, furniture and equipment</i>	36,619	37,993	6,530	8,904	30,089	29,089

The decrease in computer equipment is due to an operating lease arrangement for computer hardware (personal computers) that the Department entered into in 2001/02.

The increase in land and buildings is mainly due to take up of assets not previously recognised in prior years.

24 Leasehold improvements

	Cost or valuation		Accumulated depreciation		Written down value	
	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)
At valuation:						
Leasehold improvements	10,358	7,015	3,280	2,465	7,078	4,550
<i>Leasehold improvements</i>	10,358	7,015	3,280	2,465	7,078	4,550

The increase in leasehold improvements is due to timely capitalisation of work in progress on completion of projects.

The 2000/01 leasehold improvements, cost or valuation and accumulated depreciation have been restated in this year's financial statements. The written down value has remained unchanged.

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
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25 Restricted assets

These assets are restricted due to limitations being placed on the purpose and functions for which the assets can be used, in either lease documents, land vested in the Minister's name or agreements made with the Commonwealth.

	Cost or valuation		Accumulated depreciation		Written down value	
	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)	2001/02 (\$'000)	2000/01 (\$'000)
At valuation:						
Land	10,419	9,460	0	0	10,419	9,460
Buildings	5,552	5,486	203	0	5,349	5,486
Leasehold improvements	8,739	7,909	3,375	2,481	5,364	5,428
Restricted assets	24,710	22,855	3,578	2,481	21,132	20,374

The increase in leasehold improvements is due to timely capitalisation of work in progress on completion of projects.

The 2000/01 restricted leasehold improvements, cost or valuation and accumulated depreciation have been restated in this year's financial statements. The written down value has remained unchanged.

26 Work in progress

Work in progress has been included at cost:

Parenting information centres	39	83
Family centre upgrades	85	78
Community houses	569	760
Office complex	0	226
Office refurbishment	0	1,215
Hostels	6	697
Software development	0	379
Occasional care upgrades	182	112
Child care	100	0
	981	3,550

Work in progress is capitalised on completion of projects

27 Reconciliation schedule of non current assets

Reconciliations of the carrying amounts of property, plant, equipment, leasehold improvements and restricted assets at the beginning and end of the current financial year are set out below.

	Land	Buildings	Office machines, furniture and equipment	Computer equipment and software	Leasehold improvements	Restricted assets land	Restricted assets buildings	Restricted assets leasehold improvements	Work in progress	Total
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Carrying amount at start of year	12,571	14,083	1,113	1,322	4,550	9,460	5,486	5,428	3,550	57,563
Additions	985	1,480	141	116	3,342	245	218	831	2,132	9,490
Disposals	(70)	(61)		(213)					(4,701)	(5,045)
Revaluation increments	458					714				1,172
Revaluation decrements		(18)					(133)			(151)
Depreciation and amortisation		(600)	(450)	(768)	(814)		(222)	(895)		(3,749)
Carrying amount at end of year	13,944	14,884	804	457	7,078	10,419	5,349	5,364	981	59,280

28 Payables

Payables and accrued expenses

Liability for goods and services	1,319	2,000
Liability for private trusts	50	32
Liability for employee funded leave entitlements	73	51
	1,442	2,083

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
29 Accrued salaries		
Amounts owing for six working days from 21 June to 30 June 2002 (2001: six working days)	1,421	1,755
In 2000/2001 this amount was overstated.		
30 Provisions		
Employee entitlements		
Current liabilities		
Liability for annual leave	4,175	4,171
Liability for long service leave **	7,034	6,111
Liability for free passes to the coast and travel days	77	83
Liability for time off in lieu	48	86
Liability for public holidays	130	152
	11,464	10,603
Non current liabilities		
Liability for long service leave	3,326	3,693
	14,790	14,296
** Liability for long service leave as at 30 June 2001 has been adjusted to include superannuation on costs and measurement of pro rata amounts at present value method in accordance with AAS 30.		
31 Lease incentive liability		
This amount represents the rent that would have been paid but for the rent free and reduced rent period included in the lease. This amount will be amortised over the life of the lease. This relates to rent accruing to Women's Policy Office.		
Current liabilities	20	6
Non current liabilities	308	332
32 Equity		
Equity represents the residual interest in the net assets of the agency. The government holds the equity interest in the Department on behalf of the community. The asset revaluation reserve represents that portion of equity resulting from the revaluation of non current assets.		
Contributed equity		
Balance at the beginning of the year	0	0
Capital contributions	4,817	0
Balance at the end of the year	4,817	0
From 1 July 2001 capital appropriations termed capital contributions, have been designated as contributions by owners and are credited straight to equity in the Statement of Financial Position.		
Accumulated surplus		
Balance at the beginning of the year	21,140	22,814
Change in net asset	1,752	(1,674)
Balance at the end of the year	22,892	21,140
Asset revaluation reserve		
Balance at the beginning of the year	37,522	31,964
Revaluations during the year	1,021	5,558
Balance at end of the year	38,543	37,522
Total equity	66,252	58,662

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
33 Notes of the Statement of Cash Flows		
a Reconciliation of cash		
Cash at the end of the financial year as shown in the Statement of Cash Flows is reconciled to the related items in the Statement of Financial Position as follows:		
Cash assets	8,210	6,445
Restricted cash	4,933	4,737
	<u>13,143</u>	<u>11,182</u>
b Reconciliation of net cost of services to net cash flows providing by/(used in) operating activities		
Net cost of services (Statement of financial performance)	(168,799)	(153,929)
Non cash items		
Depreciation and amortisation	3,749	4,096
Doubtful debts	371	0
Prior period adjustment	(2,038)	(563)
Superannuation expense	314	5,688
Resources received free of charge	313	192
(Profit)/loss on sale of property, plant and equipment	283	80
(Increase)/decrease in assets		
Current receivables	(182)	(1,153)
Current prepayments	891	(1,279)
Current assets transferred from other sources	0	357
Increase/(decrease) in liabilities		
Current payables	(641)	1,139
Current provisions	861	2,724
Current accrued salaries	(334)	420
Current liabilities transferred from other sources	0	32
Other current liabilities	14	0
Non current provisions	(366)	(1,256)
Other non current liabilities	(25)	(6)
Non current liabilities transferred from other sources	0	30
Net GST receipts/(payments)	466	0
Change in GST in receivables/payables	(341)	0
Net cash provided by/(used in) operating activities	<u>(165,464)</u>	<u>(143,428)</u>
34 Lease commitments		
Commitments in relation to leases contracted for at the reporting date but not recognised as liabilities, payable:		
- Within a year	5,115	4,072
- Later than one year and not later than five years	5,476	5,368
- Later than five years	42	60
	<u>10,633</u>	<u>9,500</u>
Representing:		
Cancellable operating leases	3,012	1,820
Non cancellable operating leases	7,621	7,680
	<u>10,633</u>	<u>9,500</u>
Non cancellable operating lease commitments		
- Within a year	3,417	3,162
- Later than one year and not later than five years	4,162	4,458
- Later than five years	42	60
	<u>7,621</u>	<u>7,680</u>

Notes to the Financial Statements for the year ended 30 June 2002

		2001/02 (\$'000)	2000/01 (\$'000)
35 Remuneration of senior officers			
Remuneration			
The number of senior officers whose total of fees, salaries and other benefits received, or due and receivable, for the financial year who fall within the following bands is:			
	\$	2002	2001
20,001 - 30,000		0	1
30,001 - 40,000		1	0
40,001 - 50,000		2	0
50,001 - 60,000		0	1
60,001 - 70,000		4	7
70,001 - 80,000		4	2
80,001 - 90,000		1	0
90,001 - 100,000		1	0
100,001 - 110,000		0	1
110,001 - 120,000		4	7
120,001 - 130,000		4	2
130,001 - 140,000		1	0
140,001 - 150,000		1	0
150,001 - 160,000		1	0
160,001 - 170,000		0	1
170,001 - 180,000		0	1
180,001 - 190,000		0	1
190,001 - 200,000		0	1
The total remuneration of senior officers is:		1,549	1,308

The superannuation included represents the superannuation expense incurred by the Department in respect of senior officers.

No senior officers are members of the pension scheme.

36 Explanatory statement

The Summary of Consolidated Fund Appropriations and Revenue Estimates discloses appropriations and other statutes expenditure estimates, the actual expenditures made and revenue estimates and payments into the Consolidated Fund, on an accrual basis.

The following explanations are provided in accordance with Treasurer's Instruction 945.

(i) Significant variances between estimate and actual – total appropriation to purchase outputs:

A variation in total appropriation of \$2.7 million includes deferred election commitments of \$1.8 million and amounts returned to Treasury for superannuation \$0.4 million and capital user charge \$0.5 million.

Significant variances in output expenditures are as follows:

	2001/02 Estimate \$'000	2001/02 Actual \$'000	Variation \$'000
Family and individual support	65,618	56,231	(9,387)
- Work analysis surveys are used as a basis for allocating indirect costs to outputs. Surveys conducted during 2001/02 reflect a shift in work effort from support services to statutory services.			
Care for children	52,534	59,678	7,144
- Work analysis surveys are used as a basis for allocating indirect costs. Surveys conducted during 2001/02 reflect a shift in work effort from support services to statutory services. This is evidenced by higher direct costs for this output.			
Retained revenue	(19,009)	(21,643)	(2,634)
- Higher than estimated revenue is due mainly to the take up of land and buildings not previously recognised.			

Notes to the Financial Statements for the year ended 30 June 2002

(ii) Significant variances between actual and prior year actual – total appropriation to purchase outputs:

	2001/02 Actual \$'000	2000/01 Actual \$'000	Variation \$'000
Care for children	59,678	47,306	12,372
Work analysis surveys are used as a basis for allocating indirect costs to outputs. Surveys conducted during 2001/02 reflect a shift in work effort from preventive services to statutory services. This is evidenced by higher direct cost in this output.			
Youth policy development, across sector coordination, and youth programs to promote the development and potential of young people.	7,169	2,269	4,900
- Variation due to 2000/01 figures representing only four months expenditure for the Office of Youth Affairs transferred to the Department for Community Development from the Department of Training.			

(iii) Significant variances between estimate and actual – capital contribution:

	2001/02 Estimate \$'000	2000/01 Actual \$'000	Variation \$'000
Total capital expenditure	6,256	4,025	(2,231)
- Lower expenditure is the result of delays in the building program. Funding has been carried forward to 2002/03.			

(iv) Significant variances between actual and prior year actual – capital contribution:

No significant variances.

Notes to the Financial Statements for the year ended 30 June 2002

37 Financial instruments

The Department's exposure to interest rate risk and the effective interest rates on financial instruments are as follows:

	Weighted average interest rate %	Fixed interest rate maturing in			Non interest bearing	Total
		1 year or less \$'000	1 to 5 years \$'000	Over 5 years \$'000	\$'000	\$'000
30 June 2002						
Financial assets						
Cash assets					8,210	8,210
Restricted cash assets	4.75%				4,933	4,933
Receivables					1,393	1,393
Total financial assets		-	-	-	14,536	14,536
Financial liabilities						
Payables					1,442	1,442
Accrued salaries					1,421	1,421
Provisions					14,790	14,790
Lease incentive liability					327	327
Total financial liabilities		-	-	-	17,980	17,980
Net financial assets/ (liabilities)		-	-	-	(3,444)	(3,444)
30 June 2001						
Financial assets						
Cash assets					6,445	6,445
Restricted cash assets	5%	4			4,733	4,737
Receivables					1,932	1,932
Total financial assets		4	-	-	13,110	13,114
Financial liabilities						
Payables					2,083	2,083
Accrued salaries					1,755	1,755
Provisions					14,296	14,296
Lease incentive liability					339	339
Total financial liabilities		4	-	-	18,473	18,473
Net financial assets/ (liabilities)		4	-	-	(5,363)	(5,359)

Credit risk exposure

All financial assets are unsecured. Amounts owing by other government agencies are guaranteed and therefore no credit risk exists in respect of these amounts. In respect of other financial assets the carrying amounts represent the Department's maximum exposure to credit risk in relation to these assets. There were no amounts owing by other government agencies.

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 (\$'000)	2000/01 (\$'000)
38 Other commitments		
Capital expenditure		
Community houses	50	700
Hostel upgrades	218	150
Community centres	1,846	3,197
Office accommodation and relocation	0	1,253
Family centre remodelling	38	100
New hostels	25	0
Parenting information centres	80	0
Expenditure - consumables	168	164
	<u>2,425</u>	<u>5,564</u>

39 Contingent liabilities

The Department's policy is to disclose as a contingency any future obligations which may arise due to special circumstances or events. At the date of this report the Department is not aware of any material future obligations except for the following:

There are currently several legal cases pending of which the outcome is uncertain and the amounts for which cannot be accurately estimated.

-

-

Commonwealth contributions made for child care centres which the Department is required to repay if the centres cease to function for the purpose for which they were built amount to:

1,990

2,265

Financial assistance vouchers issued but not presented at the year end. As and when the recipients redeem these vouchers, the Department will be billed by the relevant merchant.

137

145

Liability for payments to Risk Cover for adjustments in insurance cover in relation to workers compensation performance adjustments.

711

3,247

2,838

5,657

40 Contingent assets

Contracts for services are held with non government organisations to provide specified services for the Department. At the completion of the financial year if there are Departmental surplus funds held by the non government organisation, the Department negotiates the return of these funds as per the agreement with the Department. The amount under negotiation is approximately \$329,931 (2000/01 \$571,968). The surplus funds for the 2001/02 financial year have yet to be determined as the audited financial statements of the non government organisations are not yet due to the Department.

41 Trust accounts - Statements of Receipts and Payments for the year ended 30 June 2002

Trust Fund Private

Trust Statement No 1

	\$	\$
Child Welfare Benevolent Fund		
Balance 1 July	4,145	3,904
Receipts	<u>51</u>	<u>241</u>
	4,196	4,145
Payments	<u>4,196</u>	<u>0</u>
Balance 30 June	<u>0</u>	<u>4,145</u>

To hold donations received for the provision of financial assistance in respect of child welfare matters (see also note 42).

Notes to the Financial Statements for the year ended 30 June 2002

Trust Statement No 3	\$	\$
Community Services Trust Account		
Balance 1 July	27,409	30,952
Receipts	417,596	411,144
	<u>445,005</u>	<u>442,096</u>
Payments	395,319	414,687
Balance 30 June	<u>49,686</u>	<u>27,409</u>

To hold monies in trust for children under the care of the Department for Community Development and such other monies as are received from any other person or organisation for the provision of amenities in Department facilities which house children and for such other specific purposes as directed by the donors.

