## Evaluating the 2013 Margaret River Gourmet Escape

Direct and Regional Expenditure Evaluation

March 2014


## Contents

Scope of Engagement ..... 3
Event Summary ..... 7
Event Experience ..... 9
Postcode Analysis ..... 16


## Scope of <br> Engagement



## Background

The second annual Margaret River Gourmet Escape was held between 22 and 24 November 2013. The event serves to showcase outstanding food, wine and produce from the Margaret River Region, and featured a number of celebrity chefs. The event is organised by Sydney-based Brand Events.

Metrix was commissioned to measure the direct expenditure (both state-wide and region-wide) that resulted from holding the event in WA. Any references to 'the region' in this report refer to the Shire of Augusta Margaret River.

A summary of the calculation methods for each are as follows:

- The direct in-scope expenditure estimate is calculated based on the expenditure by interstate and international visitors and organisations in WA due to the event, less any local money that leaves WA as a result of the event.
- The regional in-scope expenditure estimate is calculated based on the expenditure by intrastate (outside of the Shire of Augusta Margaret River), interstate and international visitors and organisations in the Shire due to the event, less any local money that leaves the Shire.


## Research Approach

A face-to-face intercept survey was conducted at random at Gourmet Village to determine the incidence of attendees visiting WA and/or Margaret River specifically for the event. Where Non-WA visitors were identified, a spend survey was also conducted.

An online survey was conducted with ticketed attendees who provided email addresses post-event. The survey invite was distributed by Brand Events and the survey was open between 3 and 26 December 2013. As an incentive to complete the survey, participants were entered into a prize draw to win one of five celebrity chef cookbooks.

| Incidence Survey | Total Approaches | Estimated Population | Margin of Error |
| :---: | :---: | :---: | :---: |
| All Attendees | $\mathrm{n}=1,856$ | 11,951 | +/-2.1\% |
| Spend Survey | Sample Size | Estimated Population | Margin of Error |
| Interstate and International Attendees (combined completes from online and F 2 F ) | $\mathrm{n}=81$ | $\mathrm{N}=412$ | +/-9.9\% |
| Other WA Attendees | $\mathrm{n}=476$ | $N=8,131$ | +/-4.4\% |

## Research Approach (Continued)

Post-event, Brand Events provided Metrix with the following:

- Ticket sales data for all events
- A final breakdown of the visitor numbers for all known visitor groups by origin
- A breakdown of expenditure covered for event staff in the lead up to the event
- Contact details, location and breakdown of GEM's revenue for trade exhibitors
- Organisational inflows and outflows, broken down for both WA and the Shire of Augusta-Margaret River

Based on the ticket sales data provided, Metrix conducted a postcode analysis to understand the origin of attendees.

## Event Summary


metrix

## Summary of Direct and Regional Spend

## Direct Expenditure

Total attendance from outside of WA
1,280

Direct expenditure
\$3,651,248

Visitor Information
Total visitor nights
6,793
Average length of stay
5.3

Average expenditure per day
\$315

## Regional Expenditure

Total attendance from outside the region 10,171
Regional expenditure
\$10,486,016

Visitor Information
Total visitor nights 39,103
Average length of stay
3.8

Average expenditure per day \$255

## Event Experience


metrix

## Information Sources



[^0]
## Fringe and Satellite Event Attendance

Attended a Satellite Event


## Attended a Fringe Event


\% ticketed attendees

## Overall Satisfaction


$\mathrm{n}=470$ | Don't knows have been removed from the base

Q Thinking about your experience at the 2013 Margaret River Gourmet Escape overall, how satisfied are you with the event overall?

## Evaluating the Event Experience

| Very |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| dissatisfied | Dissatisfied | Neither | Satisfied | Very <br> satisfied |

The profile of the celebrities at the event $(n=462)$
The professionalism of the event staff $(\mathrm{n}=470)$


[^1]
## Positive Aspects of the Event



[^2]
## Opportunities for Improvement



[^3]
## Postcode Analysis


metrix

## Postcode Analysis Overview

- The following postcode analysis is based on Ticketek ticket sales data and walk up sales data, both provided by Brand Events. It provides a conservative estimate, as postcodes are not available for all ticketed attendees due to incomplete postcode information. Additionally, the analysis does not include internal sales and complimentary tickets.
- The data also does not account for visitors whose tickets were purchased for them by individuals living in WA.
- The Ticketek data included multiple entries for each ticket purchaser. For example if a person purchased a ticket to Gourmet Village on Saturday, Gourmet Beach BBQ on Saturday and Gourmet Village on a Sunday there would be three entries for each transaction in the database.
- To avoid double counting of attendees, Metrix used the entry with the highest number of tickets purchased and assumed each ticket represents one person. This provides the closest estimate of attendance by individuals, as it aims to avoid double counting of people attending multiple events.
- Where the number of tickets purchased has not been specified in the walk up sales data, Metrix has assumed one ticket has been purchased.


