Question On Notice

Wednesday, 24 May 2017

424. Mr Z.R.F. Kirkup to the Minister for Tourism; Racing and Gaming; Small Business; Defence Issues; Citizenship and Multicultural Interests

In respect of the Minister’s portfolio responsibilities for departments, agencies, and publicly owned corporations:
(a) For the 2014-15 financial year:
(i) how many complaints were received by the department;
(ii) how many complaints were successfully resolved and closed;
(iii) how many complaints are pending action; and
(iv) how many complaints were unable to be resolved; and
(b) For the 2015-16 financial year:
(i) how many complaints were received by the department;
(ii) how many complaints were successfully resolved and closed;
(iii) how many complaints are pending action; and
(iv) how many complaints were unable to be resolved?

Answer

Tourism Portfolio
Tourism WA
(a)(i) 1
   (ii) 1
   (iii - iv) Not applicable

(b)(i) 1
   (ii) 1
   (iii - iv) Not applicable

Rottnest Island Authority
(a)(i) 167
   (ii) 166
   (iii) Not applicable
   (iv) 1 (received anonymously)

(b)(i) 105
   (ii) 103
   (iii) Not applicable
   (iv) 2 (received anonymously)
Racing and Gaming Portfolio
Burswood Park Board
(a) (i) 4
   (ii) 4
   (iii – iv) Nil

(b) (i) 5
   (ii) 5
   (iii – iv) Nil

Department of Racing, Gaming and Liquor
(a) (i) 1
   (ii) 1
   (iii – iv) Nil

(b) (i) 2
   (ii) 2
   (iii – iv) Nil

Racing and Wagering Western Australia
(a) (i) 2 479
   (ii) 2 476
   (iii) 1
   (iv) 2

(b) (i) 2 131
   (ii) 2 129
   (iii) Nil
   (iv) 2

Western Australian Greyhound Racing Association
(a) (i-iv) Nil
(b) (i – iv) Nil

Small Business Portfolio
Small Business Development Corporation
(a)(i)  3
   (ii) 3
   (iii – iv) Nil

(b)(i)  3
   (ii) 3
   (iii – iv) Nil
Defence Issues Portfolio
Defence West (as part of the Department of Commerce)
(a) (i-iv) Nil
(b) (i - iv) Nil

Citizenship and Multicultural Interests Portfolio
Office of Multicultural Interests (as part of the Department of Local Government and Communities)
(a)(i) 1
(ii) 1
(iii - iv) Nil
(b)(i - iv) Nil

Hon Paul Papalia CSC MLA
Minister Tourism; Racing and Gaming; Small Business; Defence Issues; Citizenship and Multicultural Interests