Trust Statement No 15

Bill Paying Service		
Balance 1 July	0	0
Receipts	994,611	1,843,856
	<u>994,611</u>	<u>1,843,856</u>
Payments	994,611	1,843,856
Balance 30 June	<u>0</u>	<u>0</u>

To hold funds received by the Department on behalf of pensioners and social security recipients in accordance with their authority.

42 Trust statements closed during the year

One trust account, Child Welfare Benevolent Fund, was closed during the financial year.

43 Write Offs

APPROVING AUTHORITY OF IRRECOVERABLE AMOUNTS

ACCOUNTABLE OFFICER

Furniture loan scheme	0	543,061
Salary overpayments	1,525	1,290
Subsidy overpayments	27,473	31,396
Burial loans	325,300	311,401
Petty cash	426	725
Equipment written off	0	5,361
Other	2,089	18,233
TOTAL	<u>356,813</u>	<u>911,467</u>

44 Related body

The Family & Children's Advisory Council is a related body of the Department. A total amount of \$0 was provided by the Department to the council during the year (2000/2001: \$34,236).

Notes to the Financial Statements for the year ended 30 June 2002

	2001/02 \$	2000/01 \$
45 Funding non government bodies		
Care for children	7,794,258	5,924,561
Child and family safety	30,359,494	29,103,274
Family and individual support	14,719,235	14,310,456
Strategic initiatives and activities to promote and plan for positive ageing	373,750	314,454
Policy advice, strategic initiatives and coordination to make a positive difference for WA women and reduce domestic violence	962,237	917,000
Youth policy development, across sector coordination, and programs to promote the development and potential of young people	4,484,664	1,337,000
	<u>58,693,638</u>	<u>51,906,745</u>

Previously, this note related only to affiliated bodies, however now reflects the Department's funding to non government bodies disclosed in accordance with Treasurer's Instruction 951.

The Department assumed the responsibility of Office of Youth Affairs from March 2001.

Appendix 1: Acts administered by other authorities

The Department for Community Development has varying roles and responsibilities under acts administered by other authorities:

Aboriginal Affairs Planning Authority Act 1972
 Bail Act 1982
 Children's Court of Western Australia Act 1988
 Criminal Code
 Criminal Injuries Compensation Act 1985
 Equal Opportunity Act 1984
 Evidence Act 1906
 Family Court Act 1997
 Family Law Act 1975 (Commonwealth)
 Financial Administration and Audit Act 1985
 Freedom of Information Act 1992
 Government Employees Housing Act 1964
 Government Employees Superannuation Act 1987
 Human Reproductive Technology Act 1991
 Immigration (Guardianship of Children) Act 1946 (Commonwealth)
 Industrial Relations Act 1979
 Justices Act 1902
 Legal Representation of Infants Act 1977
 Occupational Safety and Health Act 1984
 Parliamentary Commissioner Act 1971
 Public Sector Management Act 1994
 School Education Act 1999
 Spent Convictions Act 1988
 State Supply Commission Act 1991
 Supported Accommodation Assistance Act 1994 (Commonwealth)
 Workers Compensation and Rehabilitation Act 1981
 Workplace Agreements Act 1993
 Young Offenders Act 1994.

Appendix 2: Evaluation and research projects

Community Development

Children in state care: a comparison between states

Key findings: Number of children in care in WA has increased significantly since 1997. WA has the lowest rate of all the states of children in care per 1,000 children in the population. The increase in WA numbers appears due to the relatively high percentage of children who remain in continuous care for extended periods.

Action: This was a component of a joint project with the Department of Treasury examining funding levels for care for children. Results were incorporated into strategic planning.

Customer perception survey

Key findings/results: Majority of customers surveyed reported they were satisfied with their most recent contact with the Department.

Action: Results provide ongoing input into the Department's customer focus initiatives and continual improvement of service delivery.

Family reunification and drug use by parents

Key Findings: A research project commissioned by the care for children advisory committee to investigate the impact that drug use by parents has on family reunification. Research highlighted the importance and risks associated with parental drug use and made recommendations for models of practice in these circumstances.

Action: This research was part of a number of initiatives by the committee which assisted their ongoing advice to the Department.

Foster care recruitment service review

Key Findings: Review found the service was a valuable asset to the Department. Recommendations noted further consideration needs to be given to issues such as the attrition of carers and services to the country.

Action: Issues emerging from the report will be presented to Department executive.

Keeping families together review (2)

Key findings: Identified gaps in service particularly in relation to Aboriginal families. Provided greater clarity on service models required to achieve best outcomes.

Action: Informed the repurchasing of care for children services.

Investigation of relative care practice and outcomes internationally and in Western Australia

Key findings: Review found relative care accounts for approximately one third of out of home placements and has a number of advantages. Also found the practice has developed without clearly delineated objectives. Consideration should be given to the development of a specific relative care framework.

Action: Results will be considered for policy implications as part of the Department's strategic framework.

Prevalence of substance abuse in child protection work

Key findings: Statistical findings were consistent with international research. Report emphasised the damaging effects substance abuse has on individuals and families. It showed the complex interactions between substance abuse and issues of family violence and child abuse.

Action: The research will be used to inform the direction of a number of Department strategies which attempt to address the high level of substance abuse and associated issues among customers.

Service development review 2001

Key findings: Internal and external services in the output groups of child protection, care for children, and family and individual support were reviewed.

Action: Renew will be used to inform quality improvement initiatives for internally provided child protection services, repurchasing of funded non government care for children services and new service models. It will also be used to inform the repurchasing of family and individual support services.

Strong families pilot evaluation

Key findings: Report found the project has considerable merit and there were many benefits to working collaboratively. Areas of weakness were identified so improvements could be made.

Action: Findings will be used to refine the model and inform decision making in relation to the future of the project.

Subsidised guardianship

Key findings: Subsidised guardianship is a positive alternative for children in long term foster care. Subsidised guardianship generally provides more stability and continuity for children.

Action: Issues emerging from the report will be presented to Department executive.

Family & Children's Policy

Community attitudes survey 2002

Key findings/results: Measured the impact of implementing social policies of benefit to children, young people, their families and their communities. Also measured levels of satisfaction with family friendliness of workplace policies and practices as well as family friendliness of customer services at businesses, government and community organisations.

Action: Potential for partnerships between business, government and community sectors for creative solutions to enhance workplace family friendliness.

Seniors Interests

"Boomnet": capturing the baby boomer volunteers (commissioned by the Department of the Premier and Cabinet in partnership with Seniors Interests)

Key findings/results: Findings highlighted seven strategic focus areas on which organisations would need to concentrate to optimise their prospects of recruiting the huge pool of potential baby boomer volunteers.

Action: Further research was commissioned to investigate the extent to which baby boomer volunteers are recruited by organisations.

Community awareness and attitudes survey 2001

Key findings/results: Just under half (45 percent) of respondents felt ageing is a positive stage of life and 52 percent felt it was a productive stage of life. More than half of the seniors (58 percent) felt valued by the community. More than one third of respondents (36 percent) had done or were doing something about planning for their senior years.

Action: Survey conducted annually to monitor changing attitudes. Policies and programs will be informed by perceived trends.

Elder abuse in Western Australia

Key findings/results: Prevalence estimate obtained for elder abuse in Western Australia was 0.58 percent, on par with other studies using a similar methodology but lower than figures of around five percent on average from direct surveys of older people. Approximately two in five respondents estimated the "true" prevalence of elder abuse to be less than five percent while one in five indicated it might be 15 percent or more. A higher rate of abuse was reported among female seniors and those 75 years old and over. Material/financial abuse was the most common type of abuse identified

Action: Results will be used to develop elder abuse prevention program.

From "Boomnet" to "Boomnot"

Key findings/results: Only six percent of organisations were found to have thought of specifically targeting baby boomers to recruit as volunteers. Only one percent have put into action some form of recruiting approach targeting baby boomers.

Action: Results were used to develop a new initiative to fund the recruitment of baby boomer volunteers in organisations.

Senior partners evaluation

Key findings/results: Nineteen out of 20 clients were satisfied with their involvement in the program and mentioned benefits they received. Nineteen out of 20 volunteers interviewed were satisfied with their involvement in the program and all felt the program had enhanced their own life.

Action: Recommendations are being implemented to further enhance the program.

Women's Policy

Aboriginal women's leadership

Key findings/results: Research was conducted into priorities and programs encouraging Aboriginal women's leadership in Western Australia. This was part of a national project which will result in the production of a leadership report. While Aboriginal women hold some recognised positions of leadership in Western Australia there is limited acknowledgment of their roles in their communities and specific leadership programs designed for Aboriginal women are lacking.

Action: Research will be used to inform the further development of the Aboriginal women's strategy and help promote programs to acknowledge/develop Aboriginal women's leadership.

Barriers that prevent country men from accessing domestic violence services

Key findings/results: Research sought to identify factors that would increase the number of country men seeking assistance for their violent behaviour. Key finding was the identification of the enablers and barriers affecting men's help seeking behaviours.

Action: Findings have implications for the Freedom from Fear campaign as well as for local service providers. Recommendations will be considered when planning health and social services programs for men.

Customer satisfaction survey

Key findings/results: Evaluation indicated a good level of satisfaction with Women's Policy.

Action: Findings used to gauge effectiveness of Women's Policy operations for annual reporting.

Domestic violence in the workplace research project

Key findings/results: Workplaces need education and awareness raising around domestic violence and on the impact domestic violence has on the workplace. Further research is needed to quantify the impact and investigate response of employee assistance programs and workplace counsellors.

Action: Pilot programs will commence at two locations.

Literature review of the development of new models for governments and service delivery

Key findings/results: Research was undertaken by the reference group responsible for the review of the women's interests portfolio. Despite a wide national and international search, examples of where models had been applied to women's issues in particular were not available. More generalised models operating at a state level or higher were found.

Action: Informed the development of the Office for Women's Policy, Family Violence Unit and the community engagement model underpinning their operations.

Sexual assault research project

Key findings/results: Sexual Assault Resource Centre was commissioned to research the behavioural psychology of sexual assault and conduct consultations with victims of sexual assault.

Action: Results were applied to the development of a report on sexual assault.

Youth Affairs

Networking the networks: improving the youth coordinating networks

Key findings/results: Networks are operating effectively for youth service providers. Highlighted areas for improvement include development of a central network website; improving communication between networks, youth services and funding bodies; setting up an annual meeting of coordinators and representatives; and developing strategies to address multicultural and indigenous involvement.

Action: Support will continue to be provided to the networks with a view to addressing the above issues.

Regional youth development officer pilot program

Key findings: Survey showed respondents had an understanding of the officers' roles, with 95 percent knowing the government employed them. Also showed respondents had a high level of awareness of Youth Affairs activities. There was a perception the officer role was becoming more strategic.

Action: Recommendations will be considered.

Review of Cadets Western Australia

Key findings: Review recommended ways of improving administrative policies and procedures to enable the program to develop and expand within budget and resource initiatives.

Action: The report and recommendations were signed off by the Minister in June 2002, and implementation is progressing.

Appendix 3 Funded services 2001/2002

Output 1: Family and individual support

Adoption Jigsaw WA Inc	Post Adoption Service
Adoption Research and Counselling Service Inc	Adoption Research and Counselling Service
Anglican Health and Welfare Services Inc	Anglicare: Family Counselling Service
Anglican Health and Welfare Services Inc	Inner City Service for Young People (Perth)
Anglican Health and Welfare Services Inc	Parent/Adolescent Conflict Counselling Service
Armadale Community Family Centre	Armadale Family Centre Program
Armadale Community Family Centre	Armadale Community Family Centre Neighbourhood House
Association of Civilian Widows Inc	Association of Civilian Widows
Australian Red Cross	Australian Red Cross Soup Patrol
Avon Youth Services	Avon Youth Services
Balga Detached Youth Work Project	Balga Detached Youth (Mobile Youth Service)
Balga Detached Youth Work Project	Balga Detached Youth (Youth and Education Service)
Bayswater Family Centre	Bayswater Family Centre Program
Bega Garbarringu Health Service Aboriginal Corporation	Services for Young People (Kalgoorlie/Boulder)
Bega Garbarringu Health Service Aboriginal Corporation	Services for Young People (Laverton/Leonora)
Bega Garbarringu Health Service Aboriginal Corporation	Bega Aboriginal Homeless and Fringe Dweller Support Service
Boogurlarri Community House Association	Boogurlarri Community House Family Support
Bridgetown Terminus Community Centre	Bridgetown Terminus Family Support
Brockman House	Brockman House
Broome C.I.R.C.L.E.	Broome C.I.R.C.L.E. Family Support and Development
Broome Youth Support Group	Broome Youth Support Group
Bullsbrook Neighbourhood Centre	Bullsbrook Neighbourhood Centre
Burdekin Youth in Action Inc	Burdekin Youth in Action
Burdiya Aboriginal Corporation	Burdiya Aboriginal Youth Support Service
Busselton Family Centre	Busselton Family Centre Program
Carnarvon Family Support Inc	Carnarvon Family Support Inc
Centacare Bunbury	Centacare Family Support
Centacare Family Services	Centacare Exmouth Family Counselling Service
Centacare Family Services	Centacare Volunteer Service
Central Agcare Incorporated	Central Agcare
Centrecare Marriage and Family Service	Centrecare Family Link
Centrecare Marriage and Family Service	Centrecare Parent Link Home Visiting Service
Centrecare Marriage and Family Service	Centrecare Parent/Adolescent Conflict Counselling Service
Centrecare Marriage and Family Service	Centrecare Parent Teen Link
Churchill Brook Family Centre	Churchill Brook Family Centre Program
Citizens Advice Bureau	Citizens Advice Bureau
City of Bayswater Child Care Association	City of Bayswater Neighbourhood Centre
City of Belmont	City of Belmont Youth Service
City of Cockburn	Atwell Family Support Service
City of Cockburn	Cockburn Family Support Service
City of Cockburn	Early Education Program
City of Cockburn	Youth Outreach
City of Fremantle	Fremantle Mobile Activities
City of Fremantle	Fremantle Community Youth Service Outreach
City of Melville	Melville Family Support Service
City of Rockingham	Youth and Family Mediation and Outreach Services (Rockingham)
City of Wanneroo	Yanchep Community House
City of Wanneroo	Services for Young People (Yanchep/Two Rocks/St Andrews)
City of Wanneroo	Wanneroo Youth Service
CLAN Midland	CLAN Midland
CLAN Mirrabooka	CLAN Mirrabooka
Coastal Family Health Services Inc	Family Centre Management Service (Warnbro)
Collie Family Centre Incorporated	Collie Family Support Service
Collie Welfare Council	Collie Welfare Council Youth Program
Communicare Inc	Communicare Family Support Service
Communicare Inc	Communicare Parent/Adolescent Conflict Counselling Service
Community Link and Network Western Australia Inc	CLAN WA
Community Link and Network Western Australia Inc	CLAN WA Armadale Parent Support Service

