

Legislative Assembly Question on notice 711 - Tabled paper

Projects funded from the Digital Capability Fund (the Fund) up to and including the 2022-23 Mid-Year Review (MYR)

As part of the 2021-22 Budget, a total of \$35.7 million was allocated from the Fund over 2021-22 to 2024-25 for four projects:

- \$13.9 million to the Department of Mines, Industry Regulation and Safety to deliver the Fast Track Mining Approvals Strategy involving digital transformation to modernise and integrate existing bespoke standalone data and systems and expand system capability;
- \$10.6 million to the Department of Mines, Industry Regulation and Safety to deliver the Geoscience Data Transformation Strategy project including development of a new data viewing and delivery portal to open up access to digitally transformed data suitable for machine learning and artificial intelligence;
- \$8.1 million for the Western Australian Police Force to maintain critical police systems and databases; and
- \$3.1 million to the Department of the Premier and Cabinet for administration of the Fund.

As part of the 2021-22 MYR, a total of \$275.6 million was allocated from the Fund over 2021-22 to 2024-25 for 13 projects:

- \$199.8 million for the Department of Health to replace payroll, rostering and human resource management systems serving the Western Australian health system's 50,000 dedicated staff in metropolitan, regional and remote areas of the State;
- \$24.3 million for the Office of Digital Government to further develop whole of government cyber security capabilities to detect, respond and prevent cyber incidents;
- \$10.5 million for the Department of Primary Industries and Regional Development to implement the Digital Foundations Program, which will deliver a range of operational, financial and organisational benefits by introducing a coordinated, integrated and rationalised ICT network, devices fleet, application suite, email and telephone systems;
- \$9.8 million for the Department of Mines, Industry Regulation and Safety to enable the Department to consolidate information currently held across two separate legacy records management systems, and transition onto a single unified Electronic Document and Records Management System;
- \$7.8 million for the Department of Communities to consolidate three existing finance systems into one, using technology more efficiently and removing duplication of financial reporting processes;
- \$5.4 million for the Department of Primary Industries and Regional Development to upgrade its core business systems, including Human Resource Management Information System, Financial Management Information System and Enterprise Document and Record Management System;
- \$3.9 million for the Department of Planning, Lands and Heritage to support new processes associated with the Aboriginal cultural heritage management system in Western Australia;

- \$3.8 million for the Office of Digital Government to support central digital platforms across the WA public sector including digital identity, unified payments and the use of smart forms to replace paper-based processes;
- \$3.6 million for the Department of Mines, Industry Regulation and Safety for the Customer Identity Access Management Platform to improve the experience of the Department's online customers by enabling the creation and management of digital identities;
- \$2.7 million for the Department of Finance to upgrade the Oracle financial management information system used by the Department to provide services for eight Government agencies;
- \$1.7 million for the Parliamentary Services Department to uplift cybersecurity controls, and to improve web streaming and captioning to meet accessibility standards;
- \$1.6 million for the State Solicitor's Office to replace outdated legal management systems critical to manage the allocation, coordination, and progression of legal work; and
- \$540,000 for the Department of Mines, Industry Regulation and Safety for implementing upgrades to business systems to support the delivery of regulatory services and administration of the Work Health and Safety Act 2020 and associated regulations.

As part of the 2022-23 Budget process, a total of \$249.6 million was allocated from the Fund over 2022-23 to 2025-26 for 24 projects:

- \$47.9 million to the Western Australia Police Force to modernise core applications, centralise data, and decommission obsolete systems which will lead to improved digital services to frontline officers and the community;
- \$38.1 million for the Department of Health to implement Digital Medical Records across further sites and progress towards the implementation of the Electronic Medical Record Program;
- \$24.9 million for the Department of Transport to replace ageing legacy infrastructure and progress full cloud migration, which will provide modern and scalable services to the Western Australian community;
- \$18.2 million to the Department of Health to implement and maintain the provision of real time data for the Western Australian Health system to make informed decisions on the management of system pressures (such as inter-hospital transfers, bed occupancy, emergency department diversion strategies and ambulance ramping);
- \$13.1 million to the Department of Mines, Industry Regulation and Safety for the replacement of the Work Safe Information Systems Environment and Safety Regulation System, which will deliver benefits through reduced processing times and improved data sharing capability;
- \$10.9 million to the Department of Transport for the development of a new digital solution for the Taxi User Subsidy Scheme to replace the obsolete manual voucher-based process;
- \$10.4 million for the Department of Fire and Emergency Services to enable implementation of a nationally consistent warnings framework through a modern, fit-for-purpose platform that will transform the way emergency information is delivered to Western Australians (note: a further \$3.4 million for this project will be funded from the Emergency Services Levy and/or internal reprioritisations);