## Perth Metro Postcodes: 100+attendees

| Postcode | No. of Attendees | \% Attendees |
| :--- | :---: | :---: |
| 6008 | 212 | $3.9 \%$ |
| 6000 | 182 | $3.4 \%$ |
| 6011 | 171 | $3.1 \%$ |
| 6164 | 151 | $2.8 \%$ |
| 6018 | 144 | $2.7 \%$ |
| 6014 | 143 | $2.6 \%$ |
| 6010 | 133 | $2.4 \%$ |
| 6210 | 133 | $2.4 \%$ |
| 6009 | 126 | $2.3 \%$ |
| 6153 | 123 | $2.3 \%$ |
| 6152 | 119 | $2.2 \%$ |
| 6019 | 117 | $2.2 \%$ |
| 6012 | 116 | $2.1 \%$ |
| 6050 | 115 | $2.1 \%$ |
| 6163 | 111 | $2.0 \%$ |
| 6065 | 109 | $2.0 \%$ |
| 6151 | 107 | $2.0 \%$ |
| 6007 | 101 | $1.9 \%$ |

## Perth Metro Postcodes: 50-100 attendees merrix

| Postcode | No. of Attendees | \% Attendees |
| :--- | :---: | :---: |
| 6160 | 90 | $1.7 \%$ |
| 6020 | 84 | $1.5 \%$ |
| 6157 | 84 | $1.5 \%$ |
| 6059 | 80 | $1.5 \%$ |
| 6155 | 77 | $1.4 \%$ |
| 6107 | 75 | $1.4 \%$ |
| 6023 | 73 | $1.3 \%$ |
| 6060 | 72 | $1.3 \%$ |
| 6052 | 71 | $1.3 \%$ |
| 6025 | 70 | $1.3 \%$ |
| 6004 | 69 | $1.3 \%$ |
| 6168 | 69 | $1.3 \%$ |
| 6027 | 65 | $1.2 \%$ |
| 6005 | 63 | $1.2 \%$ |
| 6030 | 60 | $1.1 \%$ |
| 6101 | 59 | $1.1 \%$ |
| 6021 | 58 | $1.1 \%$ |
| 6062 | 58 | $1.1 \%$ |
| 6105 | 56 | $1.0 \%$ |
| 6024 | 55 | $1.0 \%$ |
| 6016 | 54 | $1.0 \%$ |
| 6061 | 54 | $1.0 \%$ |
| 6162 | 54 | $1.0 \%$ |
| 6026 | 51 | $0.9 \%$ |
| 6100 | 51 | $0.9 \%$ |
| 6156 | 51 | $0.9 \%$ |

## Perth Metro Postcodes: < 50 attendees

| Postcode | No. of Attendees | \% Attendees |
| :--- | :---: | :---: |
| 6112 | 49 | $0.9 \%$ |
| 6006 | 47 | $0.9 \%$ |
| 6149 | 45 | $0.8 \%$ |
| 6051 | 44 | $0.8 \%$ |
| 6053 | 44 | $0.8 \%$ |
| 6064 | 40 | $0.7 \%$ |
| 6069 | 40 | $0.7 \%$ |
| 6147 | 40 | $0.7 \%$ |
| 6028 | 39 | $0.7 \%$ |
| 6076 | 39 | $0.7 \%$ |
| 6111 | 38 | $0.7 \%$ |
| 6054 | 37 | $0.7 \%$ |
| 6158 | 36 | $0.7 \%$ |
| 6169 | 36 | $0.7 \%$ |
| 6055 | 35 | $0.6 \%$ |
| 6108 | 35 | $0.6 \%$ |
| 6015 | 34 | $0.6 \%$ |
| 6154 | 32 | $0.6 \%$ |
| 6031 | 31 | $0.6 \%$ |
| 6017 | 30 | $0.6 \%$ |
| 6171 | 30 | $0.6 \%$ |
| 6066 | 28 | $0.5 \%$ |
| 6103 | 28 | $0.5 \%$ |