Community Link and Network Western Australia Inc

Community Link and Network Western Australia Inc
 Community Link and Network Western Australia Inc
 Community Link and Network Western Australia Inc
 Daughters of Charity Services (WA)
 Derby Aboriginal Sporting Association
 East Victoria Park Family Centre
 Eaton Combined Playgroup Inc
 Escare Incorporated
 Escare Incorporated
 Foothills Information and Referral Service
 Forest Lakes Thornlie Family Centre
 Frank Konecny Family Centre
 Frank Konecny Family Centre
 Geraldton Personnel Inc
 Geraldton Regional Community Education Centre
 Geraldton Regional Community Education Centre
 Golden Mile Community House
 Golden Mile Community House
 Granny Spiers Community House Inc
 Greenfields Family Centre
 Harvey Health and Community Services
 Herdsman Neighbourhood Centre
 High Wycombe Out of School Care Centre Inc
 Hills Community Support Group
 Hudson Road Family Centre
 In Town Lunch Centre Inc
 Jobs South West Inc
 Jobs South West Inc
 Jobs South West Inc
 Joondalup Family Centre
 Jurien Youth Group Inc
 Karawara Community Project Inc
 Karingal Neighbourhood Centre Inc
 Karingal Neighbourhood Centre Inc
 Karratha Family Centre
 Karratha Youth Housing Project
 Kidlink
 Kimberley Aboriginal Law and Culture Centre
 Kingfisher Park Family Centre
 Koondoola and Girrawheen Youth Inc
 Kulungah-Myah Family Centre
 Kununurra Neighbourhood House Inc
 Kununurra Youth Services Inc
 Kununurra Youth Services Inc
 Lake Jasper Project (Aboriginal Corporation)
 Learning Centre Link
 Living Stone Foundation T/A Lifeline
 Local Information Network Karratha
 Lockridge Community Group Inc
 Lone Parent Family Support Service, Birthright WA
 Manjimup Family Centre
 Marangaroo Family Centre
 Meekatharra Youth and Social Centre
 Meerilinga Young Children's Services Inc
 Meerilinga Young Children's Foundation
 Meerilinga Young Children's Services Inc
 Meerilinga Young Children's Services Inc
 Meerilinga Young Children's Services Inc
 Mercy Community Services Inc

 Milligan House
 Moora Youth Group
 Mullewa Burdekin Project
 Mullewa Burdekin Project
 Newman Neighbourhood Centre Inc
 Ngala Family Resource Centre

CLAN WA Victoria Park/Cannington Family Support Service

CLAN WA Mandurah Family Support Service
 CLAN WA Parent Link Home Visiting Service
 Parent Link Home Visiting Service (Rockingham)
 Ruah Centre
 Services for Young People (Derby)
 East Victoria Park Family Centre Program
 Eaton Family Centre Program
 Escare Inc Family Support
 Services for Young People (Esperance)
 Foothills Early Education (Care) Program
 Forest Lakes Thornlie Family Centre Program
 Frank Konecny Family Centre Program
 Frank Konecny Family Centre – Family Support Program
 Family Centre Management Service (Spalding)
 Geraldton Regional Family Counselling Service
 Geraldton Youth Support Service
 Goldfields Family Counselling Service
 Golden Mile Community House
 Granny Spiers Community House
 Greenfields Family Centre Program
 Harvey Family Support
 Herdsman Neighbourhood Centre FSP
 Family Centre Management Service (High Wycombe)
 Swanview Youth Centre
 Hudson Road Family Centre Program
 In Town Lunch Centre
 Manjimup Youth Support
 Youth Outreach Service
 Services for Young People (Busselton)
 Joondalup Family Centre Program
 Services for Young People
 The Fun Factory
 Karingal Neighbourhood Centre
 Paraburdoo Youth Centre Services for Young People
 Karratha Family Centre Program
 Karratha Youth Housing Outreach Service
 Kidlink Early Intervention Program
 Fitzroy Crossing Youth
 Kingfisher Park Family Centre Program
 Work Skills Training Program
 Kulungah-Myah Family Centre Program
 Family Support and Development Program
 Kununurra Youth Services
 Kununurra Youth Services (SAAP)
 Lake Jasper Youth Service
 Learning Centre Link
 Lone Fathers Family Support
 (LINK) Family Development and Information Service
 Lockridge Community Group – Family Support Program
 Lone Parent Family Support Service, Birthright
 Manjimup Family Support Service
 Marangaroo Family Centre Program
 Meekatharra Youth Work
 Building Blocks Aboriginal Family Support Service (Midland)
 Meerilinga Parent Link Home Visiting Service
 Family Centre Management Service (Woodvale)
 Family Centre Management Service (Beechboro)
 Parent Link Home Visiting Service (Midland/Forrestfield)
 Support and Community Neighbourhood House
 (Girrawheen/Koondoola)
 Milligan House
 Moora Youth Group
 Mullewa Youth Service (SAAP)
 Mullewa Youth Services
 Newman Neighbourhood Centre
 Ngala Early Parenting Centre

Ngala Family Resource Centre
 Ngala Family Resource Centre
 Ngaringga Ngurra Aboriginal Corporation
 Ngunga Group Women's Aboriginal Corporation
 Nintirri Centre Inc
 Nintirri Centre Inc
 Noongar Alcohol and Substance Abuse Service Inc
 North East Regional Youth Council
 North East Regional Youth Council
 Northern Districts Community Support
 Northern Suburbs Migrant Resource Centre
 Northern Suburbs Migrant Resource Centre

Nursing Mothers Association
 Onslow Youth Service Inc
 Paraburdoo and Tom Price Youth Support Association
 Parents Without Partners (WA)
 Peel Youth Programme Inc
 Perth City Mission
 Port Hedland Sobering Up Group Inc
 Rainbow Coast Neighbourhood Centre Inc
 Relationships Australia WA Inc
 Roberta Jull Community Care Association
 Roberta Jull Community Care Association
 Roberta Jull Family Day Care Scheme
 Roebourne Youth Centre Inc
 Roleystone Family Centre
 Roleystone Neighbourhood House Inc
 Rostrata Family Centre
 Saints Care Limited
 Salvation Army Property Trust
 Salvation Army Property Trust
 Salvation Army Property Trust
 Sandalwood Family Centre
 School Volunteer Program Inc
 Shire of Denmark
 Shire of Derby/West Kimberley
 Shire of Dundas
 Shire of Halls Creek
 Shire of Katanning
 Shire of Mt Marshall
 Shire of Mundaring
 Shire of Mundaring
 Shire of West Arthur
 South Lake Ottey Family Centre
 South Lake Ottey Family Centre
 South West Counselling Inc
 South West Emergency Care Inc
 Southcare Inc
 Southern Aboriginal Corporation
 Southern Agcare Inc
 St Patrick's Care Centre
 Stand By Me Youth Service (WA) Inc
 Sudbury Community House
 The Gowrie (WA) Inc
 The Gowrie (WA) Inc
 Town of Bassendean
 Town of Kwinana
 Town of Kwinana
 Volunteer Centre of WA
 WACOSS
 WISH
 WA No Interest Loans Network Inc
 Waikiki Family and Community Centre
 Waratah Christian Community Inc
 Wesley Mission Perth
 West Stirling Neighbourhood House

Ngala Early Parenting Community Service
 Ngala Family Centre Management Service (Noranda)
 Ngaringga Ngurra Aboriginal Family Support
 Ngunga Women's Group Family Support and Development
 Pilbara Mobile Counselling Service
 Nintirri Neighbourhood Centre
 Noongar Alcohol and Substance Abuse Service
 Midland Gate Street Work Programme
 NERYC Community Youth Centre
 Morowa Family Counselling Service
 Multicultural Family Support and Development Program
 Northern Suburbs Migrant Resource Centre Family Support Service
 Nursing Mothers Association
 Onslow Youth Service
 Tom Price Youth Service
 Parents Without Partners (WA)
 Peel Youth Programme Inc
 Youth and Family Support Service
 Hedland Support Service for Homeless People
 Rainbow Coast Family Services
 Family Counselling Service
 Neighbourhood House - Minnawarra House
 Roberta Jull Child Youth and Family Counselling Service
 Roberta Jull Family Day Care Scheme (Family Support)
 Roebourne Youth Centre
 Roleystone Family Centre Program
 Roleystone Neighbourhood House
 Rostrata Family Centre Program
 The Homestead Kinglsey Family Centre
 Salvation Army Morley Family Support Service
 Salvation Army Morley Youth Service
 Family Support Services
 Sandalwood Family Centre Program
 School Volunteer Program
 Denmark Youth Service
 Derby Family Support Services
 Norseman Youth Activity
 Halls Creek Youth Services
 Katanning Youth Support Service
 Mount Marshall Community and Family Support
 Midvale Neighbourhood Centre
 Mundaring Parent/Adolescent Conflict Counselling Service
 Westcare Family Support Service
 South Lake Ottey Family Centre Program
 South Lake Family Support
 Southwest Counselling
 South West Emergency Care
 Southcare Aboriginal Family Support Service
 Building Blocks Aboriginal Family Support Service
 Southern AgCare Mobile Family Counselling Service
 St Patrick's Meals and Day Centre
 Stand By Me Youth Service
 Sudbury Community House Family Support Service
 Family Centre Management Service (Leeming)
 The Gowrie Neighbourhood House
 Bassendean Youth Service
 Kwinana Detached Youth Program Youth and Community
 Kwinana Detached Youth Program (SAAP)
 Community Volunteer Resource Service
 WACOSS
 WISH
 No Interest Loan Service
 Waikiki Family Centre Program
 Waratah Family Centre Management Service (Falcon)
 Tranby Day Centre (Wesley Mission)
 West Stirling Neighbourhood House Family Support Program

Westerly Family Centre
 Wheatbelt Agcare Community Support
 Whitford Family Centre
 Women's Refuge Group of WA Inc
 Woodlupine Family Centre
 Wyndham Family Support Service
 Yaandina Family Centre (Inc)
 Yahnging Aboriginal Corporation

Yangebup Family Centre Inc
 YMCA of Perth Inc
 YMCA Southern Suburbs
 Youth Involvement Council Inc
 YWCA Perth

Westerly Family Centre Program
 Wheatbelt Agcare Rural Counselling
 Whitford Family Centre Program
 Women's Refuge Group of WA
 Woodlupine Family Centre Program
 Wyndham Family Support and Development Service
 Yaandina Family Centre
 Yahnging Aboriginal Family Support
 (Midland/Mirrabooka)
 Yangebup Family Centre Program
 Youth and Family Counselling
 YMCA Mobile Youth Southern Suburbs
 Lawson Street Youth Centre
 YWCA Step Parents Project

Output 2: Child and family safety

55 Central Inc
 Agencies for South West Accommodation Inc

Agencies for South West Accommodation Inc
 Albany Youth Support Association
 Anawim
 Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc

Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc

Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc

Anglicare Bunbury

Anglicare Bunbury

Anglicare Bunbury

Anglicare Bunbury

Anglicare Bunbury

Anglicare Bunbury

Anglicare Bunbury

Anglicare Bunbury

Armada Gosnells Domestic Violence Support Service

Armada Gosnells Domestic Violence Support Service

Armada Gosnells Domestic Violence Support Service

Armada Information and Referral Service

Armada Youth Accommodation Service

Australian Red Cross

Avon Youth Services

Beagle Bay Community Inc

Boogurlarri Community House Association

Broome C.I.R.C.L.E.

Calvary Youth Services Mandurah Inc

Cameliers Guest House (FUSION)

Carnarvon Family Support Inc

Centacare Family Services

Centrecare Marriage and Family Service

Centrecare Marriage and Family Service

Centrecare Marriage and Family Service

Centrecare Marriage and Family Service

Centrecare Marriage and Family Service

Centrecare Marriage and Family Service

55 Central Inc

Agencies for South West Accommodation Families and
 Single Adults

Bunyap Youth Support Service

Young House

Anawim

Anglicare Domestic Violence Advocacy Support Service

Albany Women's Centre Family Violence Service

Anglicare: Children's Domestic Violence Counselling
 Service

Anglicare Domestic Violence Counselling Service (Albany)

Anglicare Domestic Violence Counselling Service

(Karratha/Hedland)

Anglicare Rockingham Financial Counselling Service

Kalgoorlie Transitional Accommodation Service

Anglicare Family Housing

Anglicare Youth Accommodation Support Service

Anglicare YES Housing (North)

Anglicare YES Housing (South East)

Anglicare Albany Financial Counselling Service

Anglicare Katanning Financial Counselling Service

Anglicare Manjimup Financial Counselling Service

Anglicare Mt Barker Financial Counselling Service

Anglicare Bunbury Financial Counselling Service

Anglicare Busselton Financial Counselling Service

Anglicare Collie Financial Counselling Service

Anglicare Mandurah Financial Counselling Service

Starick House SPEARS

Starick Services - Women and Children's Support Group

Starick House

Armada Information and Referral Service

Armada Youth Accommodation Service

Red Cross Financial Counselling Service (Kwinana)

SAAP Service for Young People

Beagle Bay Community Safety Project

Boogurlarri Financial Counselling Services

Broome C.I.R.C.L.E. Financial Counselling Service

Calvary Youth Service Mandurah

Cameliers Guest House (FUSION)

Gascoyne Womens Refuge

Centacare Exmouth Financial Counselling Service

Centrecare Domestic Violence Victim Support and
 Advocacy Service

Centrecare Spouse Abuse Counselling and Education
 Program (Goldfields)

Centrecare Spouse Abuse Counselling and Education
 Program (Metro)

Mens Domestic Violence Counselling Service (North
 Metropolitan Area)

Centrecare Goldfields Financial Counselling Service

Centrecare SAAP Family Accommodation Service

City of Canning
 City of Cockburn
 City of Cockburn
 City of Cockburn
 City of Fremantle
 City of Fremantle
 City of Fremantle
 City of Joondalup
 City of Stirling
 City of Stirling
 City of Stirling
 City of Stirling
 City of Wanneroo
 Communicare Inc.
 CROFT
 Daughters of Charity Services (WA)
 East Pilbara Youth Council Inc
 Eastern Region Domestic Violence Services Network
 Eastern Region Domestic Violence Services Network
 Ebenezer Home Inc
 Esperance Crisis Accommodation Service
 Esperance Districts Agcare Inc
 Financial Advocacy and Relief Agency Inc
 Financial Counsellors Resource Project
 Foothills Information and Referral Service
 Fremantle Wesley Mission
 Fremantle Wesley Mission
 Fremantle Wesley Mission
 Fusion Australia Ltd
 Gawooleng Yawoodeng Aboriginal Corporation