- \$10 million for the Department of Planning, Lands and Heritage to replace the current planning ICT system with a contemporary cloud-based ICT system to enable implementation of broader planning reforms, including an online planning portal (note: further funding of \$1 million for this project will come from reallocation of existing Asset Investment Program expenditure);
- \$9.7 million for the Office of the Director of Public Prosecutions to implement an integrated prosecutorial management and evidence handling system and integration of all file case management services to enhance the sustainability and effectiveness of prosecution;
- \$9.4 million to the Department of Communities to implement a consolidated Human Resource Management System (HRMS) to replace its existing obsolete HRMS and rostering system;
- \$8.9 million to the Public Transport Authority to implement an enterprise system and process enhancements to the agency's Asset Management System which will improve asset management processes, data quality and system functionality;
- \$8.3 million for the Department of Jobs, Tourism, Science and Innovation to mitigate risks to the agency's existing ICT systems by migrating multiple networks, grants databases and payroll functions into single systems;
- \$8.1 million for the Office of Digital Government and Department of Health to establish a central modern world class data linkage system in Western Australia that provides the public sector and non-government researchers with quality and timely access to link data for policy development and evaluation;
- \$4.9 million to the Department of Communities for the replacement of its end-of-life Project Management System and Property Assets Management System for management of the State's significant social housing assets and build program;
- \$4.7 million to the Office of Digital Government to ensure that the ServiceWA App and the underlying whole-of-government digital platforms remain supported;
- \$4.5 million to the Department of Justice for a two-year pilot at Casuarina and Hakea prisons to implement more efficient ICT services such as video court, electronic social visits and digital telephony;
- \$4.2 million for the Office of the Auditor General to procure a new financial audit methodology and audit tool that increases audit functionality, simplifies the audit process, increases access to information, and improves efficiencies in financial audits;
- \$3.7 million to the Mental Health Commission to replace the obsolete Alcohol and Drug Support Service Information Management System to provide better access and navigation of mental health and alcohol and other drugs services to the community;
- \$3.5 million to the Department of Fire and Emergency Services for the replacement of its obsolete Financial Management Information System with a modern fit-for-purpose system to support the agency's core financial management functions (note: a further \$11.3 million for this project will be funded from the Emergency Services Levy and/or internal reprioritisations);
- \$2.4 million to the Department of Communities to enable the design, development and implementation of appropriate I.T systems to facilitate implementation of the Working with Children (Criminal Record Checking) Amendment Bill 2021 (note a further \$200,000 will be allocated to the Western Australia Police Force to align and integrate systems);

- \$1.4 million to the Department of Local Government, Sport and Cultural Industries to allow the State Library of Western Australia to increase audio and film digitisation to preserve at-risk collections in line with industry requirements;
- \$920,000 to the Mental Health Commission for implementation of a Mental Health Tribunal case management system utilising a modern, unified digital platform; and
- \$725,000 to the Department of Premier and Cabinet in 2022-23 to undertake a feasibility study on the barriers, benefits and risks of adopting e-Invoicing in Western Australia;
- \$250,000 for the Department of Treasury for the independent evaluation of the Digital Capability Fund and the Office of Digital Government.

As part of the 2022-23 MYR, a total of \$18.5 million was allocated from the Fund over 2022-23 to 2025-26 for 3 projects:

- \$8.8 million for the Department of Transport, the Department of Mines, Industry, Regulation and Safety, and the Department of Premier and Cabinet to support additional services in the ServiceWA App;
- \$6.9 million for the Department of Health to implement Single Sign-On functionality at Digital Medical Record project sites; and
- \$2.8 million for the Office of Digital Government to establish an ICT delivery unit to perform assurance and project co-delivery roles and to undertake a public sector ICT Workforce Review.