| Postcode | No. of Attendees | \% Attendees |
| :--- | :---: | :---: |
| 6148 | 28 | $0.5 \%$ |
| 6003 | 26 | $0.5 \%$ |
| 6150 | 25 | $0.5 \%$ |
| 6056 | 24 | $0.4 \%$ |
| 6104 | 22 | $0.4 \%$ |
| 6110 | 22 | $0.4 \%$ |
| 6172 | 21 | $0.4 \%$ |
| 6159 | 20 | $0.4 \%$ |
| 6173 | 18 | $0.3 \%$ |
| 6058 | 15 | $0.3 \%$ |
| 6167 | 15 | $0.3 \%$ |
| 6036 | 14 | $0.3 \%$ |
| 6057 | 14 | $0.3 \%$ |
| 6070 | 12 | $0.2 \%$ |
| 6102 | 12 | $0.2 \%$ |
| 6122 | 12 | $0.2 \%$ |
| 6166 | 12 | $0.2 \%$ |
| 6022 | 11 | $0.2 \%$ |
| 6029 | 11 | $0.2 \%$ |
| 6035 | 11 | $0.2 \%$ |
| 6038 | 10 | $0.2 \%$ |
| Other Postcodes | 102 | $1.9 \%$ |

## Regional WA Postcodes

| Postcode | No. of Attendees | \% Attendees |
| :--- | :---: | :---: |
| 6285 | 1422 | $34.7 \%$ |
| 6280 | 734 | $17.9 \%$ |
| 6281 | 492 | $12.0 \%$ |
| 6230 | 444 | $10.8 \%$ |
| 6284 | 232 | $5.7 \%$ |
| 6233 | 114 | $2.8 \%$ |
| 6282 | 98 | $2.4 \%$ |
| 6232 | 65 | $1.6 \%$ |
| 6286 | 47 | $1.1 \%$ |
| 6288 | 40 | $1.0 \%$ |
| 6290 | 31 | $0.8 \%$ |
| Other Postcodes | 382 | $9.3 \%$ |

## Interstate Postcodes

| State | Postcode | Total Tickets | \% <br> Interstate Attendees |
| :---: | :---: | :---: | :---: |
| New South Wales | 1360, 2000, 2007, 2009, 2011, 2015, 2020, 2022, 2023, 2025, 2026, 2028, 2031, 2034, 2035, 2036, 2037, 2038, 2040, 2041, 2046, 2047, 2050, 2060, 2061, 2063, 2065, 2066, 2067, 2069, 2070, 2074, 2077, 2088, 2097, 2099, 2121, 2124, 2131, 2132, 2138, 2156, 2163, 2170, 2203, 2212, 2229, 2232, 2291, 2292, 2303, 2316, 2323, 2479, 2503, 2527, 2560, 2605, 2612, 2640, 2685, 2763, 2769, 2905 | 197 | 48\% |
| Victoria | 3000, 3004, 3010, 3011, 3013, 3015, 3021, 3022, 3031, 3032, 3040, 3051, 3052, 3053, 3054, 3056, 3065, 3068, 3079, 3081, 3103, 3104, $3105,3115,3121,3122,3125,3128,3138,3141,3142,3146,3150$, $3163,3169,3181,3182,3183,3184,3191,3193,3206,3207,3218$, 3220, 3228, 3240, 3672, 3713, 3717, 3844, 3927, 3941, 3995 | 128 | 31\% |
| Queensland | $\begin{aligned} & 4000,4005,4006,4011,4066,4068,4069,4077,4101,4151,4220 \text {, } \\ & 4304,4306,4566,4740,4745,4805,4849,4879 \end{aligned}$ | 61 | 15\% |
| South Australia | $\begin{aligned} & 5006,5016,5040,5064,5081,5108,5152,5162,5211,5252,5253, \\ & 5606,5700,5725 \end{aligned}$ | 25 | 6\% |

## Metrix

Level 1, 91 Havelock Street, West Perth 6005 (08) 93219449
www.metrixconsulting.com.au



[^0]:    Q Where did you hear about the 2013 Margaret River Gourmet Escape?

[^1]:    *Don't knows have been removed from the base

[^2]:    Q What did you like about the 2013 Margaret River Gourmet Escape?

[^3]:    Q Are there any ways the Margaret River Gourmet Escape could be improved in the future?