Geraldton Resource Centre Inc.
 Geraldton Sexual Assault Resource Centre Inc
 Geraldton Sexual Assault Resource Centre Inc
 Goldfields Women's Refuge Association
 Gosnells Community Legal Centre Inc
 Gosnells Community Legal Centre Inc
 Granny Spiers Community House Inc
 Health Agencies of Yilgarn Inc
 Hedland Women's Refuge Inc
 Incest Survivors Association
 Jardamu Women's Group Aboriginal Corporation
 Jewish Community Services of WA
 Joondalup Youth Support Services Inc
 Kalumburu Aboriginal Corporation
 Karratha Youth Housing Project
 Katanning Regional Emergency Accommodation Centre
 Kimberley Community Legal Services Inc
 Kuwinywardu Aboriginal Resource Unit
 Local Information Network Karratha
 Lockridge Community Group Inc
 Looma Community Inc
 Lucy Saw Women's Refuge
 Manguri Corporation Inc
 Marnin Bowa Dumbara Aboriginal Corporation
 Marnin Bowa Dumbara Aboriginal Corporation
 Marninwarntikura Fitzroy Women's Refuge
 Marnja Jarndu
 Marnja Jarndu
 Mary Smith Night Shelter Association Inc
 Mawarnkarra Health Service Aboriginal Corporation
 Mercy Community Services Inc
 Midland Information Debt and Legal Advice Service
 Mofflyn Child and Family Care Service
 Mofflyn Child and Family Care Service
 Moorditch Gurlongga Association Inc
 Nardine Wimmin's Refuge
 Narrogin Women's Refuge
 Narrogin Women's Refuge

City of Canning Youth Accommodation Service
 Aboriginal Family Violence Outreach (Coolbellup)
 Cockburn Financial Counselling and Advocacy Service
 Financial Counselling Services (Jandakot)
 Warrawee Women's Refuge
 Community Legal and Advocacy Centre
 Fremantle Community Youth Service Accommodation
 Joondalup Financial Counselling
 Stirling Women's Refuge
 City of Stirling Financial Counselling Service
 West Stirling Financial Counselling Service
 Merriwa Financial Counselling Service
 Communicare Financial Counselling Service
 CROFT
 Ruah Refuge
 Youth Refuge Services
 Eastern Region Domestic Violence Victim Support
 Koolkuna
 Ebenezer Home
 Esperance Crisis Accommodation Service
 Esperance Districts Agcare Financial Counselling
 Financial Advocacy and Relief Agency
 Financial Counsellors Resource Project
 Foothills Financial Counselling Service
 Fremantle Wesley Mission - Financial Counselling Service
 Wyn Carr House
 Wilf Sargent House
 Fusion Australia
 Gawooleng Yawoodeng Supported Accommodation
 Assistance Program
 Geraldton Resource Centre Financial Counselling
 Child Sexual Assault Counselling Service
 Domestic Violence Counselling Service
 Goldfields Women's Refuge (Finlayson House)
 Gosnells Community Legal Centre (Maddington)
 Gosnells Community Legal Centre (Gosnells)
 Granny Spiers Financial Counselling Service
 Health Agencies of Yilgarn Inc
 Hedland Women's Refuge
 Incest Survivors Association
 Jardamu Safe House
 Shalom House
 Wanneroo Accommodation and Support Service
 Kalumburu Family Safety Project
 Karratha Youth Housing Project Residential Service
 Katanning Regional Emergency Accommodation Centre
 Financial Counselling Services (Kununurra)
 Carnarvon Financial Counselling Service
 Domestic Violence Advocacy and Victim Support Services
 Lockridge Community Group Financial Counselling
 Looma Community Family Safety Project
 Lucy Saw Women's Refuge
 Transitional Accommodation Service for Aboriginal Families
 Derby Domestic Violence Information and Referral Service
 Derby Family Healing Centre
 Marninwarntikura Fitzroy Women's Refuge
 Marnju Jarndu Mobile Outreach Service
 Marnju Jarndu Women's Refuge
 Mary Smith Refuge
 Roebourne Safe House
 Mercy Community Services Youth Services
 Midland Information Debt and Legal Advice Service
 Mofflyn - Keeping Families Together (North Metro)
 Mofflyn Intensive Family Services (KFT)
 Moorditch Koolaak Housing Project
 Nardine Wimmin's Refuge
 Narrogin Women's Refuge
 Domestic Violence Counselling Service (Narrogin)

Narrogin Youth Support Committee
 Newman Community Care Council
 Ngarangga Ngurra Aboriginal Corporation
 Ngarangga Ngurra Aboriginal Corporation
 Ngunga Group Women's Aboriginal Corporation
 Nintirri Centre Inc

Noongar Alcohol and Substance Abuse Service Inc

North Perth Migrant Resource Centre
 Northam Share and Care Inc
 Northam Share and Care Inc
 Orana House Inc
 PICYS Household Network
 Parkerville Children's Home
 Parkerville Children's Home
 Pat Thomas Memorial Community House

Pat Thomas Memorial Community House
 Patricia Giles Centre

Patricia Giles Centre
 Patricia Giles Centre

Perth Asian Community Centre Inc
 Perth City Mission
 Perth City Mission
 Perth Inner City Housing Association
 Pilbara Community Legal Service
 Pilbara Community Legal Service
 Pilbara Community Legal Service
 Pilbara Community Legal Service
 Relationships Australia WA Inc

Relationships Australia WA Inc
 Relationships Australia WA Inc
 Relationships Australia WA Inc
 Rockingham Women's Health and Information
 Association

STAY

Safecare Inc

Safecare Inc

Safecare Inc

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Salvation Army Property Trust

Samaritan Befrienders

Shire of Ashburton

South Metropolitan Migrant Resource Centre Inc

South West Refuge

Southcare Inc

St Bartholomew's House

St Nicholas Financial Counselling Service

St Patrick's Care Centre

St Patrick's Care Centre

Narrogin Financial Counselling Service

Newman Safe House/Refuge

Ngarangga Ngurra Aboriginal Supported Accommodation

Ngarangga Ngurra Financial Counselling

Derby Financial Counselling Information and Support

Nintirri Domestic Violence Advocacy and Victim Support
 Services

N.A.S.A.S Domestic Violence Supported Accommodation
 Service

North Perth Migrant Resource Centre

Northam Share and Care Financial Counselling Service

Northam Share and Care SAAP Contract Service

Orana

Perth Inner City Youth Service

Parkerville: Abused Children Treatment Service

Jenny House Program

Pat Thomas Domestic Violence Victim Support and
 Advocacy Service

Pat Thomas Memorial Community House

Patricia Giles Domestic Violence Advocacy and Referral
 Service

Patricia Giles Centre

Patricia Giles DV Counselling Service for Children in
 SAAP

Perth Asian Community Centre

Perth City Mission Family Support and Accommodation

Perth City Mission Youth Accommodation and Support

Perth Inner City Housing Association

Karratha Financial Counselling Service

Roebourne Financial Counselling Service

Newman Financial Counselling Service

Hedland Financial Counselling Service

Mens Domestic Violence Counselling Service (South
 Metropolitan Area)

Adult Violence Counselling

Relationships Australia WA Inc

Children as Secondary Victims of Domestic Violence

Rockingham Domestic Violence Victim Support and
 Advocacy Service

STAY

Safecare CSATS Bunbury

Safecare

Safecare Adolescent Program

Salvation Army Care Line

Salvation Army Morley Financial Counselling Service

Salvation Army Bridge House

Salvation Army Lentara

Salvation Army Tanderra

Salvation Army Bunbury Family Crisis Centre

Counselling Service

Balga Supported Accommodation Service

Crossroads West Youth Hostel Kalgoorlie SAAP Service
 for Young People

Geraldton Family Crisis Centre

Kalgoorlie Boulder Emergency Accommodation and
 Referral Service

Byanda/Nunyarra

Karratha Women's Refuge

Samaritan Befrienders

Iyun Mia Domestic Violence Supported Accommodation
 Service (Oslo)

South Metropolitan Migrant Resource Centre

South West Refuge

Southcare Financial Counselling Service

St Bartholomew's House

St Nicholas Financial Counselling Service

Hannick House

South West Metro Housing Project

Sussex Community Law Service
 Swan Emergency Accommodation Inc
 Swan Emergency Accommodation Inc
 Swan Emergency Accommodation Inc
 The Gowrie (WA) Inc
 Victoria Park Youth Accommodation Inc
 Waminda House (Northam Share and Care)
 Wanslea Family Services
 Wanslea Family Services
 Waratah Support Centre (South West) Inc
 Waratah Support Centre (South West) Inc
 Service
 Wesley Mission Perth
 Wesley Mission Perth
 Wesley Mission Perth
 Wheatbelt Aboriginal Corporation
 Wirrimanu Aboriginal Corporation
 Women's Health Care Assoc

 Wonthella House Inc

 Wonthella House Inc
 Wyndham Family Support Service
 Yahnging Aboriginal Corporation

 YMCA of Perth Inc
 Yorgum Aboriginal Corporation
 People
 Zonta House Refuge Association Inc

Sussex Community Law Service
 Swan Emergency Accommodation (Karnany)
 Swan Emergency Accommodation Families
 Swan Emergency Accommodation Youth
 The Gowrie Financial Counselling Service
 Victoria Park Youth Accommodation Inc
 Waminda House (Northam)
 Wanslea Intensive Family Support
 Wanslea Keeping Families Together Service
 Waratah Domestic Violence Counselling Service
 Waratah Children's Domestic Violence Counselling

 Wesley Mission Creditcare (Sherwood Court)
 Wesley Mission Creditcare (William Street)
 Wesley Residential Services
 Gwabba Duk Mia Lodge
 Wirrimanu Communities Family Safety Project
 Domestic Violence Advocacy and Support Service for
 Women from CALD
 Wonthella House Domestic Violence Victim Support and
 Advocacy Service
 Wonthella House
 Wyndham Financial Counselling Service
 Indigenous Family Violence Prevention and Support
 Services (Mirrabooka)
 YMCA Emergency Youth Accommodation
 Yorgum Child Sexual Abuse Treatment for Aboriginal

 Zonta House; Cloverdale House; Bateman House

Output 3: Care for children

Anglican Health and Welfare Services Inc
 Anglican Health and Welfare Services Inc
 Bardi Aborigines Association Inc
 Beacon Progress Association Inc
 Beagle Bay Community Inc
 Bidyadanga Aboriginal Community La Grange Inc
 Boddington Bear Occasional Child Care Centre Inc
 Boyup Brook Telecentre Inc
 Broome Lotteries House
 Carnamah Child Care Centre Inc
 Coastal Kids Care Inc
 Community Vision inc
 CREATE Foundation
 Dardanup Community Centre Inc
 Denham Occasional Care Association Inc
 Denmark Occasional Day Care Centre Inc
 Djarindjin Aboriginal Corporation Inc
 Djooraminda
 Dryandra Community Association Inc
 Ewin Community Centre Child Care Service Inc
 Fluffy Ducklings Day Care Inc
 Foster Care Association of WA Inc
 Gawooleng Yawoodeng Aboriginal Corporation
 Granny Spiers Community House Inc
 Harvey Occasional Child Care Centre Inc
 Health Agencies of Yilgarn Inc
 Hyden Occasional Child Care Assoc Inc
 Junjuwa Community Inc
 Kalbarri Neighbourhood Support Centre Inc
 Katanning Community Kindergarten Inc
 Kojonup Occasional Care Centre Inc
 Looma Community Inc
 Manguri Corporation Inc
 Margaret River Community Resource Centre Inc
 McFarleane House Learning Centre Inc

Daisy House Occasional Care Program
 Anglican Teenshare
 Ardyuloon Centre
 Beacon Occasional Child Care Centre
 Beagle Bay Child Care Centre
 Bidyadanga Child Care Centre
 Boddington Bear Occasional Child Care Centre
 Occasional Care Services (Boyup Brook)
 Broome Lotteries House Occasional Care Centre
 Carnamah Occasional Child Care Centre
 Coastal Kids Occasional Care
 Kingsley Occasional Care
 CREATE Foundation
 Dardanup Occasional Child Care
 Denham Occasional Care
 Denmark Occasional Day Care Centre
 Djarindjin Child Care Centre
 Djooraminda
 Dryandra Occasional Care
 Ewin Centre Occasional Care
 Fluffy Ducklings Occasional Care
 Foster Care Association of WA
 Gawooleng Yawoodeng Occasional Care
 Granny Spiers Occasional Care (Heathridge)
 Harvey Occasional Care
 Southern Cross Occasional Child Care Centre
 Hyden Occasional Child Care Association
 Maru Maru Child Care Centre
 Kalbarri Occasional Childcare
 Katanning Community Child Care Centre
 Kojonup Occasional Care Centre
 Looma Child Care Centre
 Manguri Cottage Program
 Margaret River Occasional Child Care
 McFarleane House Learning Centre Occasional Care
 Service

Mercy Community Services Inc
Mukinbudin Planning and Development Group Inc
Mundaring Sharing
Nannup Occasional Child Care Assoc
Narembeen Numbats Occasional Child Care
Ngunga Group Women's Aboriginal Corporation
Noah's Ark Toy Library and Resource Centre

Northampton Occasional Child Care Association Inc
Northcliffe Family Centre Inc
Northcliffe Family Centre Inc
Onslow Occasional Child Care Association Inc
Oombulgurri Association Incorporated
Outcare Inc
Pannawonica Occasional Child Care Inc
Parkerville Children's Home
Parkerville Children's Home
Pineview Preschool Education Centre
Pineview Preschool Education Centre

Playgroup Association of WA Inc
Resource Unit for Children With Special Needs Inc
Salvation Army Property Trust

Salvation Army Property Trust
Salvation Army Property Trust
Shire of Capel
Shire of Mingenew
Shire of Mullewa
Snag Island Coastal Kid's and Community Centre Inc
Wanslea Family Services
Wongan Cubbyhouse Inc
Yangebup Family Centre Inc
Yorganop Child Care Aboriginal Corporation

