Keri Shannon
The Town has been paying $1.2M in salaries per month for 90% of its staff who have been working from home but have had limited access to email so work from home is difficult - with about $400k paid to staff who are employed at closed facilities - in my humble opinion stone cladding and a Hamptons facade would make a bigger contribution to ratepayers over a longer time for a modest increase in price.

Kerry Burnett
https://www.facebook.com/CambridgeLibrary/

The Cambridge Library, whilst closed physically to the public, has had staff behind the scenes working hard to keep patrons supplied with materials through their 'click & collect' system and via phone calls or online reservations of items. Also, online storytime for juniors...
Jane Beer I believe ratepayers expect the Town to be responsible in spending their money which is why the council has sought to reduce staff costs at closed facilities. In relation to buildings we have used the same approach across the Town to ensure that our assets are of a good quality finish and appropriate for the suburban context. It has a much more visible presence in one of our major parks than a simple change room.

Kerry Burnett that’s great to hear Kerry councillors haven’t been privy to the higher home borrowing information yet but I know the at home delivery service was well used by the elderly so it’s great to know library patrons have moved to a click and collect service during Covid19.

Once the library building closed, the Cambridge Library’s Facebook had all links showing what services were available and the work still being done by the staff behind the scenes.
Keri Shannon
Thursday at 12:10 pm •

Andres Timmermanis
Kerry Burnett I get the facebook feeds...they always become noticeably more active following queries about the need to look at making appropriate resource adjustments. Would be nice to get some information about the actual engagement with the activity rather than the usual and very predictable platitudes.

2 d Like Reply

Kerry Burnett
Andres Timmermanis yes, I'm a staff member and as such know the work being done behind the scenes. It takes more than 2 people to enable patrons to 'click and collect', Reserved items need to be found on the shelves, issued to relevant patrons' cards and notification notices or emails generated. Plus there are items being returned all day, every day through the exterior returns chute. These items have to be removed from the patrons' cards, checked, cleaned and stored for up to 48 hrs to lessen the chance of infection to the next borrower. There's not enough room on FB to explain the inner workings of an efficient public library - no staff get to sit around reading books, which a lot o...
Kerry Burnett
Andres Timmermanis statistics and records are kept as to the amount of patrons and their children accessing the storytime feeds as well as all the other services being accessed.

2d Like Reply

Andres Timmermanis
Kerry Burnett Good...I'll ask for them.

1d Like Reply

John Deer
Well done Kerry Burnett and Jane Beer for standing up to the disgusting and derogatory comments by the Mayor and Andres Timmermanis. I'm glad i dont work for the Town absolutely no respect.

2h Like Reply

Andres Timmermanis
John Deer With your inability to read and understand our comments, I'm pretty glad you don't either.

53m Like Reply

John Deer
Is that why your own staff are having to defend their jobs to you. Crawl back to the cave you came from you tiny sad little man.