Mercy Community Services Placement Service
Mukinbudin Occasional Care Service
Little Possums Occasional Care Service
Nannup Occasional Care
Narembeen Numbats Child Care Centre Association Inc
Onyon Child Care Centre
Noah's Ark Toy Library and Resource Centre (Vacation Care)
Northampton Occasional Care
Northcliffe Occasional Child Care
Northcliffe Occasional Child Care
Onslow Occasional Child Care Centre
Mama-Biaulu Occasional Care
Outcare Occasional Care Program (Canning Vale)
Pannawonica Occasional Care Centre
Parkerville Children's Home Cottage Program
Parkerville Children's Home Belmont Program
Pineview Preschool Occasional Care Program
Pineview Pre School Education Centre Vacation Care Program
Field Liaison Service
Rural Playgroup Support Service (Murchison and Pilbara)
Crossroads West Moving to Independence Transitional Support Service
Crossroads West Landsdale House
Crossroads West Oasis House
Capel Community Child Care Centre
Mingenew Occasional Child Care Centre
Mullewa Occasional Care Centre
Snag Island Coastal Kid's and Community Centre
Wanslea Placement Service
Wongan Cubbyhouse Occasional Care Program
Yangebup Family Centre Occasional Care Program
Yorganop

Output 5: Positive ageing

Anglicare Inc
Carers Association of WA Inc
Carers Association of WA Inc
City of Geraldton
Council of the Ageing
Wesley Mission Inc

Helping Hands
Carers Health Awareness and Retreats Program
Linking Together Carers Support Program
Senior Resource Centre
Seniors Initiatives
Senior Partners

Output 6: Policy advice, strategic initiatives and coordination to make a positive difference for WA women and reduce domestic violence

Domestic Violence Council of WA Inc
Marnja Jarndu Women's Refuge
National Council of Women
Women's Refuge Group of WA Inc

Assisting with the implementation of the government's domestic violence agenda
Kimberley Aboriginal Community Education Domestic Violence Project
Accommodation and Support
Women's Refuge Advice and Support Service

Regional domestic violence committees

Armadale Domestic Violence Intervention Project

Avon Valley Help Centre
Bunbury Domestic Violence Action Group Inc
Centacare Broome
Central Aicare Inc
City of Fremantle
Communicare Inc

Communicare Inc
Department of Justice Community Based Services
Eastern Regional Domestic Violence Prevention Council Inc
Goldfields Women's Health Care Centre
Pilbara Regional Domestic Violence Council Inc
Rockingham Women's Health Information Centre
Safer WA Albany District
Women's Health Care House
Women's Healthworks

Armadale/Gosnells Regional Domestic Violence Committee
Northam Regional Domestic Violence Committee
Bunbury Regional Domestic Violence Committee
Kimberley Regional Domestic Violence Committee
Narrogin Regional Domestic Violence Committee
Fremantle Regional Domestic Violence Committee
North Eastern Suburbs Regional Domestic Violence Committee
Central Metropolitan Regional Domestic Violence Committee
Geraldton Regional Domestic Violence Committee
Eastern Region Domestic Violence Committee

Kalgoorlie Regional Domestic Violence Committee
Pilbara Regional Domestic Violence Committee
Rockingham Regional Domestic Violence Committee
Albany Regional Domestic Violence Committee
Perth West Regional Domestic Violence Committee
Joondalup Regional Domestic Violence Committee

Output 7: Youth policy development and coordination

Anglican Youth Ministries
Amanda Young Foundation
Australia Day Council

Churches Commission on Education
Fairbridge Western Australia Inc
Guides WA
Leeuwin Ocean Adventure Foundation
Rural Youth Development Council of WA
Salvation Army Property Trust
Scouts Australia (WA Branch)
Scripture Union of WA
The Boy's Brigade of WA
The Duke of Edinburgh Awards
The Girl's Brigade of WA
The Joint Commonwealth Societies Council of WA
Uniting Church Ministry
YMCA Eastern Goldfields
YMCA Perth
Young Achievement Australia
Young Christian Students Movement
Young Women's Christian Association of Perth
Youth Affairs Council of WA
Youth Charities Trust Inc

Youth Development Service
Eco-Health Summit
Young Australian of the Year, Rejoice Outback Australia,
Student Citizens Awards
Chaplain Service
Youth Development Service
Youth Development Courses
Adventure sail training programs for young people
Youth Development Service
Youth Development Service
Youth Development Courses
Youth Development Service
Youth Development Service
The Duke of Edinburgh Awards Scheme
Youth Development Services
Commonwealth Day Youth Rally
Youth Development Service
Youth Development Service
Youth Parliament
Enterprise Education
Youth Development Service
Mentor Program
Peak representative organisation for youth in WA
Youth Focus

Youth Development Holiday Program**Country**

Aboriginal Progress Association
Agencies for South West Accommodation – Rural Youth Info Service/Drug Info Council Service
Agencies for South West Accommodation – South West Youth and Family Support Service
Albany PCYC
Avon Valley Arts Society Inc
Avon Youth Services
Bidyadanga Aboriginal Community
Billy Dower Youth Centre
Boyup Brook Teenscene
Broome Youth Support Group
Bunbury Regional Entertainment Centre
Burringurrah Community Aboriginal Corporation
Busselton Community YMCA
Churches Commission on Education
City of Geraldton
Collie PCYC

Eastern Goldfields YMCA
 Escare Inc - Youth Service
 Esperance Senior High School Parents and Citizens
 Fairbridge Western Australia Inc
 Fitzroy Valley Aboriginal Sporting Association
 Geraldton Personnel Inc
 Geraldton Streetwork Aboriginal Corporation
 Goldfields Regional Domestic Violence Prevention Committee
 Irrungadji Group Association Inc
 Jigalong Community Inc
 Jigalong Community Inc Neighbourhood Centre
 Jurien Bay Youth Group
 Kalumburu Aboriginal Corporation
 Kununurra Youth Services
 Kutjungka Catholic Parish (Blago)
 Laverton Youth Project
 Lions Club of Mandurah
 Mandurah Joblink
 Mandurah RSL
 Mangkaja Arts Resource Agency
 Meekatharra Youth and Social Centre Inc
 Mirima Council Aboriginal Corporation
 Moora Youth Group Inc
 Mukinbudin Youth Advisory Council
 Mullewa Telecentre
 Network Family Support
 Newman YMCA Youth Services Inc
 Pannawonica Youth Club Inc
 Paraburdoo Youth Centre
 Peel Regional Youth Band
 Rainbow Coast Neighbourhood Centre
 Revolution Youth Group
 Shark Bay Youth Advisory Council
 Shire of Bridgetown/Greenbushes
 Shire of Brookton
 Shire of Derby/West Kimberley
 Shire of Donnybrook/Balingup
 Shire of Manjimup Walpole Youth Advisory Committee
 Shire of Mullewa
 Shire of Nannup Youth Advisory Council
 Shire of Roebourne
 Toodyay Blue Light Youth Group
 Town of Northam
 Waroona Community Centre
 West Arthur Telecentre
 Wickepin Telecentre
 Winjan Aboriginal Corporation (Tambellup)
 Wirrimanu Aboriginal Corporation
 Wundowie Youth Advisory Council
 YMCA Busselton
 York Old Fire Station Community Centre
 Youth Involvement Council

Metropolitan

Armadale Gosnells and Districts Youth Resources
 Artworks Visual Art Theatre
 Balga Detached Youth Work Program Connecting to Learning
 Balga Detached Youth Work Program Mobile Service
 Bassendean Youth Service
 Boogurlarri – Langford Youth
 Burdiya Aboriginal Corporation
 City of Belmont Youth Service
 City of Cockburn
 City of Gosnells
 City of Joondalup
 City of Melville
 City of Perth
 City of Swan
 City of Swan - Altone Park Leisure Centre

City of Swan - Ballajura Aquatic Centre
City of Swan - Swan Park Leisure Centre
City of Wanneroo
Clarkson Community HS P&C
Head Quarters
Karawarra Community Project Inc
Loftus Community Centre
North East Regional Youth Council
Police and Citizens Youth Club
Rockingham PCYC
Stand By Me Youth Service
Town of Cambridge
Warnboro Community Youth
West Stirling Neighbourhood House

Family Foundation Trust Fund

Adoptions Preservation of Records
Child Migrants Trust
Coalition Assisting Refugees after Detention
Managing the Past – Children in Care
Men Too Grants
Waroona Community Centre

Appendix 4: Sponsors

Community Development

Community Services Industry Awards 2001

882 6PR
 Australia Post
 CSC
 Goundrey Wines
 Lotteries Commission
 Rendezvous Observation City Hotel
 Staging Connections
 The West Australian
 WIN Television

Foster family free days 2001 and 2002

AMF Cannington
 Araluen Botanic Park
 Bay of Isles Peaches Restaurant
 Botanic Golf Gardens
 Broome Aquatic Centre
 Busselton Central Cinema
 Caversham Wildlife Park
 City of Albany – Albany Leisure and Aquatic Centre
 City of Geraldton – Aquarena
 City of Mandurah – Community Museum
 Dudley Park Bowling and Recreation Club
 Fairlanes City Bowl
 Fun Fact'ry
 Fun Station Rockingham
 Goldfields Pool and Snooker
 Kwinana Community Arts Centre
 Leschenault Leisure Centre
 Mandurah Ferry Cruises
 Morley Roller Drome
 Pentland Alpaca Stud and Tourist Farm
 Perth Zoo
 Pot Black
 Rainbow Jungle
 Rockface Indoor Climbing Gym
 Scitech Discovery Centre
 Serpentine Vintage Tractors and Machinery Museum
 Sun Pictures and Columbia Tri Star Films
 Supa Fun Pit
 Tambrey Centre
 The Great Escape
 The Overhang Indoor Climbing Gym
 The West Australian
 Toodyay Visitors Centre
 Tumbulgum Farm
 Valley of the Giants Tree Top Walk
 Video Ezy
 Walkington Theatre
 Whale World
 Whiteman Park
 Wiggles 'n' Giggles Albany
 Xanadu Horse Rides
 Yanchep National Park

Seniors Interests

Seniors Week and WA Seniors Awards
 ABC Radio
 Australian Pensioners Insurance Agency
 BankWest
 Council on the Ageing (WA) Inc
 GWN
 Have-A-Go News
 Queensland Travel Centre
 Skywest
 Soul Pattinson Chemist
 The West Australian
 West Regional Newspaper Group
 Western Hearing Services
 Woolworths

Seniors Card 2001

GIO

Seniors Media Awards 2001

Commonwealth Department of Health and Aged Care
 Hollywood Private Hospital
 Perth Ambassador Hotel
 Western Hearing Services

Women's Policy

Women's Convention 2002

Department of Indigenous Affairs
 Telecentres Network

Youth Affairs

WA Youth Awards Showcase

96FM
 Alcoa of Australia Limited
 ArtsWA
 Buena Vista International
 Channel 7
 Coca-Cola Amatil
 Curtin University of Technology
 Department for Culture and the Arts
 Department of Conservation and Land Management
 Department of the Premier and Cabinet, Citizens and Civics Unit
 Hoyts Cinemas
 Iluka Resources
 Leeuwin Ocean Adventure
 Lotteries Commission
 Mastery Multimedia
 Novotel Benoa Bali
 Rick Hart
 The West Australian
 Timezone
 Transperth
 WA Government Railways
 Wesfarmers Landmark
 WMC Resources
 Woodside Energy Limited

Sponsorships provided by the Department

Adoptions International First Gathering of Adult Intercountry Adoptees in WA 2001
 Australian Association of Social Workers (WA Branch) state conference 2002
 City of Perth Women and Safety Study
 Clare Burton Memorial Lecture 2001
 Family Council of WA Family Expo 2002
 Financial Councillors Association annual conference 2001
 Go-Girl Go For IT Expo and Roadshow
 Learning Centre Link state conference 2002
 Lions Clubs District 201W1 Inc children's film festival 2002
 Meerilinga Young Children's Foundation to coordinate Children's Week in Western Australia 2002
 Rocky Bay Women and Wellness Conference 2002
 Safety House Association of Western Australia Inc Safety House Week 2002
 WA Emergency Relief Agencies networking/training day with WACOSS 2002
 WACOSS bi-annual conference 2002
 Women in Agriculture Warm Winter Gathering 2001
 Women in Business Conference 2002
 Women's Refuge Group of WA Inc Visions of the Future conference 2002
 Youth Affairs Council of WA (YACWA) conference 2002

Appendix 5: Awards

Community Development

Department for Community Development Churchill Fellowship 2001

Janice Shuard

Community Services Industry Awards 2001

Winners and finalists

Valuing volunteers

Winner Read Write Now!—Read Write Now!

Finalists Australian Adult Leadership Program—Guides Western Australia Inc
Leeuwin Ocean Adventure Volunteer Program—Leeuwin Ocean Adventure Foundation
Supporting, Helping and Reaching Kids (S.H.A.R.K.)—Australian Red Cross (WA Division)

Innovation

Winner The Men's Health Project—City of Melville

Finalists First-Steps Employment Program—Australian Red Cross (WA Division)
Parents and Children's Therapeutic Services—Parkerville Children's Home Inc
Ruah Inreach Women's Support Service—Daughters of Charity Services (WA) Ltd

Community support

Winner Yamatji Family Violence Prevention Unit—Geraldton Family Advocacy Service

Finalists Families and Schools Together (FAST)—Parkerville Children's Home Inc
Indigenous Employment and Training—Laverton—Leonora Cross Cultural Association
Read Write Now! Rockingham—Kwinana—Read Write Now!

Support of remote and rural communities

Winner Kimberley Camp for the Deaf—Kimberley Association for the Deaf and Hard of Hearing Inc

Finalists Indigenous Youth Services and Remote Workers Support Network—Newman YMCA Youth Services Inc
Men's Outreach Service Inc—Men's Outreach Service Inc and Marnja Jarndu Women's Refuge Inc
Samson Beachstay—Pilbara Homecare Inc

Community development

Winner Ngala Northern Community Service—Ngala Family Resource Centre

Finalists Bayley Year 8/9 Learning Team—Eastern Goldfields Senior High School
Indigenous Employment and Training—Laverton—Leonora Cross Cultural Association
Nardine Wimmin's Refuge Outreach Service—Nardine Wimmin's Refuge

Excellence in management practices

Winner Leeuwin Ocean Adventure Foundation—Leeuwin Ocean Adventure Foundation

Finalists Quality Management System—Australian Red Cross (WA Division)
South West Counselling Services—South West Counselling Inc
Yorganup Child Placement Service—Yorganup Child Care Aboriginal Corporation

Industry support and development

Winner Better Tracks Inc—Laverton Police Station

Finalists 4th National Intensive Family Services Symposium—Mofflyn
Fishers with Disabilities Program—Department of Fisheries
Support and Landlord Arrangements—South City Housing Inc

Business and community partnerships

Winner Noongar Patrol System—Aboriginal Advancement Council and the City of Perth

Finalists HYPE Plus at Ocean Keys—Coles Myer Ltd
Indigenous Employment and Training—Laverton—Leonora Cross Cultural Association
Mandurah Family Fun Day—Alcoa World Alumina Australia

Outstanding service by an individual

Winner Norman Charles Harris

Finalists Eileen Farrugia
Elizabeth Pardoe
Lorraine Sawyer

Judging panel

Nicolas Agocs

Dee Ashby

Sallie Davies

Hon Kay Hallahan

Ian Leggoe

Kerry Pearmain

Tony Pietropiccolo

Ethnic Communities Council of Western Australia

Promotions and Publicity Manager, WIN Television

Executive Director, Volunteering WA

Former Minister for Community Services

Communications Manager, Australia Post

Director Community Funding, Lotteries Commission

President, Western Australian Council of Social Service

Seniors Interests

Seniors Week and WA Seniors Awards

WA Seniors Awards 2001

Winners

WA Senior of the Year	Betty Smith-Gander, Attadale
Goldfields Senior of the Year	William Carter, Dalwallinu
Metropolitan Senior of the Year	Betty Smith-Gander, Attadale
Mid-West Senior of the Year	Errol Bartlett-Torr, Denham
Northern Senior of the Year	Harry Chilvers, Dampier
Southern Senior of the Year	Eleanor 'Betty' Hull, Waroona
Community Service Award	Betty Smith-Gander, Attadale
Art and Culture Award	Alma Toomath, Carnarvon
Business Leadership Award	Phyllis 'Merle' Henning, Koorda
Sport and Recreation Award	Victor Nolan, Perth
Award of Excellence	Sue Ingham, Geraldton
Exceptional Organisation Award	Prime Movers
Seniors Card Quality Business Award	Garden City Shopping Centre

Judging panel

Margaret Dawkins	Department for Community Development, Seniors Interests
Lisa Edwards	BankWest representative, principal sponsor of WA Seniors Week
Brian French	Community representative
Anna Harrison	Multicultural representative
Myrtle Mullalley	Aboriginal representative
Shauna Willis	GWN representative, foundation sponsor of WA Seniors Awards

WA Media Awards 2001 Positive Images of Seniors

Winners

Positive Images Medal (overall winner)	Alex Levack, Albany Advertiser
Metropolitan Print (News)	Jen Cuncliffe, Post Newspapers
Metropolitan Print (Feature)	Cathy O'Leary, The West Australian
Regional Print	Alex Levack, Albany Advertiser
Pictorial Print	Barry Baker, The West Australian
Television	Pepita Bullock, Channel 9
Radio	No prize awarded
Advertising	Mirvac Fini P/L
Seniors Specific	Nicholle Bell, The Standard
People's Choice	Alex Levack, Albany Advertiser

Judging panel

Bob Cronin (Chair)	Former editor of The West Australian
Christine Curry	Commonwealth Department of Health and Aged Care
Claudia Oakley	Department for Community Development, Seniors Interests
Beryl Silvester	Metropolitan Senior of the Year 1999
Tony Warton	Public relations consultant

Women's Policy

Edith Cowan Western Australian Women's Fellowship 2001

Antonia Clissa

Judging panel

Carey Drake-Brockman (Chair)	Department for Community Development, Women's Policy
Lekkie Hopkins	Coordinator Women's Studies Program, Edith Cowan University
Marion Nairn	National Council of Women of Western Australia
Alison Robins	Association of Past Fellowship Recipients

Youth Affairs

WA Youth Awards Showcase

Youth Minister's Positive Image Award Winner

Ben Rees-Mogg

Manjimup Senior High School

Judging panel

Jacqui Allen
Adene Cassidy
Craig Comrie
Kylee Payne
Yonnene Pearce
John Powell
Rebecca Rosher
Cr Lisa Scaffidi
Jan Watt

Office of the Minister for Youth
Today Tonight
City of Stirling Youth Advisory Council
96FM
The West Australian
WA Government Railways
City of Swan Youth Advisory Council
City of Perth
Department for Community Development, Youth Affairs

WA Youth Media Awards

Overall winner

Peter Kapsanis

ABC (Rural Department)

Category winners

Print media (metro)
Print media (suburban)
Print media (regional)
Television (metro)
Television (regional)
Radio
Photograph
Best piece of journalism (under 25 years)

Nadia Miraudo, The Sunday Times
Paige Taylor, Post Newspapers
Peter Ramshaw, Avon Valley Advocate
Nick Way, Channel 10 News
David Cooper, Golden West News
Peter Kapsanis, ABC (Rural Department)
Sandra Jackson, The West Australian
Nadia Miraudo, The Sunday Times

Judging panel

Paige Berald
Debra Bishop
Tom Drewell
Sarah Knight
Elvira Nuic
Steve Pennells
Earl Reeve
Jan Watt

President, Curtin Students Journalists Association
Channel 7
Journalist
ABC Radio
Curtin Top Media Student
Channel 9
Retired media representative
Department for Community Development, Youth Affairs

WA Youth Awards

Winners

WA young person of the year
WA youth leadership award
WA youth citizenship (individual) award
WA youth citizenship (group) award
WA youth environment award
WA youth inspiration award
WA youth active achievement award

Jason Le Coultre, Highgate
Helen Sarcich, Kalgoorlie
Jasmine Geddes, Bassendean
The Freedom Centre, Northbridge
Jason Le Coultre, Highgate
Robert Pike, Parmelia
Mark Finucane, Melville

Judging panel

Jacqui Allen
Maxine Boyd
Simon Dowding
Professor Ian Fairnie
Kate Gauntlett
Russell Harvie
Ron Kawalilak
Danicia Quinlan
Warwick Smith

Office of the Minister for Youth
Lotteries Commission of Western Australia
Channel 7
Curtin University of Technology
The West Australian
Iluka Resources
Department of Conservation and Land Management
Woodside Energy Ltd
Department of the Premier and Cabinet, Citizens and Civics Unit
96FM
Leeuwin Ocean Adventure
Department for Community Development, Youth Affairs
Subiaco Youth Advisory Council

Pearl Tan
Captain Greg Tonnison
Jan Watt
Sarah Yates

Appendix 6: Publications

Copies of all publications are available from the agencies which produce them. Information is also available on the relevant websites.

Community Development

Websites

www.communitydevelopment.wa.gov.au
www.fcs.wa.gov.au

Posters

Aboriginal (bush, desert, city and ocean themes)
 Child growing up needs
 Crisis care
 Customer service charter
 Do you have a problem with Family and Children's Services?
 Family helpline
 Family centres
 Foster care
 Growing up kids
 Living with... series
 Living with parents
 Living with stepfamilies
 Making life easier for mums and dads
 My family always cares for me
 Parenting line
 Parenting information centres
 Protecting our children
 We all have the right to feel safe all of the time (in Nyangumarta, Thalanyji and Yindjibarndi)

Brochures and reports

A guide to fostering a child
 Annual report to Parliament (online only)
 Appeals and complaints procedures
 At a case conference
 Budget highlights 2002/2003 (online only)
 Case review board
 Choosing quality care for your children (also in Arabic, Chinese, Serbian, Bosnian, Indonesian and Vietnamese)
 Community services industry awards 2001
 Concessions guide 2002 (online only)
 Customer service charter
 Dealing with the effects of trauma
 Developmental stages of children
 Developmental stages of toddlers
 Early education service
 Eradication of poverty report and government response
 Family and domestic violence
 Family helpline
 Finding out about your Aboriginal family history
 Growing up kids booklet (to accompany videos only)
 Growing up kids tipsheets

- All the family
- Catch your kids being good
- Growing up babies
- Growing up teenagers
- Helping kids deal with trauma or bad events
- Kids and school
- Keeping rules-being firm but fair
- Living with elders
- Money matters
- Protecting our kids
- Strong men, strong families

 Young single mums and dads
 Growing up steps of babies
 Growing up steps of walking babies
 Licensing child care services in Western Australia

Living with babies
 Living with children
 Living with parents (online only)
 Living with stepfamilies
 Living with teenagers
 Living with teenagers parent training manual
 Making a difference: information for people interested in becoming foster carers
 Our children are our future: let's keep them safe (in Nyangumarta, Thalanyji and Yindjibarndi)
 Parent help centre
 Parenting fact sheets
 Being a father
 Being a mother
 Family holidays made fun
 Grand parenting
 Parenting alone
 Parenting and children learning together
 Parenting in a multicultural society (also in Arabic, Bosnian, Chinese, Croatian, Farsi, Greek, Indonesian, Italian, Portuguese, Serbian, Spanish, Vietnamese, Somali)
 Positive communication
 Parenting information centres
 Parenting information for people working with children
 Parenting line
 Parent link home visiting service
 Parenting services
 Play and learning sheets
 Books and stories
 Dressing up and puppets
 Making things
 Music
 Painting and drawing
 Playing around the house
 Playing outside
 Rainy days and cars
 Protecting our children
 Setting up a creche
 Starting family day care
 Telephone services cards
 WA SAAP Protocols

Videos

Growing up kids (Goldfields)
 Growing up kids (Kimberley)
 Growing up kids (Metropolitan/southwest)
 Growing up kids (Murchison)
 Growing up kids (Pilbara)
 Living with babies
 Living with children
 Living with stepfamilies
 Living with teenagers
 Living with toddlers

Family & Children's Policy

Website

www.familyone.wa.gov.au

Internet discussion group

<http://lists.iinet.net.au/cgi-bin/mailman/listinfo/famstrengthscom>

Brochures and reports

Research News, Issue 3, 2002, *Corporate Social Responsibility and Family Friendly Workplaces*, findings from the 2nd Western Australian Family Attitudes Survey 2002.
 Research News, Issue 2, 2000, *Family Friendliness of Workplaces and Customer Services*, findings from the Western Australian Family Attitudes Survey 2000.
 Research News, Issue 1, 2000, *Connected to Family and Community*, findings from the Western Australian Family Attitudes Survey 2000.

Seniors Interests

Websites

www.osi.wa.gov.au
www.congresswest.com.au/IFA
www.volunteering.communitydevelopment.wa.gov.au

Posters

Celebrating Life: Seniors Week 2002
 IFA Conference

Publications

"Live It Up" Seniors Card Discount Directory 2002-2004
 Seniors Card Regional Discount flyers
 Seniors Card Shopping Centre flyers
 Seniors Card Application Form
 Seniors Card Business Registration Kit
 New Age on Business Newsletter – 1st and 2nd edition
 WA Seniors Awards 2002 nomination Kit
 WA Seniors Award 2002 – Positive Images of Ageing nomination kit
 Invitation to "Maturity Matters" (Spanish and English)
 Promotional book marks (Spanish and English)
 IFA Conference Brochure
 IFA Expo brochure
 Postcard to Seniors
 General Postcard – Vancouver
 General Postcard, Japanese – Kobe
 Invitation and Keynote speakers
 Information flyer on Universal Design
 Flyers for Lotteries Volunteer Program registration
 Flyer to Seniors through Seniors Card
 IFA Final brochure
 Flyer for *"Have a Go"* News regional distribution
 ENews – March and May 2002.
 Volunteer Community Development Grants Information Kit
 Boomnet: Capturing the Baby Boomer Volunteers
 Capturing the Baby Boomer Volunteers Seminar flyer
 From Boomnet to Boomnot
 Discussion Paper for the Development of the WA Volunteering Compact
 Draft Western Australian Volunteering Compact and Feedback form
 Consultation flyers for the draft Western Australian Volunteering Compact

Women's Policy

Website

www.wa.gov.au/wpdo
www.freedomfromfear.wa.gov.au

Brochures and reports

Best practice model for the provision of programs for perpetrators of domestic violence
 Best practice model for the provision of programs for victims of domestic violence
 Directory of services for women (pocket directory)
 Edith Cowan Western Australian Women's Fellowships: profiles and guidelines
 FYA: Female Young and Active
 FYI: Female Young and Independent
 Freedom from fear
 Freedom from fear: background planning document
 Freedom from fear: a campaign summary
 How to deal with domestic violence (self help book, cassette, guide)
 How do I know if I'm abusive?
 When you hurt your partner you hurt your children
 Has your partner hurt you?
 A guide for health professionals
 A guide for employers, managers and supervisors
 Factsheet: Common myths about domestic violence
 Factsheet: The impact of domestic violence
 Information sheet 1: Development of the campaign advertising strategy
 Information sheet 2: Testing of the campaign advertising strategy
 Information sheet 3: Implementing the campaign

Information sheet 4: Campaign evaluation results phase one

International Women's Day kit
 Older women in WA factsheet
 Roll of honour (website only)
 The health of women in WA factsheet
 Winfo monthly calendar of events
 Women in WA factsheet
 Women interested in appointment to a government board or committee
 Women's Information Service (card, magnet)

Posters

Freedom from fear campaign (set of two)
 Helpline
 Regional helpline (three types)
 Women's Information Service

Youth Affairs

Websites

www.youthaffairs.wa.gov.au
www.dotu.wa.gov.au
www.cadetswa.wa.gov.au
www.yacs.wa.gov.au

Publications

Imagine Your Australia: The Centenary of Federation Youth Festival Commemorative Record
 Imagine Your Australia: The Centenary of Federation National Youth Conference of Young People
 Recommendations and Implementation Strategies
 Youth Declaration
 Cadet Lines newsletters
 YAC Chat newsletter
 Youth Suicide Prevention Information Kit

Appendix 7: Office locations

Community Development

Central Office 189 Royal Street East Perth WA 6004 PO Box 6334 East Perth WA 6892 Tel (08) 9222 2555 Tel 1800 622 258 (freecall STD) TTY (08) 9325 1232	Metropolitan offices <u>Adolescent and Child Support Service</u> Kath French Centre 900 Woodlands Road Stoneville WA 6081 Tel (08) 9295 9000 Darlington House 4 Hubert Street Darlington WA 6070 Tel (08) 9299 6760 Emergency Accommodation Service 79 Grand Promenade Bedford WA 6052 Tel (08) 9271 8772 One to One Intensive Care 2 Curtin Avenue Cottesloe WA 6011 Tel (08) 9384 5566 Preparation for Placement and Respite Tudor Lodge 59 Chelmsford Road Mt Lawley WA 6050 Tel (08) 9328 6150 Youth Equip Service 152 Robert Street Como WA 6152 Tel (08) 9450 3282 <u>Northeast Metropolitan Zone</u> Midland Office 281 Great Eastern Highway Midland WA 6056 Tel (08) 9274 9411 Mirrabooka Office 6 Ilkeston Place Mirrabooka WA 6061 Tel (08) 9344 9666 Parenting Information Centre Shop 86 Midland Gate Shopping Centre Cnr Viveash Road and The Crescent Midland WA 6056 Tel (08) 9274 1666	Parenting Information Centre Shop 13 Mirrabooka Square Shopping Centre 43 Yirrigan Drive Mirrabooka WA 6061 Tel (08) 9440 0011 <u>Northwest Metropolitan Zone</u> Joint Investigation Unit Unit 7 Warwick Commercial Centre 8 Dugdale Street Warwick WA 6024 Tel (08) 9246 6111 Joondalup Office Ground Floor Joondalup House 8 Davidson Terrace Joondalup WA 6027 Tel (08) 9301 3600 Joondalup Parent Link Home Visiting Service 8 Davidson Terrace Joondalup WA 6027 Tel (08) 9301 3600 Keith Maine Youth and Family Centre Off Beechboro Road North Whiteman WA 6068 Tel (08) 9249 1444 Parent Help Centre and Parenting Line 28 Alvan Street Mt Lawley WA 6050 Tel (08) 9272 1466 Tel 1800 654 432 (freecall STD) Parenting Information Centre Shop T55, Lakeside Joondalup Shopping Centre Joondalup WA 6027 Tel (08) 9300 9999 Perth Office 641 Wellington Street Perth WA 6000 Tel (08) 9214 2444 Scarborough Parent Link Home Visiting Service 334 Albert Street Balcatta WA 6021 Tel (08) 9440 5170
Child Care Licensing 25 Adelaide Street Fremantle WA 6160 Tel (08) 9431 8888 Tel 1800 199 383 (freecall STD)		
Community Skills Training Centre 3rd Floor Construction House 35 Havelock Street West Perth WA 6005 Tel (08) 9222 6000		
Consumer Advocate 189 Royal Street East Perth WA 6004 Tel (08) 9222 2594 Tel 1800 013 311 (freecall STD)		
Family Information Records Bureau 189 Royal Street East Perth WA 6004 Tel (08) 9222 2926 Tel 1800 000 277 (freecall STD)		
Foster Carer Recruitment Service 91 Hensman Road Subiaco WA 6008 Tel (08) 9380 4960 Tel 1800 024 453 (freecall STD)		
Metropolitan and Country Service Delivery Directorate 1275 Albany Highway Cannington WA 6107 Tel (08) 9350 7222		
Past Adoption Service 189 Royal Street East Perth WA 6004 Tel (08) 9222 2555		
Provider Support 1275 Albany Highway Cannington WA 6107 Tel (08) 9350 7222		
State Emergency Service 1275 Albany Highway Cannington WA 6107 Tel (08) 9350 7250		

Southeast Metropolitan Zone

Adoption Service
189 Royal Street
East Perth WA 6004
Tel (08) 9222 2555
Tel 1800 622 258 (freecall STD)

Armadale Best Start
Orchard House
14 Orchard Avenue
Armadale WA 6112
Tel (08) 9497 6555

Armadale Lifeskills Centre
Orchard House
14 Orchard Avenue
Armadale WA 6112
Tel (08) 9497 6555

Armadale Office
145 Jull Street
Armadale WA 6112
Tel (08) 9497 6555

Armadale Parent Link Home
Visiting Service
Brookman House
25-27 Brookman Avenue
Langford WA 6147
Tel (08) 9358 3924

Cannington Office
Cnr Grose Avenue and Lake
Street
Cannington WA 6107
Tel (08) 9351 0888

Intensive Family Casework and
Treatment Team
Fulham House
222 Fulham Street
Cloverdale WA 6105
Tel (08) 9277 0311

Parenting Information Centre
Shop 1046 Westfield Carousel
Shopping Centre
1358 Albany Highway
Cannington WA 6107
Tel (08) 9351 8266

Southwest Metropolitan Zone

Crisis Care Unit
Tel (08) 9223 1111
Tel 1800 199 008 (freecall STD)

Family Helpline
Tel (08) 9223 1100
Tel 1800 643 000 (freecall STD)

Fremantle Office
25 Adelaide Street
Fremantle WA 6160
Tel (08) 9431 8800

Men's Domestic Violence
Helpline
Tel (08) 9223 1199
Tel 1800 000 599 (freecall STD)

Parenting Information Centre
Shop 66b Rockingham City
Shopping Centre
Read Street
Rockingham WA 6168
Tel (08) 9592 8111

Port Kennedy Beach Camp
Lot 88 Secret Harbour Boulevard
Secret Harbour WA 6173
Tel (08) 9524 7772

Rockingham Office
Home and Building Centre
85 Chalgrove Avenue
Rockingham WA 6168
Tel (08) 9527 0100

Country officesGoldfields Zone

Esperance Office
92 Dempster Street
Esperance WA 6450
Tel (08) 9071 2566

Graeme Street Hostel
Cnr Eureka and Graeme Streets
Kalgoorlie WA 6430
Tel (08) 9021 2946

Kalgoorlie Office
Cnr Boulder Road and Cheetham
Street
Kalgoorlie WA 6430
Tel (08) 9022 0700

Laverton Office
Laver Place
Laverton WA 6440
Tel (08) 9031 1104

Leonora Office
Lot 40 Cnr Tower and Rajah
Streets
Leonora WA 6438
Tel (08) 9037 6132

Norseman Office
80 Prinsep Street
Norseman WA 6443
Tel (08) 9039 1129

Parenting Information Centre
Shop 7 St Barbara's Square
248 Hannan Street
Kalgoorlie WA 6430
Tel: (08) 9021 6844

Kimberley Zone

Broome Office
Cnr Weld and Frederick Streets
Broome WA 6725
Tel (08) 9192 1317

Catherine House
Placement and Support Centre
Cnr Dickson Drive and Pembroke
Street
Broome WA 6725
Tel (08) 9192 1026

Derby Office
Lot 490 Neville Street
Derby WA 6728
Tel (08) 9191 1577

Fitzroy Crossing Office
Jones Road
Cnr Fallon Road
Fitzroy Crossing WA 6765
Tel (08) 9191 5002

Halls Creek Office
71 Thomas Street
Halls Creek WA 6770
Tel (08) 9168 6114

Kununurra Office
State Government Building
Cnr Konkerberry Drive and Messmate
Way
Kununurra WA 6743
Tel (08) 9168 0333

Parenting Information Centre
Shop 22 Paspaley Plaza
Chinatown Centre
Broome WA 6725
Tel (08) 9193 7867

Wyndham Office
Lot 994 Great Northern Highway
Wyndham WA 6740
Tel (08) 9161 1110

Yurag-Man-Gu Taam-Purru
Placement and Support Centre
Cnr Thomas and Terone Streets
Halls Creek WA 6770
Tel (08) 9168 6136

Murchison Zone

Carnarvon Office
Stuart Street
Carnarvon WA 6701
Tel (08) 9941 1244

Geraldton Office
45 Cathedral Avenue
Cnr Chapman Road
Geraldton WA 6530
Tel (08) 9921 0768

Geraldton Parent Link Home
Visiting Service
Spalding Family Centre
75 Mitchell Street
Geraldton WA 6530
Tel (08) 9923 1125

Meekatharra Hostel
Consul Road
Meekatharra WA 6642
Tel (08) 9981 1152

Meekatharra Office
Lot 83 Main Street
Meekatharra WA 6642
Tel (08) 9981 1104

Mt Magnet Office
Lot 124 Laurie Street
Mt Magnet WA 6638
Tel (08) 9963 4190

Mullewa Office
Main Road
Mullewa WA 6630
Tel (08) 9961 1004

Parenting Information Centre
Shop 12 Chapman Way Arcade
Chapman Road
Geraldton WA 6530
Tel (08) 9921 4099

Waran-Ma Group Home
15 Smith Street
Carnarvon WA 6701
Tel (08) 9941 4125

Westview Hostel
32 Swan Drive
Sunset Beach
Geraldton WA 6530
Tel (08) 9938 1930

Wiluna Office
Lot 1466 Wotton Street
Wiluna WA 6646
Tel (08) 9981 7097

Pilbara Zone

Hedland Parent Link Home
Visiting Service
3 Jibson Close
South Hedland WA 6722
Tel (08) 9172 1500

Karratha Office
WA Government Administration
Building
Cnr Searipple and Welcome
Roads
Karratha WA 6714
Tel (08) 9185 0200

Marble Bar Office
Lot 186 Bohemia Street
Marble Bar WA 6760
Tel (08) 9176 1070

Newman Office
Cnr Newman Drive and Abydos
Way
Newman WA 6753
Tel (08) 9175 1051

Onslow Office
Third Avenue
Onslow WA 6710
Tel (08) 9184 6005

Paraburdoo Office
Karringal House
1 Ashburton Avenue
Paraburdoo WA 6754
Tel (08) 9189 5651

Parenting Information Centre
Shop 23a South Hedland
Shopping Centre
South Hedland WA 6722
Tel (08) 9172 1000

Port Hedland Lifeskills Team
3 Jibson Close
South Hedland WA 6722
Tel (08) 9172 3599

Port Hedland Office
45 Kingsmill Street
Port Hedland WA 6721
Tel (08) 9173 1877

Roebourne Office
Lot 37 Sholl Street
Roebourne WA 6718
Tel (08) 9182 1208

South Hedland Office
Cnr Brand and Tonkin Streets
South Hedland WA 6722
Tel (08) 9140 2433

Tom Price Office
Lot 247 Poinciana Street
Tom Price WA 6751
Tel (08) 9189 1592

Weerianna Hostel
Main Road
Roebourne WA 6718
Tel (08) 9182 1273

Southern Zone

Aboriginal Student
Accommodation Service
189 Royal Street
East Perth WA 6004
Tel (08) 9222 2646

Albany Office
25 Duke Street
Albany WA 6330
Tel (08) 9841 0777

Albany Parent Link Home Visiting
Service
219 North Road
Albany WA 6330
Tel (08) 9842 3696

Bunbury Office
80 Spencer Street
Bunbury WA 6230
Tel (08) 9721 5000

Busselton Office
Suite 7-9
8-10 Prince Street
Busselton WA 6280
Tel (08) 9752 3666

Canowindra Hostel
PO Box 1708
Bunbury WA 6230
Tel (08) 9795 7052

Collie Office
68 Wittenoom Street
Collie WA 6225
Tel (08) 9734 1699

Family Court Counselling Service
150 Terrace Road
Perth WA 6000
Tel (08) 9224 8248
Tel 1800 199 228 (freecall STD)

Gnowangerup Resource Centre
Cnr Corbett and Aylmore Streets
Gnowangerup WA 6335
Tel (08) 9827 1467

Katanning Office
Reidy House
25 Amherst Street
Katanning WA 6317
Tel (08) 9821 1322

Kellerberrin Office
4 Moore Street
Kellerberrin WA 6410
Tel (08) 9045 4203

Mandurah Office
Cnr Tuckey and Sutton Streets
Mandurah WA 6210
Tel (08) 9535 6688

Mandurah Parent Link Home Visiting
Service
Shop 115 Mandurah Forum Shopping
Centre
Pinjarra Road
Mandurah WA 6210
Tel (08) 9535 9190

Manjimup Office
 Lot 432 South West Highway
 Manjimup WA 6258
 Tel (08) 9771 1711

Wongan Hills Office
 5 Strickland Street
 Wongan Hills WA 6603
 Tel (08) 9671 1027

Margaret River Office
 33 Tunbridge Street
 Margaret River WA 6285
 Tel (08) 9757 2910

Wyalkatchem Office
 Honour Avenue
 Wyalkatchem WA 6485
 Tel (08) 9681 1396

Merredin Office
 113 Great Eastern Highway
 Merredin WA 6415
 Tel (08) 9041 1622

Moora Office
 49 Dandaragan Street
 Moora WA 6510
 Tel (08) 9651 1100

Narrogin Office
 Government Building
 Park Street
 Narrogin WA 6312
 Tel (08) 9881 0123

Northam Office
 Cnr Fitzgerald and Gairdner
 Streets
 Northam WA 6401
 Tel (08) 9622 0170

Parenting Information Centre
 219 North Road
 Albany WA 6330
 Tel (08) 9842 8205

Parenting Information Centre
 Shop 21 CentrePoint Shopping
 Centre
 Blair Street
 Bunbury WA 6230
 Tel (08) 9791 7399

Parenting Information Centre
 Shop 115 Mandurah Forum
 Shopping Centre
 Pinjarra Road
 Mandurah WA 6210
 Tel (08) 9535 9185

Parenting Information Centre
 26 Gordon Street
 Northam WA 6401
 Tel (08) 9622 3144

Southern Cross Office
 11a Antares Street
 Southern Cross WA 6426
 Tel (08) 9049 1016

Wheatbelt and Northam Parent
 Link Home Visiting Service
 26 Gordon Street
 Northam WA 6401
 Tel (08) 9622 3144

Family & Children's Policy

7th Floor
 Albert Facey House
 469 Wellington Street
 Perth WA 6000
 Tel (08) 9476 2012

Seniors Interests

4th Floor May Holman Centre
 32 St Georges Terrace
 Perth WA 6000
 Tel (08) 9220 1111

Seniors Information Service
 Tel (08) 9328 9155
 Tel 1800 671 233 (freecall STD)
 Tel 1800 555 677 (National Relay Service and TTY)

Women's Policy

1st Floor Hartley's Building
 141 St Georges Terrace
 Perth WA 6000
 Tel (08) 9264 1920

Youth Affairs

7th Floor Albert Facey House
 469 Wellington Street
 Perth WA 6000
 Tel (08) 9476 2000

Broome Community House
 Cnr Frederick and Weld Streets
 Broome WA 6725
 Tel (08) 9192 8728

Goldfield Sports House
 25 Porter Street
 Kalgoorlie WA 6430
 Tel (08) 9021 1127

Old Infant Health Centre
 Rutherford Street
 Manjimup WA 6258
 Tel (08) 9771 8930

Margaret River Community Resource Centre
 33 Tunbridge Street
 Margaret River WA 6285
 Tel (08) 9757 3867

Appendix 8: Advisory committees 2001/2002

Community Development

Adoption Applications Committee (established 1994)

Membership (as at 30 June 2002)

Margaret James (Chair)	Zone Manager, Department for Community Development
Susan Brill	Deputy to the independent member
Derek D'Cruz	Senior Service Design Officer (cultural representative), Department for Community Development
Mary Grace	Team Leader Adoption Service, Department for Community Development
Colin Keogh	Manager Adoption Service, Department for Community Development
Grey Searle	Senior Clinical Psychologist, Department for Community Development
Bob Sprenkels	Team Leader Adoption Service, Department for Community Development
Margaret van Keppel	Clinical Psychologist (independent member)

Terms of reference

- To consider whether or not persons who have applied to the director general under section 38(1) of the Adoption Act 1994 are suitable for adoptive parenthood.
- To approve or not approve such persons as prospective adoptive parents.

Sitting fees

Independent members	\$60
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Aboriginal Advisory Committee (established 1993)

Membership (as at 30 June 2002)

Danny Ford (Chair)	Director Aboriginal Strategy and Policy, Department for Community Development
Michelle Adams	Senior Officer Aboriginal Services, Department for Community Development
Wendy Ashwin	Senior Aboriginal Information Services, Department for Community Development
Martin Bin Rashid	Senior Officer Aboriginal Services, Department for Community Development
Donna Birch	Senior Officer Aboriginal Services, Department for Community Development
Tony Calgaret	Acting Senior Service Design Officer Aboriginal Services, Department for Community Development
Brad Collard	Senior Officer Aboriginal Services, Department for Community Development
Jenni Collard	Principal Policy and Planning Officer, Department for Community Development
Coral Gore-Birch	Senior Officer Aboriginal Services, Department for Community Development
Michael Jacobsen	Senior Officer Aboriginal Services, Department for Community Development
Shirley Poland	Senior Officer Aboriginal Services, Department for Community Development
Val Swift	Senior Officer Aboriginal Services, Department for Community Development
Ron Villaflor	Senior Adviser Aboriginal Services, Department for Community Development

Terms of reference

- To contribute to the development and maintenance of high level strategies for the provision of services for Aboriginal families including the monitoring of the Department's Aboriginal services strategic plan.
- To provide advice to Executive/Department that contributes to the development of policies and legislation relating to Aboriginal people.
- To undertake/commission research projects to progress the Department's knowledge of the needs of Aboriginal customers.
- To participate in across government/Department projects that relate to the delivery of services to Aboriginal families.
- To undertake environmental scanning and evaluation of services within the zones to identify and respond to trends in service needs across the state.

Care for Children Advisory Committee (established February 1999)**Membership (as at 28 February 2002)**

Patrick Mahoney (Chair)	Community representative
Pauline Bagdonavicius	Department for Community Development
Gordon Cole	Department for Community Development
Nova Farris	Mofflyn Child and Family Care Service
Linda Kazazi	Disability Services Commission
Tricia Lee	Anglicare
Francis Lynch	Mercy Community Services
Lex McCulloch	Department for Community Development
Helen Moschini	Community representative
Kerry Newick	Foster Care Association of WA Inc
Annette Wells	Department of Justice

Terms of reference

- To promote good quality outcomes for children and young people and their families who are in, moving from or at risk of entering out of home care, through the coordination and exchange of information and expertise between representatives of government and non government agencies.
- To provide advice on strategies for improving the quality of outcomes through the delivery of intensive family support and care for children services, particularly in relation to services for Aboriginal children and young people.
- To undertake other activities as requested by the director general.

This committee ceased operation in February 2002 and is being replaced with the Children and Young People in Care Advisory Committee.

Sitting fees

Chair	\$196 per day	\$130 per half day
Non government community members	\$131 per day	\$86 per half day

Case Review Board (established 1988)**Membership (as at 30 June 2002)**

Valma Cearns (Chair)	Retired Solicitor
Carol Webb (Deputy chair)	Solicitor
Vi Bacon	Aboriginal representative
Rosemary Cant	Clinical psychologist
Maria Harries	Social worker
Dr John Manners	Clinical psychologist
Patrick Wyburn	Social worker

Terms of reference

- To administrative board of review.
- To provide advice to the director general.
- To review, on appeal, decisions made as part of a formal case conference plan for a ward.
- To focus on decisions which relate to any aspect of a child's care except current matters before the Children's Court and matters under the control of the Minister.

Sitting fees

Chair	\$380 per day or part thereof
Members	\$123 per half day

Child Care Services Board (established 1989)**Membership (as at 30 June 2002)**

The Child Care Services Board promotes and maintains the quality of child care services for young children in Western Australia through licensing child care services in Western Australia and monitoring licensed services for compliance with the Community Services (Child Care) Regulations 1988. The director general has delegated all powers in relation to child care licensing and regulation to the board.

Karen Williams (Chair)	
Bronwyn Stewart (Deputy chair)	Independent member
Heather Finch	Independent member
Wendy Lamotte	Independent member
Dr Linda Slack-Smith	Independent member

Functions

- To assess applications for licences and permits to provide a child care service.
- To assess applications to renew a licence.
- To consider breaches of the regulations or the act.
- To initiate prosecutions for breach of the regulations or the act.
- To cancel or suspend a licence or permit.
- To exercise discretionary powers as allowed by the regulations.

Sitting fees

Chair	\$196 per day	\$130 per half day
Independent members	\$131 per day	\$86 per half day

Western Australian Child Protection Council (established May 1998)**Membership (as at 30 June 2002)**

Rae Walter (Chair)	Executive Director, Ngala Family Resource Centre
Sue Allen	Clinical psychologist
Cath Callow	Djooraminda
Det Sgt David Caporn	WA Police Service
Mel Fialho	Australian Asian Association
Eve Lucas	Department of Education
Dr Pauline Meemeduma	Edith Cowan University
David Roberts	Parkerville Children's Home
Sandra van Soelen	Department for Community Development
Dr Peter Winterton	Princess Margaret Hospital for Children

Terms of reference

- To promote the coordination and exchange of expertise and information between representatives of government and non government agencies involved in the provision of child protection services.
- To provide the government of Western Australia through the Minister for Community Development with advice in respect to the prevention and treatment of child maltreatment.
- To promote and encourage research into the issues involved in the prevention and treatment of child maltreatment.
- To raise the level of awareness in the community of the issues surrounding child protection.
- To encourage and promote interagency training on all matters relating to child protection.

Sitting fees

Chair	\$196 per day	\$130 per half day
Non government members	\$131 per day	\$86 per half day

Western Australian Supported Accommodation Assistance Program (SAAP) State Advisory Committee (established October 1995)

Membership (as at 31 March 2002)

Anne Griffiths (Chair)	Department of Industry and Technology
John Cox	Community representative
Brian Dynon (Ex officio)	Commonwealth Department of Family and Community Services
Aaron Greves (Ex officio)	Department of Health
Andrew Hall	Joondalup Youth Support Services Inc
Basil Lambert	South Metropolitan Migrant Resource Centre
Tricia Lee	Anglicare
Robyn Martin	Daughters of Charity Services (WA) Ltd
Elveena McCarthy	Manguri Corporation
Helen Miskell	Department for Community Development
Jeff Mould (ex officio)	Department of Housing and Works
Irwin Palmer	Salvation Army
Helen Shanks	East Pilbara Youth Council
Leanne Strommen	Centrecare
Gabrielle Whiteley	Anawim

Terms of reference

- To provide advice to the Minister on matters pertaining to SAAP.
- To identify emerging issues related to homelessness.
- To contribute to the planning and review of SAAP.
- To advise on future directions for SAAP.
- To undertake, at the request of the Minister, consultations with users and potential users on matters relevant to SAAP.

Committee members terms ceased in March 2002 and membership for a new committee is progressing.

Sitting fees

Chair	\$196 per day	\$130 per half day
Non government members	\$131 per day	\$86 per half day

Seniors Interests

Active Ageing Taskforce (established December 2001)

Membership (as at 30 June 2002)

Hon Cheryl Davenport (Chair)	Community representative
Nigel Barker	Community representative
Dr Jane Barratt	Community representative
Jean Beard	Community representative
Hazel Butorac	Community representative
Patricia Creevey	Community representative
Stuart Flynn	Community representative
Anna Harrison	Community representative
Judy Hogben	Community representative
Deborah Kirwan	Community representative
Trevor Lee	Community representative
Marie Mathews	Community representative
Irene Mills	Community representative
Gail Milner	Community representative
Dianne Moran	Community representative
Myrtle Mullaley	Community representative

Terms of reference

- To develop an innovative and relevant across government five to 10 year policy framework that promotes the active and visible participation of older people in Western Australian communities.
- To develop strategies, including partnerships with local authorities, to ensure genuine consultation and participation on new active ageing initiatives so that informed discussion can be reflected in government decision making.
- Recommend a range of programs and strategies based on the principles of coordination, inclusion, collaboration and flexibility.
- Recommend an ongoing consultative process to ensure emerging needs and issues for seniors are reflected within the policy framework and the strategies contained within it.

Sitting fees

Chair	\$359 per day
Members	\$239 per day

Carers Act Executive Working Group (established November 2001)**Membership (as at 30 June 2002)**

Hon Ljiljana Ravlich MLC (Chair)	Member for East Metropolitan Region
Dr Jane Barratt	Carers Association of WA
Stephen Boylen	Department for Community Development, Seniors Interests
Judith Chernysh	Disability Services Commission
Helen Joyce	Department for Community Development, Seniors Interests
Gail Milner	Department of Health
Janet Peacock	Department of Health
Judy Wilkinson	Department for Community Development

Terms of reference

- To develop a broad policy framework to underpin government's response and commitment to carers.
- To review existing state legislation and how it impacts on carers.
- To review national and international legislation that impacts on carers.
- To identify and recommend the scope of the proposed Carers Act.
- To provide drafting instructions to parliamentary counsel and oversee development of a draft bill.

Volunteering Reference Group (established August 2001)**Membership (as at 30 June 2002)**

David Templeman MLA (Chair)	Member for Mandurah
John Capes	Fire and Emergency Services Authority Board
Dr Judy Esmond	Curtin University of Technology
Malcolm Fialho	The University of Western Australia
Judy Hogben	Department for Community Development, Seniors Interests
Suzanne Johnson	Alcoa of Australia Limited
Trish Langdon	WACOSS
Clive Robartson	WA Local Government Association
Christopher Smith	Disability Services Commission Board
Louise Weaver	Volunteering WA

Terms of reference

- To develop a compact/agreement that will provide a framework for effective cooperation between the Western Australian government and the voluntary sector, support the value of volunteers and encourage volunteering in Western Australia now and into the future.
- To examine other existing compacts/agreements between governments and voluntary sectors in Australia and overseas to identify key success factors that may be suitable for Western Australia.
- To identify appropriate elements/issues/key stakeholder input for inclusion in the compact/agreement.
- To develop a compact/agreement including the key issues to be addressed and present this to the Minister with responsibility for Volunteering.
- To disseminate the compact for public comment.
- Present the final compact/agreement to the Minister with responsibility for Volunteering for endorsement before December 2002.
- To seek input throughout the process from relevant individuals and organisations and incorporate feedback into the document.

Women's Policy**Women's Advisory Council (established June 2002)****Membership (as at 30 June 2002)**

Arina Aiona (Chair)	Community representative
Noela Taylor	Department for Community Development, Women's Policy
Jenny Au Yeong	Community representative
Jessie Giles	Community representative
Claire Ozich	Community representative
Pat Kopusar	Community representative
Fionnula Frost	Community representative
Alison Preston	Community representative

Terms of reference

To advise the Minister on issues emerging from the women's forums and further develop, refine and revise the goals, strategies and indicators from the community consultations.

To track progress toward the achievement of goals and report annually to the Minister via the women's progress report.

Sitting fees

Chair	\$359 per day	\$237 per half day
Community representatives	\$239 per day	\$158 per half day

Family Violence Coordinating Committee (established September 2001)**Membership (as at 30 June 2002)**

Pauline Phillips (Chair)	
Paul Albert	Director General, Department of Education
Arina Aoina	Women's Refuge Group of WA
Bill Beresford	Women's and Children's Health
Jane Brazier	Department for Community Development
Robert Harvey	Department of Justice
Suzie Herbert	Domestic Violence Council of WA
Diane Popovich	Ethnic Communities Council of WA
Steve Robbins	Western Australian Police Service
Bob Thomas	Department of Housing and Works
Pam Thorley	Department of Indigenous Affairs
Ian Trust	ATSIC State Council
George Turnbull	Legal Aid Commission

Terms of reference

- To develop a strategic approach to planning and coordination of the across government response to family violence.
- To ensure the policy framework will support regional coordination of services in recognition of the varying practices demanded by local geographical and cultural variations.
- To develop interagency protocols across government together with a memorandum of understanding endorsed by relevant director generals to ensure the implementation of a coordinated response to family violence.
- To develop mechanisms that evaluate and monitor the implementation of the protocols initially for a period of 12 months after their endorsement.
- To facilitate community development of indicators/benchmarks to enable measurement of the achievement of family violence strategies.
- To advise the Minister and regularly report to the Standing Cabinet Subcommittee on Social Policy on directions, emerging issues and resourcing implications for family violence.

Sitting fees

Chair	\$462 per day	\$305 per half day
Non government members	\$308 per day	\$203 per half day

Youth Affairs**Cadets WA Reference Group (established April 2001)****Membership (as at 30 June 2002)**

Jim Eftos (Chair)	Department for Community Development, Youth Affairs
Dene Ashfield	St John Ambulance
Squadron Leader (AAFC) Neil Baker	Australian Air Force Cadets
Lieutenant Colonel (AAC) Bob Barber	Australian Army Cadets
Sergeant Paul Coveney	Western Australian Police Service
Bronwyn Humphreys	Department of Conservation and Land Management
Geoff Hurren	Department for Community Development, Youth Affairs
Rodger Kelly	Department for Community Development, Youth Affairs
Mick Kinsella	Fire and Emergency Services
Paul O'Connor	Department for Community Development, Youth Affairs
Commander Jim O'Neill ANC	Australian Navy Cadets (WA area)
James Paxman	Australian Red Cross
Christo Rowley	Life Saving Cadets
Robert Somerville	Department of Education
Melanie Van Hek	Australian Red Cross

Terms of reference

- To foster and promote the objectives of the Cadets WA program.
- To ensure a high level of coordination and cooperation between the host organisations involved in the program.
- To provide strategic advice on policy issues relating to the promotion and development of the program.
- To ensure the needs of participating host agencies are met within the objectives and framework of the program.
- To encourage the development of cadet training and related activities in the state.

Youth Media Group (established August 1998)**Membership (as at 30 June 2002)**

Ray Della-Polina (Chair)	Marlows Ltd
Marissa Akamatis	Network Ten (Perth) Ltd
Richard Allen	Channel 9
Steve Altham	ABC TV and Radio
David Baylis	Community Newspaper Group
Iain Cameron	Community Newspaper Group
Kevin Campbell	Community representative
Peter Carroll	RTR-FM
Sir James Cruthers	The Sunday Times
Jim Eftos	Department for Community Development, Youth Affairs
Garry Hawkins	The Sunday Times
Shane Healy	96FM/6PR
Kerry Kingston	Network Ten (Perth) Ltd
Ian Leggoe	Australian Post
Paul Rajan	Westrek
Gary Roberts	PMFM 92.9
Steve Scourfield	The West Australian
Chris Wharton	Channel 7

Term of reference

To encourage the media to promote a positive image of young people and provide a balanced reporting of youth issues.

